**Q&A BO26: Accessing FSA Partner Connect for Destination Point Administrators**

|  |  |
| --- | --- |
| Question | Response |
| Allow schools via FSA Partner Connect to download/upload CPS files and eliminate EDConnect | FSA's long-term goal is to have all of the websites and systems that schools and other partners use today integrated into Partner Connect so that users have centralized access to everything FSA! Stay tuned and keep the suggestions coming! |
| When is this going live? | FSA Partner Connect is going live in March of 2021! |
| Will TFA still be required for access? | Yes, Two Factor Authentication (TFA) will be required to access FSA Partner Connect. |
| Will IFAP and the FSA Handbook be available without logging in? | Yes, you will be able to access the Knowledge Center (Formally IFAP) and the Handbook without logging in. |
| Two staff in our Registrar's Office have access to NSLDS. What type of information will they be able to see in the FS Partner Connect site? All that was shown in the preview session or only NSLDS information? Wil the current "stand alone" if you will NSLDS website still be available? | Partner Connect access will be granted by your schools primary DPA and generally all school users will be able to see the same information once access is granted. Users will also maintain their individual system access in NSLDS and can navigate directly to NSLDS as they do today or get to NSLDS from Partner Connect. |
| Will this replace fsawebenroll? | No, FSA Partner Connect will not replace the www.fsawebenroll.ed.gov at this time. You will be able to navigate to the Student Aid Internet Gateway (SAIG) website through FSA Partner Connect. |
| Will I add users and modify users security to NSLDS and COD within FSA Partner Connect? | Managing access to COD or NSLDS will still occur in SAIG Enrollment on www.fsawebenroll.ed.gov at this time. You will be able to navigate to the Student Aid Internet Gateway (SAIG) website through FSA Partner Connect. |
| Is the access we grant only for FSA Partner Connect? Do we still go to fsawebenroll for granting COD, NSLDS, etc.? | Yes for the time being. We are working to centralize all system access in a future release. For right now, the access granted from the Account Access Manager applies only to FSA Partner Connect and will not impact access to other systems, such as COD, NSLDS, etc. |
| When will IFAP be decommissioned? | IFAP is being replaced by the new Knowledge Center on FSA Partner Connect which goes live in March! At that time the stand-alone IFAP site will no longer be available. |
| I understand links such as the E-App, COD, and NSLDS will be listed. When clicking one of those links, will I be prompted to log in again? | If you are an existing user with access to a system that uses FSA's AIMS credentials, you will not need to re-enter your credentials after logging into Partner Connect.  Some FSA systems do not currently use AIMS credentials and you will need to enter that login information to access those sites. We are working to eliminate multiple logins in a future release, stay tuned! |
| I might have missed it, is a Partner Connect account the same account as our current COD, NSLDS etc. account? | Yes, you will log in to Partner Connect using your existing AIMS credentials. |
| Just want to verify, if we are logged into Partner Connect, will we still need to log into FAA Access, COD, and/or NSLDS? I wasn't sure if there are just links from the Partner Connect or if we will actually be logged in to those sites also. | You will log in to Partner Connect using your existing AIMS credentials, and you will be able to easily navigate to other FSA systems that also use AIMS credentials like COD, NSLDS, and FAAccess. Some FSA systems do not currently use AIMS credentials and you will need to enter that login information to access those sites. We are working to eliminate multiple logins in a future release, stay tuned! |
| Will ISIR be available as well on FSA Partner Connect? | The Student, Parent, and Borrowers Account Profiles will include some information from the ISIR. |
| How do I change from being a secondary to a primary DPA? | The updates can be done on SAIG Enrollment site.  CPS/SAG Technical Support: 800/330-5947 CPSSAIG@ed.gov |
| Will FSA Partner Connect also control access to COD, NSLDS and FAA Access? | No, FSA Partner Connect will not control access to other FSA Systems. |
| Will there be a timeframe in which the PDPA and SDPA must access FSA Partner Connect? | No, however users at your organization must be authorized by the Primary or Secondary Administrator in order to access authenticated functionality in Partner Connect. Partner Connect will send email notifications to Administrators when they have open access requests from users in their organization. Partner Connect will also send a monthly email reminder regarding all open access requests. |
| When will this be going live? When will we receive the email for go-live instructions? | FSA Partner Connect will go live March 2021. Users will start receiving communications in January 2021. |
| Is there a deadline by which users convert to FSA Partner Connect? If they do not meet that deadline, will they no longer have access to COD & NSLDS? | Access to FSA Partner Connect will not impact access to COD, NSLDS or any other FSA system. There is no deadline to request access to FSA Partner Connect. |
| For Third Party Servicers, can we just substitute the work "school" for TPS in the demo? | If logged in as a Third-Party Servicer user, then the organization type will show up as a School Third-Party Servicer, instead of as a School (which is displayed in the demo). The institution information will also be displayed in this instance. |
| Will an new user authorization form need to be electronically entered for users with previously signed (paper) authorizations? | Upon the first login, all users will be required to electronically sign the authorization form. |
| Do schools manage third-party users through the Account Access Management Center? | Third-Party Servicer Users on FSA Partner Connect will be managed by the PDPAs and SDPAs of the organization in the SAIG Enrollment System. |
| Will FSA Partner Connect also list the users with a token and/or have a place to report changes in token users? | No, FSA Partner Connect will not list users with tokens and users will not be able to report changes with token users. |
| Once this is live, when we have new users, will we need to add them both to FSA Partner Connect and SAIG Enrollment or will adding them to SAIG add them to Partner Connect as well? | Once FSA Partner Connect is live, you will be able to add new users to SAIG Enrollment, which will add the user as a Potential Affiliate to FSA Partner Connect. |
| I apologize if I misheard, did you say new users will no longer need to wet sign signature pages for gaining access? | Users will not need to provide paper signature forms to request access to FSA Partner Connect. |
| Is there an option to use an app on a smartphone in place of the token? | This is not planned for our launch in March but it's a great suggestion that we will consider for a future implementation. |
| Does this replace faaacess.ed.gov | No, this does not replace FAA Access |
| Will we use our FSA ID to access FSA Partner Connect or will we be required to have a separate login? | You will log in to Partner Connect using your existing AIMS credentials. If you currently have access to another FSA system that uses FSA's AIMS credentials, you will not need to re-enter your credentials after logging into Partner Connect. So you should be able to easily navigate to COD, NSLDS, and FAAccess. |
| When will FSA Partner Connect go live? | FSA Partner Connect goes live in March 2021. |
| Is the plan that, eventually, COD and NSLDS access will also be managed through the new system? | FSA's long-term goal is to have all of the websites and systems that schools and other partners use today integrated into Partner Connect so that users have centralized access to everything FSA! |
| Will we have to add this to the list of systems that we must log into every 90 days and change the password? Or will we just change the password for Partner Connect and all others will be updated? | Users will need to login to FSA Partner Connect using your AIMS credentials every 90 days to maintain an active account. |
| If I have multiple OPEIDs will I have separate logins for each one for the FSA or will it work like the other websites where it combines all of my OPEIDS | You will log in to Partner Connect using your existing AIMS credentials. Once you are logged in, all of the organizations that you have been granted access to will be accessible. You will be able to easily toggle between each OPEID from the top navigation header in FSA Partner Connect. |
| I guess I don't understand the point of Partner Connect? We will have to enroll users still in FSAWebenroll, access COD and NSLDS the same, so what is the advantage of Partner Connect? | FSA's long-term goal is to have all of the websites and systems integrated into Partner Connect so that users have centralized access to everything FSA! Our March release focused on updating the functionality of the content that exists on IFAP today; introducing improved search capabilities and rolling out a few new features that should make things a little easier for schools. |
| Will all these questions and answers be available in the Conference Resource Center ? | All of the questions and answers will be available at the conclusion of the session and on-demand for viewers. |
| Will saigwebenroll be accessible from Partner Connect? | Yes, you will be able to access the Student Aid Internet Gateway (SAIG) functionality on www.fsawebenroll.ed.gov through FSA Partner Connect. |
| Someone may have sked this already. If IFAP is deactivated, how will those who do not need access to COD, NSLDS etc. be able to use resources (e.g. FSA Handbook and announcements). I work for the SUNY System Administrative offices which do not actively process aid, but I use the federal resources often for my job. | IFAP will be the Knowledge Center within FSA Partner Connect. The Knowledge Center including the FSA Handbook will be available outside of log in and will remain publicly available to everyone! |
| How early, before your recertification date, can you submit a recertification application? | Recertification Applications can be submitted no earlier than 6 months before the PPA expiration date. See slides 40 & 41 for reference. |
| If the program remains the same but the length of the program has changed, do we still need to update the ECAR e.g. due to Covid the first year has been shortened? | I think you are referring to the April 3, 2020 Electronic Announcement which provided instructions for requesting an academic year length waiver for student award calculations. You should follow those instructions if that applies.  If you are not required to otherwise report your degree programs, you would not need to report the change to the weeks of those programs. |
| If a clock hour program has increased the number of weeks it takes to complete the program, do we need to report that? The clock hours remained the same and it is still a full-time program. Example: 600-hour program was 18 weeks is now 25 weeks. | If changing the normal FT weeks of a program, the change needs to be reported on the E-App. If the program is being taught out and ended at a certain length, the institution would enter an end-date for that program, and add the new program at the new length. If the program is being changed for enrolled students, the institution would update the current program on the E-App. |
| When you were discussing the "acknowledgement" type of updates, do each one of those updates need to be made within 10 days of the change? And if so, is a signature on section L required for each individual update? | All updates must be reported to FSA via the E-App within 10 days of the action taking place. Each E-App submission requires a signature by the President/CEO. |
| The Program Review is usually done for the actual and the recent closed year. For how long should we maintain the ISIR evidence in our records and should we only have the ISIR for which the transaction was paid or all the ISIR's of that student (the ones that had errors, etc.)? | Thanks for your question. Program records relating to the period covered by the program review must be retained until the later of: resolution of the loans, claims or expenditures questioned in the program review; or the end of the retention period otherwise applicable to the record under 34 CFR § 668.24(e). And schools should retain all ISIRs in the form in which they were originally received. |