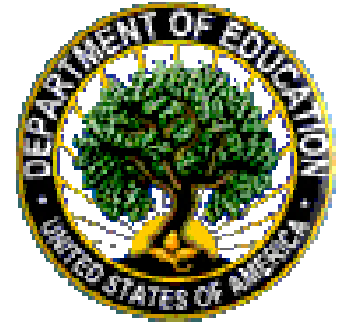# The School Portal and New and Improved IFAP

Tools for Our Partners

Today's Focus:

- **What is a Portal? (general definitions)**

- **What is the School Portal?**

- **How can I benefit from the School Portal?**

- **What does the future hold for the School Portal?**

- **How can I provide feedback on this version of the Portal and future enhancements?**

- **What's New and Improved in IFAP?**

What is a portal?

- A portal is an aggregation point for content, functions, and features using web-based technology with a unifying theme

- Portals typically have the following functionality:

  - **User-friendly**

  - **Aggregate content into categories**

  - **Provide content: news and other information**

  - **Powerful search features**

  - **Communications applications -- email, chat, discussion forums**

  - **Personalization services**

  - **Integration with other web applications and back-end legacy systems**

  - **Re-usability for future development needs**

What Is The School Portal?

A doorway, an entrance, or a gate, especially one that is large and imposing.

An entrance or a means of entrance: the local library, a portal of knowledge.

Introducing the SFA Portal for Schools........

Schools Channel

U.S. Department of Education
Student Financial Assistance

Thursday, May 17

"We Help Put America Through School"

| Home | Portal Help | FAQs | Contacts | Got a Question? | Portal Feedback |

Optimized for 4.X Browsers and Above - Download Here

SFA Links*

Reference Library
- IFAP Home Page
- SFA Publications By Title (IFAP)
- SFA Publications By Topic (IFAP)

Student Data
- Direct Loan Consolidation - School Services
- Direct Loan Entrance Counseling
- Direct Loan Home Page
- Direct Loan: Loan Origination
- Direct Loan Servicing On-line
- National Student Loan Data System (NSLDS) for FAAs
- Pell/RFMS

Book Store
- SFA Publications and How to Order
- SFA Technical Support (technical references and assistance)
- Student Aid Internet Gateway (SFA software downloads)

Participation & Funding
- Application for Approval to Participate in SFA Programs (E-App and recertification)
- Grants Administration and Payment

SFA Headlines

More Headlines

SFA News
- Read All About the Upcoming "SFA to the Internet" Project

SFA Search Tool

SFA Links & IFAP Database ▼

[   ] go

Advanced Search   About this Search

My SFA - Sign Up Now!

USERNAME:
[   ]

Privacy Statement

PASSWORD:
[   ]

go CUSTOMIZE YOUR LINKS!

SFA Calendar

| Events | Deadlines | Training | NPRMs |

May 2001

<	May 2001				>	
Su	Mo	Tu	We	Th	Fr	Sa
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26

Monday, May 21
- EASFAA Annual Conference

http://sfa4schools.sfa.ed.gov

Portal Priorities

Content Management... Links to SFA Web Enabled Systems... User Customization

Five (5) Portal Areas

- SFA Links - all SFA web-enabled systems

- SFA Headlines - categorized as either "SFA News" or "SFA Policy and Rule Changes"

- SFA Search Tool - across the "links" and/or within IFAP publications

- My SFA - customize the look of Your Portal Home Page

- SFA Calendar - Deadline dates, Training/Conference dates, Events and NPRM comment due dates.

SFA Links

SFA Links*

Reference Library
- IFAP Home Page
- SFA Publications By Title (IFAP)
- SFA Publications By Topic (IFAP)

Student Data
- Direct Loan Consolidation - School Services
- Direct Loan Entrance Counseling
- Direct Loan Home Page
- Direct Loan: Loan Origination
- Direct Loan Servicing On-line
- National Student Loan Data System (NSLDS) for FAAs
- Pell/RFMS

Book Store
- SFA Publications and How to Order
- SFA Technical Support (technical references and assistance)
- Student Aid Internet Gateway (SFA software downloads)

Participation & Funding
- Application for Approval to Participate in SFA Programs (E-App and recertification)
- Grants Administration and Payment Systems (GAPS and E-payments)
- PEPS - Postsecondary Education Participants System
- SFA Quality Assurance Program

Training/Conferences
- SFA Conferences
- SFA University (training)

*To return to the portal from an SFA Link, close the browser window.

Reference Library - Links to the IFAP Publications

Student Data - Links to Direct Loan Consolidation School Services, DL Entrance Counseling, DL Home Page, DL Origination, DL Servicing, NSLDS and Pell/RFMS

Book Store - Order publications, download software and technical pubs

Participation & Funding - GAPS, PEPS data, E-App and QAP

Training/Conferences - SFA University

SFA Headlines presented as either:

- SFA News (Announcements, Dear Partner Letters, etc.)

- SFA Policy and Rule Changes (Federal Registers, Regulation Compilations, etc.)

- "Old" Headlines are archived

SFA Headlines   More Headlines

SFA News

- Read All About the Upcoming "SFA to the Internet" Project

Click on "More Headlines" to see the list of archived headlines

Headline Archives

MAY 07, 2001
- Read All About the Upcoming "SFA to the Internet" Project

MAY 02, 2001
- New SFA Handbook Vols. 3-4, 7-9 Posted
- Preview new SFA Handbook Vols. 2, 5

APRIL 26, 2001
- Review New Cohort Default Rate Guide

APRIL 25, 2001
- May 10, 2001 SFA Satellite Videoconference

APRIL 19, 2001
- 2001-2002 Application and Verification Guide
- SFA Customer Survey coming soon

MARCH 30, 2001
- Single Phone Number for CPS/TTV WAN click here

MARCH 22, 2001
- 2001-02 Drug Conviction Question Processing Change

MARCH 16, 2001
- SFA Schools Channel is Pleased to Present SFA4Schools!

MARCH 13, 2001
- ANPRM for Electronic Signatures

SFA Search

Powerful natural language queries

•Search across the SFA links and within the IFAP publications

•Search only across the SFA Links (up to security pages)

•Search the IFAP publications

SFA Search Tool

SFA Links & IFAP Database ▼

[   ] (go)

Advanced Search   About this Search

SFA Search Tool

SFA Links & IFAP Database ▼

SFA Links & IFAP Database
SFA Links
IFAP Database

Perform a Basic Search against IFAP, across the SFA Links OR All of the above

SFA Search Tool

SFA Links & IFAP Database ▼

drug question| **go**

Advanced Search   About this Search

With the Advanced Search...Choose Number of Results, and Result Threshold

SFA Advanced Site Search

1) Search the SFA related site by entering the search term(s)

drug question

Show short summary ☑

Number of results: 50 ▼

Minimum result threshold: 90% ▼

2) Check the boxes next to the SFA Site(s) against which you wish to conduct your search :

Student Data

· ☐ NSLDS-National Student Loan Data System

· ☐ Pell-RFMS

Search Resources
- hotbot
- go
- google

And...Select Which Sites to Search and/or Use Another Search Tool

2) Check the boxes next to the SFA Site(s) against which you wish to conduct your search :

Student Data

- ☐ NSLDS-National Student Loan Data System

- ☐ Pell-RFMS

- ☐ LO-Direct Loan Origination System

- ☐ DLSS-Direct Loan Servicing System

- ☐ FAFSA

- ☐ Loan Consolidation

Book Store

- ☐ Bulk Publication Ordering System

- ☐ SFA Download Site

- ☐ Technical Publications

Participation & Funding

- ☐ GAPS-Grants Administration and Payment System

- ☐ PEPS-Postsecondary Education Participants System

- ☐ Application to Participate and for Recertification

Training/Conferences

- ☐ SFA Conferences

Search Resources

- hotbot
- go
- google
- yahoo

Detailed Search Results

SFA Search

Search Results 1 to 10 of 19620

Weight Title

☐ 95% **drugS1207.p65**   Suggest?

WORKSHEET FOR QUESTION 28 DO NOT SUBMIT THIS WORKSHEET. KEEP IT FOR YOUR RECORDS. If you did not know how to fill out question 28 on the 2000-2001 FAFSA, this worksheet will help you determine your answer.

☐ 95% **drugS1207.p65**   Suggest?

WORKSHEET FOR QUESTION 28 DO NOT SUBMIT THIS WORKSHEET. KEEP IT FOR YOUR RECORDS. If you did not know how to fill out question 28 on the 2000-2001 FAFSA, this worksheet will help you determine your answer.

☑ 94% **IFAP - Dear Colleague Action Letter**   Suggest?

SFA Information for Financial Aid Professionals U.S. Department of Education Publication Date: March 2001 DCL ID: GEN-01-05 Award Year: 2001-2002 Change in 2001-2002 FAFSA processing for non-responses to the "Drug Conviction" question (Question 35).

☐ 92% **IFAP - Drug Worksheets**   Suggest?

SFA Information for Financial Aid Professionals U.S. Department of Education Drug Worksheets: The worksheets students use to determine their answers to the drug conviction eligibility question on the FAFSA or the SAR are available here.

☐ 92% **IFAP - Drug Worksheets**   Suggest?

SFA Information for Financial Aid Professionals U.S. Department of Education Drug Worksheets: The worksheets students use to determine their answers to the drug conviction eligibility question on the FAFSA or the SAR are available here.

☐ 92% **gen0023**   Suggest?

SFA Information for Financial Aid Professionals U.S. Department of Education Publication Date: December 2000 DCL ID: GEN-00-23 Summary: The final drug worksheet titled "Worksheet for Question 35" is now available December 2000 GEN-00-23 Dear Partner: The final drug worksheet titled "Worksheet for Question 35" is now available on Information for Financial Aid Professionals (IFAP) on the Bookshelf.

☐ 92% **4-ProcCodesSysRqmts Nov_237 H**   Suggest?

Suggest Similar Documents

Search Results 1 to 10 of 1722

Weight Title

☐ 37% **Reauthorization Training Spring 2000 Participant's Guide 2-1 Session 2 ...**   *Suggest?*

– Two years following the first conviction – Indefinitely after the second conviction Convictions for felony or misdemeanor offenses involving alcohol or tobacco are not considered when determining eligibility, nor are drug convictions that have been cleared from the student's record or convictions for which the student was prosecuted as a juvenile.

☐ 36% **IFAP - Dear Partner, Colleague Letters**   *Suggest?*

SFA Information for Financial Aid Professionals U.S. Department of Education DCLPublicationDate: 12/1/99 DCLID: GEN-99-39 AwardYear: Summary: SFA is posting a copy of the final "Drug Worksheet" to help explain question 28 on the Free Application for Federal Student Aid (FAFSA).

☐ 35% **DRAFT: SAR/ISIR**   *Suggest?*

You can view the final version of the 2000-2001 FAFSA by going to IFAP (http://ifap.ed.gov) and clicking on the "Bookshelf" icon or by clicking on "Current SFA Publications." In the Bookshelf, scroll down and click on "FAFSAs and Renewal FAFSAs."

☐ 34% **gen0023**   *Suggest?*

SFA Information for Financial Aid Professionals U.S. Department of Education Publication Date: December 2000 DCL ID: GEN-00-23 Summary: The final drug worksheet titled "Worksheet for Question 35" is now available December 2000 GEN-00-23 Dear Partner: The final drug worksheet titled "Worksheet for Question 35" is now available on Information for Financial Aid Professionals (IFAP) on the Bookshelf.

☐ 31% **IFAP - Dear Partner, Colleague Letters**   *Suggest?*

SFA Information for Financial Aid Professionals U.S. Department of Education DCLPublicationDate:

Customizing My SFA

Click on "Sign Up Now" to obtain an ID and establish your password

My SFA- Sign Up Now!

USERNAME:

Privacy Statement

PASSWORD:

go CUSTOMIZE YOUR LINKS!

Sign Up for My SFA

Why sign up for My SFA? With our customizable Portal, you can:

Customize Your Links: You can choose which SFA sites appear in your MY SFA Schools Portal.

Add Personal Links: You can create and save your own favorite links into the My SFA Schools Portal.

To sign up, please fill out the form below. All fields are required.

Your First Name: (Max 50 characters)

Your Last Name: (Max 50 characters)

Your E-Mail: (Max 100 characters)

Choose a password: (Max 16 characters)

Confirm password: (Max 16 characters)

Customizing My SFA

Enter your Username (ID) and password, then hit the "GO" button to see your choices for customization

USERNAME:

CKennedy

PASSWORD:

xxxxxxx

Privacy Statement

go CUSTOMIZE YOUR LINKS!

Customizing My SFA

Customize My SFA

Click on a button below to customize Your SFA!

[Change Password]

[SFA Links]

[My Bookmarks]

Choose the SFA Links
You Want to Display

Customize your SFA Links

Please select the SFA links you wish to view.

Reference Library
- ☑ IFAP Home Page
- ☑ SFA Publications By Topic
- ☑ SFA Publications By Title

Student Data
- ☐ Direct Loan Consolidation - School Services
- ☐ Direct Loan Entrance Counseling
- ☐ Direct Loan Home Page
- ☐ Direct Loan: Loan Origination
- ☐ Direct Loan Servicing On-line
- ☐ National Student Loan Data System (NSLDS) for FAAs
- ☐ Pell/RFMS

Book Store
- ☐ Bulk Publication Ordering System
- ☑ SFA Technical Support (technical references and assistance)
- ☑ Student Aid Internet Gateway (SFA software downloads)

Participation and Funding
- ☐ Application for Approval to Participate in SFA Programs (E-App and recertification)
- ☐ Grants Administration and Payment Systems (GAPS and E-payments)
- ☑ PEPS - Postsecondary Education Participants System

Only Your Chosen Links Appear under "SFA Links"

Schools Channel

U.S. Department of Education
Student Financial Assistance

Sunday, May 20

"We Help Put America Through School"

My SFA | Portal Help | FAQs | Contacts | Got a Question? | Portal Feedback

Log out and return to Home Site

Optimized for 4.X Browsers and Above - Download Here

SFA Links*

Reference Library
- IFAP Home Page
- SFA Publications By Topic
- SFA Publications By Title

Book Store
- SFA Technical Support (technical references and assistance)
- Student Aid Internet Gateway (SFA software downloads)

Participation and Funding
- PEPS - Postsecondary Education Participants System

Training/Conferences
- SFA Conferences
- SFA University (training)

Personal Bookmarks
- SFA Intranet
- VRE

*To return to the portal from an SFA Link, close the browser window.

SFA Headlines

More Headlines

SFA News
- Read All About the Upcoming "SFA to the Internet" Project

SFA Search Tool

SFA Links & IFAP Database

go

Advanced Search   About this Search

Customize My SFA

Welcome back, CKennedy1!

Click on a button below to customize Your SFA!

Change Password
SFA Links
My Bookmarks

SFA Calendar

Events | Deadlines | Training | NPRMs

<	May 2001				>	
Su	Mo	Tu	We	Th	Fr	Sa
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2

Sunday, May 20
- EASFAA Annual Conference

Add Personal Bookmarks to Your Customized SFA Portal Page

Schools Channel

U.S. Department of Education
Student Financial Assistance

Sunday, May 20

"We Help Put America Through School"

| My SFA | Portal Help | FAQs | Contacts | Got a Question? | Portal Feedback |

Log out and return to Home Site

Optimized for 4.X Browsers and Above - Download Here

Add New Bookmark   Help

Title	URL		
	http://	Add	Clear

Edit My Bookmarks   Help

Title	URL		
SFA Intranet	http://sfanet	Update	Delete
VRE	http://www.vre.org	Update	Delete

An Example of a Customized "MY SFA" Page

Schools Channel
U.S. Department of Education
Student Financial Assistance

Sunday, May 20
"We Help Put America Through School"

My SFA | Portal Help | FAQs | Contacts | Got a Question? | Portal Feedback

Log out and return to Home Site

Optimized for 4.X Browsers and Above - Download Here

SFA Links*

Reference Library
- IFAP Home Page
- SFA Publications By Topic
- SFA Publications By Title

Book Store
- SFA Technical Support (technical references and assistance)
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Participation and Funding
- PEPS - Postsecondary Education Participants System

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- SFA Conferences
- SFA University (training)

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*To return to the portal from an SFA Link, close the browser window.

SFA Headlines

More Headlines

SFA News
- Read All About the Upcoming "SFA to the Internet" Project

SFA Search Tool

SFA Links & IFAP Database ▼

[   ] go

Advanced Search   About this Search

Customize My SFA

Welcome back, CKennedy 1!

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Change Password
SFA Links
My Bookmarks

SFA Calendar

Events | **Deadlines** | **Training** | **NPRMs**

<	May 2001	>

Su	Mo	Tu	We	Th	Fr	Sa
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2

Sunday, May 20
- EASFAA Annual Conference

What's Happening in SFA?

Check the SFA Calendar!

- Title IV deadlines and due dates

- Training and conference opportunities

- Comment due dates for NPRMs

- SFA publication availability

SFA Calendar

Events	Deadlines	Training	NPRMs

May 2001

<						>
Su	Mo	Tu	We	Th	Fr	Sa
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26

Monday, May 21

- EASFAA Annual Conference

Monthly Calendar View

Home	Portal Help	FAQs	Contacts	Got a Question?	Portal Feedback

Optimized for 4.X Browsers and Above - Download Here

All Categories

Events	Deadlines	Training	NPRMs

Tuesday, May 1

- Comment on the New Cohort Default Rate Guide before publication
- 2001-2002 SFA Handbook in PDF file format scheduled to be posted to IFAP the week of April 30
- Origination Records for the 2001-2002 Award Year

Wednesday, May 2

- Comment on the New Cohort Default Rate Guide before publication
- 2001-2002 SFA Handbook in PDF file format scheduled to be posted to IFAP the week of April 30

Thursday, May 3

- Comment on the New Cohort Default Rate Guide before publication
- 2001-2002 SFA Handbook in PDF file format scheduled to be posted to IFAP the week of April 30

SFA Calendar

<		May 2001				>
Su	Mo	Tu	We	Th	Fr	Sa
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2

Monthly Calendar View of "Training"

Schools Channel
U.S. Department of Education
Student Financial Assistance

"We Help Put America Through School"

| Home | Portal Help | FAQs | Contacts | Got a Question? | Portal Feedback |

Optimized for 4.X Browsers and Above - Download Here

Training

| Events | Deadlines | Training | NPRMs |

Thursday, May 10

- May 10, 2001 SFA Satellite Videoconference

SFA Calendar

<	May 2001					>
Su	Mo	Tu	We	Th	Fr	Sa
29	30	1	2	3	4	5
6	7	8	9	**10**	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2

Training Event Links to Details

SFA Information for Financial Aid Professionals
U.S. Department of Education

Publication Date: April 2001

DCL ID: ANN-01-02

Summary: May 10, 2001 SFA Satellite Videoconference

April 2001

ANN-01-02

SUMMARY: May 10, 2001 SFA Satellite Videoconference

Dear Partner:

SFA University is pleased to announce a new satellite videoconference:

2001-2002 Pell System News.

The upcoming program will highlight key features of the 2001-2002 Pell System.

When is the videoconference?

We will present this live program free of charge on Thursday, May 10, 2001, from 1:00 p.m. to 3:00 p.m. Eastern Time.

What will the videoconference cover?

Monthly Calendar View of "NPRMs"

Schools Channel

U.S. Department of Education
Student Financial Assistance

Thursday, May 17

"We Help Put America Through School"

Home | Portal Help | FAQs | Contacts | Got a Question? | Portal Feedback

Optimized for 4.X Browsers and Above - Download Here

NPRMs

| Events | Deadlines | Training | NPRMs |

Friday, March 16

Electronic Signatures in Global and National Commerce Act (E-Sign Act), public law 106-229

- Send comments about this NPRM

Regulation Parts Affected:

- None

SFA Calendar

<	March 2001					>
Su	Mo	Tu	We	Th	Fr	Sa
25	26	27	28	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	**16**	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

NPRM Title Links to Text of NPRM

SFA Information for Financial Aid Professionals
U.S. Department of Education

Posted on February 28, 2001

On February 27, 2001, Secretary of Education Rod Paige signed an Advance Notice of Proposed Rulemaking (ANPRM), which was forwarded to the Federal Register for publication. This advance notice announces that the Secretary will propose regulations to carry out the electronic record retention provisions o the Electronic Signatures in Global and National Commerce Act (E-Sign Act), public law 106-229.

The Regulations will set forth performance standards regarding the accuracy, integrity, and accessibility of electronic records and would apply to lenders, guaranty agencies, schools, and other parties administering any student financial assistance program authorized under Title IV of the Higher Education Act of 1965, as amended.

The notice invites comments, due by March 16, 2001.

The ANPRM, with Secretary Paige's signature, is attached in a pdf file, which can be opened with Adobe Acrobat Reader. The advance notice without signature appears as text below.

4000-O1-U

DEPARTMENT OF EDUCATION

34 CFR Part 50

Monthly Calendar View of "NPRMs"

Schools Channel

Thursday, May 17

U.S. Department of Education
Student Financial Assistance

"We Help Put America Through School"

Optimized for 4.X Browsers and Above - Download Here

NPRMs

| Events | Deadlines | Training | NPRMs |

Friday, March 16

Electronic Signatures in Global and National Commerce Act (E-Sign Act), public law 106-229

- Send comments about this NPRM

Regulation Parts Affected:

- None

SFA Calendar

<	March 2001				>	
Su	Mo	Tu	We	Th	Fr	Sa
25	26	27	28	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	**16**	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Send Your Comments on the NPRM Directly From the SFA Calendar
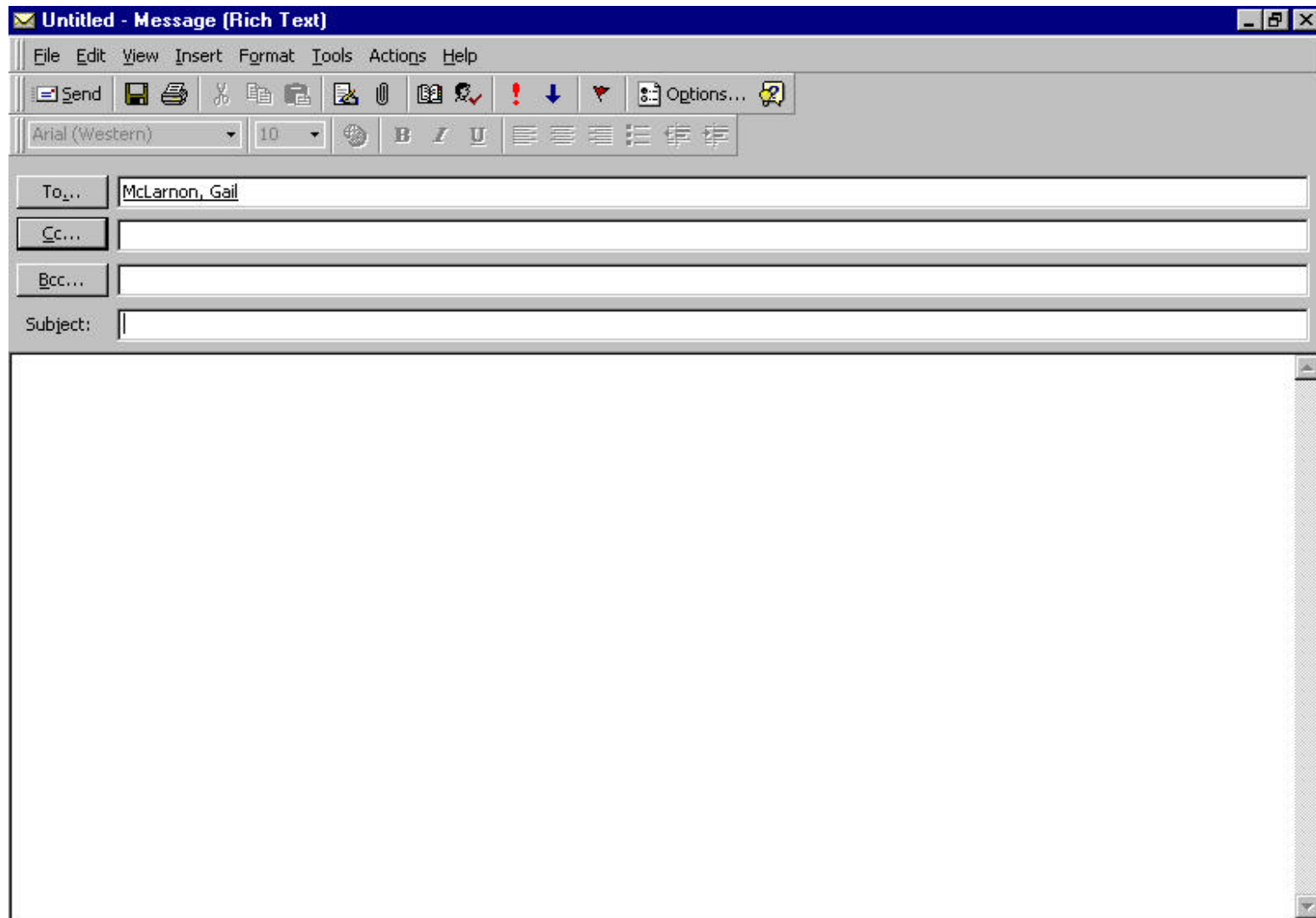
Portal Help available on-line, by phone and/or by email!

Schools Channel

Friday, November 1[

U.S. Department of Education
Student Financial Assistance

"We Help Put America Through School"

Home | Portal Help | FAQs | Contacts | Got a Question? | Portal Feedback

Optimized for 4.0 Browsers and Above - Download Here

SFA Schools Portal Help

Welcome to the SFA Schools Portal Help section. This section will guide you in the use of the SFA Schools Portal. You may also contact the SFA Customer Service Call Center at **1-800-433-7327**, or e-mail them at sfa_customer_support@ed.gov.

Please choose a topic below to receive help:

- **The SFA Schools Portal**
  - Parts of the SFA Schools Portal

- **SFA Schools Portal Calendar**
  - Using the Calendar

- **SFA Schools Portal Integrated Search**
  - Searching the SFA Schools Portal sites
  - Using the Advanced Search interface

- **My SFA**
  - Logging into My SFA
  - Changing your Password
  - Customizing your SFA Links
  - Adding your own bookmarks

Frequently Asked Questions On-Line

Schools Channel
U.S. Department of Education
Student Financial Assistance

Friday, November 10
"We Help Put America Through School"

| Home | Portal Help | FAQs | Contacts | Got a Question? | Portal Feedback |

Optimized for 4.0 Browsers and Above - Download Here

SFA Schools Portal Frequently Asked Questions

Questions

- **General Questions**
  - What is SFA Schools Portal?
  - What is My SFA?
  - What can I customize in the SFA Schools Portal?
  - Can I customize the appearance of the SFA Schools Portal?
  - What browsers does the SFA Schools Portal support?
- **Problems Logging In/User Issues**
  - What do I do if I forgot my username/password?
  - Can I change my user information?
  - I bookmarked my customized My SFA page. Why won't it load when I click on it?
- **Other Issues**
  - Resizing problems with Netscape

General Questions

What is SFA Schools Portal?
SFA Schools Portal is the Department of Education's Student Financial Assistance Portal. It provides a gateway to other SFA sites, along with displaying SFA News headlines and a calendar of events.

What is My SFA?
My SFA is a customizable version of the SFA Schools Portal. By signing up for a My SFA account, you will be able to choose which SFA site links you see, as well as add your own bookmarks to the list of links.

What can I customize in the SFA Schools Portal?
If you create a My SFA account by clicking on the "Sign Up Now" link in the My SFA panel in the SFA Schools Portal, you can quickly and easily customize your SFA Links panel by choosing which links you see, or adding your own bookmarks.

Can I customize the appearance of the SFA Schools Portal?

Contacts Listing with Phone #s, Email Addresses
Customer Service Centers, Helpful Web sites,
Search Pages, Software/Technical Support

Schools Channel

U.S. Department of Education
Student Financial Assistance

Friday, November 1

"We Help Put America Through School"

Home | Portal Help | FAQs | Contacts | Got a Question? | Portal Feedback

Optimized for 4.0 Browsers and Above - Download Here

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2. Debt Collection Service (DCS)
3. Default Management Service
4. Direct Loan Information Centers
5. FAFSA Web Products/FAFSA Express
6. Federal Student Aid Information Center
7. Lender or Guaranty Agency Default Rates
8. National Student Loan Data System (NSLDS)
9. Pell Grant Customer Service
10. Campus Based Programs Customer Service
11. SFA Customer Service Call Center
12. Closed School Branch
13. Title IV WAN
14. Office of the Ombudsman SFA
15. Case Management Teams
16. Direct Loan Client Account Managers (CAMS)

Section B – Helpful Web Sites for Financial Aid Professionals

1. Information for Financial Aid Professionals (IFAP)
2. SFA Download
3. Bulk Publications Ordering System
4. NSLDS Online
5. RFMS/Pell Grant Online
6. Direct Loan Information
7. SFA Tech
8. Federal Student Aid Programs Online Applications
9. Quality Assurance Program
10. SFA Coach
11. SFA University
12. SFA Advisory Committee

Section C – Department of Education Search Pages

Link to Service Descriptions

from Table of Contents

11. SFA Customer Service Call Center

Phone: 1-800-433-7327
Fax: 202-260-4199
E-mail Address: sfa_customer_support@ed.gov

Contact the SFA Customer Support Call Center for assistance regarding SFA programs and application delivery issues, and the Information for Financial Aid Professionals (IFAP) web page. The SFA Customer Support Call Center serves as your advocate within ED's School Channel Student Financial Aid programs. Can't get the assistance you need? Contact us. We'll make sure that your concerns are addressed within SFA.

12. Closed School Branch

Phone: 1-800-256-7346

Contact the Closed School Branch at this number for information to assist students and student loan borrowers adversely affected by the closure of a school or by the false certification of their eligibility to borrow.

Problems that are addressed through an informative brochure available through this number include:

- Unpaid refunds
- Poor quality of education and/or student services
- School certification
- False certification
- Denial of further financial aid
- Unavailable school records

This information also includes other telephone numbers, at the state licensing agencies, which are also excellent sources of information on the proprietary, cosmetology and degree granting school that the agencies license to operate. The possible availability or relief through tuition recovery funds or bonds established by these agencies is also indicated.

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SAR/ISIR Reference Materials: "SAR/ISIR Comment Codes", Draft SAR form, ISIR Record Layouts, and "A Guide to SARs & ISIRs" are available here.

SAR/ISIR Comment Codes/Text and Reject Codes/Reasons are distributed as part of **A Guide to SARs & ISIRs** . For easy retrieval, click on the entries below to access the appropriate award year comment codes/text or reject codes/reasons.

- 2000-2001 SAR/ISIR Comment Codes and Text
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SFA Training Depot: Included information on Training Announcements, Training Guides, and links to Computer Based Training, the SFA University Web Site and other Training Web Sites.

SSCR User's Guides: The SSCR User's Guide provides the information needed by school personnel in the Registrar's Office, Financial Aid Office, and computer or data processing department to participate in the Student Status Confirmation Report process.

Student Financial Aid Handbooks: All 'SFA Handbooks' produced by SFA from the 1995-96 award year to the present.

Verification Guides and Worksheets: This guide assists financial aid administrators in completing student application data verification. The "Verification Worksheets" (for independent and dependent students) are also available here.

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06/01/1999
07/01/1995 Overview of Cash Management
07/01/1995 Disbursing Title IV Program Funds
07/01/1995 Returning Funds
07/01/1995 Department of Education Payment Management System (ED/PMS)

Direct Loan Bulletins
11/01/1996 Copy of a Notice printed in the Federal register on Tuesday, October 8, 1996 (Vol. 61, No. 196), that established deadline dates for closure of all Year 1 (1994-95 academic year) and Year 2 (1995-96 academic year) Direct Loan processing. Be sure to read this Notice carefully.
06/01/1996 New 30-Day reporting requirement and Important Telephone Numbers
10/01/1999 Return of Direct Loan Excess Cash
04/01/1995 Draw down instructions for Year Two participants in the William D. Ford Federal Direct Student Loan Program
08/01/1996 Returning Direct Loan Funds to the U.S. Department of Education

Direct Loan School Guides
1998-1999

Dear Partner/Colleague Letters
09/01/1999 Guidance for helping Title IV participants affected by Hurricane Floyd.
03/01/1998 Announcement of Rescheduled Transition from PMS to EDCAPS/GAPS

Federal Registers
09/23/1996 The Secretary proposes to amend the regulations governing the student financial assistance programs authorized under title IV of the Higher Education Act of 1965, as amended (title IV, HEA programs). These programs include the campus-based programs (Federal Perkins Loan, Federal Work-Study (FWS), and Federal Supplemental Opportunity Grant (FSEOG) programs), the Federal Family Education Loan (FFEL) Programs, the William D. Ford Federal Direct Loan (Direct Loan) Program, the Federal Pell Grant Program, the State Student Incentive Grant (SSIG) Program, and the National Early Intervention Scholarship and Partnership (NEISP) Program. These proposed regulations further the implementation of Department of Education (Department) initiatives to reduce burden and improve program accountability. These proposed regulations clarify and consolidate current policies and requirements, make needed changes in the regulatory requirements for the Secretary to

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AwardYear: 1998-1999 EnterChapterNo: 5 EnterChapterTitle: Campus-based Programs (Common Elements) SectionNumber: 2 SectionTitle: Resources and Overawards PageNumbers: 9-14 NEED-ANALYSIS FORMULAS ------------------------ The Higher Education Act of 1965 (HEA), as amended, provides a single methodol for determining the Expected Family Contribution (EFC) and cost of attendance (COA) for all Student Financial Assistance (SFA) programs. Need-analysis and CO are discussed in Chapter 2,

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AwardYear: 1995-1996 EnterChapterNo: 2 EnterChapterTitle: Student Eligibility an Financial Need SectionNumber: 2 SectionTitle: Overview of Financial Need PageNumbers: 39-56 With the exception of the unsubsidized loan programs (unsubsidized Federal Stafford, Direct Unsubsidized, Federal PLUS, Direct PLUS) student must demonstrate financial need to receive aid from the SFA programs. Unlike scholarship programs that may award funds based on academic merit or on the student's area of s

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AwardYear: 1997-1998 EnterChapterNo: 4 EnterChapterTitle: Federal Pell Grant Program SectionNumber: 2 SectionTitle: Calculating the Federal Pell Grant PageNumbers: 9-44 In this section, we will review the basic steps in calculating a award. These steps, in effect, adjust the Pell award to take into account the stude cost of attendance (COA) for the academic year, the student's enrollment status, t ability to contribute to his or her education (EFC), the amount of coursework

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1Ð 215 CHAPTER 10 Financial Need and Packaging Once the school has the necessary information from the Department, it determines the student's fi-nancial need and packages the student's aid. In this chapter, we discuss how financial nee is determined, and some factors schools must keep in mind when packaging feder aid. FINANCIAL NEED A student must have financial need to receive all SFA fund: except for unsubsidized loans under the Direct Loan and FFEL Programs. These loans include

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