



Number 27

August 2010

Summary

This newsletter describes new school report functionality for information on borrowers with delinquent loans that is now available on the [NSLDS Professional Access Web site](#). In [a March 26, 2010 Electronic Announcement posted on the Information for Financial Aid Professionals \(IFAP\) Web site](#), we informed schools that we were developing a National Student Loan Data System (NSLDS) report that would provide delinquency information reported to the NSLDS by the four federal loan servicers—FedLoan Servicing (PHEAA), Great Lakes Educational Loan Services, Inc., Nelnet, and Sallie Mae. Designed to assist schools in receiving delinquency/default prevention information, the new NSLDS tools include a Web page for online access to data and a report that can be requested in several formats.

Enhancements to NSLDS Professional Access Web Site

The enhancements to the [NSLDS Professional Access Web site](#) consolidate information for borrowers with loans reported as delinquent in payments to one of the four federal loan servicers—FedLoan Servicing (PHEAA), Great Lakes Educational Loan Services, Inc., Nelnet, and Sallie Mae. The information is about borrowers' Federal Family Education Loan (FFEL) Program loans that have been purchased by the Department of Education (commonly referred to as FFEL Purchased Loans) and are serviced by these servicers, as well as borrowers' William D. Ford Federal Direct Loan (Direct Loan) information for Direct Loans that are serviced by these servicers.

Note: The new functionality does not currently include borrowers' delinquent loans held by guaranty agencies or serviced by the Direct Loan Servicing Center. Information about delinquent loans serviced by the Direct Loan Servicing Center is available on the [Direct Loan Servicing Online School Site](#). Data on delinquent loans serviced by the Direct Loan Servicing Center will also be included in a future enhancement to the [NSLDS Professional Access Web site](#). More information on this functionality will be provided at the time the new functionality is available.

New with the delinquency functionality, schools with branch campuses may request that the data incorporate all branches with the main campus. Reports for any individual campus may also be obtained. Data for all delinquent borrowers can be reported at the main branch level of the six-digit school code or a branch location by including the last two digits of the eight-digit OPEID.

The enhancements are described below.

Delinquent Borrowers Page

A new **Delinquent Borrowers** page has been added to the [NSLDS Professional Access Web site](#) to allow school users to request and view online a comprehensive list of borrowers with delinquent loans for their school.

A school user accesses the **Delinquent Borrowers** Web link under the Aid Tab or directly from the Menu page under the Financial Aid section of the [NSLDS Professional Access Web site](#). The user enters the required parameters and filter criteria in order to tailor the resulting delinquent borrowers list to include the group of borrowers he or she wishes to view. The list may be filtered by Branch Code, Federal Loan Servicer Code, Cohort Year, and Delinquency Period(s). The page listing the results may be sorted by either borrower SSN or borrower Last Name order.

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FEDERAL STUDENT AID

National Student Loan Data System (NSLDS)

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Loan History | Overpayment List | Grants | **Delinquent Borrowers** | Exit Counseling History | Student Access Interface

Logged on as: SCTST2 ONLINE SCHOOL TESTING from [FAA UNIVERSITY](#)

Delinquent Borrowers

Sort By: SSN

Display Only:

School Code: 031013

Branch Code: * (*) for All

Federal Loan Servicer: * Org Search (*) for All

Cohort Year: * (*) for All

Delinquent 31-89 Days: --Select--

Delinquent 90-149 Days: --Select--

Delinquent 150-209 Days: --Select--

Delinquent 210-269 Days: --Select--

Delinquent 270-359 Days: --Select--

Delinquent 360+ Days: --Select--


Retrieve

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A school user may choose to view all the data at the main branch level of the six-digit school code, or enter a branch location by including the last two digits of the eight-digit OPEID. The default for the Branch Code parameter is an asterisk (*) for all branch locations under the main campus six-digit school code. The default for the Federal Loan Servicer field is also an asterisk (*) for all four federal loan servicers. However, a school user may specify a particular Federal Loan Servicer Code by either providing the three-digit servicer code—if the code is known—or by selecting the Org Search button next to this field to obtain a list of the four federal loan servicers on a new browser page (see screenshot below). Selecting the blue number next to the desired federal loan servicer will automatically fill the servicer code in the selection criteria. School users may also designate a specific Cohort Year, in the format CCYY, or leave the default asterisk (*) on the field to receive all cohort years. One or a combination of Delinquency Periods must be selected. All periods not selected will automatically default to 'No'.



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National Student Loan Data System (NSLDS)

Logged on as: SCTST2 ONLINE SCHOOL TESTING from [FAA UNIVERSITY](#)

Select an Organization

close

Enter Search Criteria:

Search By: FEDERAL LOAN SERVICER

Name:

Code:

Filter City:

Filter State: All Submit Clear


FEDERAL LOAN SERVICER Search results

	Name	Code
1	DEPT OF ED/SALLIE MAE RESTON, VA	578
2	DEPT OF ED/ FEDLOAN SERVICING(PHEAA) HARRISBURG, PA	579
3	DEPT OF ED/NELNET LINCOLN, NE	580
4	DEPT OF ED/GREAT LAKES MADISON, WI	581

- NO MORE MATCHES FOUND -

close




Once all desired sorting and filtering parameters are selected, the school user clicks the Retrieve button to process the request and view the results that will display below the parameters box. The results table provides a list of borrowers and all delinquent loans owed by the borrowers including those that fall within the delinquency period selected. Delinquent loan information on this results page includes the loan type, cohort year, number of days since the borrower last made a full payment, name of the federal loan servicer reporting the delinquent loan, and the Outstanding Principal Balance (OPB) on the delinquent loan. In addition, to assist schools with delinquency/default prevention, the results include the borrower's address, phone numbers, and e-mail address as reported by the servicer. Selecting the number link to the left of the borrower's record takes the user to the Loan History page for the borrower.



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Logged on as: SCTST2 ONLINE SCHOOL TESTING from [FAA UNIVERSITY](#)

Delinquent Borrowers

Sort By: SSN

Display Only:

School Code: 031013

Branch Code: * (*) for All

Federal Loan Servicer: * Org Search (*) for All

Cohort Year: * (*) for All

Retrieve

Delinquent 31-89 Days: No

Delinquent 90-149 Days: No

Delinquent 150-209 Days: Yes

Delinquent 210-269 Days: No

Delinquent 270-359 Days: No

Delinquent 360+ Days: No

#	SSN	Name																									
	Address																										
	Phones																										
	***.**-9996 CONROY, DEBRA F																										
	Email:																										
	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #f2f2f2;"> <th>Loan Type</th> <th>Cohort Year</th> <th>Days Delq</th> <th>Federal Loan Servicer</th> <th>OPB</th> </tr> </thead> <tbody> <tr> <td>SF</td> <td>2010</td> <td>171</td> <td>DEPT OF ED/GREAT LAKES</td> <td>\$1,375</td> </tr> <tr> <td>SU</td> <td>2010</td> <td>171</td> <td>DEPT OF ED/GREAT LAKES</td> <td>\$1,688</td> </tr> <tr> <td>SU</td> <td>2010</td> <td>171</td> <td>DEPT OF ED/GREAT LAKES</td> <td>\$1,752</td> </tr> <tr> <td>SF</td> <td>2010</td> <td>171</td> <td>DEPT OF ED/GREAT LAKES</td> <td>\$1,375</td> </tr> </tbody> </table>		Loan Type	Cohort Year	Days Delq	Federal Loan Servicer	OPB	SF	2010	171	DEPT OF ED/GREAT LAKES	\$1,375	SU	2010	171	DEPT OF ED/GREAT LAKES	\$1,688	SU	2010	171	DEPT OF ED/GREAT LAKES	\$1,752	SF	2010	171	DEPT OF ED/GREAT LAKES	\$1,375
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Delinquent Borrower Report

The **Delinquent Borrower Report (DELQ01)** is available to schools on request under the Report Tab on the [NSLDS Professional Access Web site](#) and delivered via the Student Aid Internet Gateway (SAIG).



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National Student Loan Data System (NSLDS)

Menu Aid Enroll Org Report Tran

Report List | Web Report List

Logged on as: SCTST11 ONLINE SCHOOL TESTING from UNIVERSITY OF NORTHERN ILLINOIS

Report List

Search Report ID: Submit


	Report ID	Names	Log Page
New	1	DELQ001 DELINQUENT BORROWER REPORT	
	2	DER001 DATE ENTERED REPAYMENT REPORT	
	3	DR0015 SCHOOL REPAYMENT INFO LOAN DETAIL	
	4	DR0035 SCHOOL COHORT DEFAULT RATE HIST RPT	
	5	EXT001 EXIT COUNSELING COMPLETION RESULTS	
	6	FAT001 REQUEST FOR FINANCIAL AID HISTORY	
	7	OVP001 SCHOOL OVERPAYMENT REPORT	
	8	PRKDF1 PERKINS DEFAULT SUMMARY	
	9	SCHDF1 BORROWER DEFAULT SUMMARY REPORT	
	10	SCHER1 ENROLLMENT REPORTING SUMMARY REPORT	
	11	SCHLL1 SCHOOL LOAN LIST	
	12	SCH01A EXIT COUNSELING BY SSN	
	13	SCH01B EXIT COUNSELING	
	14	SCH07B TRANSFER MONITORING SUMMARY REPORT	
	15	TEACH1 TEACH OVERSIGHT SUMMARY REPORT	

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This new report provides delinquent loans for borrowers reported by the four federal loan servicers and is available in any one of the following formats: comma-delimited, standard fixed-length, or preformatted report. The requestor selects the criteria (parameters) for the report similarly to selecting the parameters on the **Delinquent Borrowers** Web page under the Aid Tab. When selecting 'Extract' as the report Type, the school user must provide the desired Extract Type, either comma-delimited or standard (fixed-length). Standard is the automatic default for the extract. If selecting a report Type of 'Report' (preformatted), no Extract Type is required so the default value of STANDARD will be ignored.



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Report List | Web Report List

Logged on as: SCTST2 ONLINE SCHOOL TESTING from FAA UNIVERSITY

Return to Report List

ID: **DELQ01** Type: --Select--
Name: DELINQUENT BORROWER REPORT

Go to Report Log

Report Parameters

SCHOOL ID: 003749
SCHOOL BRANCH ID: * 99
FEDERAL LOAN SERVICER: * Org Search
COHORT YEAR: * CCYY
DELINQUENT 31-89 DAYS: NO
DELINQUENT 90-149 DAYS: NO
DELINQUENT 150-209 DAYS: NO
DELINQUENT 210-269 DAYS: NO
DELINQUENT 270-369 DAYS: NO
DELINQUENT 360+ DAYS: NO
EXTRACT TYPE: STANDARD
Sort By: --Select--
Output Medium: SAIG

Submit

The extract file (comma-delimited or standard fixed-length) or formatted report is delivered through the SAIG to the TG mailbox of the NSLDS user that submitted the request. In addition to the fields displayed on the results of the **Delinquent Borrowers** Web page under the Aid Tab, the extract or formatted report files include the loan date and current monthly payment amount for the delinquent accounts.

The [NSLDS Record Layouts for the Delinquent Borrower Report \(DELQ01\)](#) are posted on the IFAP Web site to provide technical information on the extract versions of the report. The comma delimited or the standard fixed-length files are sent with SAIG message class AHSLDEOP.

The preformatted report, sent with SAIG message class AHSLDSOP, will display delinquent borrower information as outlined below:

