



# COD Processing Update

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May 27, 2005

## *Direct Loan*

### COD News

**NEW!**

#### **COD Processing Update Posting Schedule For May 30, 2005 (05/27/04)**

On Monday, May 30, 2005, the COD Processing Update will not be updated or posted on the COD Web site, [www.cod.ed.gov](http://www.cod.ed.gov). Today's document will remain posted on the COD Web site until we post a new COD Processing Update on Tuesday, May 31, 2005.

#### **COD Holiday Schedule For May 30, 2005 (05/24/05)**

The COD School Relations Center will be closed on Monday, May 30, 2005 in observance of Memorial Day. The COD System will accept and process data from schools and send back responses/acknowledgements on May 30, 2005, but schools will not be able to receive any Federal funds on that day. Further information regarding Memorial Day processing and customer service hours for COD and other FSA/ED call centers is posted in an Electronic Announcement on the IFAP Web site at

<http://www.ifap.ed.gov/eannouncements/0524MemorialDayClosing.html>.

**NEW!**

#### **Unlocking And Resetting COD Web Site Passwords (05/27/05)**

COD would like to remind COD Web site users that Security Administrators (COD Web site User Level 5) are able to unlock and reset passwords for the users (User Level 1-4) they established at their school or organization. However, if the Security Administrator needs his or her password unlocked or reset, the Security Administrator must contact the COD School Relations Center.

In order to unlock users, a Security Administrator should log in to the COD Web site, [www.cod.ed.gov](http://www.cod.ed.gov), and complete the following steps:

- Step 1: From the Welcome to Common Origination & Disbursement Web Site screen, click on the User tab on the blue bar at the top of the screen. The User Search screen displays.
- Step 2: Enter the search criteria for the user and click on the submit button at the bottom of the User Search screen. The Search Results screen displays and lists users that match the search criteria.
- Step 3: On the Search Results screen, select the name of the user that needs to be unlocked. The User Information screen displays.
- Step 4: Click on the Modify button at the bottom of the User Information screen. The Update User Profile screen displays.
- Step 5: The Locked Out box on the Update User Profile screen contains a checkmark. Click on the Locked Out box to remove the checkmark.



## Common Origination and Disbursement

# COD Processing Update

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- Step 6: If a new temporary password is not needed, skip this item and go to Step 7. If a new temporary password is needed, enter the new temporary password in the New Password field. Then re-enter the new password in the Re-enter New Password field to confirm. The user will need to change this password to one of his or her choosing.
- Step 7: Click on the submit button at the bottom of the Update User Profile screen. The Update Your Profile screen displays.
- Step 8: On the Update Your Profile screen, click on the Submit button to confirm the updates made to the user's profile.

This information has is also posted on the COD Web site in a document entitled "Unlocking And Resetting COD Web Site Passwords." To access the document *before* you log in to the Web site, click on the "[Click here if you are looking for more information on Common Origination and Disbursement](#)" Link. To access the document *after* you log in to the Web site, click on the "Today's Updates" link at the bottom of the page.

Schools can refer to the Electronic Announcement on the IFAP Web site, <http://www.ifap.ed.gov/eannouncements/0316UpdateCODWebsiteaccessforschools.html>, for information regarding COD Web site access. Third party servicers can refer to the Electronic Announcement on the IFAP Web site at <http://www.ifap.ed.gov/eannouncements/0316UpdatedCODWebsiteaccessforthirdpartyservic.html>

### **All Schools Must Be COD Full Participants Beginning With 2005-2006 Award Year [08/02/04 (Updated 03/21/05)]**

Now that the 2005-2006 COD software has been implemented, COD wants to refresh the reminder that *all* schools must be Full Participants beginning with the 2005-2006 Award Year and forward. This means that *all* schools (including COD Phase-In Participants that currently submit and receive information using fixed-length, flat-file record formats) must send and receive 2005-2006 (and subsequent award year) origination and disbursement data for the Pell Grant and/or Direct Loan programs to the COD System using the Extensible Markup Language (XML) Common Record.

As FSA has previously informed schools, if a school submits 2005-2006 Pell Grant and/or Direct Loan data in fixed-length, flat-file record formats, the COD System will reject the data and the school's access to funding will be affected. If your school has not yet signed up as a Full Participant, or is experiencing difficulty with implementing a Full Participant solution, contact the COD School Relations Center immediately for assistance.

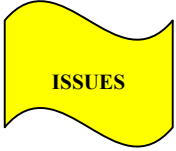
Additionally, COD is seeking current Full Participant schools that are willing to serve as mentors to schools new to XML processing. If your school is interested in serving as a mentor, or, if your school is new to XML processing and is interested in working with a mentor, contact the COD School Relations Center. COD will assist in connecting like schools with each other.



# COD Processing Update

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### Reports and Data Requests



Except as listed below, all Direct Loan reports and data requests are available as specified in Volume VIII, Section 8 of the 2004-2005 COD Technical Reference posted on the IFAP Web site at [www.IFAP.ed.gov/](http://www.IFAP.ed.gov/). There are issues with the following Direct Loan reports and/or data requests:



- Funded Disbursement Lists for May 26, 2005— Have not yet been sent to schools' SAIG mailboxes. However, these reports are available on the COD Web site. COD will inform schools when these reports have been pushed to schools' SAIG mailboxes. (05/27/05)
- Pending Disbursement Lists— Have not yet been sent to schools' SAIG mailboxes for 2005-2006. However, these reports are available on the COD Web site. COD will inform schools when these reports have been pushed to schools' SAIG mailboxes. (05/24/05)
- MPN Discharge Reports—  
• MPNs Due To Expire Reports—  
• Expired MPN Reports— Were sent to some schools containing an incorrect total record byte (length). COD is developing a code fix for this issue and will provide updates as more information becomes available. In the meantime, schools should notify the COD School Relations Center if they suspect that this situation has occurred. [03/31/05 (Updated 05/19/05)]
- Direct Loan Rebuild File— Cannot be requested on the COD Web site. However, schools in need of this file should contact the COD School Relations Center to discuss their options. [08/25/04 (Updated 04/13/05)]
- Duplicate Student Borrower Reports— Have not been sent to schools' SAIG mailboxes. However, these reports are available on the COD Web site. COD is currently researching performance issues related to this report. [02/09/05 (Updated 04/05/05)]



## Common Origination and Disbursement

# COD Processing Update

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### Resolved Issues In Clean Up

COD has implemented code fixes for the issues listed below and is cleaning up the affected records. After a clean up has been completed, its status will be updated and it will remain in this section for an additional 7 calendar days.

<u>Issue</u>	<u>In Progress</u>	<u>Completed</u>
Disbursements Not Displaying On COD Web Site And/Or SAS	√	

### Current Issues

#### **COD Rejecting Records Incorrectly For COD Edit 12 [(02/10/05 (Updated 05/19/05)]**

COD previously reported three situations in which records were rejecting incorrectly for COD Edit 12 (No Eligible SSN, DOB, and Last Name Combination Match Found on CPS for Student). At this time, two of the three issues are resolved (see Resolved Issues section), however, the following issue remains:

Some schools are receiving COD Edit 12 for students with prior year Direct Loan Awards in the COD System who have since changed their name or require a change to their date of birth. The schools are attempting to submit updates to Direct Loan origination records. In the reported cases, students have updated their SARs appropriately and there are valid CPS transactions on file in the COD System.

COD continues to research a code fix to resolve this situation and will provide updates as more information becomes available. If your school has students affected by this situation, contact the COD School Relations Center to report the affected records.

#### **COD Rejecting Records Incorrectly For COD Edit 021 (05/18/05)**

Some schools submitting 2004-2005 and 2005-2006 records have received COD Edit 021 (Address Is Incomplete) incorrectly. This situation is limited to Direct Loan records containing a foreign address. COD is developing a fix for this issue and will provide updates as more information becomes available.

#### **COD Incorrectly Rejecting For COD Edit 039 [12/27/04 (Updated 04/15/05)]**

COD became aware of an issue that results in schools receiving COD Edit 039 (Incorrect Award Amount) in error. This sometimes occurs when schools submit changes to awards to lower the amount to zero through either batch or online processing.

COD has made significant progress in analyzing the issue and is currently developing a code fix. COD will continue to provide updates as more information becomes available. In the meantime, please do not resubmit your records. We appreciate your patience as we work to resolve this issue.



# COD Processing Update

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## *Pell Grants*

### COD News

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### **Federal Pell Grant 2005-2006 Initial Authorization For Advanced Funded Schools [05/20/05 (Updated 05/25/05)]**

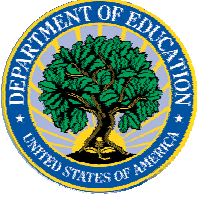
COD has processed the Federal Pell Grant Initial Authorization for the 2005-2006 Award Year, for schools receiving Federal Pell Grant funds under the advanced funding method. A school's Initial Authorization, known in the COD System as Current Funding Level (CFL), was determined based on a percentage of the disbursement data submitted and accepted during the 2004-2005 Award Year. COD generated an Electronic Statement of Account (ESOA) listing the amount of the school's Initial CFL for the 2005-2006 Award Year and sent it to schools' SAIG mailboxes in the message class PGAS06OP.

Note: Schools participating in the Just-in-Time pilot and schools on Reimbursement, Heightened Cash Monitoring 1 (HCM1), or Heightened Cash Monitoring 2 (HCM2) have not received an Initial CFL. These schools are eligible for a CFL once actual disbursements have been accepted and posted. A new ESOA is sent to a school each time its CFL amount changes.

For further details, see the Electronic Announcement that is posted on the IFAP Web site at <http://www.ifap.ed.gov/eannouncements/0520InitialAuthAdvanFundSchools.html>. If you have any questions about your school's Initial Authorization, contact the COD School Relations Center.

### **All Schools Must Be COD Full Participants Beginning With 2005-2006 Award Year [08/02/04 (Updated 03/21/05)]**

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### **Pell Grant Year-To-Date Record In Production [12/01/04 (Updated 02/09/05)]**

Pell Grant Year-to-Date (YTD) records (PGYRxxOP) are being generated and sent to schools' SAIG mailboxes. The YTD record can be used to assist a school with its year-end and ongoing reconciliation processes.

Previously, we informed schools of three COD System issues affecting the Pell Grant YTD record and cautioned schools not to use the YTD record for rebuilding a complete student record or Pell database until the issues were resolved. At this time, two of the three issues are no longer affecting the YTD Record.

We regret that the one remaining COD System issue continuing to affect the Pell Grant YTD record has taken longer than initially expected to resolve. We continue to caution schools not to use the YTD record for rebuilding a complete student record or Pell database until the issue is resolved. The issue is as follows:

- In some cases, when we process more than one disbursement transaction for the same disbursement number on the same day, the individual transactions are ***currently not reflected in the YTD record and on the COD Web site***. Instead, one combined disbursement transaction is reflected with the correct disbursement amount, the correct disbursement date, and the highest disbursement sequence number. We are currently researching a code fix and cleanup plan for this issue.

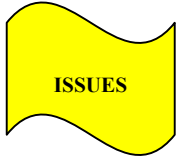
**Note:** For a disbursement with this issue, if a school encounters difficulty processing further disbursement activity through its software, the activity can be performed on the COD Web site.

Schools should also refer to the Electronic Announcement that was posted on the IFAP Web site, <http://www.ifap.ed.gov/eannouncements/1130PellGrantYTDRecord.html>, for additional information on the Pell Grant YTD record. Note: The status of the YTD record will continue to be covered in the Reports and Data Requests section of this document until the COD System issue affecting the YTD record is resolved.



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## Reports and Data Requests



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Have not yet been sent to schools' SAIG mailboxes. However, these reports are available on the COD Web site. COD will inform schools when these reports have been pushed to schools' SAIG mailboxes. (05/27/05)
- Pell Year-to-Date (YTD) Records—

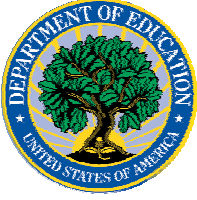
For all award years, are being sent to schools' SAIG mailboxes (Message Class PGYRxxOP). The YTD record can be used to assist a school with its year-end and ongoing reconciliation processes. Until resolution of a current COD System issue affecting the YTD record, we caution a school not to use the current YTD record for rebuilding a complete student record or Pell database. See the "Pell Grant Year-To Date Record Back In Production" item in the COD News section of this document for an explanation of the issue. [10/05/04 (Updated 02/09/05)]

## Resolved Issues In Clean Up

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<u>Issue</u>	<u>In Progress</u>	<u>Completed</u>
Pell Grant Information Not Updated In NSLDS	√	
Disbursements Not Displaying On COD Web Site	√	





# COD Processing Update

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## Current Issues

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COD continues to research a code fix to resolve this situation and will provide updates as more information becomes available. If your school has students affected by this situation, contact the COD School Relations Center to report the affected records.

### **Schools Unable To Import Response With A Negative Dollar Amount [02/21/05 (Updated 05/12/05)]**

As previously reported, COD learned of an issue affecting some Full Participants that have their Pell Grant Error Processing Option set to "Corrected". COD is returning to some Full Participants, Pell Grant responses with a disbursement amount corrected to a negative value in error. As a result, the affected schools are unable to import the responses. At this time, COD believes this issue is occurring when a Full Participant submits multiple disbursement adjustments for the same disbursement number within the same batch.

The COD Development team is developing a code fix for this issue and will provide updates as more information becomes available. In the meantime, if a school suspects that it is experiencing this issue, contact the COD School Relations Center to report the affected Batch ID. COD will then clean up the affected record.