



Session 27

What Do Students Need to Know about Federal Student Aid?

Jennifer Douglas & Adele Marsh
Presenters



Agenda

- Overview of 'Student Aid on the Web' and 'Mapping Your Future' web sites
- Group query about "gaps" - what do students and their families need?
- Group prioritization of those needs
- Round-robin from the group about how their students interact with self service sites vs. publications, phone.



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Student Aid on the Web



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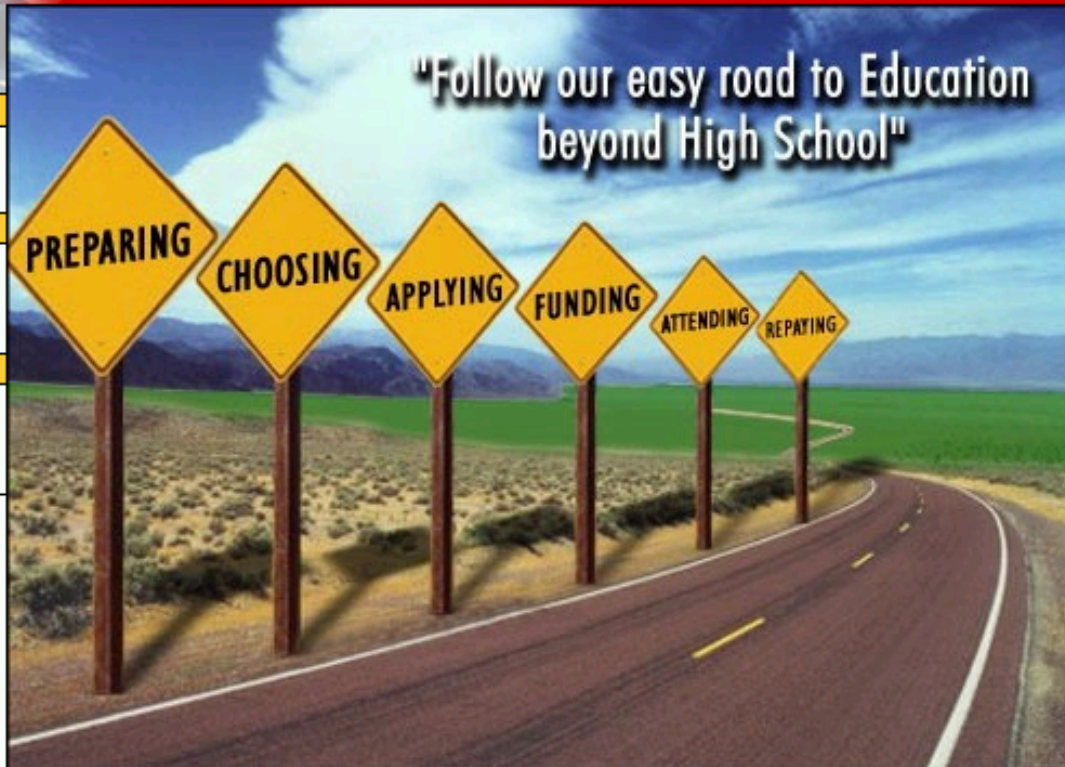
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- [Live Webcast!](#)

www.studentaid.ed.gov

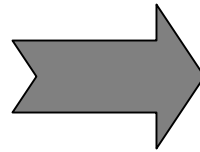
Why did FSA build ‘Student Aid on the Web’?

- Students and their parents have high expectations for fast, accurate and easy access to information and services
- Schools want to be able to provide students with a web site that would assist students with planning, saving for & attending school
- FSA wants to streamline service to students and their parents to make data move faster, with greater accuracy and with less reliance upon expensive paper form processes.

‘Student Aid on the Web’ Development & Design

- Mirrors the ‘life-cycle’ of a student
 - Preparing
 - Choosing
 - Applying
 - Funding
 - Attending
 - Repaying
- All of the information under the ‘life cycle’ tabs is designed to increase student aid awareness and promote equal access to education.

'MyFSA' functionality within Student Aid on the Web



- Quick and Easy Registration
- Secure and Private
- Voluntary
- Enables Key Features

What are the key features of 'Student Aid on the Web'?

- Student-Centered Information from Best-of-the-Web
- School Search Capability
- Financial Aid Wizard
- Scholarship/Grant Search
- College Savings Calculator
- On-Line College Applications w/ Pre-pop
- Pre-population of the FAFSA



Electronic Access Conference

San Diego, California
New Orleans, Louisiana
2003

Mapping Your Future

mapping-your-future.org

middle & h.s. students

undergraduate students

graduate students

adult students

student loan borrowers

parents

middle & h.s. counselors

financial aid professionals

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Site Menu

- Student Loan
- Counseling Interview
- Features
- Topics
- Financial Fitness Tools
- Chat Events
- JobGusher.com
- Troops and their Families
- Mapping Your Future Sponsors
- Friends of Mapping Your Future



Planning a Career

Selecting a School

Paying for School

One stop site for students and parents with information on financial strategies, career options, and college planning.



This site is sponsored by a group of guaranty agencies who participate in the Federal Family Education Loan Program (FFELP). Be sure to visit the Web sites of [our sponsors](#) to learn more about the services and programs they offer.



Vision

MYF's vision is to be the leading public-service, collaborative provider of free information and services for schools and for students and families as they consider college, financial aid, careers, and financial literacy options.



Chat Events

- Live Internet chat sessions – group and one-on-one discussions
- Wide variety of topics
- Questions matched up to answers
- Archives





Early Awareness

- CareerShip
- Make High School Count
- Early Awareness E-News
- Middle School PowerPoint
- High School PowerPoint



Default Prevention

- Online Student Loan Counseling
- Financial Fitness Tools (10 Steps)
- Calculators
 - Repayment
 - Consolidation
 - Budget
 - Debt/salary Wizard



Default Prevention

- Student loan help
 - Loan Wizard
 - Deferment Navigator
 - Locating Your Loans page
 - Loan Forgiveness chart
 - PowerPoint Presentation





Online Student Loan Counseling

- Stafford and Perkins entrance and exit
- Default prevention tool
- FAO Access Area
- ExitExpress





Mapping Your Future Contacts

- Sponsors and schools:
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(940) 497-0741
- Students: Contact Us feature on site



Discussion

- What do you wish students knew about financial aid when they first walked into your office?
- What's the best way to get that information to them?
- How can both FSA and Mapping Your Future better serve your students?



Technical Assistance

We appreciate your feedback and comments!

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