

Federal Student Aid

An OFFICE of the U.S. DEPARTMENT of EDUCATION

Additional COD System Changes for 2021–22 (December 2021)

Attachment to December 2021 Electronic Announcement

This document highlights the system changes we will implement on Dec. 12, 2021.

Changes Affecting the Campus-Based Programs

The following change will affect the COD System processing of Campus-Based Program information.

Issue Resolution for Errors When Submitting FISAP Change Requests

Since June 27, 2021, some schools have been unable to submit a Fiscal Operations Report and Application to Participate (FISAP) Change Request to make corrections to Part II of their prior year FISAPs. With this implementation, the underlying issue will be resolved, and schools will no longer receive an error message when submitting a FISAP Change Request.

Changes Affecting the William D. Ford Federal Direct Loan (Direct Loan) Program

The following changes will affect the COD System processing of Direct Loans.

Financial Awareness Counseling Tool (FACT) Decommission

As of Nov. 21, 2021, the Financial Awareness Counseling Tool (FACT) on StudentAid.gov is no longer available to users. For more information about recent changes to StudentAid.gov, refer to a [Nov. 23, 2021, announcement](#).

With this implementation, we will make changes to the COD System to align with the FACT decommission.

Changes with COD System Processing

With FACT decommissioned, schools will no longer receive new notifications about this counseling type. However, all existing FACT sessions that were completed in the past through Nov. 21, 2021, will be stored and viewable on the COD website. Schools will also be able to search for previously completed FACT sessions using the Counseling Search on the COD website.

The FACT counseling type will no longer appear on the weekly Counseling Report beginning with the first report generated after the December implementation. Previously completed FACT sessions will be included on the reports generated prior to the December implementation.

The FACT counseling type will no longer be returned in system-generated responses for counseling (CREC) except for cases in which a school requests a response for any FACT session completed prior to Nov. 21, 2021.

Changes to School Processing

In addition to assessing the effects of the COD System changes, schools may need to update their internal processes and procedures, as well as school-produced materials for students and parents. Information about or references to financial awareness counseling or the tool itself and web links to FACT information on StudentAid.gov must be removed from websites, emails, paper letters or correspondence, and other online or printed materials.