# SESSION #4

# *Title IV* Reconciliation: What's in your Toolkit?

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U.S. Department of Education

2020 Virtual FSA Training Conference for Financial Aid Professionals

**Federal Student Aid**
An OFFICE of the U.S. DEPARTMENT of EDUCATION

# AGENDA

**01**  Building a Framework: Overview and Key Concepts

**02**  Establishing Your Toolkit: The School Account Statement

**03**  Completing Your Toolkit: Websites and Reports

**04**  Finishing Touches: References and Support

# BUILDING A FRAMEWORK: OVERVIEW AND KEY CONCEPTS

# OVERVIEW: RECONCILIATION

The process by which *Title IV* financial aid accepted on the U.S. Department of Education (ED) systems is reviewed and compared with a school's internal records; AND

- Discrepancies are identified and resolved

- Reasons for remaining cash balances are identified

# RECONCILIATION REQUIREMENTS

- <u>Regular</u> reconciliation is recommended for all programs

- <u>Monthly</u> reconciliation is REQUIRED for the Direct Loan (DL) Program, Federal Perkins Loan Program, Federal Work-Study (FWS) Program, and Federal Supplemental Educational Opportunity Grant (FSEOG) Program

# RELATED REQUIREMENTS

- Disbursements

- Cash management

- Excess cash

  - Immediate need: three business days

  - Excess/Idle Cash: up to seven days

# KEY CONCEPTS: RECONCILIATION

- Ensuring that school's internal records match

**AND**

- Ensuring that ED systems match the school's data

**AND**

- Drawdowns = Disbursements

# INTERNAL VS. EXTERNAL RECONCILIATION

- Internal reconciliation
  - Business/bursar/comptroller office records
  - Financial aid system origination and disbursement records

- External reconciliation
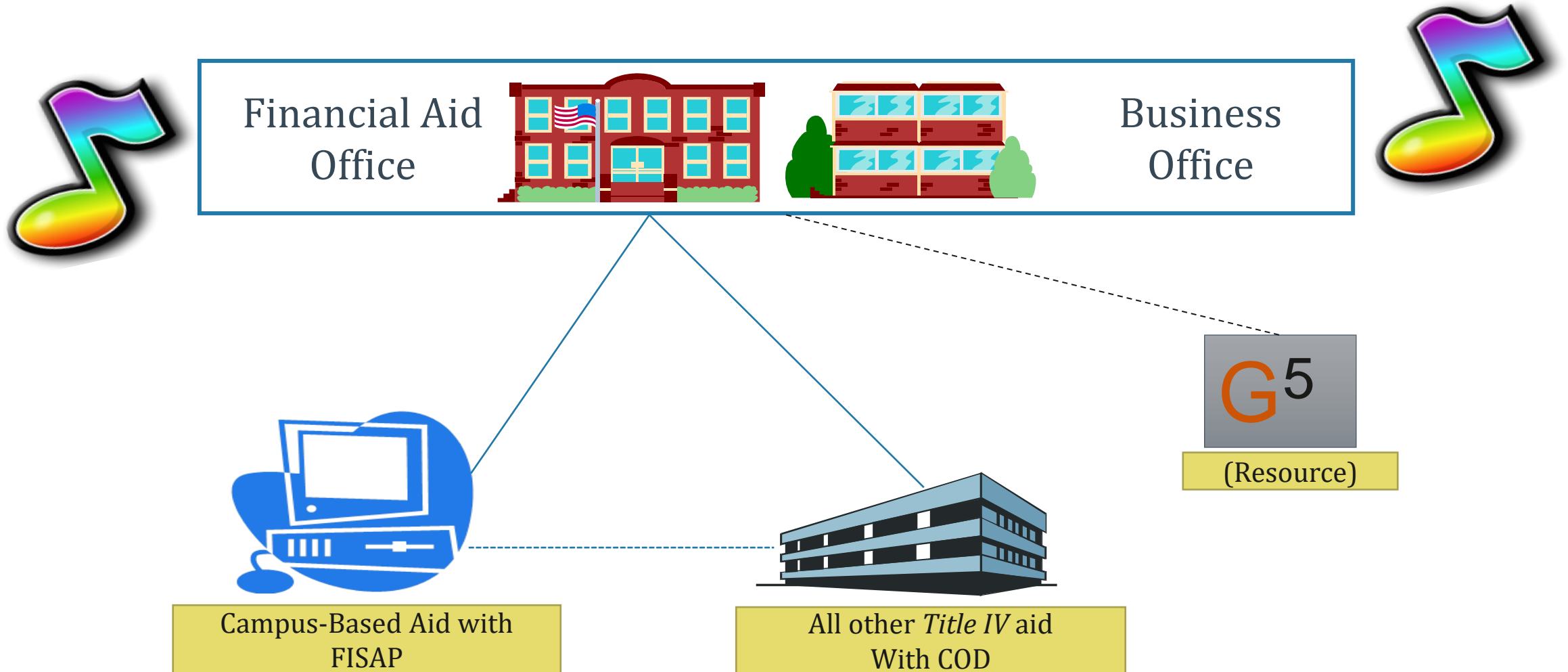  - School records
  - U.S. Department of Education

# INTERNAL RECONCILIATION

Financial Aid Office
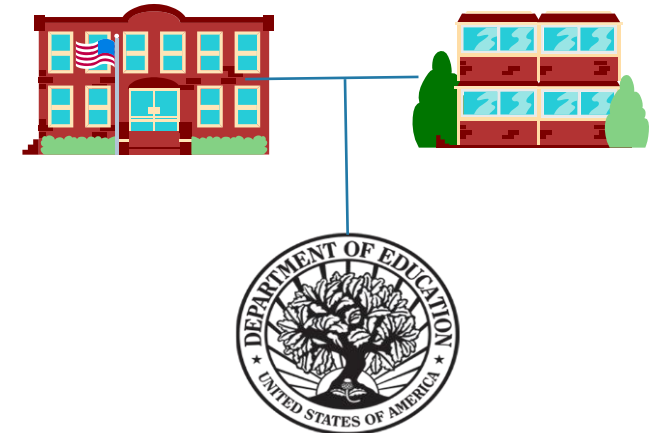
Business Office

Reconcile Internally

# TOOLS FOR INTERNAL RECONCILIATION

- Daily/weekly check-in between financial aid office and business office
    - Do disbursements reported match disbursements posted (date and amount)?
    - Do draws and refunds of cash match disbursements?
    - Document and resolve any discrepancies.

- Run comparison reports between your business office and financial aid office software
    - Print/ compare year-to-date disbursements by program and award year
    - Important even if systems have direct interface/ exchange data

# EXTERNAL RECONCILIATION

Financial Aid Office

Business Office

G⁵ (Resource)

Campus-Based Aid with FISAP

All other *Title IV* aid With COD

# TOOLS FOR EXTERNAL RECONCILIATION

- Reject reports: Identify and resolve rejects timely

- Common Origination and Disbursement (COD) and G5 reports: Ensure cash and disbursement data matches school records

- COD web screens: View current information

- IFAP announcements and COD updates: Processing and funding issues

**The SAS is your primary (required) tool for regular reconciliation for Pell Grant, Direct Loan, and TEACH Grant. Supplemental tools may also be used.**

# KEY CONCEPT: CASH BALANCE

- Cash balance = funds received minus funds disbursed. This differs slightly by program:

    - Direct Loan/ TEACH Grant
      Ending Cash Balance= Beginning Cash Balance + Net Drawdowns/Payments - Total Net Booked Disbursements

    - Pell Grant
      Ending Cash Balance=Beginning Cash Balance + Net Drawdowns/Payments - Total Net Disbursements

# KEY CONCEPT: UNSUBSTANTIATED CASH

Unsubstantiated Cash: cash balance maintained longer than regulations

- Unsubstantiated Cash = Net Draws older than <u>30*</u> days minus Net Accepted and Posted Disbursements Applied

- Cash > Net Accepted and Posted Disbursements and Older than <u>30</u>* Days (COD)

- Schools MUST report disbursement data or return funds

*Federal Student Aid (FSA) currently uses 30 days to allow schools a grace period for reconciliation. This is subject to change.

# UNSUBSTANTIATED CASH (CONT.)

- COD Reconciliation Coordinators (CODRCs) conduct weekly outreach to schools. CODRCs can assist schools with:

  - Identification of rejected records and assistance with resolution

  - Review of existing COD web and report data

  - Additional reports upon request

# UNSUBSTANTIATED CASH (CONT.)

- Federal Student Aid (FSA)escalates schools for additional outreach due to:
  - Large balances (> $1Million)
  - History of repetitive unsubstantiated cash issues
  - Unresponsiveness to outreach
  - Length of time balance is unresolved (max 30 days + 8 weeks CODRC outreach)

- After escalated outreach: Freeze cash (Direct Loan only) or demand letter (all)

- Final action: Referral for accounts receivable set up (interest may accrue)

# KEY CONCEPTS: CLOSEOUT

Closeout is the process by which schools complete processing at the end of an award year. This process should:

- Be an extension of regular reconciliation cycle (i.e., one final monthly reconciliation).

- Result in a $0 cash balance (Net Drawdowns = Net Accepted and Posted Disbursements or Reported Campus-Based Expenditures) in **ALL** systems.

- Occur shortly after final disbursements are made for a program and award year (or reported for Campus-Based (CB) Programs).

- Ensure that all cash management and disbursement reporting requirements have been met.

# CLOSEOUT (CONT.)

- CODRCs conduct outreach to schools that have not reached a zero balance or closed out and provide guidance and assistance
  - Responsiveness to outreach can prevent larger issues and escalated actions

- If balance remains unresolved, FSA will:
  - Conduct escalated outreach
  - Send demand letters (multiple programs)
  - Send negative balance letters (Direct Loan and TEACH Grant)

# CLOSEOUT (CONT.)

## Closeout Reminders:

- **Regulations for cash management and reconciliation supersede closeout.**

- Schools should reconcile and complete processing after final disbursements are made.

- Pell Grant, Direct Loan, TEACH Grant: Extensions to deadlines are reviewed on case-by-case basis and must meet regulations.

- Monitor IFAP closely for funding and reconciliation deadlines for all *Title IV* programs.

# DATA SUBMISSION (CLOSEOUT) DEADLINES

- **Pell Grant/ Iraq and Afghanistan Service Grant (IASG)** – Last business day in September of the Award Year (AY)
  - Pell Grant/ IASG 2020-21: Thursday, Sept. 30, 2021

- **TEACH Grant** – Last business day in September of the AY
  - TEACH Grant 2020-21: Thursday, Sept. 30, 2021

- **Direct Loan** – Last business day in July of year following the AY
  - Direct Loan 2019-20: Friday, July 30, 2021

System processing deadlines may impact the actual date final disbursements are accepted.

# DATA SUBMISSION DEADLINES (CONT.)

- **Campus-Based** – FISAP deadline is EXTENDED to midnight Nov. 2, 2020
  - 2019-20 Fiscal Operations Report
  - 2021-22 Application to Participate
  - FISAP expenditures must correspond to G5 draws
  - FISAP Corrections due no later than Dec. 15, 2020
  - Campus-Based Closeout funding reduction occurs February following FISAP filing deadlines (Feb 2021: reduce funding for 2019-20 awards)
  - Unprocessed de-obligations (negative G5 balance) not refunded will result in accounts receivable and interest will accrue

# KEY CONCEPT: FUNDING CANCELLATION

- **Funding Cancellation:** Pell Grants and Campus-Based aid are funded annually through congressional appropriations. Funding is canceled and activity ceases in COD five years after the end of the award year for which funds have been appropriated. After this point:
  - No funds are available for drawdown or adjustment in G5
  - Any remaining funds owed to ED must be repaid to the miscellaneous account (or as directed in an Audit/Program Review)
  - No award or disbursement changes may be made or reported to the COD system*

*System processing deadlines may impact the actual date final disbursements are accepted.

FUNDING CANCELLATION DEADLINES

**Example:**

- **2015-16 Pell Grant** Award Year data submission deadline was **9/30/2016**

- **2015-16 Pell Grant** Funds canceled effective **9/30/2021**

  - 2016 + 5 = 2021

  - Thursday, Sept. 30 was the last business day in September 2021

# ESTABLISHING YOUR TOOLKIT: THE SCHOOL ACCOUNT STATEMENT (SAS)

# SCHOOL ACCOUNT STATEMENT (SAS)

The SAS is your primary tool for reconciliation and closeout. It contains:

- ED's official cash balance for your school

- Summary balance and detail transaction information

- Data as of the end of the reported month

- Separate file for each school, program, and award year

# DIRECT LOAN SAS

- Award Years: All
- Formats: Fixed length or comma delimited with headers
- Report Activity Type: Monthly, year to date, both
- Sections:
  - Cash summary
  - Disbursement summary by loan type (optional)
  - Cash detail
  - Loan or disbursement activity level detail
- Additional option: Include names of borrowers

# TEACH GRANT SAS

- Award Years: All
- Format: Comma-delimited with headers
- Report Activity Type: Monthly, year to date, both
- Sections:
  - Cash summary
  - Cash detail
  - Award detail, disbursement activity level

# PELL GRANT SAS

- Award Years: 2017-18 and forward
- Format: Comma delimited with headers
- Report Activity Type: Monthly, year to date, both
- Sections:
  - Cash Summary
  - Cash Detail
  - Award level disbursement summary or disbursement level detail

# RECONCILIATION TO THE SAS



School Receives SAS → Compare Cash Summary → Match? → NO → Compare Cash Detail / Compare Disb Detail → Resolve Issues → Resolved? → NO (Contact CODRC for assistance) / YES → DONE (Documentation)

Match? → YES → DONE
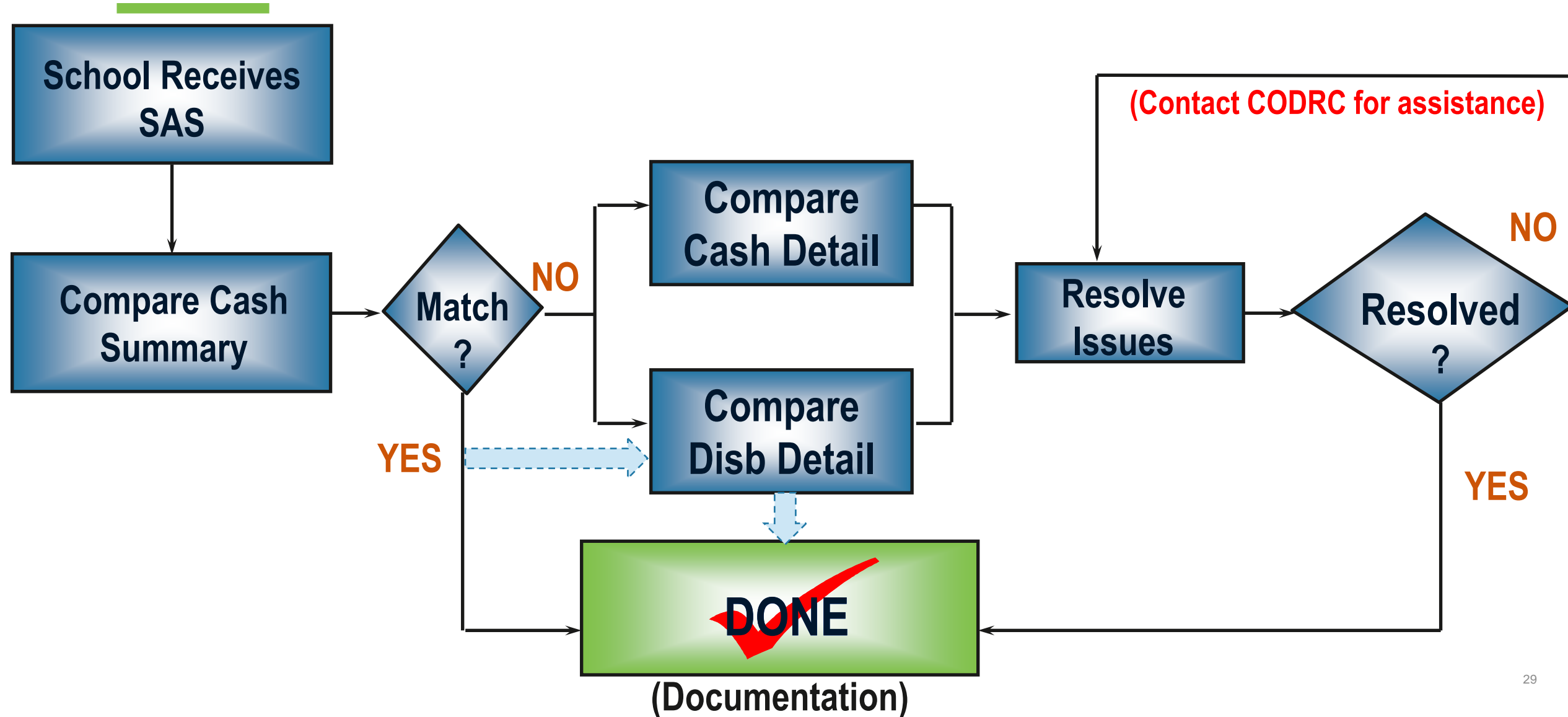
# RECONCILIATION TO THE SAS (CONT.)

## Compare Cash Summary

| | Business Office | Financial Aid Office | COD | Discrepancies | |
|---|---|---|---|---|---|
| Beginning Cash Balance | $0.00 | $0.00 | $0.00 | None | |
| Net Drawdowns | $125,000.00 | $125,000.00 | $150,000.00 | $25,000 between school records and COD | 1 |
| Net Disbursements | $125,000.00 | $100,000.00 | $100,000.00 | $25,000 between school systems | 2 |
| Cash > NAPD | $0.00 | $25,000.00 | $50,000.00 | All 3 systems have differences | |

## Where should you go from here?

# RECONCILIATION TO THE SAS (CONT.)

**Common Cash Discrepancies**     1

- Timing issues

- Cash transactions in wrong year or split between years*

- Funds needing to be returned as refunds of cash

- Funds recycled for disbursement in a different award year

*Pell Grant/ TEACH Grant and Direct Loan records first funding is based on accepted actual disbursement records, making it less likely for drawdowns to occur in the wrong year.

# RECONCILIATION TO THE SAS (CONT.)

**Common Disbursement Discrepancies** 2

- Unsent/unacknowledged disbursement batches
- Rejected disbursements
- Incorrect disbursement dates
- Disbursements recorded in business office– not in financial aid system (or vice versa)
- Unbooked records (Direct Loan or TEACH Grant only)
- School data loss (should be rare)

# RECONCILIATION TO THE SAS (CONT.)

## Documenting your discrepancies

| | Business Office | Financial Aid Office | COD | Discrepancies | Reason | |
|---|---|---|---|---|---|---|
| Beginning Cash Balance | $0.00 | $0.00 | $0.00 | None | | |
| Net Drawdowns | $125,000.00 | $125,000.00 | $150,000.00 | $25,000 between school records and COD | Timing: Refund | 1 |
| Net Disbursements | $125,000.00 | $100,000.00 | $100,000.00 | $25,000 between school systems | Disb Adj not in Bus Office | 2 |
| Cash > NAPD | $0.00 | $25,000.00 | $50,000.00 | All 3 systems have differences | See Above | |

# RECONCILIATION TO THE SAS (CONT.)

## Monthly Reconciliation Action Items

**Month Ending:** <u>10/31/2020</u>          **Award Year:** <u>2020-21</u>

**Reconciliation Date:** <u>11/9/2020</u>

| No. | Action Item | Date Due | Date Completed |
|-----|-------------|----------|----------------|
| 1. | Track refund of cash timing difference of $25,000 for December SAS Recon. Refund made on 10/30/2020, processed 11/2/2020. | 12/07/2020 | |
| 2. | Record ($25,000) Adjustments on Student Accounts (Business Office) – List to be provided by Financial Aid Office | 11/13/2020 | |

# RECONCILIATION TO THE SAS (CONT.)

**How do I know I am finished?**

- All discrepancies have been identified and resolved

- Timing issues are tracked

- Reasons for any ending cash balance have been identified

- All monthly reconciliation efforts have been documented

# COMPLETING YOUR TOOLKIT: WEBSITES AND REPORTS

# COMMON ORIGINATION AND DISBURSEMENT (COD)

## School Summary Information



Check this page often to confirm:
- Unsubstantiated Cash = $0
- Cash > NAPD = $0 for older years

**Keep contact information updated:**

http://eligcert.ed.gov

# COD

## School Funding Information – Direct Loan

**U.S. DEPARTMENT OF EDUCATION**
**COMMON ORIGINATION & DISBURSEMENT**

FSA
FEDERAL STUDENT AID

| Person | School | Batch | Award | Services | Tools | User | Program | Support |

School Funding Information

| | |
|---|---|
| Initial CFL | $1,969,278.00 |
| Current CFL | $106,140,454.00 |
| Previous CFL | $53,615,091.0 |
| CFL Adjustment | $52,525,36 |
| Last CFL Change Date & Time | 08/26/2019 |
| Available Balance | $33,139,268 |
| Cash > Net Accepted & Posted Disbursements | $33,301. |
| Net Accepted & Posted Disbursements | $72,967,885.00 |
| Net Drawdowns | $73,001,186.00 |

| | |
|---|---|
| Net Disbursement to Net Drawdown Ratio | 1.0 |
| Grace Period | 30 |
| Date School Confirmed Program Year Closeout | |
| Date Department of Ed Confirmed Program Year Closeout | |

UPDATE

**Disbursement To Drawdown Ratio excludes cash activity within Grace Period.**

Generate the School Funding History Report by clicking the following link:
School Funding History Report

CFL = Current Funding Level

Available Balance = Funds Available to Drawdown

Cash > Net Accepted and Posted Disbursements = Net Drawdowns – Net Accepted and Posted Disbursements

- Positive = Funds owed or disb to report
- Negative = Disb Adj needed or funds to drawdown

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# COD

## School Funding Information- Pell Grant



**School Funding Information**

**Funding Information**

| Program | PELL | Award Year | '19-'20 |
|---------|------|------------|---------|
| Entity ID | | | |
| Initial CFL | | | $29,216.00 |
| Current CFL | | | $11,999,768.00 |
| Previous CFL | | | $11,955,149.00 |
| CFL Adjustment | | | $44,619.00 |

CFL (Pell/TEACH) is based on actual disbursements and adjustments

| Total Unduplicated Recipients | 5191 |
|-------------------------------|------|
| Total Unduplicated Recipients Paid | |
| Total ACA | $0.00 |
| Last ACA Payment Date | |
| ACA Payment History | |
| Date School Confirmed Program Year Closeout | |
| Date Department of Ed Confirmed Program Year Closeout | |

Unduplicated Recipients

Administrative Cost Allowance, ACA Payment History

UPDATE

Disbursement To Drawdown Ratio excludes cash activity within Grace Period.

Generate the School Funding History Report by clicking the following link:

School Funding History Report

# COD

## Balance Confirmation



Confirm balance and close out for:

- Pell or TEACH (2016-17+)
- Direct Loan (all years)
- Balances should be $0

# COD

## Request Reopen/Extended Processing (EP)



Two Functions:

**1** Reopen confirmed closed award year (AY)
- DL (all AY)
- Pell or TEACH (AY 2016-17+)

**2** Request EP once processing deadline has passed (All AY DL/Pell/TEACH) for:
- Pell <u>increase</u> disbursement data
- DL or TEACH increase/decrease disbursement data [41]

# COD

## Campus-Based Website

# COD

## Campus-Based Website: Statement of Account

- Initial Obligation/Authorization
- Changes to obligation/authorization by date and amount

**School**

☰ FISAP ▲

☰ Self Service ▼

**Notifications**

Submission Log

**Self Service**

Notifications

**2020-2021 Campus-Based Documents**

Statement of Account

**Campus-Based Statement of Account - Application Year 2020-2021**

**Colorado State University**

Serial   000111   OPE ID:        Grantee DUNS Number:        City:        State:

**Award Period:**   July 1, 2020 - June 30, 2021

**Federal Supplemental Educational Opportunity Grants (FSEOG)**

   G5 Award Number: P007A200708

| Transaction Amount | Transaction Date |
|---|---|
| $888,933.00 | 03/26/2020 |

   **$888,933.00** P007A20 authorization amount as of 09/08/2020

**Federal Work-Study (FWS)**

   G5 Award Number: P033A200708

| Transaction Amount | Transaction Date |
|---|---|
| $1,483,375.00 | 03/26/2020 |

   **$1,483,375.00** P033A20 authorization amount as of 09/08/2020

**Federal Perkins Loan Program LOE:**     $0.00

# ADDITIONAL COD REPORTS

There are several additional reports which can supplement your monthly reconciliation process

## PELL GRANT

YEAR TO DATE

RECONCILIATION FILE

EDEXPRESS SAS COMPARE
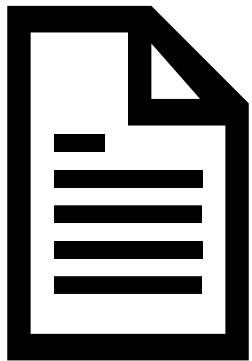
## DIRECT LOAN

DIRECT LOAN ACTUAL DISBURSEMENT LIST

DIRECT LOAN TOOLS
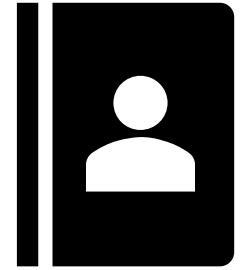
## OTHER

SAS DISBURSEMENT DETAIL ON DEMAND

SCHOOL MONITORING REPORT
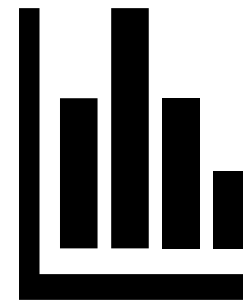
# COD

## COD Website Data Requests
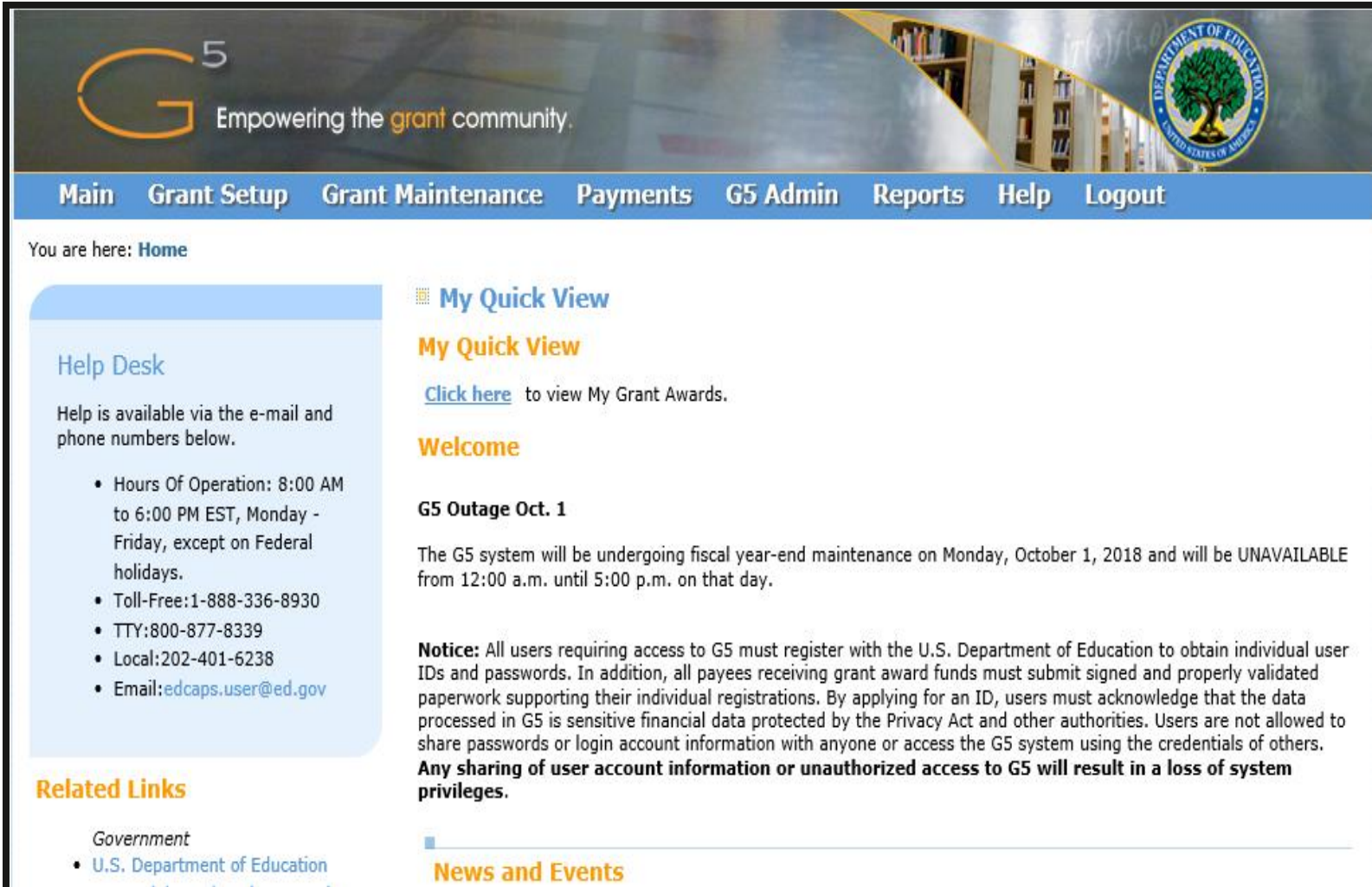


- Grant Data Request
- Rebuild Request
- SAS Disbursement Detail on Demand

# G5



- Individual users must register (read only access available)
- A bank account must be set up for your school
- A bank account for refunds should also be identified
- Regulations for maintaining and accounting for funds: 34 CFR 668.163

# G5

## Understanding G5 Award Numbers

- G5 award numbers are school, program, and award year specific
- Example for 2020-21 award year

| Program | G5 Award Number | Award Year |
|---|---|---|
| Direct Loan | P268K21#### | Trailing Year |
| TEACH Grant | P379T21#### | Trailing Year |
| Pell Grant | P063P20#### | Leading Year |
| IASG | P408A20#### | Leading Year |
| Campus-Based Programs | FWS: P033A20####<br>SEOG: P007A20#### | Leading Year |

*#### represents each school's unique G5 Award ID

# G5



Federal **StudentAid**
An OFFICE of the U.S. DEPARTMENT of EDUCATION

**G5** — Empowering the grant community.

**Main**    **Grant Maintenance**    **Payments**    **G5 Admin**    **Reports**    **Logout**

You are here: **Reports**

## Reports

Instructions

Select a report from the categories below and click "Continue".

Users of assistive technology should choose CSV format for best results.

To view reports in PDF format, you must have the free Adobe Reader software installed. It can be downloaded from the Adobe downloads site

### Payments

**Payments**

○ Drawdown Adjustment

● External Award Activity

[ Continue ]

⌃ Back to Top

# G5

## External Award Activity History

**U.S. Department of Education - EDCAPS G5**
**G5 - External Award Activity History Detail Report**
*As of Wed Sep 09 09:14:38 EDT 2020*

Parameters Entered:    PR/Award No: P063P20        Start Date: 09/2019    End Date: 09/2020

Award No.
Recipient Reference No.

| | |
|---|---|
| Net Draws | -$1,036,929.55 |
| Last Date To Draw Funds | 2026-09-30 |
| Net Authorizations | $1,036,929.55 |
| Total Draws | -$1,039,233.87 |
| Total Refunds | $2,304.32 |
| Total Returns | $0.00 |
| Net Adjustments | $0.00 |

Net Draws
Last Date To Draw Funds
Net Authorizations
Total Draws
Total Refunds
Total Returns
Net Adjustments

| Transaction Date | Change In Authorization | Drawdowns | Refunds | Adjustments | Returns | Offsets |
|---|---|---|---|---|---|---|
| 2020-09-04 | $0.00 | -$22,859.00 | $0.00 | $0.00 | $0.00 | $0.00 |
| 2020-09-04 | $0.00 | -$20,661.00 | $0.00 | $0.00 | $0.00 | $0.00 |
| 2020-09-04 | $0.00 | -$49,241.00 | $0.00 | $0.00 | $0.00 | $0.00 |
| 2020-09-04 | $136,704.00 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 |
| 2020-09-04 | $0.00 | -$27,755.00 | $0.00 | $0.00 | $0.00 | $0.00 |
| 2020-09-04 | $0.00 | -$16,188.00 | $0.00 | $0.00 | $0.00 | $0.00 |
| 2020-08-28 | $0.00 | -$49,864.00 | $0.00 | $0.00 | $0.00 | $0.00 |
| 2020-08-28 | $0.00 | -$21,436.00 | $0.00 | $0.00 | $0.00 | $0.00 |
| 2020-08-28 | $192,886.87 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00 |
| 2020-08-28 | $0.00 | -$46,395.87 | $0.00 | $0.00 | $0.00 | $0.00 |
| 2020-08-28 | $0.00 | -$30,378.00 | $0.00 | $0.00 | $0.00 | $0.00 |

# FSA PARTNER CONNECT

- **FSA Partner Connect Partner Dashboard** will include **Notifications**:
  - Unsubstantiated cash balance older than 30 days
  - Unresolved cash balances greater than $25 for closed program/award year
  - Late reported disbursements accepted in the last seven days
  - Program/award year authorized for extended processing
  - Balance confirmations needed for closed program/award year
  - Balance confirmations completed in the last seven days
  - And more!

- Alerts schools of potential issues needing to be addressed

- Includes programs/award years affected

**2021** COMING SOON **2021**

# FSA PARTNER CONNECT

## Partner Dashboard: Notifications – Schools *(Designs in Progress)*



**School Notifications**

| | | |
|---|---|---|
| Rejected COD Records from the Previous Processing Day | Students Currently in POP | **30** Unsubstantiated Cash Balances Older than 30 Days |
| Unsubstantiated Cash Balances Older than 30 Days | Unresolved Cash Balances Greater than $25 for Closed Program/Award Year | **2020 – 2021 Award Year** |
| Late Reported Disbursements Accepted in the Last 7 Days | Program/Award Year Authorized for Extended Processing | Pell Grant $3,000.00 / TEACH Grant $15,000.00 / Direct Loan $200.00 |
| Balance Confirmations Needed for Closed Program/Award Year | Balance Confirmations Completed in the Last 7 Days | **2019 – 2020 Award Year** Pell Grant $3,000.00 |
| Outstanding Document Requests in COD Document Center in the Last 7 Days | New Correspondence in the Last 7 Days | **2018 – 2019 Award Year** Pell Grant $3,000.00 |

2021  **COMING SOON**  2021

# FINISHING TOUCHES: REFERENCES AND SUPPORT

# CONFERENCE SESSIONS

- BO2 Administering Disbursements
- BO6 COD Update
- BO8 Submitting the FISAP – It's a Balancing Act!
- BO18 Return of *Title IV* Funds: Resources and Q&A
- BO20 Program Review Essentials
- BO21 Top 10 Compliance Findings
- BO25 FSA Partner Connect Preview
- FS2 Cash Management & Disbursements

# REFERENCES

- FSA Handbook
  https://ifap.ed.gov/ilibrary/document-types/federal-student-aid-handbook
  - Volume 4, Chapter 5: Reconciliation in the Pell Grant and Campus-Based Programs
  - Volume 4, Chapter 6 : Reconciliation in the Direct Loan Program

- COD Technical Reference
  https://ifap.ed.gov/ilibrary/document-types/cod-technical-reference
  - Volume II, Section 1 - Implementation Guide
  - Volume IV: Direct Loan (Direct Loan) Tools
  - Volume VI, Section 8 – Reports

# REFERENCES

- IFAP – http://ifap.ed.gov

  – Electronic announcements

  – *Federal Register* Notices

  – Recorded conference sessions

  – Training materials

# RECONCILIATION REGULATIONS

- Code of Federal Regulations (CFR): https://ecfr.gov
  - Direct Loan Program - 34 CFR 685.300(b) (5)
  - Federal Perkins Loan Program - 34 CFR 674.19 (d) (1)
  - Federal Work-Study (FWS) Program - 34 CFR 675.19 (b)(2)(iv)
  - Federal Supplemental Educational Opportunity Grant (FSEOG) Program – 34 CFR 676.19 (b)(2)

- Federal Register Notices:
  - 2020-21 Pell Grant, Direct Loan, TEACH Grant, IASG Deadline Dates: https://www.govinfo.gov/content/pkg/FR-2020-07-14/pdf/2020-15142.pdf
  - 2020-21 Campus-Based Deadline Dates: https://ifap.ed.gov/sites/default/files/attachments/2020-01/FR010320.pdf

# RELATED REGULATIONS

- Code of Federal Regulations (CFR): https://ecfr.gov

  - Disbursements - 34 CFR 668.164(a)

  - Cash management - 34 CFR 668 Subpart K

  - Excess cash – 34 CFR 668.166

  - Payment methods - 34 CFR 668.162(a)

# ELECTRONIC ANNOUNCEMENTS

## Data Submission Deadlines

- Pell Grant/ IASG:
https://ifap.ed.gov/electronic-announcements/090320PellIraqAfghanServGrant1920AYProcDeadline

- TEACH Grant:
https://ifap.ed.gov/electronic-announcements/090320AdditionalTEACHGrantCloseoutInfo201920AY

- Direct Loan:
https://ifap.ed.gov/electronic-announcements/070120Additional1819DirectLoanProgramYearCloseout

- Campus-Based Programs (FWS and FSEOG):
https://ifap.ed.gov/electronic-announcements/080320FisOperRpt1920AppPartici2122FISAPRptInstCARESAct

# SUPPORT: HELP DESKS

## G5 HELP DESK

**Phone:** 1-888-336-8930 /
8 a.m. - 6 p.m. (ET) M-F
**Email:** edcaps.user@ed.gov
**Website:**
https://g5.gov/

## COD HELP DESK

**Phone:** 1-800-848-0978 /
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