

Recent changes in the law that governs the terms and conditions of PLUS loans establish a specific extenuating circumstance for certain PLUS loan applicants who would otherwise be considered to have an adverse credit history. Specifically, a PLUS loan applicant may qualify for a PLUS loan based on extenuating circumstances if the applicant -

- Has been or is delinquent for 180 days or less on mortgage loan payments, or on medical bill payments for the applicant or the applicant's family, ***and***
- Does not otherwise have an adverse credit history as determined in accordance with the federal regulations that apply to PLUS loan applicants.

You are receiving this notice because your application for a Direct PLUS Loan was denied based on adverse credit information. However, you may appeal this determination if you can provide documentation that demonstrates the extenuating circumstance described above. If you wish to appeal the denial of your Direct PLUS Loan application based on the above extenuating circumstance, you may do so by following the instructions provided in the third paragraph of the accompanying letter.

For further assistance or if you have questions about the information in this notice, please contact the Applicant Services Department using the contact information provided in the accompanying letter.