

Pell Grant LEU Dispute Portal Guide

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Pell LEU Dispute Portal Process Overview

To complete a Pell LEU Dispute, schools will use the new Pell LEU Dispute Portal on the COD Web site. Below we outline the general steps that schools will take to complete a dispute. The remaining pages of this document illustrate the steps by showing screenshot examples of the COD Web pages.

1. From the Pell LEU History page, click on the Create Pell LEU Dispute button.
2. From the Create Pell Grant Dispute Pop-up, select the award year of the Pell Grant award/disbursements in question. **Note:** Only awards years eligible for dispute will appear. Under most circumstances, the five most recent award years *are not eligible* for dispute.
3. Complete the required information for the dispute on the new Create Pell LEU Dispute page.
 - a. General Information section contains demographic and contact information for both the current school and former school
 - b. Dispute Type (reason for dispute)
 - i. Nonattendance
 - ii. Money refunded
 - c. Disbursed amount under dispute
 - d. Documentation to support the facts of the dispute (file uploads).
 - i. All disputes require a letter from the student and the current school explaining the details about the dispute. There may be other documentation required to support the details of the case, and are dependent on the Dispute Type chosen.
 - ii. A dispute may be created without the documentation, but will be placed in an “Awaiting Documentation” status until the documentation is provided. A dispute may not be submitted “For FSA Review” until all required documentation is uploaded.
 - e. Comments (optional) are limited to 260 characters.
 - f. Submit the dispute for Department of Education (the Department/FSA) review.
4. When creating the Pell LEU Dispute, users will be given the chance to review their submission on the Create Pell LEU Dispute Confirmation Pop-up. At that time users may either go back and correct any entry fields, or create the dispute.
5. After creating the Pell LEU dispute, users will automatically be brought to the Pell LEU Dispute Search Results page. Here the user will see a message that the dispute has been created successfully. The user will also see the Dispute ID and summary details of the corresponding dispute.
 - a. Schools will receive information about the changing statuses of a dispute via e-mail and messages sent to their SAIG mailboxes (message class PGLTXOP). The messages will be sent to both the current and former school contacts submitted as part of the dispute.
 - b. Schools will also be able to search for a submitted dispute and check the status of submitted disputes through the Escalation Type Search Page. Users will most likely use either the student’s SSN and date of birth, or the Dispute ID.
6. The Department will review the dispute. During the review process, it may be determined that additional documentation is required. In this case, the status will be changed from “FSA Review in Progress” back to “Awaiting Documentation” and the school will be contacted.
 - a. If it is determined that the former school is required to return funds to complete the dispute process, a “Funding Information “ section will be added under the Comments section on the Pell LEU Dispute page. Schools will then be required to document that funds for the disputed amount have been returned to the Department.
 - b. If a school believes that funds are not required for the dispute, it will need to check the corresponding checkbox and provide an explanation, and possibly supporting documentation.


Pell LEU Dispute Status Types

The table below shows the various status types for a Pell LEU dispute and how Federal Student Aid (FSA) defines each status type.


Dispute Status	Dispute Status Definition
Awaiting Documentation	Pell LEU Dispute has been created on COD Web but has not been submitted for review. Note: Required documentation must be uploaded to change the status to “FSA Review in Progress”.
FSA Review in Progress	Pell LEU Dispute, including all required supporting documentation, has been submitted to FSA for review.
Closed/Denied	FSA has denied the Pell LEU Dispute.
Approved for Adjustment	FSA has approved the Pell LEU Dispute and verified the Pell LEU adjustment can occur. (Funds may or may not have been verified.)
Funds Not Yet Received	FSA required funds to be received to process the Pell LEU adjustment, but funds have not yet been received.
Approved for Adjustment/Funds Disputed	FSA has approved the Pell LEU Dispute and verified the Pell LEU adjustment can occur. (Funds were disputed by former school.)
Verify Funds Received	FSA has requested documentation to verify funds have been received.
Closed/Funds Received	Funds were required and received and Pell LEU adjustment has been completed. Pell LEU Dispute is closed.
Closed/Funds Not Required	Funds were not required and Pell LEU Adjustment has been completed. Pell LEU Dispute is closed.
Cancelled	Current school cancelled Pell LEU Dispute.

Pell LEU History Page

This page shows the new Create Pell LEU Dispute button in the lower right corner of the Pell LEU History screen. Click on it to begin the process to submit a Pell LEU dispute.



U.S. DEPARTMENT OF EDUCATION
COMMON ORIENTATION & DISBURSEMENT



Person
School
Batch
Award
Services
User
Program
Admin

- ▶ Person Search
- ▶ Person Info
- ▶ Counseling Search
- ▶ MPN/ATS Search
- ▶ PLUS App Search
- ▶ Endorser Search
- ▶ Credit Check
- ▶ Post Data Archive
- ▼ Applicant Search
 - Applicant Search
 - Pell LEU History Search
 - Subsidized Eligibility Search
- ▶ Escalation
- ▶ Servicer

[Return to: Person Detail](#)

Pell LEU History ? HELP

JOHN L DOE
 101010101
 08/21/1967

[Export Summary To XLS](#)

Pell Grant Summary				
Attending School	Eligibility Used	Total Amount Disbursed	DMCS Amount Collected	Scheduled Award Amount
Year '11-'12				
ADVANCED CAREER TRAINING JACKSONVILLE FL	10.0000%	\$555.00		\$5,550.00
Total Percent Eligibility Used for '11-'12	10.0000%			
Year '10-'11				
ADVANCED CAREER TRAINING JACKSONVILLE FL	100.0000%	\$5,550.00		\$5,550.00
Total Percent Eligibility Used for '10-'11	100.0000%			
Year '02-'03				
ADELPHI UNIVERSITY	100.0000%	\$3,800.00		\$3,800.00
Total Percent Eligibility Used for '02-'03	100.0000%			
Year '01-'02				
ADELPHI UNIVERSITY	100.0000%	\$3,800.00		\$3,800.00
Total Percent Eligibility Used for '01-'02	100.0000%			
Year '00-'01				
ADELPHI UNIVERSITY	100.0000%	\$4,000.00		\$4,000.00
Total Percent Eligibility Used for '00-'01	100.0000%			
Year '93-'94				
JACKSONVILLE UNIVERSITY - MAIN CAMPUS	100.0000%	\$2,470.00		\$2,470.00
Total Percent Eligibility Used for '93-'94	100.0000%			
Year '92-'93				
JACKSONVILLE UNIVERSITY - MAIN CAMPUS	100.0000%	\$2,470.00		\$2,470.00
Total Percent Eligibility Used for '92-'93	100.0000%			

Lifetime Eligibility Used: 610.000%

Create Pell LEU Dispute

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Select Pell Grant to Dispute Pop-up

This page allows to the user to choose from the available archived award years in which the student had a Pell Grant disbursement. Select the radio button for the award year of the Pell Grant disbursement in question. Click on the “Continue” button to proceed to the next step.

Attending School Used Disbursed Collected Amount

Create Pell LEU Dispute

Select a Pell Grant to Dispute from the below list of eligible Pell Grants. To select a Pell Grant, click the corresponding radio button.

[Minimize](#)

Select	Award Year	Attending School	Eligibility Used	Total Amount Disbursed	Scheduled Award Amount
<input checked="" type="radio"/>	'02-'03	ADELPHI UNIVERSITY	100.0000%	\$3,800.00	\$3,800.00
<input type="radio"/>	'01-'02	ADELPHI UNIVERSITY	100.0000%	\$3,800.00	\$3,800.00
<input type="radio"/>	'00-'01	ADELPHI UNIVERSITY	100.0000%	\$4,000.00	\$4,000.00
<input type="radio"/>	'93-'94	JACKSONVILLE UNIVERSITY - MAIN CAMPUS	100.0000%	\$2,470.00	\$2,470.00
<input type="radio"/>	'92-'93	JACKSONVILLE UNIVERSITY - MAIN CAMPUS	100.0000%	\$2,470.00	\$2,470.00

[Continue](#) [Back](#)

'01-'02 100.0000%

Create Pell LEU Dispute Page

Once the award year is selected, the main dispute page will open. Here, the user will provide the required information needed to escalate the case to the Department of Education (the Department). The information from the award year selection page is displayed at the top of the page. This page has four main sections: **General Information**, **Documentation**, **Comments**, and **Submit for FSA Review**. More information on each of these sections is explained next.

Person	School	Batch	Award	Services	User							
<ul style="list-style-type: none">▶ Person Search▶ Counseling Search▶ MPN/ATS Search▶ PLUS App Search▶ Endorser Search▶ Credit Check▶ Applicant Search▼ Escalation▶ Servicer	<p>Return to: Pell LEU History</p> <h3>Create Pell LEU Dispute</h3> <p>JOHN L DOE 101010101 08/21/1967</p> <p>Pell Grant Information</p> <table><tr><td>Award Year</td><td>'02-'03</td></tr><tr><td>Former School</td><td>ADELPHI UNIVERSITY i</td></tr><tr><td>Scheduled Award Amount</td><td>\$3,800.00</td></tr><tr><td>Total Amount Disbursed</td><td>\$3,800.00</td></tr><tr><td>Eligibility Used</td><td>100.000%</td></tr></table> <p>~Lifetime Eligibility Used: 610.000 %</p> <p>Dispute Information</p> <p>⊞ General Information</p> <p>* indicates required information</p> <p>* Current School OPE ID</p> <p><input type="text" value="00019800 - ADVANCED CAREER TRAINING JACKSONVILLE FL"/> <input type="button" value="Search"/></p> <p>⊞ Documentation</p> <p>Documentation added to the Dispute will be uploaded upon creation of the Dispute. If you do not have all required documentation available, the Pell LEU Dispute can still be created and you can return to the Dispute to add documentation at a later time.</p> <p><i>The General Information section must be completed prior to adding documentation.</i></p> <p>⊞ Comments</p> <p>You can add comments to the Dispute in the space below. Comments should supplement documentation uploaded to the Dispute. A comment cannot exceed 260 characters in length.</p> <p><input type="text"/></p> <p>⊞ Submit for FSA Review</p> <p>Indicate whether you would like to submit the Dispute for FSA review. If you do not submit the Dispute for FSA review, the Dispute will be created in an "Awaiting Documentation" status. You will be able to return to the Dispute and submit for FSA review at a later time.</p> <p>Submit Dispute for FSA Review <input type="checkbox"/> <i>Note: All required documentation must be uploaded to the dispute prior to submitting for FSA review.</i></p> <p><input type="button" value="Create Pell LEU Dispute"/></p>		Award Year	'02-'03	Former School	ADELPHI UNIVERSITY i	Scheduled Award Amount	\$3,800.00	Total Amount Disbursed	\$3,800.00	Eligibility Used	100.000%
Award Year	'02-'03											
Former School	ADELPHI UNIVERSITY i											
Scheduled Award Amount	\$3,800.00											
Total Amount Disbursed	\$3,800.00											
Eligibility Used	100.000%											

Sep 09 2015 11:39 EDT Home | Privacy Act | Links | Contact Us | Today's Update | Help | Glossary | Log Off

General Information Section

In this section the current school will provide its contact information. If the disputed amount was disbursed at a former school, the contact information of the former school should be provided as well. The school will also select the dispute type and enter the disputed amount in this section. The **Dispute Type** is the general reason for the dispute escalation. For cases when the student never attended the school in the award year recorded, select **Nonattendance**. This would include cases in which identifier issues, such as when the student who received the Pell Grant disbursement is recorded under another student's Pell Grant history. For cases when the former school returned money years ago and no/incorrect adjustment was made to the student's record in the COD System (or in any previous system), select **Money Refunded**. Enter the amount that is being disputed in the **Disbursed Amount Under Dispute**.

► Servicer	Scheduled Award Amount \$3,800.00
	Total Amount Disbursed \$3,800.00
	Eligibility Used 100.000%
	~Lifetime Eligibility Used: 610.000 %
Dispute Information	
General Information	
* indicates required information	
* Current School OPE ID	00019800 - ADVANCED CAREER TRAINING JACKSONVILLE FL <input type="button" value="Search"/>
	ADVANCED CAREER TRAINING JACKSONVILLE FL ⓘ
* Name of Primary Contact/Contact at Current School	JOHN SMITH
* Phone Number of Primary Contact/Contact at Current School	234234234
* Email Address of Primary Contact/Contact at Current School	JOHN.SMITH@CURRENTSCHOOL.C
Name of Contact at Former School	JANE SMITH
Phone Number of Contact at Former School	8908908909
Email Address of Contact at Former School	JANE.SMITH@FORMERSCHOOL.CO
* Dispute Type	<input type="button" value="▼"/> Nonattendance Money Refunded
* Disbursed Amount Under Dispute	\$ <input type="text"/>
Documentation	
Documentation added to the Dispute will be uploaded upon creation of the Dispute. If you do not have all required documentation available, the Pell LEU Dispute can still be created and you can return to the Dispute to add documentation at a later time. <i>The General Information section must be completed prior to adding documentation.</i>	
Comments	
You can add comments to the Dispute in the space below. Comments should supplement documentation uploaded to the Dispute. A comment cannot exceed 260 characters in length. <input type="text"/>	
Submit for FSA Review	
Indicate whether you would like to submit the Dispute for FSA review. If you do not submit the Dispute for FSA review, the Dispute will be created in an "Awaiting Documentation" status. You will be able to return to the Dispute and submit for FSA review at a later time.	
Submit Dispute for FSA Review <input type="checkbox"/>	<i>Note: All required documentation must be uploaded to the dispute prior to submitting for FSA review.</i>
<input type="button" value="Create Pell LEU Dispute"/>	

Documentation, Comments, and Submit for FSA Review Sections

The remaining sections on the Create Pell LEU Dispute allow the user to provide the supporting documentation related to the dispute and to submit the dispute for FSA Review. The screenshot showing these sections is on the next page.

- **Documentation** – The user will upload the documents that support the facts for the dispute. All disputes require a student letter and school letter(s). Other documents will be required depending on the **Dispute Type**.
- **Comments** – This is an optional field where the school can provide a *brief* description of the dispute. *It is limited to 260 characters*. The more detailed explanation should be provided in the school letter document uploaded with the case.
- **Submit for FSA Review** - The user will click on the checkbox to officially submit the dispute to the Department for review. . If the necessary documentation is not included, the school may still click the Create Pell LEU Dispute button, generate the Dispute ID, and the case will be placed in an “**Awaiting Documentation**” status. When all the required documentation is uploaded, schools will be able to change the status from “**Awaiting Documentation**” to “**FSA Review in Progress**”.

Once submitted, the user will receive a confirmation page as well as an e-mail that acknowledges receipt of the dispute and provides the user with a Dispute ID. This unique identifier can be used to search for the dispute (see next section).

* **Name of Primary Contact/Contact at Current School**

* **Phone Number of Primary Contact/Contact at Current School**

* **Email Address of Primary Contact/Contact at Current School**

Name of Contact at Former School

Phone Number of Contact at Former School

Email Address of Contact at Former School

* **Dispute Type** ▼

* **Disbursed Amount Under Dispute** \$

Documentation

Documentation added to the Dispute will be uploaded upon creation of the Dispute. If you do not have all required documentation available, the Pell LEU Dispute can still be created and you can return to the Dispute to add documentation at a later time.

Student Letter ? (add)			
Title	Upload Date/Time	Uploaded By	Delete
Student Letter.docx	Not yet uploaded	Not yet uploaded	X
Current School Letter ? (add)			
Title	Upload Date/Time	Uploaded By	Delete
Current School Letter.docx	Not yet uploaded	Not yet uploaded	X
Former School Letter ? (add)			
Title	Upload Date/Time	Uploaded By	Delete
<i>At least one upload required.</i>			
Proof of Nonattendance ? (add)			
Title	Upload Date/Time	Uploaded By	Delete
<i>No documents uploaded.</i>			
Other ? (add)			
Title	Upload Date/Time	Uploaded By	Delete
<i>No documents uploaded.</i>			

Comments

You can add comments to the Dispute in the space below. Comments should supplement documentation uploaded to the Dispute. A comment cannot exceed 260 characters in length.

Submit for FSA Review

Indicate whether you would like to submit the Dispute for FSA review. If you do not submit the Dispute for FSA review, the Dispute will be created in an "Awaiting Documentation" status. You will be able to return to the Dispute and submit for FSA review at a later time.

Submit Dispute for FSA Review *Note: All required documentation must be uploaded to the dispute prior to submitting for FSA review.*

Create Pell LEU Dispute

Create Pell LEU Dispute Confirmation Pop-up

The Create Pell LEU Dispute Confirmation page allows the user to review all the information he or she has entered before officially creating the dispute. If any information needs to be corrected, the user should click on the “Back” button. If the information is correct and is ready to be submitted, the user should click on the “Create” button.

Create Pell LEU Dispute Confirmation

Student Information

Name	JOHN L DOE
SSN	101010101
Date of Birth	08/21/1967

Award Information

Award Year	'02-'03
Former School OPE ID	00019700
Scheduled Award Amount	\$3,800.00
Total Amount Disbursed	\$3,800.00
Eligibility Used	100.000%
Lifetime Eligibility Used	610.000%

Dispute Information

Current School OPE ID	00019800
Name of Primary Contact/Contact at Current School	JOHN SMITH
Phone Number of Primary Contact/Contact at Current School	234234234
Email Address of Primary Contact/Contact at Current School	JOHN.SMITH@CURRENTSCHOOL.COM
Name of Contact at Former School	JANE SMITH
Phone Number of Contact at Former School	8908908909
Email Address of Contact at Former School	JANE.SMITH@FORMERSCHOOL.COM
Dispute Type	Nonattendance
Disbursed Amount Under Dispute	\$3800.00

Documentation

Student Letter	Submitted
Current School Letter	Submitted
Former School Letter	Awaiting Documentation

Submit for FSA Review

Submit for FSA Review	No
-----------------------	----

Pell LEU Dispute Search Results Page upon Dispute Creation

Once the Pell LEU Dispute is created, the user will automatically be brought to the Pell LEU Dispute Search Results page. In addition to a message that the Pell LEU Dispute has been created successfully, the user will see the Dispute ID and summary details related to the dispute.

The screenshot shows the 'COMMON ORIGATION & DISBURSEMENT' interface. The top navigation bar includes 'Person', 'School', 'Batch', 'Award', 'Services', and 'User'. The left sidebar lists search options: Person Search, Counseling Search, MPN/ATS Search, PLUS App Search, Endorser Search, Credit Check, Applicant Search, Escalation, and Servicer. The main content area is titled 'Pell LEU Dispute Search Results' and features a red-bordered message box stating 'The Pell LEU Dispute has been created successfully.' Below this is a table with the following data:

Dispute ID	Student SSN	Current School OPE ID	Former School OPE ID	Create Date	Dispute Type	Dispute Status
4066	101010101	00019800	00019700	02/19/2014	Nonattendance	Awaiting Documentation

The footer contains the date 'Dec 05 2015 18:08 EST' and navigation links: Home, Privacy Act, Links, Contact Us, Today's Update, Help, Glossary, and Log Off.


Escalation Type Search Page

The Escalation Type Search page allows a user to search for a dispute that has been created. This page can be accessed under the Person Tab, selecting Escalation from the left-hand navigation links, and then set the Escalation Type to “Pell LEU Dispute.” A user can search by Student SSN and Date of Birth, or Dispute ID.

The screenshot shows the 'Escalation Type Search' page. At the top, there is a header with the U.S. Department of Education logo and 'COMMON ORIGATION & DISBURSEMENT' text, and the FSA Federal Student Aid logo. Below the header is a navigation bar with tabs: Person (selected), School, Batch, Award, Services, and User. On the left side, there is a vertical navigation menu with links: Person Search, Counseling Search, MPN/ATS Search, PLUS App Search, Endorser Search, Credit Check, Applicant Search, Escalation (selected), and Servicer. The main content area is titled 'Escalation Type Search' and includes a 'HELP' icon. Below the title, it says 'Please select an Escalation Type.' and shows a dropdown menu set to 'Pell LEU Dispute'. Underneath, it prompts the user to 'Enter your Pell LEU Dispute search criteria below.' and lists several search fields: Date Range (with dropdowns for month, day, and year), Dispute ID (text input), SSN (text input with '101010101'), Date of Birth (with dropdowns for month, day, and year), OPE ID (text input with '00019800 - ADVANCED CAREER TRAINING JACKSONVILLE FL'), Dispute Type (dropdown menu), and Dispute Status (dropdown menu). A blue 'Search' button is located at the bottom of the search criteria section. At the very bottom of the page, there is a footer with the date 'Sep 09 2015 11:49 EDT' and a series of links: Home, Privacy Act, Links, Contact Us, Today's Update, Help, Glossary, and Log Off.

Pell LEU Dispute Search Results Page

This page shows the results based on the submitted search criteria. In this example, Dispute ID 4066 is in a status of “Awaiting Documentation.” A user can view the details of the dispute by clicking on the Dispute ID number hyperlink.



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COMMON ORIENTATION & DISBURSEMENT



Person | School | Batch | Award | Services | User

▶ **Person Search** | ▶ **Counseling Search** | ▶ **MPN/ATS Search** | ▶ **PLUS App Search** | ▶ **Endorser Search** | ▶ **Credit Check** | ▶ **Applicant Search** | ▼ Escalation | ▶ **Servicer**

Return to: [Escalation Type Search](#)

Pell LEU Dispute Search Results




Pell LEU Dispute Search Results						
<u>Dispute ID</u>	<u>Student SSN</u>	<u>Current School OPE ID</u>	<u>Former School OPE ID</u>	<u>Create Date</u>	<u>Dispute Type</u>	<u>Dispute Status</u>
4066	101010101	00019800	00019700	02/19/2014	Nonattendance	Awaiting Documentation


Sep 09 2015 11:50 EDT | [Home](#) | [Privacy Act](#) | [Links](#) | [Contact Us](#) | [Today's Update](#) | [Help](#) | [Glossary](#) | [Log Off](#)

Pell LEU Dispute Page - Funds Not Yet Received Dispute Status

Upon Department review, we will update the status of the dispute based on the information provided in the case. In this example, the dispute has an updated status of “**Funds Not Yet Received.**” This means that the Department is waiting for the return of the disputed Pell Grant funds or documentation verifying that the disputed Pell Grant funds were previously returned to the Department.



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Person
School
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- ▶ **Person Search**
- ▶ Counseling Search
- ▶ MPN/ATS Search
- ▶ PLUS App Search
- ▶ Endorser Search
- ▶ Credit Check
- ▶ Post Data Archive
- ▶ Applicant Search
- ▼ Escalation
- ▶ Servicer

Return to: [Pell LEU Dispute Search Results](#)

Pell LEU Dispute ? HELP

JOHN L DOE
101010101
08/21/1967

Pell Grant Information

Award Year	'02-'03
Former School	ADELPHI UNIVERSITY i
Scheduled Award Amount	\$3,800.00
Total Amount Disbursed	\$3,800.00
Eligibility Used	100.000%

Lifetime Eligibility Used: 510.000 %

Create Pell LEU Adjustment

Dispute Information

Dispute ID	4066
Dispute Create Date	02/19/2014
Dispute Creator Name	JOHN SMITH
Dispute Status	Funds Not Yet Received

- General Information
- Documentation
- Comments
- Funding Information

Update All

Oct 16 2015 16:04 EDT
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By expanding the **Funding Information** section of the page, a user can see that the **Amount of the Funds Required** field is showing \$3,800.00 and provides the school the option to select the appropriate checkbox: **Funds Have been Sent** or **Dispute That Funds Are Required**.

Person	School	Batch	Award	Services	User																										
<ul style="list-style-type: none"> ▶ Person Search ▶ Counseling Search ▶ MPN/ATS Search ▶ PLUS App Search ▶ Endorser Search ▶ Credit Check ▶ Applicant Search ▼ Escalation ▶ Servicer 	<p>Return to: Pell LEU Dispute Search Results</p> <p>Pell LEU Dispute ? HELP</p> <div style="background-color: #004a99; color: white; padding: 5px;"> <p>JOHN L DOE <u>101010101</u> 08/21/1967</p> </div> <table border="1"> <thead> <tr> <th colspan="2">Pell Grant Information</th> </tr> </thead> <tbody> <tr> <td>Award Year</td> <td>'02-'03</td> </tr> <tr> <td>Former School</td> <td>ADELPHI UNIVERSITY i</td> </tr> <tr> <td>Scheduled Award Amount</td> <td>\$3,800.00</td> </tr> <tr> <td>Total Amount Disbursed</td> <td>\$3,800.00</td> </tr> <tr> <td>Eligibility Used</td> <td>100.000%</td> </tr> <tr> <td colspan="2" style="text-align: center;">Lifetime Eligibility Used: 510.000%</td> </tr> </tbody> </table> <table border="1"> <thead> <tr> <th colspan="2">Dispute Information</th> </tr> </thead> <tbody> <tr> <td>Dispute ID</td> <td>4066</td> </tr> <tr> <td>Dispute Create Date</td> <td>02/19/2014</td> </tr> <tr> <td>Dispute Creator Name</td> <td>JOHN SMITH</td> </tr> <tr> <td>Dispute Status</td> <td>Funds Not Yet Received</td> </tr> <tr> <td>Amount of Funds Required</td> <td>\$3,800.00</td> </tr> </tbody> </table> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> General Information <input checked="" type="checkbox"/> Documentation <input checked="" type="checkbox"/> Comments <li style="border: 2px solid red; padding: 5px;"><input checked="" type="checkbox"/> Funding Information <div style="border: 2px solid red; padding: 5px;"> <p>If the funds required for the Dispute have been sent, select the "Funds Have Been Sent" checkbox to provide details about the value, date and method of the funds sent and update the Dispute to a 'Verify Funds Received' status. If you believe that funds are not required for the Dispute, select the "Dispute that Funds Are Required" checkbox to update the Dispute to an 'Approved for Adjustment/Funds Disputed' status. If you choose to dispute that funds are required, you must upload supporting documentation.</p> <p>Amount of Funds Required: \$3,800.00</p> <p>Funds Have Been Sent <input type="checkbox"/></p> <hr/> <p>Dispute That Funds Are Required <input type="checkbox"/></p> <p style="text-align: center;">Update Funding</p> </div> <p style="text-align: center;">Update All</p>					Pell Grant Information		Award Year	'02-'03	Former School	ADELPHI UNIVERSITY i	Scheduled Award Amount	\$3,800.00	Total Amount Disbursed	\$3,800.00	Eligibility Used	100.000%	Lifetime Eligibility Used: 510.000%		Dispute Information		Dispute ID	4066	Dispute Create Date	02/19/2014	Dispute Creator Name	JOHN SMITH	Dispute Status	Funds Not Yet Received	Amount of Funds Required	\$3,800.00
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