



## ***Session 27***

# ***An Invitation To Become A Full-Participant School In AY '03/'04***

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# *What is COD?*

The integrated system that takes the best of the Direct Loan Program Processing System and the Pell Grant Processing System and merges them into one new system, processing method and database...



# *What is COD?*

It is a change in the paradigm of how you AND WE process Pell Grant, Direct Loan data (and store Campus Based Student Aid data if the school chooses to send it to us)...

A wonderful opportunity to evaluate the business practices at your school and how they might be enhanced to take advantage of some of the benefits COD affords the Title IV Community...



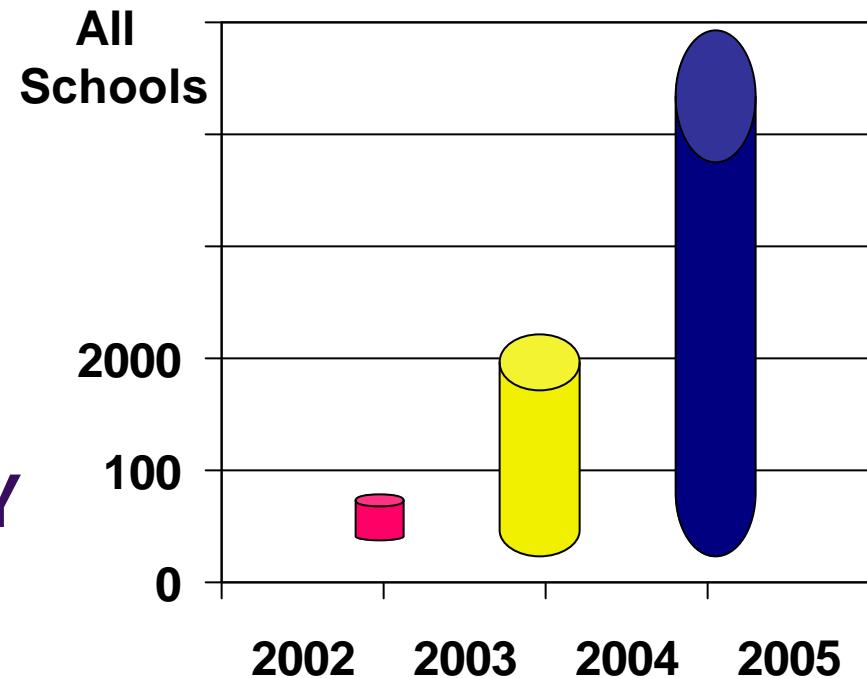
# *New Concept...* *No More Records As We Know Them*

- No more Origination records
  - Now, Origination data
- No more Disbursement records
  - Now, Disbursement data
- Only the Common Record transporting Origination and or Disbursement data...



# *Historical Perspective - Full Participant Schools*

- AY 02/03 Full-Participant Schools number 22
- EdExpress and some Vendor Software schools become Full-Participant Schools AY 03/04
- ALL Title IV schools will be Full-Participants by 04/05





# *So Why Should I Jump Now?*

- Enhanced Web activities
- One record/process for both DL and Pell submission of data
- Easier changes from year to year (XML)
- ISIR in 04/05 in XML...wanna do 2 conversions next year?
- Headed to Web...come along on the road to technology...



# ***TRAINING!***

- EdExpress specific and COD in general
- May '03 – July '03
- Coming soon to a theatre near you!



# *Reminder!*

- If you are using EDEExpress in '03/'04 or your Vendor is releasing a Common Record compatible application that will make you a Full Participant in COD in AY '03/'04 PLEASE remember to sign up as a Full Participant with COD. This can be done TODAY in the PC Lab.





# *2003-2004 COD School Testing*

- **School Testing Phases:**
  - Common Record Manual Verification - February 2003
  - Structured Application Testing - Mar. 2003 - Sept. 2003
- **Schools must sign-up in advance to participate in school testing:**
  - Contact COD School Relations and request a school testing sign-up sheet (codsupport@acs-inc.com)
- **School Testing Guides available on IFAP beginning in January 2003**

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# ***Who Should Participate in School Testing?***

- All Software Vendors modifying software to support the XML Common Record are encouraged to test with COD
- Full Participant Schools that use their own software product are encouraged to test with COD



# *Who Should Participate in School Testing?*

- The EDEExpress product is tested extensively with COD prior to being released to schools; therefore, EDEExpress Users do NOT need to test with COD
- Since most software vendors test with COD on their school's behalf; schools utilizing a software vendor's product do NOT need to test with COD
  - Schools are encouraged to talk to their vendor about test plans and testing results



# ***School Testing Lessons Learned***

- Plan to participate in manual verification testing prior to participating in additional testing phases
- Have a good understanding of SAIG On-Line Screen Manager in order to see that files were sent and received correctly
- Allow at least 2 weeks of setup time from sign-up prior to starting testing
- Plan and allow time for issue identification, error resolution and retesting with COD
- Be careful to send test files to the correct mailbox and with the correct testing message classes

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# *Support for Full Participants*

## Replacement of Conference Calls:

- Buddy system to share lessons learned and other school perspective; schools can call COD School Relations Center and be referred to 02/03 full participants with similar software/mainframe systems
- Revamp current FAQ process – Put FAQs in area where Customer Service can easily modify document and post by category (ie: Credit Check, Pnotes, Pell) and bring attention to NEW postings rather than in IFAP which is a stagnant document



# *Support for Full Participants*

## Replacement of Conference Calls:

- Looking into List Serves/Bulletin Boards to introduce a virtual COD Tech area for schools to post questions, concerns and feedback on 2003/2004 full participant issues
- Train Support Specialist group on XML support, School Testing, and COD processing functionality.

# Support for Full Participants

