

Session 15

USING THE ELECTRONIC COHORT DEFAULT RATE APPEALS (eCDR APPEALS) SYSTEM FOR APPEALING AND CHALLENGING COHORT DEFAULT RATES—HANDS ON

Donna Bellflower, U.S. Department of Education
Mary McGeorge, U.S. Department of Education



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CDR Challenges

Challenges

- Incorrect Data Challenge (IDC)
- Participation Rate Index Challenge (PRI)

-Challenges are submitted by a school after the release of draft *cohort default rates* using the Loan Record Detail Report

-A successful challenge will “fix” data that was used to calculate rates



CDR Challenges (continued)

Incorrect Data Challenges are submitted to Guaranty Agencies (GA) for FFEL loans held by the GA and to the Department's servicers for FFEL loans held by ED and for Direct Loans.

Possible incorrect data:

1. Borrower did not enter repayment during cohort year
2. Borrower did not default during monitoring period
3. Other borrowers entered repayment during cohort period



eCDR Appeals

- Processes IDC, UDA, and NDA electronically
- 1st became available in February 2008 (FY 2006 draft CDR)
- Available at the following link:

<https://ecdrappeals.ed.gov/ecdra/index.html>

eCDR Appeals

- Beginning with the FY 2009 cohort (draft CDRs released in February 2011), all schools MUST use eCDR Appeals to prepare and submit their IDC, UDA and NDA
- Check IFAP for upcoming electronic announcements

eCDR Appeals Benefits

- Easy-to-use interface
- Protects Privacy Act data
- Automatically packages allegations by data manager
- Compares draft/official LRDR and populates UDA

eCDR Appeals - Windows Internet Explorer

https://ecdrappeals.ed.gov/ecdra/index.html

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eCDR Appeals

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eCDR Appeals System

PPD Home Page Login

Welcome

Federal Student Aid is pleased to announce the availability of the electronic Cohort Default Rate Appeals application (eCDR Appeals). The eCDR Appeals application is a web-based application that allows schools to submit Incorrect Data Challenges (IDC), Uncorrected Data Adjustment (UDA) appeals, and New Data Adjustment (NDA) appeals during the cohort default rate appeal cycles.

LOGIN

Help

The August 2006 [Cohort Default Rate Guide](#) (CDR Guide) is a publication that the U.S. Department of Education (Department) designed to assist schools with their Federal Family Education Loan (FFEL) Program and William D. Ford Federal Direct Loan (Direct Loan) Program cohort default rate data. This Guide should be used as a reference tool in understanding cohort default rates and processes.

The eCDR Appeals User Guides are designed to lead users through the online, paper-less IDC, UDA and NDA processes. These User Guides assume a basic knowledge of cohort default rates and associated processes. They complement the CDR Guide. In the event of any discrepancy between the IDC, UDA or NDA User Guides and the CDR Guide, **the CDR Guide is the authoritative source for regulatory considerations and constraints.**

- [eCDR Appeals IDC User Guide](#)
- [eCDR Appeals UDA User Guide](#)
- [eCDR Appeals NDA User Guide](#)

The [eCDR Appeals Registration and User Account Guide](#) focuses on the process of obtaining an account on eCDR Appeals. This guide also outlines the means for Destination Point Administrators (DPAs) to manage user accounts.

Note: From a technical perspective, all User Guides assume basic familiarity with using a computer and web browser to view and interact with web sites. These guides are made available as Adobe Acrobat PDF files. To view these files, the user will need to download the free Adobe reader.

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eCDR Appeals - Windows Internet Explorer

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[Get Adobe Acrobat Reader](#) | [Text Only Adobe Acrobat Reader download page](#)

Federal Student Aid also record short online demonstration sessions of the system for schools as a training aid:

- [Registration for eCDR Appeals](#)
- [Preparing and submitting an IDC](#)
- [Preparing and submitting a NDA](#)
- [Preparing and submitting a UDA](#)

These videos do not include any transcript as the User Guides offer a comprehensive description of the system. Simply enter your name and hit "View Recording". A "recording key" is not required. There are two versions of the video available for streaming or downloading. If viewing the Microsoft Office Live Meeting Replay version, it is recommended that you install the [Microsoft Office Live Meeting 2007 client](#) available at the same site.

Federal Student Aid has compiled a list of [Frequently Asked Questions for eCDR Appeals](#).

For additional help, please visit the Portfolio Performance Division's [Default Prevention and Management](#) web site

Last updated/reviewed October 04, 2009

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eCDR Appeals Questions?

- Further information is available in the PC Lab
 - View eCDR Appeals demo
 - Registration assistance
 - Website overview and demo



Resources

- IFAP website: <http://www.ifap.ed.gov>
- Default Prevention and Management website: <http://www.ifap.ed.gov/DefaultManagement/DefaultManagement.html>
- eCDR Appeals website: <https://ecdrappeals.ed.gov/>

Contact Information

We appreciate your feedback and comments. We can be reached at:

- Phone: 202-377-4259 (OPD hotline)
- E-mail: fsa.schools.default.management@ed.gov
- Fax : 202-275-0913



USING eCDR APPEALS

Let's begin preparing our sample IDC case in eCDR Appeals