**BO10. CONSUMER INFORMATION AND FSA ASSESSMENTS (Q&A)  
  
Question:**Am I understanding that posting voter registration form links and information on school website is not sufficient and schools must email all students to be compliant?

**Response:**SME- Thomas: Posting the voter registration form links and information on the school website is not sufficient. You can meet the voter registration requirements by emailing students as stated during the presentation. Please download a copy of the PowerPoint presentation from fsaconferences.ed.gov, or go to the FSA Assessments for Consumer Information on the Knowledge Center for more information.  
  
**Response:**SME Rhodes - To join the live presentation from the Q&A screen, look for the red rectangle at the top of your browser window, next to the session title. If you do not see it maximize your window. If it is still not there, close and reopen your browser.  
  
**Question:**  
Can you explain near-term and long-term enhancement?

**Response:**SME-Barnett: We allow institutions to make that determination, and it can depend on what needs enhancing.  
  
**Question:**  
Is that Action Plan sheet available? Or can we copy it?  
**Response:**  
SME-Barnett: Yes, the Action Plan sheet is available in the Consumer Information module in FSA Assessments. You will find the access link in the third sentence ''If you identify areas requiring a corrective action, we recommend that you complete an Action Plan.'' The words ''Action Plan'' are the hyperlink to the document.  
**Response (Attendee):**  
Nice, thank you!  
  
**Question:**  
When will ED update the FSA Assessments? They appear to be last update in 2019.  
**Response:**SME Rhodes - The Consumer Information at a Glance publication was most recently updated October 2020. This current version is currently being reviewed for future updates.

**Question:**Where can we find the FSA Assessments?  
**Response:**  
SME-Barnett: FSA Assessments can be found under the Knowledge Center Library. You can look under ''Publications by Resource Type'' and you will see ''FSA Assessments'' in the right column.  
  
**Question:**  
I know institutions must provide annually to all students taking classes and to all employees, information on its drug and alcohol abuse prevention program…but I read that continuing education students are excluded from the disclosure…is this true?  
**Response:**  
SME - Shuler: According to the FSA Handbook, Chapter 6: Consumer Information and Reporting, schools that participates in the FSA programs must provide to its students, faculty, and employees information on drug and alcohol prevention program. There is no distinction on the type of students that should receive this type of information.  
  
**Question:**Does the FSA Assessment include the requirements for vaccination disclosures?

**Response:**SME-Barnett: Yes! You can find the Vaccinations Policy information on page 4 of the Consumer Information Disclosures At-A-Glance.  
**Response (Attendee):**  
Wonderful.  
  
**Question:**  
Do foreign schools need to submit completion and graduation data reports?

**Response:**

SME Powers - Please direct this question to the Foreign Schools Ask-A-Fed, located under Resource Center on the left menu of the site here.

**Response:**SME Rhodes - To join the live presentation from the Q&A screen, look for the red rectangle at the top of your browser window, next to the session title. If you do not see it maximize your window. If it is still not there, close and reopen your browser.  
  
**Question:**I thought that textbook information only has to be online if there is a class schedule is online. Our school doesn't have class schedules online.

**Response:**SME-Barnett: That is correct. An institution must disclosure the textbook information if it uses an online course schedule for preregistration and registration purposes.

**Question:**  
When is the Net Price Calculator going to be updated to include data beyond the 2019-20 award year?  
**Response:**  
SME-Wyant: Please contact the Resource Center with your question regarding future updates to the New Price Calculator. You can contact the Resource Center by clicking on Resource Center on the left of the presentation screen.  
  
**Question:**  
We are required to have the Net Price Calculator. If we have the NPC, do we have to have the College Financing Plan?  
**Response:**  
Yes, all Title IV schools that enroll full-time, first-time degree- or certificate-seeking undergraduate students must have on their website a net price calculator. The College Financing Plan (formerly the Financial Aid Shopping Sheet) is voluntary, though we encourage schools to adopt it for their students.

**Question:**Where could I find a template for a sample loan repayment schedule?  
**Response:**  
SME Shuler - Please find the information on loan repayment schedule: <https://studentaid.gov/loan-simulator/>

**Question:**If FERPA notice is on our Annual Notice Disclosure, does there need to be a separate FERPA mailing annually in addition to what is on our Annual Notice?  
**Response:**  
SME-Barnett: You must provide the annual FERPA notice to all enrolled students in your Notice of Availability (Annual Notice Disclosure). And your institution's FERPA policy should be published with your consumer information. An excellent FERPA policy template can be found on the Department's studentprivacy.ed.gov site. You can search under FERPA Model Notification for Postsecondary Officials.  
  
**Question:**

How do I access FSA Assessments? I tried searching on FSA Partners and got no results.

**Response:**SME-Barnett: FSA Assessments can be found under the Knowledge Center Library. You can look under ''Publications by Resource Type'' and you will see ''FSA Assessments'' in the right column.  
  
**Question:**  
I don't see a link to join live - I can go to Q&A section and see these questions listed. Is that it? Read questions and answers and ask something we need to know?

**Response:**While on the Q&A page, look at the top of your browser window. There you should see a red rectangle. That box is a link to the live session.  
  
**Question:**For the annual notice do we need to send it once per year to those enrolled at the time or if students begin enrollment say in the summer, do we have to provide them the annual notice at a later date?  
**Response:**  
SME Rhodes - The answer depends on your students and how often they enroll. For example, if you have a mix of programs that are less than one year and longer than one year in length, you could issue the required annual notices upon enrollment (that covers the students in programs less than one year), and for those students there longer than one year, simply pick an annual date and re-issue to all students at that time. Alternately, you could re-issue on the anniversary of a student's enrollment if that student will be there longer than one year. Ultimately, it is up to the school administration to determine how best to satisfy this regulation.  
  
**Question:**  
Is there a link to the session?

**Response:**SME Powers - check for a red Live Stream button here to view the live session. Session presentation slides are posted on FSAConferences.ed.gov. Sessions will be on-demand on the event platform until March 2, 2022. After that they will reside on FSAConferences.ed.gov  
  
 **Question:**How does this session apply to foreign schools?  
**Response:**SME Shuler: Many of the consumer information requirements do not apply to foreign schools. Please refer to a list that of requirements in Chapter 6 of the Handbook: Consumer Information and School Reporting (under the section: Exclusion of Foreign Schools)  
  
**Question:**Will this session address whether or not Consumer Info requirements have changed for students with drug convictions?  
**Response:**  
SME Rhodes - This presentation does not specifically reference your question. However, the changes to the drug conviction regulations are addressed in the Federal Update presentation, now available as an ''On Demand'' video.  
  
**Question:**  
I know there is a requirement to publish the program length - in our catalog we publish the length of a program - the catalog is currently a PDF document on the website. Our website also has program pages that provides information about the program and career information and salary - it also shows a list of courses for the program - do I need to make sure that we publish the length of the program there as well.  
**Response:**  
SME-Barnett: It is a best practice to streamline your consumer information and publish it in one place, as much as possible. You are not required to also publish it on the program pages as well, but you may do so if you wish. Just remember that changes to consumer information must be made in all places where the information is published.