

Customer Service Contact Information for Servicers
Attachment to September 2009 Electronic Announcement

Contact Information-Direct Loan Servicing Center

**NSLDS
Information**

NSLDS Name: Direct Loan Servicing Center
Direct Loan Servicer Code: 00100

**Borrower
Contact
Information**

Phone: 800/848-0979
TDD/TTY: 800/848-0983
Overseas: 315/738-6634

Web: www.dl.ed.gov

E-mail: Borrowers can submit questions through the Contact Us link on the servicer's Web site.

**School Contact
Information**

Phone: 888/877-7658

Web: www.dl.ed.gov/schools

E-mail: Schools use the toll-free number listed above.

Customer Service Contact Information for Servicers
Attachment to September 2009 Electronic Announcement

Contact Information-Student Loan Servicing Center (ACS)

**NSLDS
Information**

NSLDS Name: DEPT OF ED/ACS
GA Code: 577
Lender Servicer Code: 700577

**Borrower
Contact
Information**

Phone: 800/508-1378
TDD/TTY: 800/662-1220 within New York State
TDD/TTY: 800/855-2880 outside New York State

Web: www.ed-servicing.com

E-mail: Borrowers can submit questions through the Contact Us link on the servicer's Web site.

**School Contact
Information**

Phone: 866/938-4750

Web: www.ed-servicing.com

E-mail: Schools use the toll-free number listed above.

Customer Service Contact Information for Servicers
Attachment to September 2009 Electronic Announcement

Contact Information-FedLoan Servicing (PHEAA)

**NSLDS
Information**

NSLDS Name: DEPT OF ED/FEDLOAN SERVICING (PHEAA)
GA Code: 579
Lender Servicer: 700579

**Borrower
Contact
Information**

Phone: 800/699-2908
TDD/TTY: 800/722-8189
Overseas borrowers: 717-720-1985

Web: www.myfedloan.org

E-mail: Borrowers can submit questions through the Contact link on the servicer's Web site.

**School Contact
Information**

Phone: 800/655-3813

Web: www.myfedloan.org

E-mail: schoolsupport@myfedloan.org

Customer Service Contact Information for Servicers
Attachment to September 2009 Electronic Announcement

Contact Information-Great Lakes Educational Loan Services

**NSLDS
Information**

NSLDS Name: DEPT OF ED/GREAT LAKES
GA Code: 581
Lender Servicer Code: 700581

**Borrower
Contact
Information**

Phone: 800/236-4300
TDD/TTY: 800/236-4300
Overseas: 608/246-1700

Web: www.mygreatlakes.org

E-mail: Borrowers can submit questions through the Contact Us link on the servicer's Web site or by e-mailing borrowers@mygreatlakes.org.

**School Contact
Information**

Phone: 888/686-6919

Web: www.mygreatlakes.org

E-mail: clientservices@glhec.org

Customer Service Contact Information for Servicers
Attachment to September 2009 Electronic Announcement

Contact Information-Nelnet

**NSLDS
Information**

NSLDS Name: DEPT OF ED/NELNET
GA Code: 580
Lender Servicer Code: 700580

**Borrower
Contact
Information**

Phone: 888/486-4722
TDD/TTY: 888/486-4722
Overseas: 303/696-3625

Web: www.nelnet.com

E-mail: Borrowers can submit questions through the Contact Us link on the servicer's Web site.

**School Contact
Information**

Phone: 866/463-5638

Web: www.nelnet.com

E-mail: ssc@nelnet.net

Customer Service Contact Information for Servicers
Attachment to September 2009 Electronic Announcement

Contact Information-Sallie Mae

**NSLDS
Information**

NSLDS Name: DEPT OF ED/SALLIE MAE
GA Code: 578
Lender Servicer Code: 700578

**Borrower
Contact
Information**

Phone: 800/722-1300
TDD/TTY: 877/713-3833
Overseas: 254/554-4535

Web: www.salliemae.com

E-mail: Borrowers can submit questions through the Contact Us link on the servicer's Web site.

**School Contact
Information**

Phone: 888/272-4665

Web: www.opennet.salliemae.com

E-mail: collegeserv@salliemae.com
