



We are contacting you because you may need to take immediate action to fix a potential problem we discovered with the *Free Application for Federal Student Aid* (FAFSA) form you recently submitted.

Does This Affect You?

We recently received your online FAFSA application for the **2009-2010 school year**. We do not have a **2010-2011 FAFSA** from you on file. If your intent was to file a FAFSA for the **2010-2011 school year** you need to resubmit your application. However, if your intent was to file a **2009-2010 application only**, you are not affected by this error and no further action is necessary.

What Happened?

A small number of applicants who accessed the FAFSA form online intending to complete a **2010-2011 FAFSA** may have instead completed the **2009-2010 FAFSA**. This problem was caused by a technical website error, which has been corrected. The personal information you entered on the FAFSA form continues to be safe and secure.

What Do You Need to Do?

If you intended to file a **2010-2011 FAFSA**:

- Contact the Federal Student Aid Information Center as soon as possible by calling **1-800-4-FED-AID** between 8am and Midnight Eastern Time Monday through Friday. The call center will also be open for extended hours on Saturday, March 27 and Sunday, March 28 from 8am to Midnight Eastern Time. If you are hearing-impaired, contact the TTY line at 1-800-730-8913.
- When the system prompts you to speak a menu option, say “Web site assistance.”
- We will determine if this problem affected you and assist you in completing the **2010-2011 FAFSA**. We will also work on your behalf with your schools and state grant agencies in the event you may have missed any student aid deadlines.

Contact Us

We regret any difficulties this may have caused you. If you have concerns or further questions, please contact the Federal Student Aid Information Center at **1-800-4-FED-AID** between 8am and Midnight Eastern Time Monday through Friday. The call center will also be open for extended hours on Saturday, March 27 and Sunday, March 28 from 8am to Midnight Eastern Time. If you are hearing-impaired and have questions, contact the TTY line at 1-800-730-8913. If you are calling from outside the United States, contact us at 319-337-5665.

Thank you,

Federal Student Aid

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www.FederalStudentAid.ed.gov
1-800-4-FED-AID