



Session 20

IMPROVED PROGRAM MANAGEMENT WILL BETTER SERVE YOUR STUDENTS

Clarence M. Hicks





Special Initiatives Services

- **Historically Black Colleges and Universities**
- **Hispanic Serving Institutions**
- **Tribal Colleges and Universities**





HOW DO WE HELP YOU?

- **Tools currently available on IFAP can maximize the efficiency of the Staff in maintaining compliance with federal regulations:**
 - **Federal Student Aid Assessments**
 - **Federal Student Aid Coach**
 - **Common Origination & Disbursement**





PARTNERSHIP WORKSHOPS

This year the SIS Unit sponsored workshops specifically tailored to address the needs of the Financial Aid and Business Office staff at HBCUs.





PARTNERSHIP WORKSHOPS

- HBCUs informed SIS that more training was needed on:
 - Default Prevention
 - Default Prevention Plan
 - Liquidation of Federal Perkins Loans
 - Conflicting Information
 - Verification





PARTNERSHIP WORKSHOPS

- FSA's Default Prevention and Management Office team held a workshop in Puerto Rico designed specifically for the Hispanic-Speaking Institutions. The workshop included a default prevention component and reiterated the school's responsibility to reduce delinquency and default among borrowers.





PARTNERSHIP WORKSHOPS

- **SIS participated in a day-long session for HSIs on Conflicting Information/Verification.**





PARTNERSHIP WORKSHOPS

- **Tribal Colleges and Universities (TCU's) received updated information on compliance with the Family Educational Rights and Privacy Act (FERPA) with respect to protecting the privacy of student education records.**





FUTURE PARTNERSHIP WORKSHOPS

- Workshops exclusively geared toward Business Officers.
- This training will ensure that these professionals are equipped with the information they need to be fiscally sound administrators of Title IV funds.





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