Number 32	**March 2011**

Summary	This newsletter describes new reporting functionality that we have added to the National Student Loan Data System (NSLDS) and the NSLDS Professional Access Web site. These enhancements include: • A new source code for the Direct Loan Servicing Center (ACS)– code 583 replaces code 00100. • Updates to the storage of name fields so data providers can submit up to 35 characters for a student's first and middle names. • Display of new Date of Default for Cohort Default Rate (CDR) and Delinquency Date fields on the Loan Detail page when reported by the Department of Education's (the Department's) federal loan servicers.
Identifying the Direct Loan Servicing Center (ACS) on NSLDS	As described in the electronic announcement posted on March 22, 2011 to the Information for Financial Aid Professionals (IFAP) Web site, we have begun using the new code 583 for loans associated with the Direct Loan Servicing Center (ACS), one of the Department's federal loan servicers. On March 20, 2011 we implemented the new code to identify loans previously reported with the Direct Loan Servicing Center (ACS) code of 00100. ED Servicer: DIRECT LOAN SERVICING CENTER (ACS) - 00100 OLD ED Servicer: DIRECT LOAN SERVICING CENTER (ACS) - 583 NEW We have converted loan data in the NSLDS database to the new code 583 and the code now displays on the NSLDS Student Access and NSLDS Professional Access Web sites. It can also be found in data exported to NSLDS users (i.e., in Web, CDR history, and Exit Counseling reports, as well as in the Transfer Student Monitoring/Financial Aid History processes). In addition, loans that are serviced by the Direct Loan Servicing Center (ACS) will soon be reported to NSLDS using the new 583 code. Monitor the IFAP Web site for forthcoming announcements regarding this process. Loans serviced by the Direct Loan Servicing Center (ACS) are identified by the ED Servicer name and new code on the Loan History page under the Aid tab of the NSLDS Professional Access Web site.

Loan History Display:

Loan Summary

1	**D1 - DIRECT STAFFORD SUB**		**Status: IA** as of 09/29/2010				Loan Detail
	FAA UNIVERSITY - 00268700						
Approved Amt:	$8,500	**Disbursed Amt:**	$4,000	**OPB:**	$4,000	**Agg. OPB:**	$4,000
Loan Date:	09/29/2010	**Sep. Loan Ind:**	G	**Loan Period:**	08/26/2010 - 05/27/2011		
Last Disb. Date:	09/29/2010	**Last Disb. Amt:**	$4,000	**Acad. Lv:**	G		
ED Servicer:	DIRECT LOAN SERVICING CENTER (ACS) - 583						

The Loan Detail page displays the ED Servicer name and code under the Guaranty Agency / Lender / Servicer Agent History section.

Loan Detail Display:

Details for Loan
Guaranty Agency / Lender / Servicer Agent History

Start	End	Code	Name	
		Servicer Agent		
09/29/2010	CURRENT	583	DIRECT LOAN SERVICING CENTER (ACS)	

Given that the Direct Loan Servicing Center (ACS) is now identified under the ED Servicer type, updates have been made throughout the NSLDS Professional Access Web site to remove the former **FDLP Servicer** type. Searching for an organization under the Org tab displays the valid types and no longer displays the FDLP Servicer:

The contact information associated with this code displays on the Org Contact List. The Org Type is **ED Servicer** with the code 583:

The loan submission details associated with this code display on the Data Provider Schedule page:

Under the Enroll Tab, the Enrollment Reporting Schedule page displays the schedule for the Direct Loan Servicing Center (ACS):

On the NSLDS Student Access Web site, the Financial Aid Review page is automatically updated with the contact information:

Note: Although NSLDS now uses the new Direct Loan Servicing Center (ACS) code (583) throughout the database, loans will continue to be identified with code 00100 on Institutional Student Information Records (ISIRs) for the 2010-2011 and 2011-2012 award years.

Increased Length of First and Middle Names	To accommodate Federal Student Aid's reporting standards, we have modified NSLDS to allow for the storage of 35 characters for the first and middle names of students and borrowers. The federal loan servicers are already sending the increased name values, and most NSLDS Professional Access Web site users will not be impacted by the longer fields. However, schools may notice the increased field length on the NSLDS Professional Access Web site when adding a student/borrower with an aid overpayment. In most cases when adding an aid overpayment record, the student/borrower already exists on the database and the school user simply adds the aid overpayment to the student in NSLDS. In the rare case when a student/borrower does not exist in NSLDS, the school user can create a student in order to add the aid overpayment information. The Overpayment Add page under the Aid tab of the NSLDS Professional Access Web site will now allow for up to 35 characters for the following fields: • **First Name** – The first name of the student having the aid overpayment. Field length has been increased from 12 to 35 characters. • **Middle Name** – The middle name of the student having the aid overpayment. Field length has been increased from 1 to 35 characters, and the label name has been changed from Middle Initial to Middle Name.

To minimize system change and impact to the end user, there will be no change to the first and middle names on Web site displays (except Overpayment Add), data extracts, and reports. The first name will continue to display as the first 12 characters and the middle name will display as the middle initial (containing only the 1st character).
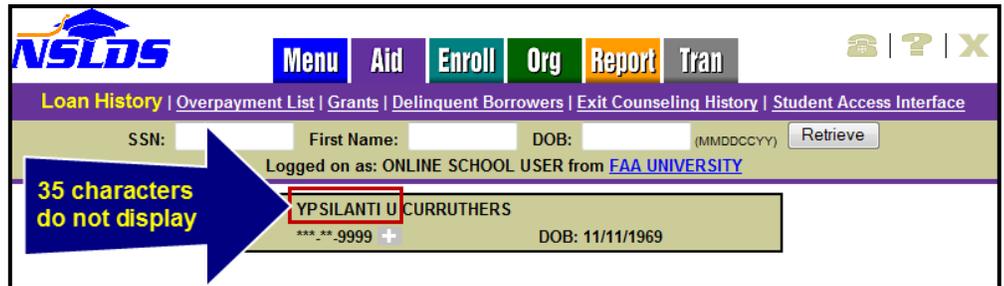
Additionally, when entering the identifiers of a student/borrower on the NSLDS Professional Access Web site, the first name continues to require up to only 12 characters. The example below is a reminder of the first name entry field display:
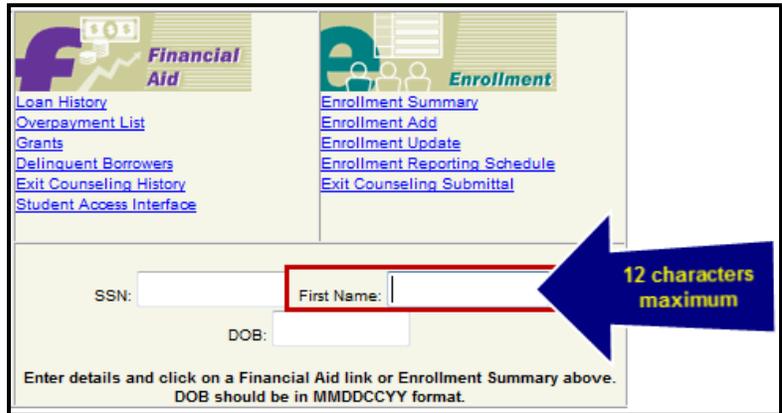
Date of Default for CDR and Delinquency Date

The Loan Detail page on the NSLDS Professional Access Web site now displays the Date of Default for Cohort Default Rate and Delinquency Date for William D. Ford Federal Direct Loan (Direct Loan) and Federal Family Education Loan (FFEL) program loans held by the Department as reported by the Department's federal loan servicers. If the dates are not available or the loans are held by a FFEL lender, the field will contain 'N/A'.

The Delinquency Date is the date that is one day after the earliest scheduled payment that has not been paid. As clarified in the electronic announcement posted on February 25, 2011 to the IFAP Web site, the Date of Default for CDR for both a Direct Loan and a FFEL loan held by the Department is the date on which the loan is 360 days past due.

	Loan Detail Display: **Details for Loan** 1 **Loan Type:** SF - FFEL STAFFORD SUB **Loan Period Start:** 09/08/2009 **Academic Level:** 1 **Loan Period End:** 05/01/2010 **Award ID:** *****9999S11G02785001 **Sched. Repayment Date:** 09/12/2010 **Separate Loan Ind:** A **Date of Default for CDR:** N/A **Delinquency Date:** 03/01/2011 **Borrowed at OPEID:** 00472906 **Interest Rate:** 5.60% FIXED **Borrowed at Name:** FAA UNIVERSITY
Customer Service Reminder	Please remember to keep your NSLDS Professional Access Web site ORG contacts current and always list at least a Primary Contact for your organization. The NSLDS Customer Support Center at 800/999-8219 is available Monday through Friday from 8 A.M. to 9 P.M. (ET). You may also contact Customer Support by e-mail at nslds@ed.gov. Callers in locations without access to 800 numbers may call 785/838-2141.