

APPENDIX F – ADDRESSES

FAFSA Processor

Submit FAFSA	Federal Student Aid Programs P.O. Box 4008 Mt. Vernon, IL 62864-8608
Submit Renewal Application	Federal Student Aid Programs P.O. Box 4009 Mt. Vernon, IL 62864-8609
Pacific Islanders	Federal Student Aid Programs P.O. Box 4010 Mt. Vernon, IL 62864-8610
Spanish FAFSA	Federal Student Aid Programs P.O. Box 4016 Mt. Vernon, IL 62864-8616
Submit SAR (with corrections)	Federal Student Aid Programs P.O. Box 7023 Lawrence, KS 66044-7023
Request duplicate SAR, change address or change/add colleges	Federal Student Aid Programs P.O. Box 7024 Lawrence, KS 66044-7024
Submit Signature Pages: FAFSA Express FAFSA on the Web Renewal FAFSA on the Web Corrections on the Web PIN Registration	Federal Student Aid Programs P.O. Box 7025, Lawrence, KS 66044-7025 P.O. Box 7034, Lawrence, KS 66044-7034 P.O. Box 7035, Lawrence, KS 66044-7035 P.O. Box 7036, Lawrence, KS 66044-7036 P.O. Box 7004, Lawrence, KS 66044-7004

Department of Education Information Services

Federal Student Aid Information Center

- Questions on applying for aid
- Whether schools participate in federal aid programs
- School default rates
- Student eligibility
- Request publications on federal student aid
- Correct data entry errors made by MDE
- Assistance with answering specific application questions
- Has application been processed?
- Request duplicate SAR
- Change of address/institution

Telephone Services

(toll free)
1 (800) 4-FED AID (1-800-433-3243)
1 (800) 730-8913 TDD for hearing impaired
1(319)337-5665 for overseas callers (not toll free)

Write to:

Federal Student Aid Information Center
P.O. Box 84
Washington, D.C. 20044

FAFSA Express/FAFSA on the Web Customer Service

- Technical Assistance 1 (800) 801-0576
- Web browser set-up and downloading
- Modem and printer set-up
- Connectivity and access

Student Financial Assistance (SFA) Customer Service Call Center

- Title IV policy questions 1 (800) 433-7327
- Application processing questions E-mail: sfa_customer_support@ed.gov
- Help contacting ED staff Fax: (202) 260-4199