



Number 32

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## Summary

This newsletter describes new reporting functionality that we have added to the National Student Loan Data System (NSLDS) and the [NSLDS Professional Access Web site](#). These enhancements include:

- A new source code for the Direct Loan Servicing Center (ACS)— code 583 replaces code 00100.
- Updates to the storage of name fields so data providers can submit up to 35 characters for a student's first and middle names.
- Display of new Date of Default for Cohort Default Rate (CDR) and Delinquency Date fields on the Loan Detail page when reported by the Department of Education's (the Department's) federal loan servicers.

## Identifying the Direct Loan Servicing Center (ACS) on NSLDS

As described in the [electronic announcement posted on March 22, 2011 to the Information for Financial Aid Professionals \(IFAP\) Web site](#), we have begun using the new code 583 for loans associated with the Direct Loan Servicing Center (ACS), one of the Department's federal loan servicers. On March 20, 2011 we implemented the new code to identify loans previously reported with the Direct Loan Servicing Center (ACS) code of 00100.

ED Servicer: [DIRECT LOAN SERVICING CENTER \(ACS\) - 00100](#)

ED Servicer: [DIRECT LOAN SERVICING CENTER \(ACS\) - 583](#)

OLD

NEW

We have converted loan data in the NSLDS database to the new code 583 and the code now displays on the [NSLDS Student Access](#) and [NSLDS Professional Access](#) Web sites. It can also be found in data exported to NSLDS users (i.e., in Web, CDR history, and Exit Counseling reports, as well as in the Transfer Student Monitoring/Financial Aid History processes).

In addition, loans that are serviced by the Direct Loan Servicing Center (ACS) will soon be reported to NSLDS using the new 583 code. Monitor the [IFAP Web site](#) for forthcoming announcements regarding this process.

Loans serviced by the Direct Loan Servicing Center (ACS) are identified by the ED Servicer name and new code on the Loan History page under the Aid tab of the [NSLDS Professional Access Web site](#).

## Loan History Display:

Loan Summary							
1 D1 - DIRECT STAFFORD SUB FAA UNIVERSITY - 00268700				Status: <a href="#">IA</a> as of 09/29/2010 <a href="#">Loan Detail</a>			
Approved Amt:	\$8,500	Disbursed Amt:	\$4,000	OPB:	\$4,000	Agg. OPB:	\$4,000
Loan Date:	09/29/2010	Sep. Loan Ind:	G	Loan Period:	08/26/2010 - 05/27/2011		
Last Disb. Date:	09/29/2010	Last Disb. Amt:	\$4,000	Acad. Lv:	G		
ED Servicer:		<a href="#">DIRECT LOAN SERVICING CENTER (ACS) - 583</a>					

The Loan Detail page displays the ED Servicer name and code under the Guaranty Agency / Lender / Servicer Agent History section.

## Loan Detail Display:

Details for Loan			
Guaranty Agency / Lender / Servicer Agent History			
Start	End	Code	Name
Servicer Agent			
09/29/2010	CURRENT	583	<a href="#">DIRECT LOAN SERVICING CENTER (ACS)</a>

Given that the Direct Loan Servicing Center (ACS) is now identified under the ED Servicer type, updates have been made throughout the [NSLDS Professional Access Web site](#) to remove the former **FDLP Servicer** type. Searching for an organization under the Org tab displays the valid types and no longer displays the FDLP Servicer:

NSLDS Professional Access Web site interface showing the Org Search results. The 'Type' dropdown menu is open, displaying a list of organization types including CONDUIT, CUSTODIAN-ALL, CUSTODIAN-2009, CUSTODIAN-2010, ED REGION, GUARANTY AGENCY, LENDER, LENDER BRANCH SERVICER, SCHOOL, SPONSOR-ALL, SPONSOR-2009, SPONSOR-2010, STATE AGENCY, and ED SERVICER. The 'Code' field is empty, and the 'Name' field contains 'ONLINE SCHOOL USER from FAA UNIVERSITY'. The 'Retrieve' button is visible.

The contact information associated with this code displays on the Org Contact List. The Org Type is **ED Servicer** with the code 583:

**NSLDS** [Menu](#) [Aid](#) [Enroll](#) [Org](#) [Report](#) [Tran](#) [Help](#) [?](#)  [X](#)

[Org Contact List](#) | [Org Search](#) | [Data Provider Schedule](#) | [Repayment Information](#) | [Cohort Default Rate](#) | [School Profile](#)

Type:  Code:  Name:

Logged on as: ONLINE SCHOOL USER from [FAA UNIVERSITY](#)

Name: DIRECT LOAN SERVICING CENTER (ACS)  
 Code: 583 Type: Guaranty Agency  
 Status: OPEN  
 Address: PO BOX 5609  
 GREENVILLE, TX 754035609

**Organization Contact List**

#	Function	First Name / Last Name	Phone / Ext.	Email
1	CUSTOMER SVC(BORROWERS)	CUSTOMER SERVICE	(800)848-0979	

[Home](#) [PRIVACY ACT OF 1974 \(AS AMENDED\)](#)

The loan submission details associated with this code display on the Data Provider Schedule page:

**NSLDS** [Menu](#) [Aid](#) [Enroll](#) [Org](#) [Report](#) [Help](#) [?](#)  [X](#)

[Org Contact List](#) | [Org Search](#) | [Data Provider Schedule](#) | [Repayment Information](#) | [Cohort Default Rate](#) | [School Profile](#)

Type:  Code:  Name:

Logged on as: ONLINE SCHOOL USER from [FAA UNIVERSITY](#)

Name: DIRECT LOAN SERVICING CENTER (ACS)  
 Code: 583 Type: Guaranty Agency  
 Status: OPEN  
 Address: PO BOX 5609  
 GREENVILLE, TX 754035609

**Data Provider Schedule**

? **GA Current Profile**

Submittal Frequency: Weekly

? **Submission Details**

Received Date	Received Time	Processed Date	Processed Time	Loan Records Submitted	Loan Records Extracted	Loans with Errors	Submittal Pass Rate(%)
03/28/2011	04:02 AM	03/28/2011	04:02 AM	9,404,495	0	93,619	0

Under the Enroll Tab, the Enrollment Reporting Schedule page displays the schedule for the Direct Loan Servicing Center (ACS):

**NSLDS** [Menu](#) [Aid](#) [Enroll](#) [Org](#) [Report](#) [Tran](#) [Help](#) [? | X](#)

[Enrollment Summary](#) | [Enrollment Add](#) | [Enrollment Update](#) | [Enrollment Reporting Schedule](#) | [Exit Counseling Submittal](#)

Type:  Code:  Name:

Logged on as: ONLINE SCHOOL USER from [FAA UNIVERSITY](#)

Name: DIRECT LOAN SERVICING CENTER (ACS)  
Code: 583 Type: Guaranty Agency


**Enrollment Reporting Schedule**  
User Profile

Distribution Medium: Student Aid Internet Gateway  
Distribution SAIG User ID: TG50013  
Record Format: NSLDS Standard  
Records Received: All Records

**Current Schedule**

Date	Type	Created By
03/28/2011	Regular	Original Schedule (03/29/2010)

On the [NSLDS Student Access Web site](#), the Financial Aid Review page is automatically updated with the contact information:

 **START HERE  
GO FURTHER**  
FEDERAL STUDENT AID™

[Español \(Spanish\)  
Skip Navigation](#)

**National Student Loan Data System (NSLDS) for Students**

[Financial Aid Review](#) | [Exit Counseling](#) | [Glossary of Terms](#) | [Browser Info/Setup](#) | [FAQs](#) | [Contact Us](#) | [Logoff](#) | [Return](#)

**Detail Loan Information for YPSILANTI U CURRUTHERS** Your enrollment status is **FULL TIME**, effective **08/26/2010**.

Type of Loan: **1 DIRECT STAFFORD SUBSIDIZED**  
Loan obtained while attending the [FAA UNIVERSITY](#)

Scheduled Start of Repayment: **12/02/2013**  
Loan Period Begin Date: **08/26/2010**  
Loan Period End Date: **05/27/2011**

**Amounts and Dates**

Loan Amount	Outstanding Principal Balance	Outstanding Principal Balance As of Date	Outstanding Interest Balance	Outstanding Interest Balance As of Date	Interest Rate	Canceled Amount	Canceled Date
\$8,500	\$4,000	11/30/2010	\$0	11/30/2010	FIXED	\$0	

**Disbursement(s) and Status(es)**

Disbursement Date	Disbursement Amount	Loan Status	Status Description	Status Effective Date
09/29/2010	\$4,000	IA	LOAN ORIGINATED	09/29/2010

**Servicer/Lender/Guaranty Agency Information**

Contact Type	Contact
Current Guaranty Agency:	DIRECT LOAN SERVICING CENTER (ACS) P.O. BOX 5609 GREENVILLE TX 754035609 800-848-0979

**Contact information for 583**

[FOIA](#) | [Privacy](#) | [Security](#) | [Notices](#) [WhiteHouse.gov](#) | [USA.gov](#) | [ED.gov](#)

**Note:** Although NSLDS now uses the new Direct Loan Servicing Center (ACS) code (583) throughout the database, loans will continue to be identified with code 00100 on Institutional Student Information Records (ISIRs) for the 2010-2011 and 2011-2012 award years.

## Increased Length of First and Middle Names

To accommodate Federal Student Aid's reporting standards, we have modified NSLDS to allow for the storage of 35 characters for the first and middle names of students and borrowers. The federal loan servicers are already sending the increased name values, and most [NSLDS Professional Access Web site](#) users will not be impacted by the longer fields.

However, schools may notice the increased field length on the [NSLDS Professional Access Web site](#) when adding a student/borrower with an aid overpayment. In most cases when adding an aid overpayment record, the student/borrower already exists on the database and the school user simply adds the aid overpayment to the student in NSLDS. In the rare case when a student/borrower does not exist in NSLDS, the school user can create a student in order to add the aid overpayment information. The Overpayment Add page under the Aid tab of the [NSLDS Professional Access Web site](#) will now allow for up to 35 characters for the following fields:

- **First Name** – The first name of the student having the aid overpayment. Field length has been increased from 12 to 35 characters.
- **Middle Name** – The middle name of the student having the aid overpayment. Field length has been increased from 1 to 35 characters, and the label name has been changed from Middle Initial to Middle Name.

The screenshot displays the NSLDS Professional Access Web site interface. At the top, there is a navigation bar with tabs: Menu, Aid, Enroll, Org, Report, and Tran. Below this is a breadcrumb trail: Loan History | Overpayment List | Grants | Delinquent Borrowers | Exit Counseling History | Student Access Interface. The user is logged on as ONLINE SCHOOL USER from FAA UNIVERSITY.

The main content area shows a message: "No student currently selected." Below this is the "Overpayment Add" section. A "New Student Details" form is visible, with a red box highlighting the "First Name" and "Middle Name" fields. A blue arrow points to these fields with the text "Maximum of 35 characters". The form includes the following fields:

- Social Security Number: 999-12-9999
- First Name: Ypsilanti
- Middle Name: Uraliski
- Last Name: Curruthers
- Date Of Birth: 11111969

Below the "New Student Details" form is the "Overpayment Details" section, which includes:

- School: FAA UNIVERSITY 00458600
- Type: - SELECT -
- Disbursement Date: MMDDCCYY
- Indicator: - SELECT -
- Indicator Date: MMDDCCYY
- Outstanding Principal Balance: 0
- Outstanding Interest Balance: 0
- Source: - SELECT -

A "Submit" button is located at the bottom of the form.

To minimize system change and impact to the end user, there will be no change to the first and middle names on Web site displays (except Overpayment Add), data extracts, and reports. The first name will continue to display as the first 12 characters and the middle name will display as the middle initial (containing only the 1<sup>st</sup> character).



Additionally, when entering the identifiers of a student/borrower on the [NSLDS Professional Access Web site](#), the first name continues to require up to only 12 characters. The example below is a reminder of the first name entry field display:

## Date of Default for CDR and Delinquency Date

The Loan Detail page on the [NSLDS Professional Access Web site](#) now displays the Date of Default for Cohort Default Rate and Delinquency Date for William D. Ford Federal Direct Loan (Direct Loan) and Federal Family Education Loan (FFEL) program loans held by the Department as reported by the Department's federal loan servicers. If the dates are not available or the loans are held by a FFEL lender, the field will contain 'N/A'.

The Delinquency Date is the date that is one day after the earliest scheduled payment that has not been paid. As clarified in the [electronic announcement posted on February 25, 2011 to the IFAP Web site](#), the Date of Default for CDR for both a Direct Loan and a FFEL loan held by the Department is the date on which the loan is 360 days past due.

Loan Detail Display:

 Details for Loan 1			
Loan Type:	SF - FFEL STAFFORD SUB		
Loan Period Start:	09/08/2009	Academic Level:	1
Loan Period End:	05/01/2010	Award ID:	*****9999S11G02785001 
Sched. Repayment Date:	09/12/2010	Separate Loan Ind:	A
Date of Default for CDR:	N/A	Delinquency Date:	03/01/2011
Borrowed at OPEID:	00472906	Interest Rate:	5.60% FIXED
Borrowed at Name:	<a href="#">FAA UNIVERSITY</a>		

**Customer Service  
Reminder**

Please remember to keep your [NSLDS Professional Access Web site](#) ORG contacts current and always list at least a Primary Contact for your organization.

The NSLDS Customer Support Center at 800/999-8219 is available Monday through Friday from 8 A.M. to 9 P.M. (ET). You may also contact Customer Support by e-mail at [nslds@ed.gov](mailto:nslds@ed.gov). Callers in locations without access to 800 numbers may call 785/838-2141.