

April 2014

**RE: EDEExpress for Windows 2014-2015, Release 2.0**

Dear EDEExpress Users:

Federal Student Aid is pleased to announce the availability of EDEExpress for Windows 2014-2015, Release 2.0. Release 2.0 adds full Federal Pell Grant (Pell Grant) functionality and limited William D. Ford Federal Direct Loan (Direct Loan) and Teacher Education Assistance for College and Higher Education (TEACH) Grant functionality for the 2014-2015 award cycle.

**Important Note:** EDEExpress 2014-2015, Release 3.0, scheduled for posting in June 2014, will add critical updates to the Direct Loan and TEACH Grant modules. **You should avoid originating or exporting Direct Loan or TEACH Grant data to the Common Origination and Disbursement (COD) System using Release 2.0.** See the “Use of TEACH Grant and Direct Loan Functionality in EDEExpress 2014-2015, Release 2.0” section below for more information.

## About this Cover Letter

This letter includes the following information:

- An overview of EDEExpress 2014-2015, Release 2.0
- Important notices regarding:
  - Use of Direct Loan and TEACH Grant functionality in Release 2.0
  - Pell Grant payment and disbursement schedules in Release 2.0
  - Use of Additional Eligibility Indicator in Pell Grant module
- A list of 2014-2015 enhancements available in Release 2.0
- Information on how to obtain the software and documentation
- Microsoft Vista, Windows 7, and Windows 8 Compatibility and Section 508 Compliance notices
- Contact information for technical support and additional assistance

EDEExpress users send and receive Pell Grant, TEACH Grant, and Direct Loan origination and disbursement data to and from the Common Origination and Disbursement (COD) System using the Common Record’s eXtensible Markup Language (XML) format. The software converts the data to XML format automatically during the export process and can import files returned from the COD System in XML format.

For information regarding the availability of the 2014-2015 COD System, see the [April 2, 2014 electronic announcement](#) posted to Federal Student Aid’s Information for Financial Aid Professionals (IFAP) Web site located at [ifap.ed.gov](http://ifap.ed.gov).

**Important Note:** Under certain limited circumstances, such as awarding the maximum full-time Pell Grant award to individuals whose parent or guardian died as a result of military service in Iraq or Afghanistan after September 11, 2001, you must use the COD Web site ([cod.ed.gov](http://cod.ed.gov)) to originate the award. Otherwise, if you plan to use EDEExpress to exchange data with the COD System, we recommend you do not originate Pell Grant, TEACH Grant, or Direct Loan records on the COD Web site unless directed to do so by Federal Student Aid.

## EDEExpress for Windows 2014-2015, Release 2.0 Overview

EDEExpress 2014-2015, Release 2.0 adds three software modules:

- Pell Grant
- TEACH Grant\*
- Direct Loan\*

\* See the “Use of TEACH Grant and Direct Loan functionality in Release 2.0” section later in this cover letter for important information and guidance regarding the Direct Loan and TEACH Grant modules installed with Release 2.0.

In addition, Global functionality applicable to all modules, such as Security setup, Document Tracking setup, and User Database setup and entry is added during any installation of EDEExpress.

EDEExpress 2014-2015, Release 2.0 can be installed as an upgrade to Release 1.0 (posted in January 2014). You must have Release 1.0 installed to run an upgrade (or “custom”) installation of Release 2.0.

**Reminder:** Before upgrading to Release 2.0, ensure you have a reliable backup copy of your current EDEExpress 2014-2015 production database (**expres15.mdb**).

To upgrade to Release 2.0, select the Stand Alone Custom or Workstation Custom option during installation, depending on your EDEExpress operating environment.

If you have not previously installed EDEExpress 2014-2015, you can proceed directly to a Stand Alone Full or Network Server/Workstation Full installation of Release 2.0. Be aware, however, that a Stand Alone Full or Network Server/Workstation Full installation loads a new, blank EDEExpress 2014-2015 database to your system. If you have a 2014-2015 database, a Stand Alone Full or a Network Server/Workstation Full installation of Release 2.0 will overwrite your database and all previously entered 2014-2015 data will be lost.

For more technical guidance and information regarding the EDEExpress installation process, see the [Installation Guide for EDEExpress for Windows 2014-2015](#), which is available for download from the U.S. Department of Education’s Federal Student Aid Download (FSAdownload) Web site at [fsadownload.ed.gov](http://fsadownload.ed.gov).

## Use of TEACH Grant and Direct Loan Functionality in EExpress 2014-2015, Release 2.0

You can use the full Pell Grant module installed with EExpress 2014-2015, Release 2.0 to begin exchanging 2014-2015 Pell Grant data with the COD System. However, the Direct Loan and TEACH Grant modules installed with Release 2.0 are only partially complete for 2014-2015. We are currently developing EExpress 2014-2015, Release 3.0 for posting in June 2014 to add the final components to the Direct Loan and TEACH Grant modules that will enable you to begin exchanging data from these modules with the COD System. These final components will include enhancements specific to the 150% Direct Subsidized Loan Limit.

We understand that some EExpress users need to begin preparing Direct Loan and TEACH Grant records for processing as early as possible in the year, and that delaying fully capable versions of the corresponding EExpress modules may create inconvenient lags in annual office routines. We regret any difficulties this delay may cause your office, and appreciate your patience with an expanded release schedule that is necessary to provide our users with a fully tested, fully functional software product that includes enhancements needed to report Direct Loan and TEACH Grant data accurately to the COD System for the 2014-2015 award year.

If you choose to begin using the Direct Loan or TEACH Grant modules in Release 2.0, you will need to limit your software use to specific features and functions, such as setup, creating records, and printing reports. Most importantly, **you should avoid originating or exporting Direct Loan or TEACH Grant data to the COD System until after you have installed Release 3.0.** You can prepare Direct Loan and TEACH Grant data for processing using Release 2.0, but any data exported from either module and transmitted to the COD System will be rejected due to the absence of the new required data elements we are adding in Release 3.0.

We are adding multiple new origination and disbursement data elements to setup, entry, import, export, and other functions in the Direct Loan module in Release 3.0. Some of these new data elements must be provided on all loan types as part of the 2014-2015 Common Record you submit to the COD System for processing; other data elements are calculated values that the COD System will return to you in response files.

The COD System will require new data elements for TEACH Grant disbursement records in 2014-2015 as well, including Enrollment Status and a Classification of Instructional Program (CIP) Code. These additional data elements will also be implemented in the TEACH Grant module in Release 3.0.

After you upgrade to EExpress 2014-2015, Release 3.0, you must update Direct Loan and TEACH Grant records you created in Release 2.0 with additional data elements before they will be ready for origination or export to the COD System for processing.

See the [March 27, 2014 electronic announcement](#) posted to the IFAP Web site for more detailed guidance regarding the Direct Loan and TEACH Grant features you can safely use in Release 2.0 and the features you should defer using until Release 3.0. We also will provide detailed guidance in the *EExpress for Windows 2014-2015, Release 3.0 Cover Letter* and the updated version of the *EExpress for Windows 2014-2015, Release 2.0 Desk Reference* we will post with the Release 3.0 software in June 2014.

## Federal Pell Grant Payment and Disbursement Schedules in EExpress 2014-2015, Release 2.0

Federal Student Aid announced the 2014-2015 Pell Grant Payment and Disbursement schedules in [Dear Colleague Letter GEN-14-01](#), posted on January 31, 2014 to the IFAP Web site.

As noted in the Dear Colleague Letter, the maximum 2014-2015 Pell Grant award for a full-time student with an Expected Family Contribution (EFC) of is \$5,730, an increase of \$85 over the 2013-2014 maximum of \$5,645. The maximum Pell-eligible EFC is also increased for 2014-2015 from the 2013-2014 maximum of 5081 to 5157. As a result of the EFC increase, some applicants who were initially processed by the CPS as ineligible for a 2014-2015 Pell Grant award due to their EFC are now Pell-eligible.

The Central Processing System (CPS) began processing 2014-2015 application and correction records according to the updated Pell Grant Payment and Disbursement schedules on March 23, 2014. The CPS also reprocessed 2014-2015 Institutional Student Information Records (ISIRs) on March 25, 2014 for students who applied before March 23 and, under earlier formulas, were designated as not being Pell-eligible, but who are now eligible for a 2014-2015 Pell Grant under the new formulas due to their EFC.

For more information and a complete description of the changes for the 2014-2015 Award Year, see [Dear Colleague Letter GEN-14-01](#) and the [March 5, 2014 electronic announcement](#) posted to the IFAP Web site.

EExpress 2014-2015, Release 2.0 incorporates the 2014-2015 Pell payment and disbursement schedules into EExpress in the following functionality (listed by module):

### Global

We updated the Pell Grant Regular Schedule tab available under **Tools, Browse, Global** to reflect the 2014-2015 Pell Grant payment and disbursement schedules.

### Packaging

We updated the Package and Repackage processes to award Pell Grants (Packaging Aid Type = **F**) according to the 2014-2015 Pell Grant payment and disbursement schedules.

If you create Packaging records by importing ISIR data, you should import any new ISIR transactions you received for student records impacted by the March 25, 2014 reprocessing into the Packaging module. This helps ensure the Pell Eligibility field on the Packaging record is set correctly. You must unpackage existing Packaging records at a Packaging Status of **P** (Packaged), **M** (Manually Adjusted), or **H** (Hand Packaged) before you can import new ISIR transactions. Before unpackaging these records, you may want to print the Packaging Record report for each student so you have a record of the funds you originally awarded to them (in case you need to recreate the awards).

After you import all reprocessed ISIR data into the Release 2.0 Packaging module, run the Repackage process for existing Packaging records with an EFC in the 5082 to 5157 range, unless you already adjusted Pell Grant awards on these records prior to installing Release 2.0 to match the scheduled award amounts in Dear Colleague Letter GEN-14-01. The Repackage process will

update the Pell Grant awards for your existing Packaging records to follow the 2014-2015 Pell Grant payment and disbursement schedules.

## Pell Grant

We updated the Pell module's Calculate Award Amount for Entire School Year function, available on the Process menu from the EDEExpress main menu and the Origination (Pell Grant) tab, to follow the 2014-2015 Pell Grant payment and disbursement schedules.

## Use of Additional Eligibility Indicator in Pell Grant Module

The Department of Defense and Full-Year Continuing Appropriations Act, 2011 (Public Law 112-10) discontinued the authorization for schools to award up to 200% of a student's scheduled Pell Grant award in a single award year. The Common Origination and Disbursement (COD) System was updated in May 2011 to only accept up to 100% of the scheduled award for the 2011-2012 Award Year and forward, and will continue to correct or reject any submission of Additional Eligibility Indicator equal to "True" (or "selected").

EDEExpress 2014-2015, Release 2.0 continues to include the Additional Eligibility Indicator field in various Pell Grant module functions, such as origination entry and query. However, due to the discontinuation of the "two Pell Grants in one award year" provision and the resulting updates to the COD System, you should **not** select the Additional Eligibility Indicator for any 2014-2015 Pell Grant records you create in EDEExpress.

For more information on the COD System updates related to this change, see [Dear Colleague Letter P-11-02](#), posted on April 27, 2011 to the IFAP Web site.

## Release 2.0 Enhancements

The following product enhancements have been incorporated into EDEExpress 2014-2015, Release 2.0.

**Note:** Some enhancements listed below were originally made available to users in Release 1.0. We are repeating the enhancements here for the benefit of users installing EDEExpress 2014-2015 for the first time. For more information on 2014-2015 enhancements to Application Processing, Packaging, and Global functionality, see the [EDEExpress for Windows 2014-2015, Release 1.0 Cover Letter](#), available on the FSAdownload Web site.

## General Changes

- **Updated Cycle References and Message Classes** – We updated software labels, help topics, reports, and other functionality throughout EDEExpress to reference the 2014-2015 cycle. Message classes with cycle indicators are also updated for 2014-2015 in File Management (**Tools, Setup, Global, File Management**) and in various Import and Export dialog boxes throughout EDEExpress.

**Note:** For more information regarding message classes used by the CPS in 2014-2015, see the Processing Codes section of the [2014-2015 Electronic Data Exchange \(EDE\) Technical Reference](#). For more information regarding message classes used by the COD System in 2014-2015, see Volume III, Section 2 of the [2014-2015 COD Technical Reference](#). Both documents are available on the FSAdownload Web.

- **Updated EExpress Icon and Splash Screen Color to Match 2014-2015 FAFSA** – The EExpress software’s Windows icon and splash screen (displayed when you start the software) are now colored blue to match the 2014-2015 Free Application for Federal Student Aid (FAFSA) form.
- **Pell Regular Schedule Tab Updated in Browse** – We updated the Pell Grant Regular Schedule tab available under **Tools, Browse, Global** to reflect the 2014-2015 Pell Grant payment and disbursement schedules in [Dear Colleague Letter GEN-14-01](#), posted on January 31, 2014 to the IFAP Web site.

## Packaging

The following enhancements are available in the EExpress 2014-2015, Release 2.0 Packaging module:

- **New FISAP Reports Available** – We added two new Packaging reports, the FISAP–Dependent Student Summary and the FISAP–Independent Student Summary, that display the distribution of all dependent or independent students, respectively, in your EExpress Packaging database by taxable and untaxed income range. The report data also distinguishes between students pursuing an undergraduate/baccalaureate degree who already have a prior degree and those who do not have a prior degree. You can use these reports to help you prepare the Income Grid section of the Program Summary portion of the FISAP.
- **Package/Repackage Processes Updated to Follow 2014-2015 Pell Grant Payment and Disbursement Schedules** – We updated the Package and Repackage processes to award Pell Grants (Packaging Aid Type = **F**) according to the 2014-2015 Pell Grant payment and disbursement schedules in [Dear Colleague Letter GEN-14-01](#), posted on January 31, 2014 to the IFAP Web site.

## Pell Grant, TEACH Grant, and Direct Loan Valid Date Ranges

We updated valid date ranges for the 2014-2015 processing cycle to synchronize EExpress 2014-2015 with COD System edits and federal policy. The following valid date ranges are active in Release 2.0.

Valid Date Ranges	
Field	Range
Pell Grant Enrollment Date	1/1/2014 to 6/30/2015
Pell Grant Payment Period Start Date	1/1/2014 to 6/30/2015
Pell Grant Disbursement Date*	1/1/2014 to 9/30/2020*
TEACH Grant Enrollment Date and Disbursement Date	On or after 1/1/2014
Direct Loan Date of Birth	1/1/1915 to 12/31/2006
Direct Loan Loan Period Begin Date	On or before 6/30/2015

Valid Date Ranges (cont'd)	
Field	Range
Direct Loan Loan Period End Date	On or after 7/1/2014
Direct Loan Academic Year Start Date	On or before 6/30/2015
Direct Loan Academic Year End Date	On or after 7/1/2014
Direct Loan Disbursement Date (all loan types)	6/21/2011 to 12/28/2018

\* Although EDEExpress accepts any date on or after 1/1/2014, the valid 2014-2015 date range for Pell Grant disbursement records is from the date the 2014-2015 Pell schedules are posted on the IFAP Web site to 9/30/2020.

## Pell Grant Enhancements

The following enhancements are available in the EDEExpress 2014-2015, Release 2.0 Pell Grant module:

### *COD Setup*

- **New CIP Code Setup** – We added a new setup dialog box to COD setup (**Tools, Setup, COD**) called CIP Code. This setup option enables you to define multiple CIP Codes that you can later select from a list when creating or modifying Pell Grant records, saving you data entry time. The CIP Code values you define in this setup option can be selected by clicking the ellipsis button (...) next to the CIP Code fields on the Pell Grant Import dialog box and the Pell Grant Origination tab. The values are also available for selection on the initial Pell Grant Multiple Entry dialog box when updating the CIP Code.

This new CIP Code setup option is associated with the EDEExpress 2014-2015, Release 2.0 enhancement that enables Pell Grant module users to report a CIP Code associated with each Pell Grant anticipated or actual disbursement record. The CIP Code data element, which is a six-digit code representing the student's college major, is optional for Pell Grant records in EDEExpress 2014-2015 and is not required or processed by the COD System for the 2014-2015 award year. It is possible, however, that Federal Student Aid may require that you provide a CIP Code for Pell Grant records in future processing cycles.

**Note:** EDEExpress Direct Loan and TEACH Grant users must provide a CIP code on anticipated and actual disbursements beginning with the 2014-2015 award year. After you install EDEExpress 2014-2015, Release 3.0, you will be able to use the CIP Codes you define in the new setup dialog box with Direct Loan and TEACH Grant records as well as Pell Grant records.

### *Import*

- **CIP Code Added to Import Dialog Box** – We modified the Pell Grant Import dialog box for the Origination Data – ISIRs Import Type to add a CIP Code field. If you enter or select a CIP Code value for this field, EDEExpress presents a secondary dialog box after you initiate the import that enables you to adjust the CIP Code value for individual records being

imported. The CIP Code value designated during the import process is used as the CIP Code field value on the Origination (Pell Grant) tab. In addition, if you select a disbursement profile code in the import dialog box, EDEExpress uses the CIP Code value you provide during the import process to fill the CIP Code field on each anticipated disbursement record on the Pell Grant Disburse tab.

Leave the CIP Code field blank (the default setting) in the Import dialog box if you do not want to provide a CIP Code for the 2014-2015 Pell Grant records you are creating.

- **CIP Code Added to External Origination Add/Change Import** – We added CIP Code to the Pell Grant External Origination Add/Change import record layout as an optional field. If you choose to include the CIP Code with the origination record data you import, EDEExpress adds or updates the CIP Code field on the Origination (Pell Grant) tab with the CIP Code in your import file.

For new records, EDEExpress also adds anticipated disbursement records with the CIP Code value in your import file if you provide a valid disbursement profile code. Existing anticipated disbursements for the student are updated with the CIP Code value in your import file if they are not batched for processing (i.e., Disbursement Status is not **B** [Batched]).

The updated Pell Grant External Origination Add/Change record layout is available in the current version of the *2014-2015 COD Technical Reference, Volume III, Section 3: Combination System Record Layouts*, which is available for download from the FSAdownload Web site.

### ***Entry***

- **CIP Code Field Added to Origination (Pell Grant) Tab** – We added a new CIP Code field to the Origination (Pell Grant) tab. You can add or update the CIP Code field value manually on the Origination tab or by using Pell Grant Multiple Entry. You can also provide a CIP Code value when using the Origination Data–ISIRS or Origination Data–External import options.

The CIP Code value on the Pell Grant Origination tab, if provided, is used automatically for all anticipated and actual disbursement records on the Disburse (Pell Grant) tab. To change the CIP Code value on individual disbursement records on the Disburse tab, you must first change and save the CIP Code value on the Origination tab; the new CIP Code value is then used automatically when adding or adjusting disbursement records on the Disburse tab.

**Note:** The CIP Code field is optional for Pell Grant records for the 2014-2015 award year. If you do not want to provide a CIP Code with your 2014-2015 Pell Grant disbursement records, leave the CIP Code field blank on the Origination (Pell Grant) tab when creating the records.

- **CIP Code Field Added to Disburse (Pell Grant) Tab Grid** – We added a new read-only CIP Code field to the Disburse (Pell Grant) tab grid. The CIP Code displayed in the Disburse tab grid for each disbursement number matches the CIP Code saved on the Origination (Pell Grant) tab at the time the anticipated or actual disbursement transaction (or sequence number, in the case of adjustments) was created.



To update the CIP Code associated with an anticipated or actual Pell Grant disbursement, you must first modify the CIP Code value on the Origination tab; you cannot modify the CIP Code directly in the Disburse tab grid. When you save the updated CIP Code on the Origination tab, all anticipated disbursements are updated automatically with the new CIP Code value, provided they are not batched for processing (Disbursement Status of **B**).

Changing the CIP Code on the Origination tab does not modify the CIP Code value on existing actual disbursement (DRI set to True) records or subsequently processed adjustments; instead, for tracking purposes, the CIP Code on these disbursement transactions remains set to the value provided when the DRI was first selected or the disbursement was adjusted. However, if you add a new sequence number to an existing actual disbursement on the Disburse tab after changing the CIP Code value on the Origination tab, the new disbursement sequence number will use the updated CIP Code value.

- **CIP Code Added to Pell Grant Multiple Entry** – We added the new CIP Code field to Pell Grant Multiple Entry (**Process, Multiple Entry, Pell**). Use this field to update the CIP Code field on the Origination (Pell Grant) tab for multiple student records at once.

When you update the CIP Code using multiple entry, all anticipated disbursements are updated automatically with the new CIP Code value, provided they are not batched for processing (Disbursement Status of **B**). Also, selecting and updating the CIP Code field when updating an accepted actual disbursement using multiple entry changes the CIP Code associated with the new sequence number.

- **Award Calculation Process Updated to Follow 2014-2015 Pell Grant Payment and Disbursement Schedules** – We updated the Pell Grant module's Calculate Award Amount for Entire School Year function, available on the Process menu from the EDEExpress main menu and the Origination (Pell Grant) tab, to follow the 2014-2015 Pell Grant payment and disbursement schedules in [Dear Colleague Letter GEN-14-01](#), posted on January 31, 2014 to the IFAP Web site.
- **EFC Field Length Expanded** – We expanded the EFC field on the Pell Grant module's Origination and Disburse tabs to six digits to coincide with the increased length of the Primary EFC field on the ISIR. EFC field values on Pell Grant records (including data in external import files) can now range from 000000 to 005157.

### ***Print, File Formats Setup, and Query***

- **CIP Code Added to Pell Grant Reports, File Format Setup, and Query** – In addition to the CIP Code enhancements noted above, the new CIP Code field prints as part of the Pell Grant Origination Record report (for both the origination record and disbursement records) and the Pell Grant Disbursement List. You can also include the CIP Code values from the Pell Grant Origination and Disburse tabs in Pell Grant File Formats for external export files and as part of Pell Grant query statements.

## How to Get EExpress and Documentation

You can download each EExpress release and related user documentation from the U.S. Department of Education's Federal Student Aid Download (FSAdownload) Web site, located at [fsadownload.ed.gov](http://fsadownload.ed.gov).

### EExpress Software

Instructions for downloading EExpress are located in the "Downloading Documentation and Software from the FSAdownload Web Site" section of the [2014-2015 Installation Guide for EExpress for Windows](#).

**Note:** Some organizations restrict their users from downloading programs from Internet sites. If you have trouble downloading, contact your technical support staff to ensure that you have full download rights.

### User Documentation

The [EExpress for Windows 2014-2015, Release 2.0 Desk Reference](#) is now available on the FSAdownload Web site. The desk reference provides detailed, step-by-step instructions on the setup and use of the EExpress Pell Grant and Direct Loan modules.

Also, as noted earlier in this letter, the *2014-2015 COD Technical Reference* provides technical specifications and record layouts for transmitting Pell Grant, TEACH Grant, and Direct Loan data to the COD System. You can download the latest version of the technical reference from the FSAdownload Web site.

## Compatibility and Compliance

### Microsoft Windows 7, Windows Vista, and Windows 8 Information

While we do not officially support the Microsoft Windows 7 or the Windows Vista operating systems for use with our EDESuite PC products (including EExpress, DL Tools, and SSCR), we have performed compatibility testing with both operating systems and resolved the majority of the issues discovered during testing.

- In 2012, we tested Microsoft Windows 7 as an operating system during the development of the 2012-2013 versions of our EDESuite PC software. Our test results indicated that schools should be able to proceed with use of Windows 7 without encountering any major issues, largely due to enhancements we implemented previously for the Windows Vista operating system. For more information on our Windows 7 testing, see the [August 8, 2012 electronic announcement](#) posted to the IFAP Web site.
- In 2008, we tested Microsoft Windows Vista as an operating system for our EDESuite PC products. We communicated our original Vista testing results, issues we discovered, and steps schools needed to take in order to run EExpress on Vista operating systems in the [September 18, 2008 electronic announcement](#) posted on the IFAP Web site. The vast majority of Windows Vista issues discussed in the announcement have been resolved, most recently in our 2012-2013 PC software releases.

**Note:** Federal Student Aid has not yet tested the Microsoft Corporation’s Windows 8 as an operating system for its PC software products, including the EDEExpress and DL Tools software. We do not currently have a projected date for Windows 8 compatibility testing. Additional information will be provided as it becomes available.

## **Section 508 Compliance**

To comply with Section 508 of the Rehabilitation Act, all EDESuite PC products are compatible with screen reader technology used by the visually impaired. Screen reader software cannot interpret color shading in EDESuite software entry fields or directly read the contents of software grid cells. To accommodate these restrictions, EDESuite software includes the following features:

- All software fields that are shaded yellow to indicate they are required also display a “-R” after the software label. The “-R” indicates the field is required.
- All software fields that are shaded blue after a previously saved value has been modified also display a “-C” after the software label. The “-C” text indicates the field has been changed.
- All software grids display “floating” text descriptions of the contents of grid cells when cells are selected. The text appears one cell above (or below, if the first cell is selected) the selected cell. The text lists Row number, Column title, and (if applicable) the current Value.

For more information on EDEExpress functionality related to Section 508, see the help topic “Enable 508 Grid Functionality?” in EDEExpress 2014-2015.

## **Getting Help**

### **If You Have Technical Support Questions**

If you have questions regarding EDEExpress installation or functionality, have trouble accessing the FSAdownload Web site, or require other technical assistance, contact CPS/SAIG Technical Support.

You can reach CPS/SAIG Technical Support Monday through Friday, 8 a.m. – 8 p.m. (ET), at **800/330-5947 (TDD/TTY 800/511-5806)**. You can also send e-mail inquiries, comments, or suggestions to [CPSSAIG@ed.gov](mailto:CPSSAIG@ed.gov). A representative will respond within one business day.

You can also post questions regarding EDEExpress on FSATECH. FSATECH is an electronic mailing list for technical questions about Federal Student Aid systems, software, and mainframe products. For more information on subscribing to FSATECH, go to [ed.gov/offices/OSFAP/services/fsatechsubscribe.html](http://ed.gov/offices/OSFAP/services/fsatechsubscribe.html).

### **If You Have Questions Regarding the COD System**

If you have any questions about the COD System, contact the COD School Relations Center at 800/474-7268 for Grants or 800/848-0978 for Direct Loans. You may also e-mail [CODSupport@ed.gov](mailto:CODSupport@ed.gov).