

LISTING OF PHONE NUMBERS TO CALL WITH QUESTIONS

Negative Award Balance

If you have questions regarding the net payment amount, how to complete a draw down adjustment or returning the funds to us, please contact the GAPS Payee Hotline at 1-888-336-8930 from 8 AM to 6 PM EST Monday through Friday.

Pell Authorization Amount

If you have any questions on the Pell grant authorization amount, you should call the Pell Program Hotline at 1-800 4PGRANT during the hours of 8 AM to 5 PM EST Monday through Friday.

Campus-Based Authorization Amount

If you have any questions on the Campus-Based grant authorization amount, you should call one of the following Campus-Based staff:

Richard Bennett 202-260-6074
Sandra Donelson 202-708-9751
Robert Smith 202-358-4865
Rhonda Herbert 202-708-9191
Judy Norris 202-708-9757
Dorothy Proctor 202-708-7746
Pamela Wills 202-401-3293
Sherraine Green 202-708-5774
Joseph Morris 202-708-8745
Richard Coppage 202-708-4694