Technical Update GA-2011-03

March 22, 2011

New Reporting Functionality for NSLDS

This information is intended for the person in your organization who is responsible for working with the National Student Loan Data System (NSLDS). Please ensure the appropriate person receives this update.

Introduction

This technical update describes new reporting functionality that we have added to the National Student Loan Data System (NSLDS) and the NSLDS Professional Access Web site. These enhancements include a new source code for the Direct Loan Servicing Center (ACS) and updates to the storage of name fields so data providers can submit up to 35 characters for a student's first and middle names.

Identifying the Direct Loan Servicing Center (ACS) on NSLDS

As described in the electronic announcement posted on March 22, 2011 to the Information for Financial Aid Professionals (IFAP) Web site, we have begun using the new code 583 for loans associated with the Direct Loan Servicing Center (ACS), one of the Department's federal loan servicers. On March 20, 2011 we implemented the new code to identify loans previously reported with the Direct Loan Servicing Center (ACS) code of 00100.

We have converted loan data in the NSLDS database to the new code 583 and the code now displays on the NSLDS Student Access and NSLDS Professional Access Web sites. It can also be found in data exported to NSLDS users.

In addition, loans that are serviced by the Direct Loan Servicing Center (ACS) will soon be reported to NSLDS using the new 583 code. Monitor the IFAP Web site for forthcoming announcements regarding this process.

Loans serviced by the Direct Loan Servicing Center (ACS) are identified by the ED Servicer name and new code on the Loan History page under the Aid tab of the NSLDS Professional Access Web site.

Loan History Display:

Loan Summary

1	**D1 - DIRECT STAFFORD SUB** FAA UNIVERSITY - 00268700				**Status: IA** as of 09/29/2010			Loan Detail
Approved Amt:	$8,500	**Disbursed Amt:**	$4,000	**OPB:**	$4,000	**Agg. OPB:**	$4,000
Loan Date:	09/29/2010	**Sep. Loan Ind:**	G	**Loan Period:**	08/26/2010 - 05/27/2011		
Last Disb. Date:	09/29/2010	**Last Disb. Amt:**	$4,000	**Acad. Lv:**	G		
	ED Servicer:	DIRECT LOAN SERVICING CENTER (ACS) - 583					

The Loan Detail page displays the ED Servicer name and code under the Guaranty Agency / Lender / Servicer Agent History section.

Loan Detail Display:

Details for Loan
Guaranty Agency / Lender / Servicer Agent History

Start	End	Code	Name	
			Servicer Agent	
09/29/2010	CURRENT	583	DIRECT LOAN SERVICING CENTER (ACS)	

Given that the Direct Loan Servicing Center (ACS) is now identified under the ED Servicer type, updates have been made throughout the NSLDS Professional Access Web site to remove the former **FDLP Servicer** type. Searching for an organization under the Org tab displays the valid types and no longer displays the FDLP Servicer:

The contact information associated with this code displays on the Org Contact List. The Org Type is **ED Servicer** with the code 583:

Under the Enroll Tab, the Enrollment Reporting Schedule page displays the schedule for the Direct Loan Servicing Center (ACS):

The loan submission details associated with this code display on the Data Provider Schedule page:

NSLDS Menu Aid Enroll Org Report

Org Contact List | Org Search | **Data Provider Schedule** | Repayment Information | Cohort Default Rate | School Profile

Type: ED SERVICER   Code: 583   Name: Retrieve

Logged on as: GA-EDSERV ONLINE from GUARANTY-ED SERVICER ORGANIZATION

Name: DIRECT LOAN SERVICING CENTER (ACS)
Code: 583   Type: Guaranty Agency
Status: OPEN
Address: PO BOX 5609
GREENVILLE, TX 754035609

Data Provider Schedule

GA Current Profile
Submittal Frequency: Weekly

Submission Details

Received Date	Received Time	Processed Date	Processed Time	Loan Records Submitted	Loan Records Extracted	Loans with Errors	Submittal Pass Rate(%)
03/28/2011	04:02 AM	03/28/2011	04:02 AM	9,404,495	0	93,619	0

Increased Length of First and Middle Names

To accommodate Federal Student Aid's reporting standards, we have modified NSLDS to allow for the storage of 35 characters for the first and middle names of students and borrowers. While the federal loan servicers are already sending the increased name values, GA online loan update users now have the capability to provide 35 characters for the first and middle names.

When selecting the Update Identifiers button on the Update Loan page, the Update Student Identifiers pop-up window gives the user the opportunity to modify the name(s) as appropriate:

Logged on as: GA-EDSERV ONLINE from GUARANTY-ED SERVICER ORGANIZATION

YPSILANTI URALISKI CURRUTHERS
Pseudo Indicator: R

SSN: 999-99-9999   DOB: 11/11/1969

Lock Loan   Update Identifiers

Update Student's Identifiers - Windows Internet Explorer

Update Student Identifiers

ⓘ Type over fields to make changes.

First Name: YPSILANTus-merthinka
Middle Name: URALISKI

⟸ Maximum of 35 characters

Last Name: CURRUTHERS
Pseudo SNN Indicator : R
SSN: 999-99-9999
DOB: (MMDDCCYY) 11/11/1969

Continue   Cancel

Done   Internet | Protected Mode: On   100%

When selecting the Update PLUS Borrower Identifiers button, the Update PLUS Borrower identifiers pop-up window gives the user the opportunity to modify the name(s) as appropriate:
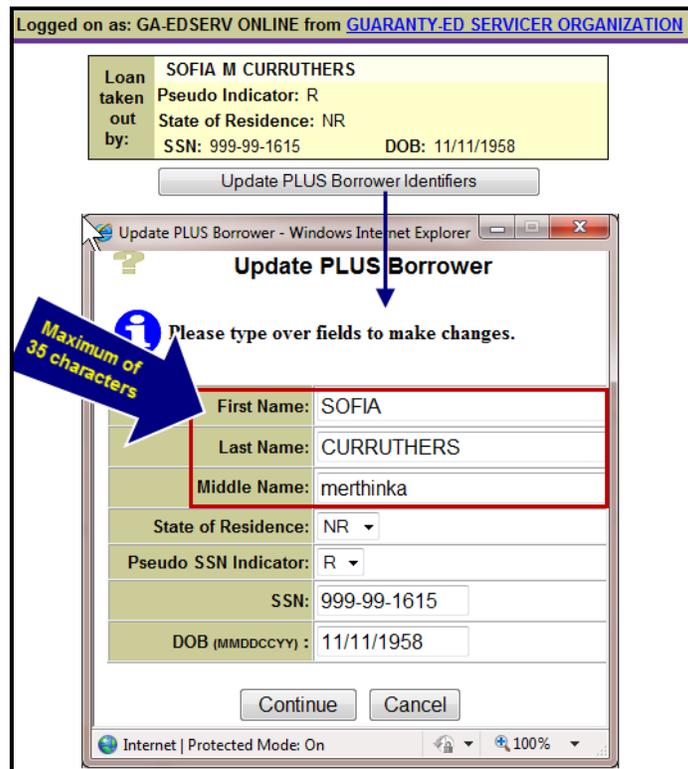

While on the Update Loan page, the entire 35 characters display for the first, middle, and last names:
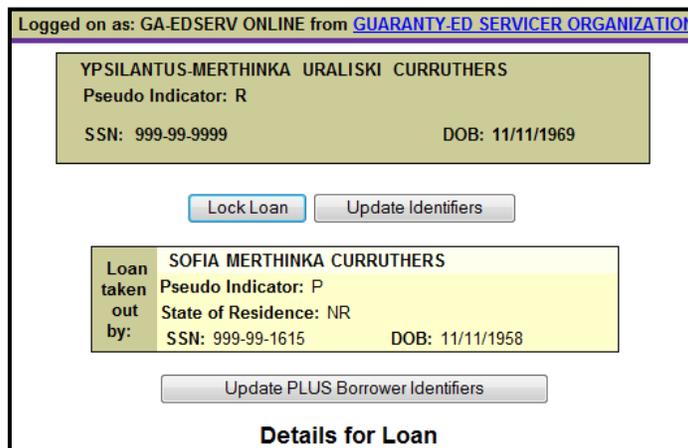
However, the first name continues to display up to 12 characters and only the 1st character of the middle name (i.e., the middle initial) on the Loan Detail Web page:
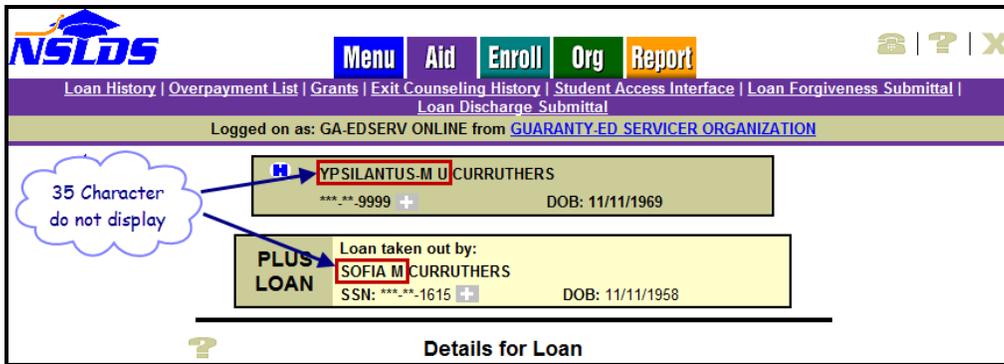
Additionally, when entering the identifiers for a student or borrower on the NSLDS Professional Access Web site, the first name continues to require up to only 12 characters. The example below is a reminder of the first name entry field display:
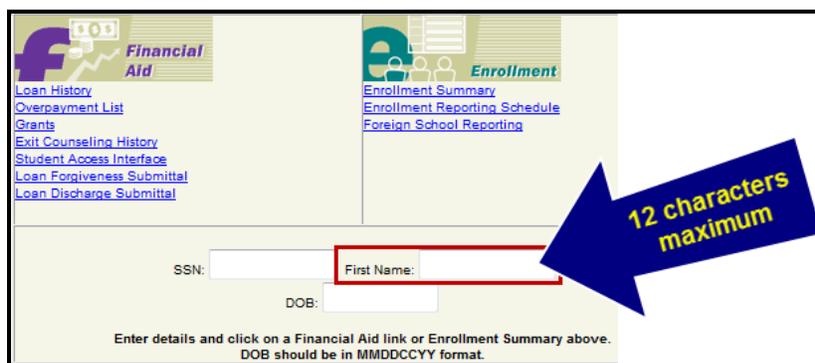
To minimize system change and impact to the end user, there will be no change to the first and middle names on data extracts and reports. The first name will continue to display as the first 12 characters and the middle name will display as the middle initial (containing only the 1st character).

If you have any questions, please contact the NSLDS Customer Support Center at 800/999-8219 or by e-mail at NSLDS@ed.gov.