2027–28

# *FAFSA® Specifications Guide*

# Volume 7 – Comment Codes

September 2026

**U.S. Department of Education's**
**Federal Student Aid**

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# Acronyms

**Table 7-1: Acronyms**

| Acronym | Definition |
|---|---|
| AGI | Adjusted Gross Income |
| A-Number | Formerly called the Alien Registration number or ARN |
| DHS | U.S. Department of Homeland Security |
| DOB | date of birth |
| ET | Eastern time |
| ETV | Education and Training Voucher |
| FAA | Financial Aid Advisor |
| FAFSA® | *Free Application for Federal Student Aid* |
| FPS | FAFSA Processing System |
| FSAIC | Federal Student Aid Information Center |
| FSEOG | Federal Supplemental Educational Opportunity Grant |
| FTI | Federal Tax Information |
| FTIM | Federal Tax Information Module |
| HHS | U.S. Department of Health and Human Services |
| IEFW | Income Earned from Work |
| IRA | Individual Retirement Account |
| IRS | Internal Revenue Service |

# Acronyms (Continued)

| Acronym | Definition |
|---|---|
| ISIR | *Institutional Student Information Record* |
| N/A | not applicable |
| NSLDS® | *National Student Loan Data System* |
| NSLP | National Student Loan Program |
| SAI | Student Aid Index |
| SAIG | Student Aid Internet Gateway |
| SAVE | Systematic Alien Verification for Entitlements (DHS service) |
| SNAP | Supplemental Nutrition Assistance Program |
| SSA | Social Security Administration |
| SSN | Social Security number |
| TANF | Temporary Assistance for Needy Families |
| TEACH | Teacher Education Assistance for College and Higher Education grant |
| TPD | Total and Permanent Disability |
| VA | U.S. Department of Veteran's Affairs |

# Change History Table

The change history table below is updated each time the “Comment Codes” volume of the *FAFSA Specifications Guide* is updated providing you with a cumulative list of revisions made to the document.

Review the Note column for specific changes to the information in the comment codes table. The footer is updated to include the revision date.

**Table 7-2: Change History**

| Date | Page(s) | Changes/Notes |
|---|---|---|
| 7/26 | All | Volume 7 is released.<br>**Note:** In April 2026, we introduced both legislative updates and other enhancements to the FAFSA Processing System (FPS). These updates included changes to the *Institutional Student Information Record* (ISIR), system edits, comments, and more. To ensure alignment, the *2026–27 FAFSA Specifications Guide* (FSG) was updated at that time. These updates have been carried forward into the 2027–28 FSG; however, they are not specifically highlighted as new changes in this release. |
| 9/26 | 113 and 114 | Revised comments 331, 333, and 334 to embed the hyperlink for electronic announcement APP-25-24 in the text. |
| 9/26 | 114 | Revised comment 332 to remove extraneous text from the contact phone number and embed the hyperlink for electronic announcement APP-25-24 in the text. |

# 2027–28 Comment Codes

## Overview

This volume of the Processing Codes contains comment code and text information for the 2027–28 FAFSA Submission Summary, *Institutional Student Information Record* (ISIR), and electronic FAFSA Submission Summary.

### How do the comment codes work?

The FAFSA Processing System (FPS) adds comment codes and text to the student's transaction to provide information to the student and to you about the student's processed *Free Application for Federal Student Aid* (FAFSA®).

The comment codes and text are printed on paper FAFSA Submission Summaries and on ISIRs printed from EDExpress for Windows or other student aid software you may use. Each comment code is three digits in length and can be found in the ISIR file.

There is only one version of the comment text that is used across all platforms including the paper FAFSA Submission Summary and the online outputs including the FAFSA Submission Summary and FAFSA Partner Portal.

When viewing or printing an electronic FAFSA Submission Summary using the FAFSA Partner Portal, or when a student is viewing or printing their electronic FAFSA Submission Summary from the web, the text for the affected comments is printed. ISIRs printed from third-party software may not print the text for the variable comments, depending on how the software was programmed. We recommend consulting with your software vendor for more information. Schools using their own software and third-party software providers may, at their discretion, program their systems to include the text on printed ISIRs.

### How do I use the comment text table?

The comment text table includes the following information:

- Column 1, Comment Code: This column lists the comment number.
- Column 2, Comment Text: This column contains the text that is printed on the FAFSA Submission Summary.
- Column 3, Notes: This column describes notes about this comment.
- Column 4, Reason for the Comment: This column describes the reason or conditions that caused this comment to appear in the student's record.

- Column 5, FPS C Flag: This column indicates whether the FPS C Flag is set.

  The FPS typically generates an FPS C Flag when database match results require resolution by the school.

- Column 6, Reject Code: This column indicates a reject number or letter if a reject code is associated with a comment code.
- Column 7, Action Needed: The final column describes actions needed to resolve the FPS C Flag or reject associated with the comment.

**Note:** The resolution information is provided for you to use as a quick reference. The *Federal Student Aid Handbook, Volume 1–Student Eligibility* contains detailed information about student eligibility and the action needed to resolve discrepancies found in the data matches. The *Federal Student Aid Handbook* is in the Knowledge Center.

## Where can I find more information about ISIRs?

*FAFSA Specifications Guide, Volume 6 – ISIR Guide* is designed to assist financial aid administrators with interpreting student information from ISIRs.

# FPS C Flag

The FPS C Flag is set on a student's record based on their eligibility conditions. The following is a complete list of 2027–28 comments that are associated with the FPS C Flag:

018 to 020, 155, 158 to 160, 162 to 165, 216, 217, 221 to 253, 255, 256, 258, 260, 261, 264, 265, 276, 277, 281, 288, 289, 325 to 327, 343, 345, 346, and 348.

**New for 2027–28:** Comment 303 was removed so it no longer sets the C Flag.

Comments that generate the FPS C Flag are arranged by the areas that the comments are associated with, as shown below:

- DHS Primary Match: 155, 288, 289, and 326
- Social Security Administration Citizenship Status: 018 to 020
- Veterans Affairs Match Flag: 158 to 160
- National Student Loan Data System (NSLDS®): 162 to 165, 216, 217, 221 to 253, 255, 256, 258, 260, 261, 264, 265, 276, 277, 327, 343, 345, 346, and 348.
  - NSLDS Match: 162 to 165
  - Contact/Loan Type: 216 and 217
  - Potential Pell Overpayment: 221 to 226
  - Potential FSEOG Overpayment: 227 to 232
  - Potential Perkins Overpayment: 233 to 238
  - Potential TEACH Grant Overpayment: 239 to 244
  - Potential Iraq and Afghanistan Service Grant Overpayment: 245 to 250
  - Discharged Loan: 251
  - Bankruptcy: 252
  - Subsidized Loan Limit: 253, 255, 256, 258, 343, 345, 346, and 348
  - NSLDS Post-screening: 260 and 261
  - Pell Lifetime Limit: 264 and 265
  - Unusual Enrollment History: 276 and 277
- Unaccompanied Youth: 325
- Incarcerated Applicant: 281

**Note:** In rare cases, the FPS C Flag is provided on an ISIR/FAFSA Submission Summary without a corresponding comment. This happens only if the applicant receives an excessive number of comments (including FPS C Flag comments) and some of the comments must be suppressed so that a FAFSA Submission Summary/ISIR can be generated.

# 2027–28 Comment Text

**Table 7-3: 2027–28 Comment Text**

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 001 | N/A | Not used | N/A | N/A | N/A | N/A |
| 002 | This FAFSA Submission Summary reflects your college's or career school's decision to consider you an independent student. | None | Dependency Override set. | No | None | No action needed. |
| 003 | You didn't report information about your parents because you indicated that you have an unusual circumstance. You need to follow up with your college's or career school's financial aid office before your eligibility for federal student aid can be determined. A financial aid administrator may request documentation of your unusual circumstance in order to complete their review of your FAFSA form. | None | Provisionally Independent with unusual circumstance or Unaccompanied and Homeless | No | 1 | The FAA must review the student's unusual circumstances and, on a case-by-case basis, determine if a dependency override is warranted. For further instructions on performing a professional judgment, see the *Federal Student Aid Handbook, Application and Verification Guide.* |
| 004 | You indicated that you're an independent student. For this reason, all parent information has been removed from your FAFSA form. | None | Independent student provided parent data. | No | None | No action needed. |
| 005 | We received a form with an incomplete student name. Log in to StudentAid.gov, select "Settings" to add the missing information to your account, and then select "Make Corrections" to update the information on your FAFSA form. | 7/26: Revised comment text. | Warning, application is missing first name. | No | None | Resolution Required.<br>Review and correct or confirm the student's last name or first name. If the student's first name is incorrect or missing, the student must complete the steps to correct the name associated with their StudentAid.gov account. At minimum, a last name must be provided and is valid only if the student has only one name. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 006 | The Social Security Administration (SSA) couldn't confirm that the Social Security number (SSN) you reported on your FAFSA form is correct.<br>If you made a mistake and have a paper FAFSA Submission Summary, correct your information and follow the instructions to mail the form.<br>If you made a mistake and want to correct it online, do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update your account information.<br>2. Once SSA verifies your account status, select "Make Corrections" to ensure the information is updated in your FAFSA form.<br>3. Navigate through the rest of the form, make any other necessary changes, sign, and submit your correction.<br>If you believe that the SSN you reported is correct, then follow the instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.<br>2. Once SSA resolves the issue, contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Ask the FSAIC to manually sync their data with SSA. You'll be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | Student's SSN was not matched with the SSA database.<br>Student SSA Match Status = 1 (Not Found by SSA) OR 6 (SSN Not Verified) | No | 2 | Resolution Required.<br>If the SSN is incorrect, the student must complete the steps to review and correct the SSN associated with their StudentAid.gov account.<br>If a student-initiated correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.<br>If the student's SSN is correct, they must contact SSA to update its records. After the student receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 007 | The name you reported on your FAFSA form doesn't match the Social Security Administration's (SSA) records for your Social Security number (SSN).<br>If you made a mistake and have a paper FAFSA Submission Summary, correct your information and follow the instructions to mail the form.<br>If you made a mistake and want to correct it online, do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update your account information.<br>2. Once SSA verifies your account status, select "Make Corrections" to ensure the information is updated in your FAFSA form.<br>3. Navigate through the rest of the form, make any other necessary changes, sign, and submit your correction.<br>If you believe that the name you reported is correct, then follow the instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.<br>2. Once SSA resolves the issue, contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Ask the FSAIC to manually sync their data with SSA. You'll be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | Student's SSN match, but no name match.<br>Student SSA Match Status = 3 (Name mismatch) | No | 3 | Resolution Required.<br>If the name is incorrect, the student must complete the steps to review and correct the name associated with their StudentAid.gov account.<br>If a student-initiated correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.<br>If the student's name is correct, they must contact SSA to update its records. After the student receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 008 | The date of birth you reported on your FAFSA form doesn't match the Social Security Administration's (SSA) records for your Social Security number (SSN).<br>If you made a mistake and have a paper FAFSA Submission Summary, correct your information and follow the instructions to mail the form.<br>If you made a mistake and want to correct it online, do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update your account information.<br>2. Once SSA verifies your account status, select "Make Corrections" to ensure the information is updated in your FAFSA form.<br>3. Navigate through the rest of the form, make any other necessary changes, sign, and submit your correction.<br>If you believe that the date of birth you reported is correct, then follow the instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.<br>2. Once SSA resolves the issue, contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Ask the FSAIC to manually sync their data with SSA. You'll be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | Student's SSN match, but no date of birth match.<br>Student SSA Match Status = 2 (date of birth [DOB] mismatch) | No | 4 | Resolution Required.<br>If the date of birth is incorrect, the student must complete the steps to review and correct the date of birth associated with their StudentAid.gov account.<br>If a student-initiated correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.<br>If the student's date of birth is correct, they must contact SSA to update its records. After the student receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 009 | According to the Social Security Administration's (SSA) records, the Social Security number (SSN) that you reported on your FAFSA form belongs to a deceased person.<br>If you made a mistake and have a paper FAFSA Submission Summary, correct your information and follow the instructions to mail the form.<br>If you made a mistake and want to correct it online, do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update your account information.<br>2. Once SSA verifies your account status, select "Make Corrections" to ensure the information is updated in your FAFSA form.<br>3. Navigate through the rest of the form, make any other necessary changes, sign, and submit your correction.<br>If you believe that the SSN you reported is correct, then follow the instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.<br>2. Once SSA resolves the issue, contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Ask the FSAIC to manually sync their data with SSA. You'll be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | SSA indicates the student is deceased.<br>Student SSA Match Status = 5 (Deceased) | No | 5 | Resolution Required.<br>If the SSN is incorrect, the student must complete the steps to review and correct the SSN associated with their StudentAid.gov account.<br>If a student-initiated correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.<br>If the student's SSN is correct, they must contact SSA to update its records. After the student receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. |
| 010 | N/A | Not used | N/A | N/A | N/A | N/A |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 011 | N/A | Not used | N/A | N/A | N/A | N/A |
| 012 | N/A | Not used | N/A | N/A | N/A | N/A |
| 013 | You reported that your Social Security number (SSN) is the same as someone else who contributed to your FAFSA form.<br>Update your contributor's information on your FAFSA form. If necessary, have your contributor log in to StudentAid.gov and select "Settings" to update their SSN. Once the information is updated and the SSNs no longer match, have your contributor select "Make Corrections" to update their information on your application. | 7/26: Revised comment text. | Student's SSN matches but is equal to another contributor's SSN. | No | None | Resolution Required.<br>If a contributor's SSN is incorrect, the student or the contributor can correct the SSN on the FAFSA Submission Summary.<br>If a correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag. |
| 014 | N/A | Not used | N/A | N/A | N/A | N/A |
| 015 | N/A | Not used | N/A | N/A | N/A | N/A |
| 016 | You changed your marital status. You must report your marital status as of the date you submitted your FAFSA form.<br>Select "Make Corrections" to update your information. | None | Student's Marital Status corrected. | No | None | No action needed. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 017 | You didn't indicate on your FAFSA form that you're a U.S. citizen or eligible noncitizen. To receive federal student aid, you must be a U.S. citizen (or national) or an eligible noncitizen, such as a U.S. permanent resident, a resident of certain Pacific Islands, or as determined by the U.S. Department of Homeland Security.<br>Select "Make Corrections" if you need to update your information. | None | Applicant is not a citizen or an eligible noncitizen. | No | 7 | Resolution Required.<br>Request U.S. citizen or eligible noncitizen documentation from the student.<br>If the student failed to provide an A-Number (Alien Registration Number), a DHS match was not conducted. However, a match was still conducted with SSA to determine U.S. citizenship. If the SSA Citizenship Flag indicates that the student is a U.S. citizen, the record will not be rejected. No resolution is required, but the student should correct question 13 to reflect that the student is U.S. citizen/national.<br>If the student is an eligible noncitizen, the student should correct their citizenship in question 13 to indicate eligible noncitizen status AND should provide an A-Number. The student's record will be sent to the DHS match to determine if the student is an eligible noncitizen. After the correction is returned, review the DHS Match Flag to determine student's eligible non-citizenship status. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 018 | The Social Security Administration didn't confirm that you're a U.S. citizen. You need to reach out to your college's or career school's financial aid office to provide documentation of your citizenship (such as your U.S. passport, Certificate of Naturalization, or birth certificate).<br>If your documents support your status as a U.S. citizen, the college's or career school's financial aid office will make a copy of your documentation and continue to process your federal student aid. However, if you're an eligible noncitizen, select "Make Corrections" to update your information. | None | Student Citizenship Status does not match Social Security Administration Citizenship Flag Results. | Yes | None | Resolution Required.<br>Request from the student U.S. citizen documentation (such as a birth certificate or passport) or eligible noncitizen documentation (such as a Lawful Permanent Resident card). For descriptions of documentation and their statuses, see the *Federal Student Aid Handbook, Volume 1–Student Eligibility, Chapter 2–Citizenship*. Driver's licenses or voter registration cards are not adequate proof of U.S. citizenship, since many localities do not require proof of U.S. citizenship for these documents.<br>If the student has provided eligible noncitizen documentation, correct FAFSA question 13 to indicate that the student is an eligible noncitizen and, provide an A-Number (Alien Registration Number), update the Resend Record to Matches field to "Yes," and submit the correction to FPS.<br>If the student provided an eligible non-citizenship status and an A-Number on the FAFSA or FAFSA Submission Summary, determine if their record was sent to DHS for matching (DHS Match Flag is not blank). If it was not, verify that the<br>A-Number submitted is correct and that the first and last name, date of birth, and applicant's signature are on the<br>record. If the student was successfully matched with DHS as an eligible<br>**Continued on the next page.** |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 018 (continued) | – | – | – | – | – | noncitizen in the primary verification and/or secondary confirmation match, comment 018 is suppressed and no further resolution is necessary.<br>**Note:** A match flag of * (asterisk) generally indicates that the student was born in a foreign country to American parents who were stationed in another country (for example, military, State Department, or Foreign Service). These students generally have birth certificates indicating that they are U.S. citizens who were born abroad, such as Consular Report of Birth Abroad (CRBA, FS-240) or Certification of Birth Abroad (DS-1350, discontinued since December 2010, but are still valid for proof of identity, citizenship, or other legal purposes.) The SSA will not automatically update this flag, and the financial aid administrator should document the information in the student's record. |
| 019 | You changed your citizenship status, but this has not been verified with the Social Security Administration. For this reason, you need to submit proof of citizenship to your college's or career school's financial aid office. | None | Student Citizenship Status corrected and doesn't match Social Security Administration Citizenship Flag Results. | Yes | None | Resolution Required.<br>Determine why the student changed their citizenship status and resolve any conflicting information. Depending on the reason for the change, the student may need to provide U.S. citizenship or eligible non-citizenship documentation. For descriptions of U.S. citizenship and eligible non-citizenship documentation, see the *Federal Student Aid Handbook, Volume 1–Student Eligibility, Chapter 2–Citizenship*. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 020 | You changed either your citizenship status or the Alien Registration Number (A-Number) that was verified with the U.S. Department of Homeland Security. For this reason, you need to submit proof of citizenship to your college's or career school's financial aid office. | None | A-Number is corrected from non-blank AND DHS Primary Match Status is non-blank. | Yes | None | Resolution Required.<br>Determine why the student changed their citizenship status and resolve any conflicting information. Depending on the reason for the change, the student may need to provide U.S. citizenship or eligible non-citizenship documentation. For descriptions of U.S. citizenship and eligible non-citizenship documentation, see the *Federal Student Aid Handbook, Volume 1–Student Eligibility*, Chapter 2–Citizenship. |
| 021 | N/A | Not used | N/A | N/A | N/A | N/A |
| 022 | You reported that you are an eligible noncitizen, but you didn't provide your A-Number. | None | No A-Number provided for an eligible noncitizen. | No | 9 | Resolution Required.<br>If the student is an eligible noncitizen, the student should correct their citizenship in question 13 to indicate eligible noncitizen status AND should provide an A-Number (Alien Registration Number). The student's record will be sent to the DHS match to determine if the student is an eligible noncitizen. After the correction is returned, review the DHS Match Flag to determine student's eligible non-citizenship status. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 023 | Important personal information is missing from your form. Select “Make Corrections” to update your information. | None | Student missing answer to the Sex question. | No | 9 | Resolution Required.<br>Provide answers for the critical missing data.<br>If the student did not answer the Sex question when filing a paper FAFSA form, the record will be rejected until the student’s sex is provided. The answer to the FAFSA Sex question is not included in the ISIR and FAAs cannot correct this question. To resolve advise the student to make a correction using their online FAFSA form or their paper FAFSA Submission Summary. |
| 024 | Important personal information is missing from your form. Select “Make Corrections” to update your information. | None | Student personal information missing. | No | 9 | Resolution Required.<br>Provide answers for Student personal information missing data. |
| 025 | Important information is missing from your form regarding your status as an unaccompanied homeless youth. Select “Make Corrections” to update your information. | None | Missing unaccompanied homeless youth information. | No | 9 | Resolution Required.<br>Provide answers for missing student unaccompanied homeless youth data. |
| 026 | N/A | Not used | N/A | N/A | N/A | N/A |
| 027 | Important demographic information is missing from your form. Select “Make Corrections” to update your information. | None | All Student Race or Ethnicity fields are blank. | No | 9 | Resolution Required.<br>Provide answers for missing student demographic data. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 028 | Information about your high school completion is missing from your form. Select “Make Corrections” to update your information. | None | High School or Equivalent information is missing. | No | 9 | Resolution Required.<br>Provide answers for missing student high school completion data. |
| 029 | Information about your receipt of federal benefits is missing from your form. Select “Make Corrections” to update your information. | None | All Student Federal Benefits questions are blank. | No | 9 | Resolution Required.<br>Provide answers for missing student federal benefits data. |
| 030 | Critical tax information is missing from your form. Select “Make Corrections” to update your information. | 7/26: Revised comment text. | Student provided manual tax information, but some tax information fields left blank. | No | 9 | Resolution Required.<br>Provide answers for missing student tax information. |
| 031 | Critical tax information is missing from your form. Select “Make Corrections” to update your information. | 7/26: Revised comment text. | Student provided manual tax information, but some tax information fields left blank. | No | 9 | Resolution Required.<br>Provide answers for missing student tax information. |
| 032 | You and your parent(s) reported the same amounts for your adjusted gross incomes. This is very uncommon, so you should review the responses. Select “Make Corrections” if you need to update your information. | 7/26: Revised comment text. | Student’s Adjusted Gross Income is equal to the Parent’s Adjusted Gross Income. | No | None | Resolution Required.<br>Review and correct or confirm AGI information is correct. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 033 | The amount of taxes that you reported is very high compared to your adjusted gross income. Select “Make Corrections” if you need to update your information. | None | Dependent Student Income Tax Paid is greater than zero and equal to or greater than AGI. | No | 8 | Resolution Required.<br>Review and correct or confirm the student’s income tax paid or adjusted gross income. |
| 034 | The amount of taxes that you reported is higher than normal compared to your adjusted gross income. Select “Make Corrections” if you need to update your information. | None | Dependent student’s Income Tax Paid is greater than zero, and greater than or equal to a 40% of the AGI, but not equal to or greater than AGI. | No | A | Resolution Required.<br>Review and correct or confirm the student’s income tax paid and adjusted gross income. |
| 035 | Asset information is missing from your form. Select “Make Corrections” to update your information. | None | Student asset information is missing. | No | 9 | Resolution Required.<br>Provide answers for missing student asset information. |
| 036 | Critical tax information is missing from your form. Select “Make Corrections” to update your information. | None | Student tax information is missing. | No | 9 | Resolution Required.<br>Provide answers for missing student tax information. |
| 037 | Critical tax information is missing from your form. Select “Make Corrections” to update your information. | None | Student tax information is missing. | No | 9 | Resolution Required.<br>Provide answers for missing student tax information. |
| 038 | Critical tax information is missing from your form. Select “Make Corrections” to update your information. | None | Student tax information is missing. | No | 9 | Resolution Required.<br>Provide answers for missing student tax information. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 039 | Critical tax information is missing from your form. Select “Make Corrections” to update your information. | None | Student tax information is missing. | No | 9 | Resolution Required.<br>Provide answers for missing student tax information. |
| 040 | N/A | 6/25: Updated to not used. | N/A | N/A | N/A | N/A |
| 041 | Critical tax information is missing from your form. Select “Make Corrections” to update your information. | None | Student tax information is missing. | No | 9 | Resolution Required.<br>Provide answers for missing student tax information. |
| 042 | Critical tax information is missing from your form. Select “Make Corrections” to update your information. | None | Student tax information is missing. | No | 9 | Resolution Required.<br>Provide answers for missing student tax information. |
| 043 | Critical tax information is missing from your form. Select “Make Corrections” to update your information. | None | Student tax information is missing. | No | 9 | Resolution Required.<br>Provide answers for missing student tax information. |
| 044 | You are not eligible for federal student aid because you did not provide consent and approval to retrieve and disclose your federal tax information. With your consent and approval, we can obtain tax return information automatically from the IRS. Select “Make a Correction” to provide your consent and approval. | None | Student consent and approval to retrieve and disclose FTI is not granted. | No | 10 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 045 | You didn't sign your FAFSA form. Select "Make Corrections" to provide your signature electronically. | 7/26: Revised action needed. | Student signature missing on paper FAFSA form or FAFSA Submission Summary. | No | 11 | Resolution Required.<br>A signature correction must be made by the student online at StudentAid.gov by creating and using a StudentAid.gov account and signing their FAFSA form electronically. Alternatively, the student may sign a copy of their paper FAFSA Submission Summary and resubmit to the FAFSA processor. |
| 046 | You didn't sign your FAFSA form. Select "Make Corrections" to provide your signature electronically. | 7/26: Revised action needed. | Student signature missing on online FAFSA form. | No | 12 | Resolution Required.<br>A signature correction may be made by the student online at StudentAid.gov by creating and using a StudentAid.gov account and signing their FAFSA form electronically. |
| 047 | Your FAFSA form can't be processed because of issues related to the *Anti-Drug Abuse Act of 1988*. To address these issues, contact us by phone at 202-377-4600 or by email at applicationprocessingdivision@ed.gov within 30 days. | None | The Department of Justice has placed a "hold" on the student. | No | 13 | Resolution Required.<br>The student needs to call 202-377-4600 or send an email to applicationsystemsdivision@ed.gov to resolve this issue.<br>**Note:** No match flag values are associated with hold files.<br>The Anti-Drug Abuse Act of 1988 includes provisions that authorize federal and state judges to deny certain federal benefits, including student aid, to persons convicted of drug trafficking or possession. The FPS maintains a hold file of those who have received such a judgment, and it checks applicants against that file to determine if they should be denied aid. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 048 | You reported that you will either have a bachelor's degree by July 1, 2027, or will be pursuing another degree. Graduate students are eligible for most types of federal student aid, but generally not the Federal Pell Grant. | 7/26: Updated year reference in comment text. | Graduate student | No | None | No action needed. |
| 049 | You indicated that your parents are unwilling to provide their information on your FAFSA form. Therefore, the only federal student aid you may be eligible to receive is a Direct Unsubsidized Loan. The financial aid office at your college or career school may contact you to complete your application. If you want to be considered for other types of federal student aid, you must first log in to StudentAid.gov and select "Make Corrections." Next, navigate to the Background Information section and indicate that your parents are NOT unwilling to provide their information, and invite your parent to complete their section of your application. | 7/26: Revised comment text and reason for comment. | Dependent student and indicated Parents' Refusal to Provide Info (Unsub Only). | No | 14 | Resolution Required.<br>If the FAA determines the parent is unwilling to provide information on the student's FAFSA form or has ended financial support, then the FAA may determine the student's eligibility for Direct Unsubsidized Loan. |
| 050 | The National Student Loan Data System (NSLDS®) database indicates that you have one or more federal student loans that may have been obtained fraudulently. You are not eligible to receive any federal student aid until this issue is resolved. | None | NSLDS® Fraud Loan Flag = Y (Yes) indicating a loan was obtained fraudulently. | No | 15 | Resolution Required.<br>Comment 050 will appear only if a guaranty agency, a Perkins school, or the Department of Education has determined that a loan was obtained fraudulently. In these rare cases, the loan is listed under the perpetrator's identifiers, and they cannot get further *Title IV* federal student aid. If a school receives a student record with comment code 050, the school should refer the applicant to the loan holder for resolution. |
| 051 | N/A | Not used | N/A | N/A | N/A | N/A |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 052 | Your FAFSA form can't be processed because of issues related to your eligibility. To address these issues, contact us by phone at 202-377-4600 or by email at applicationsystemsdivision@ed.gov within 30 days. | None | An SAI cannot be calculated because the Department of Education has placed an eligibility "hold" on the student. | No | 16 | Resolution Required.<br>The student is placed in an eligibility hold with the Department of Education. The student must contact Application Systems Division at applicationsystemsdivision@ed.gov or 202-377-4600 to determine if the hold can be removed. |
| 053 | N/A | Not used | N/A | N/A | N/A | N/A |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 054 | The Social Security Administration (SSA) couldn't confirm that the Social Security number (SSN) reported for your parent on your FAFSA form is correct.<br>If there is a mistake and you have a paper FAFSA Submission Summary, your parent should correct their information and follow the instructions to mail the form.<br>If there is a mistake and want to correct it online, they should do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update their account information, then reinvite them to your FAFSA form.<br>2. Once SSA verifies their account status, they must log in again and select "Make Corrections" to ensure the information is updated in your FAFSA form.<br>3. They should navigate through the rest of the form, make any other necessary changes, sign, and submit their correction.<br>If your parent believes that the SSN reported is correct, they must follow the instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Your parent must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.<br>2. Once your parent resolves the issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Your parent must ask FSAIC to manually sync their data with SSA. Your parent will be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | Parent SSN was not matched with the SSA database. | No | 28 | Resolution Required.<br>If the SSN is incorrect, the parent must complete the steps to review and correct the SSN associated with their StudentAid.gov account.<br>If a parent-initiated correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.<br>If the parent's SSN is correct, they must contact SSA to update its records. After the parent receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 055 | The name reported on your FAFSA form for your parent doesn't match the Social Security Administration's (SSA) records for their Social Security number (SSN).<br>If there is a mistake and you have a paper FAFSA Submission Summary, your parent should correct their information and follow the instructions to mail the form.<br>If there is a mistake and your parent wants to correct it online, they should do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update their account information.<br>2. Once SSA verifies their account status, they must log in again and select "Make Corrections" to ensure the information is updated in your FAFSA form.<br>3. They should navigate through the rest of the form, make any other necessary changes, sign, and submit their correction.<br>If your parent believes that the SSN reported is correct, they must follow the instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Your parent must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.<br>2. Once your parent resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Your parent must ask the FSAIC to manually sync their data with SSA. Your parent will be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | Parent SSN match, but no name match. | No | 29 | Resolution Required.<br>If the name is incorrect, the parent must complete the steps to review and correct the name associated with their StudentAid.gov account.<br>If a parent-initiated correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.<br>If the parent's name is correct, they must contact SSA to update its records. After the parent receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 056 | The date of birth reported on your FAFSA form for your parent doesn't match the Social Security Administration's (SSA) records for their Social Security number (SSN).<br>If there is a mistake and you have a paper FAFSA Submission Summary, your parent should correct their information and follow the instructions to mail the form.<br>If there is a mistake and your parent want to correct it online, they should do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update their account information.<br>2. Once SSA verifies their account status, they must log in again and select "Make Corrections" to ensure the information is updated in your FAFSA form.<br>3. They should navigate through the rest of the form, make any other necessary changes, sign, and submit their correction.<br>If your parent believes that the SSN reported is correct, they must follow the instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Your parent must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.<br>2. Once your parent resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Your parent must ask the FSAIC to manually sync their data with SSA. Your parent will be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | Parent SSN match, but no date of birth match. | No | 30 | Resolution Required.<br>If the date of birth is incorrect, the parent must complete the steps to review and correct the date of birth associated with their StudentAid.gov account.<br>If a parent-initiated correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.<br>If the date of birth is correct, the parent must contact SSA to update its records. After the parent receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 057 | According to the Social Security Administration's (SSA) records, the Social Security number (SSN) reported for your parent on your FAFSA form belongs to a deceased person.<br>If there is a mistake and you have a paper FAFSA Submission Summary, your parent should correct their information and follow the instructions to mail the form.<br>If there is a mistake and your parent wants to correct it online, they should do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update their account information.<br>2. Once SSA verifies their account status, they must log in again and select "Make Corrections" to ensure the information is updated in your FAFSA form.<br>3. They should navigate through the rest of the form, make any other necessary changes, sign, and submit their correction.<br>If your parent believes that the SSN reported is correct, they must follow the following instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Your parent must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.<br>2. Once your parent resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Your parent must ask the FSAIC to manually sync their data with SSA. Your parent will be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | Social Security Administration indicates the parent is deceased. | No | 31 | Resolution Required.<br>If the SSN is incorrect, the parent must complete the steps to review and correct the SSN associated with their StudentAid.gov account.<br>If a parent-initiated correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.<br>If the parent's SSN is correct, they must contact SSA to update its records. After the parent receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 058 | Your parent changed their marital status to a new response. Your parent must report their marital status as of the date you signed and submitted your FAFSA form. Unless a financial aid administrator has instructed you to update this information, your parent should correct their marital status to the answer they originally provided on your FAFSA form. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Parents’ Marital Status corrected. | No | None | No action needed. |
| 059 | Your parent reported an unusually large number of family members. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information if it’s inaccurate or confirm the number by reentering what they originally reported. | 7/26: Revised comment text. | Parent family size is large; greater than 14. | No | D | Resolution Required.<br>Review and correct or confirm the parent’s family size. |
| 060 | Your parent didn’t report their family size. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Parent family size could not be determined. | No | 34 | Resolution Required.<br>Provide the parent’s family size. |
| 061 | Your parent did not report their family size. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Parent family size could not be determined. | No | 34 | Resolution Required.<br>Provide the parent’s family size. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 062 | Critical information about your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Parent’s critical data not provided. | No | 34 | Resolution Required.<br>Provide answers for missing parent information. |
| 063 | Information about your parent’s receipt of federal benefits is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | All Parent Federal Benefits questions are blank. | No | 34 | Resolution Required.<br>Provide answers for missing parent federal benefits information. |
| 064 | Important income or tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Parent provided manual tax information, but some tax information fields left blank. | No | 34 | Resolution Required.<br>Provide answers for missing parent tax information.<br>For additional instructions on reporting information for nontax filers and foreign filers, see the *Federal Student Aid Handbook, Volume 1–Student Eligibility*, Chapter 2–Citizenship. |
| 065 | Important income or tax information about your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Parent tax information is missing. | No | 34 | Resolution Required.<br>Provide answers for missing parent tax information. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 066 | The amount of taxes that your parent reported is very high compared to their adjusted gross income. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page if they need to update their information. | 7/26: Revised comment text. | Dependent student and parents’ Income Tax Paid is greater than zero and equal to or greater than Adjusted Gross Income. | No | 35 | Resolution Required.<br>Review and correct or confirm the parents’ income tax paid or AGI. |
| 067 | The amount of taxes that your parent reported is higher than normal compared to their adjusted gross income. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page if they need to update their information. | 7/26: Revised comment text. | Dependent student and parents’ Income Tax Paid is greater than zero, and greater than or equal to a fixed percentage of the AGI, but not equal to or greater than AGI. | No | E | Resolution Required.<br>Review and correct or confirm the parents’ income tax paid and AGI. |
| 068 | Both parents reported the same income. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page if they need to update their information. | 7/26: Revised comment text. | Parent’s Income Earned from Work is equal to the Parent Spouse or Partner Income Earned from work. | No | None | Resolution Required.<br>Review and correct or confirm income information is correct. |
| 069 | Your parent’s asset information is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Parent asset information is missing. | No | 34 | Resolution Required.<br>Provide answers for missing parent asset information. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 070 | Your parent reported the same amount for multiple assets. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page if they need to update their information. | 7/26: Revised comment text. | Parent asset fields are equal. | No | None | No action needed. |
| 071 | Critical tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Parent tax information is missing. | No | 34 | Resolution Required.<br>Provide answers for missing parent tax information. |
| 072 | Critical tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Parent tax information is missing. | No | 34 | Resolution Required.<br>Provide answers for missing parent tax information. |
| 073 | Critical tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Parent tax information is missing. | No | 34 | Resolution Required.<br>Provide answers for missing parent tax information. |
| 074 | Critical tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Parent tax information is missing. | No | 34 | Resolution Required.<br>Provide answers for missing parent tax information. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 075 | Critical tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Foreign Earned Income Exclusion is blank. | No | 34 | Resolution Required.<br>Provide answers for missing parent tax information. |
| 076 | N/A | Not used | N/A | N/A | N/A | N/A |
| 077 | Critical tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | IRA Rollover and/or Pensions Rollover is blank. | No | 34 | Resolution Required.<br>Provide answers for missing parent tax information. |
| 078 | Critical tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | IRA Rollover is blank AND Untaxed Portions of IRA Distributions is greater than zero. | No | 34 | Resolution Required.<br>Provide answers for missing parent tax information. |
| 079 | Critical tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Pension Rollover is blank AND Untaxed Portions of Pensions is greater than zero. | No | 34 | Resolution Required.<br>Provide answers for missing parent tax information. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 080 | You are not eligible for federal student aid because your parent did not provide consent and approval to retrieve and disclose their federal tax information. With their consent and approval, we can obtain tax return information automatically from the IRS. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to provide their consent and approval. | 7/26: Revised comment text. | Parent consent and approval to retrieve and disclose FTI is not granted. | No | 36 | Resolution Required. |
| 081 | Your parent didn’t sign your FAFSA form. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to provide their signature electronically. | 7/26: Revised comment text. | Parent signature missing on paper FAFSA form or FAFSA Submission Summary. | No | 37 | Resolution Required.<br>Parent must provide signature. |
| 082 | Your parent didn’t sign your FAFSA form. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to provide their signature electronically. | 7/26: Revised comment text. | Parent signature missing on online FAFSA form. | No | 38 | Resolution Required.<br>Parent must provide signature. |
| 083 | N/A | Not used | N/A | N/A | N/A | N/A |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 084 | The Social Security Administration (SSA) couldn't confirm that the Social Security number (SSN) reported for your parent's spouse or partner on your FAFSA form is correct.<br>If there is a mistake and you have a paper FAFSA Submission Summary, your parent's spouse or partner should correct their information and follow the instructions to mail the form.<br>If there is a mistake and your parent's spouse or partner wants to correct it online, they should do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update their account information.<br>2. Once SSA verifies their account status, they must log in again and select "Make Corrections" from their "My Activity" page to ensure the information is updated in your FAFSA form.<br>3. They should make any other necessary changes, sign, and submit their correction.<br>If your parent's spouse or partner believes that the SSN reported is correct, they must follow the instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Your parent's spouse or partner must contact the SSA by calling1-800-772-1213 or by visiting ssa.gov.<br>2. Once your parent's spouse or partner resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Your parent's spouse or partner must ask FSAIC to manually sync their data with SSA. Your parent's spouse or partner will be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | Parent Spouse or Partner SSN was not matched with the SSA database. | No | 39 | Resolution Required.<br>If the SSN is incorrect, the parent spouse or partner must complete the steps to review and correct the SSN associated with their StudentAid.gov account.<br>If a parent-initiated correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.<br>If the SSN is correct, the parent spouse or partner must contact SSA to update its records. After the parent spouse receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 085 | The name reported on your FAFSA form for your parent's spouse or partner doesn't match the Social Security Administration's (SSA) records for their Social Security number (SSN).<br>If there is a mistake and you have a paper FAFSA Submission Summary, your parent's spouse or partner should correct their information and follow the instructions to mail the form.<br>If there is a mistake and your parent's spouse or partner wants to correct it online, they should do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update their account information.<br>2. Once SSA verifies their account status, they must log in and select "Make Corrections." from their "My Activity page to ensure the information is updated in your FAFSA form.<br>3. They should make any other necessary changes, sign, and submit their correction.<br>If your parent's spouse or partner believes that the name reported is correct, they must follow the instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Your parent's spouse or partner must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.<br>2. Once your parent's spouse or partner resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Your parent's spouse or partner must ask the FSAIC to manually sync their data with SSA. Your parent's spouse or partner will be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | Parent Spouse or Partner SSN match, but no name match. | No | 40 | Resolution Required.<br>If the name is incorrect, the parent spouse or partner must complete the steps to review and correct the name associated with their StudentAid.gov account.<br>If a parent-initiated correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.<br>If the name is correct, they must contact SSA to update its records. After the parent spouse or partner receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 086 | The date of birth reported on your FAFSA form for your parent's spouse or partner doesn't match the Social Security Administration's (SSA) records for their Social Security number (SSN).<br>If there is a mistake and you have a paper FAFSA Submission Summary, your parent's spouse or partner should correct their information and follow the instructions to mail the form.<br>If there is a mistake and your parent's spouse or partner wants to correct it online, do the following:<br>1. Log in to StudentAid.gov select "Settings" to update their account information.<br>2. Once SSA verifies their account status, they must log in again and select "Make Corrections" from their "My Activity" page to ensure the information is updated In your FAFSA form.<br>3. They should make any other necessary changes, sign, and submit their correction.<br>If your parent's spouse or partner believes that the date of birth reported is correct, they must follow the instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Your parent's spouse or partner must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.<br>2. Once your parent's spouse or partner resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Your parent's spouse or partner must ask FSAIC to manually sync their data with SSA. Your parent's spouse or partner will be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | Parent Spouse or Partner SSN match, but no date of birth match. | No | 41 | Resolution Required.<br>If the date of birth is incorrect, the parent spouse or partner must complete the steps to review and correct the date of birth associated with their StudentAid.gov account.<br>If a parent-initiated correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.<br>If the date of birth is correct, the parent spouse or partner must contact SSA to update its records. After the parent receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. |

# 2027–28 Comment Text (Continued)

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|---|---|---|---|---|---|---|
| 087 | According to the Social Security Administration's (SSA) records, the Social Security number (SSN) reported for your parent's spouse or partner on your FAFSA form belongs to a deceased person.<br>If there is a mistake and you have a paper FAFSA Submission Summary, your parent's spouse or partner should correct their information and follow the instructions to mail the form.<br>If there is a mistake and your parent's spouse or partner wants to correct it online, they should do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update their account information.<br>2. Once SSA verifies their account status, they must log in again and select "Make Corrections" from their "My Activity" page to ensure the information is updated In your FAFSA form.<br>3. They should make any other necessary changes, sign, and submit their correction.<br>If your parent's spouse or partner believes that the SSN reported is correct, they must follow the instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Your parent's spouse or partner must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.<br>2. Once your parent's spouse or partner resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Your parent's spouse or partner must ask FSAIC to manually sync their data with SSA. Your parent's spouse or partner will be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | Social Security Administration indicates the Parent Spouse or Partner is deceased. | No | 42 | Resolution Required.<br>If the SSN is incorrect, the parent spouse or partner must complete the steps to review and correct the SSN associated with their StudentAid.gov account.<br>If a parent-initiated correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.<br>If the SSN is correct, the parent spouse or partner must contact SSA to update its records. After the parent spouse receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 088 | Critical information about your parent's spouse or partner is missing from your form. Your parent's spouse or partner must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page to update their information. | 7/26: Revised comment text. | Parent Spouse or Partner personal information is missing. | No | 43 | Resolution Required.<br>Provide answers for missing parent spouse or partner information. |
| 089 | Important income or tax information about your parent's spouse or partner is missing from your form. Your parent's spouse or partner must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page to update their information. | 7/26: Revised comment text. | Parent Spouse or Partner tax information is missing. | No | 43 | Resolution Required.<br>Provide answers for missing parent spouse or partner tax information.<br>For additional instructions on reporting information for nontax filers and foreign filers, see the *Federal Student Aid Handbook, Volume 1–Student Eligibility*, Chapter 2–Citizenship. |
| 090 | Important income or tax information about your parent's spouse or partner is missing from your form. Your parent's spouse or partner must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page to update their information. | 7/26: Revised comment text. | Parent Spouse or Partner tax information is missing. | No | 43 | Resolution Required.<br>Provide answers for missing parent spouse or partner tax information. |
| 091 | The amount of taxes that your parent's spouse or partner reported is very high compared to their adjusted gross income. Your parent's spouse or partner must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page if they need to update their information. | 7/26: Revised comment text. | Parent Spouse or Partner taxes paid is greater than or equal to AGI. | No | 44 | Resolution Required.<br>Review and correct or confirm the income tax paid or adjusted gross income of the parent spouse or partner. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 092 | The amount of taxes that your parent's spouse or partner reported is higher than normal compared to their adjusted gross income. Your parent's spouse or partner must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page if they need to update their information. | 7/26: Revised comment text. | Parent Spouse or Partner tax paid is greater than zero and greater than or equal to a fixed percentage of the AGI, but not equal to or greater than AGI. | No | F | Resolution Required.<br>Review and correct or confirm the income tax paid or adjusted gross income of the parent spouse or partner. |
| 093 | Critical tax information for your parent's spouse or partner is missing from your form. Your parent's spouse or partner must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page to update their information. | 7/26: Revised comment text. | Parent Spouse or Partner tax information is missing. | No | 43 | Resolution Required.<br>Provide answers for missing parent spouse or partner tax information. |
| 094 | Critical tax information for your parent's spouse or partner is missing from your form. Your parent's spouse or partner must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page to update their information. | 7/26: Revised comment text. | Parent Spouse or Partner tax information is missing. | No | 43 | Resolution Required.<br>Provide answers for missing parent spouse or partner tax information. |
| 095 | Critical tax information for your parent's spouse or partner is missing from your form. Your parent's spouse or partner must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page to update their information. | 7/26: Revised comment text. | Parent Spouse or Partner Foreign Earned Income Exclusion is blank. | No | 43 | Resolution Required.<br>Provide answers for missing parent spouse or partner tax information. |
| 096 | N/A | Not used | N/A | N/A | N/A | N/A |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 097 | Critical tax information for your parent's spouse or partner is missing from your form. Your parent's spouse or partner must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page to update their information. | 7/26: Revised comment text. | Parent Spouse or Partner tax information is missing. | No | 43 | Resolution Required.<br>Provide answers for missing parent spouse or partner tax information |
| 098 | Critical tax information for your parent's spouse or partner is missing from your form. Your parent's spouse or partner must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page to update their information. | 7/26: Revised comment text. | Parent Spouse or Partner tax information is missing. | No | 43 | Resolution Required.<br>Provide answers for missing parent spouse or partner tax information |
| 099 | Critical tax information for your parent's spouse or partner is missing from your form. Your parent's spouse or partner must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page to update their information. | 7/26: Revised comment text. | Parent Spouse or Partner tax information is missing. | No | 43 | Resolution Required.<br>Provide answers for missing parent spouse or partner tax information |
| 100 | You are not eligible for federal student aid because your parent's spouse or partner did not provide consent and approval to retrieve and disclose their federal tax information. With their consent and approval, we can obtain tax return information automatically from the IRS. Your parent's spouse or partner must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page to provide their consent and approval. | 7/26: Revised comment text. | Parent spouse or partner consent and approval to retrieve and disclose FTI is not granted. | No | 45 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 101 | Your parent's spouse or partner didn't sign your FAFSA form. Your parent's spouse or partner must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page to provide their signature electronically. | 7/26: Revised comment text. | Parent Spouse or Partner signature missing on paper FAFSA form or FAFSA Submission Summary. | No | 46 | Resolution Required. |
| 102 | Your parent's spouse or partner didn't sign your FAFSA form. Your parent's spouse or partner must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page to provide their signature electronically. | 7/26: Revised comment text. | Parent Spouse or Partner signature missing on online FAFSA form. | No | 47 | Resolution Required. |
| 103 | You reported that you are married or remarried, and also reported a family size of less than two. Select "Make Corrections" to update your information. | None | Independent student is married and Updated Family Size is less than 2. | No | 17 | Resolution Required.<br>Review and correct the student's family size. |
| 104 | You did not report an accurate family size. Select "Make Corrections" to update your information. | None | Independent student is not married and Updated Family Size is less than 1. | No | 18 | Resolution Required.<br>Review and correct the student's family size. |
| 105 | You reported an unusually large number of family members. Select "Make Corrections" and update the information if it is inaccurate or confirm the number by reentering what you originally reported. | None | Independent student has unusually high number of family members. | No | B | Resolution Required.<br>Review and correct or confirm the student's number of family members. |
| 106 | You did not report your family size. Select "Make Corrections" to update your information. | None | Student family size is missing. | No | 9 | Resolution Required.<br>Provide the student number of family members. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 107 | You did not report your family size. Select “Make Corrections” to update your information. | None | Student family size is missing. | No | 9 | Resolution Required.<br>Provide the student number of family members. |
| 108 | You did not report your number in college. Select “Make Corrections” to update your information. | None | Student Number in College is blank. | No | 9 | Resolution Required.<br>Provide the student number in college. |
| 109 | Asset information is missing from your form. Select “Make Corrections” to update your information. | None | Student asset information is missing. | No | 9 | Resolution Required.<br>Provide the student asset information. |
| 110 | Critical tax information is missing from your form. Select “Make Corrections” to update your information. | None | Student tax information is missing. | No | 9 | Resolution Required.<br>Provide the student tax information. |
| 111 | You reported the same amount for multiple assets. Select “Make Corrections” if you need to update your information. | None | Student asset fields have the same values. | No | None | No action needed. |
| 112 | Critical tax information is missing from your form. Select “Make Corrections” to update your information. | None | Student tax information is missing. | No | 9 | Resolution Required.<br>Provide the student tax information. |
| 113 | You and your spouse reported the same income. Select “Make Corrections” if you need to update your information. | None | Student’s Income Earned from Work is equal to Student Spouse Income Earned from Work. | No | None | Resolution Required.<br>Review and correct or confirm income information is correct. |
| 114 | N/A | Not used | N/A | N/A | N/A | N/A |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 115 | The Social Security Administration (SSA) couldn't confirm that the Social Security number (SSN) reported for your spouse on your FAFSA form is correct.<br>If there is a mistake and you have a paper FAFSA Submission Summary, your spouse should correct their information and follow the instructions to mail the form.<br>If there is a mistake and your spouse wants to correct it online, they should do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update their account information.<br>2. Once SSA verifies their account status, they must log in again and select "Make Corrections" from their "My Activity" page to ensure the information is updated in your FAFSA form.<br>3. They should make any other necessary changes, sign, and submit their correction.<br>If your spouse believes that the SSN reported is correct, they must follow the instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Your spouse must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.<br>2. Once your spouse resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Your spouse must ask the FSAIC to manually sync their data with SSA. Your spouse will be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | Student spouse SSN was not matched with the SSA database. | No | 19 | Resolution Required<br>If the SSN is incorrect, the spouse must complete the steps to review and correct the SSN associated with their StudentAid.gov account.<br>If a spouse-initiated correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.<br>If the SSN is correct, the spouse must contact SSA to update its records. After the spouse receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 116 | The name reported on your FAFSA form for your spouse doesn't match the Social Security Administration's (SSA) records for their Social Security number (SSN).<br>If there is a mistake and you have a paper FAFSA Submission Summary, your spouse should correct their information and follow the instructions to mail the form.<br>If there is a mistake and your spouse wants to correct it online, they should do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update their account information.<br>2. Once SSA verifies their account status, they must log in again and select "Make Corrections" from their "My Activity" page to ensure the information is updated in your FAFSA form.<br>3. They should make any other necessary changes, sign, and submit their correction.<br>If your spouse believes that the name reported is correct, they must follow the instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Your spouse must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.<br>2. Once your spouse resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Your spouse must ask the FSAIC to manually sync their data with SSA. Your spouse will be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | Student spouse SSN match but no Name match. | No | 20 | Resolution Required.<br>If the name is incorrect, the spouse must complete the steps to review and correct the name associated with their StudentAid.gov account.<br>If a spouse-initiated correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.<br>If the name is correct, the spouse must contact SSA to update its records. After the spouse receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 117 | The date of birth reported on your FAFSA form for your spouse doesn't match the Social Security Administration's (SSA) records for their Social Security number (SSN).<br>If there is a mistake and you have a paper FAFSA Submission Summary, your spouse should correct their information and follow the instructions to mail the form.<br>If there is a mistake and your spouse wants to correct it online, they should do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update their account information.<br>2. Once SSA verifies their account status, they must log in again and select "Make Corrections" from their "My Activity" page to ensure the information is updated in your FAFSA form.<br>3. They should make any other necessary changes, sign, and submit their correction.<br>If your spouse believes that the date of birth reported is correct, they must follow the instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Your spouse must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.<br>2. Once your spouse resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Your spouse must ask the FSAIC to manually sync their data with SSA. Your spouse will be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | Student spouse SSN match but no date of birth match. | No | 21 | Resolution Required.<br>If the date of birth is incorrect, the spouse must complete the steps to review and correct the date of birth associated with their StudentAid.gov account.<br>If a spouse-initiated correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.<br>If the date of birth is correct, the spouse must contact SSA to update its records. After the spouse receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 118 | According to the Social Security Administration's records, the Social Security number reported for your spouse on your FAFSA form belongs to a deceased person.<br>If there is a mistake and you have a paper FAFSA Submission Summary, your spouse should correct their information and follow the instructions to mail the form.<br>If there is a mistake and your spouse wants to correct it online, they should do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update their account information.<br>2. Once SSA verifies their account status, they must log in again and select "Make Corrections" from their "My Activity" page to ensure the information is updated in your FAFSA form.<br>3. They should make any other necessary changes, sign, and submit their correction.<br>If your spouse believes that the SSN they reported is correct, they must follow the instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Your spouse must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.<br>2. Once your spouse resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Your spouse must ask the FSAIC to manually sync their data with SSA. Your spouse will be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | SSA indicates the student spouse is deceased. | No | 22 | Resolution Required.<br>If the SSN is incorrect, the spouse must complete the steps to review and correct the SSN associated with their StudentAid.gov account.<br>If a spouse-initiated correction is made to the date of birth, SSN, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.<br>If the SSN is correct, the spouse must contact SSA to update its records. After the spouse receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 119 | Critical information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Student spouse personal information is missing. | No | 23 | Resolution Required.<br>Provide the student’s spouse’s missing information. |
| 120 | Important income or tax information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Student spouse provided manual tax information, but some tax information fields left blank. | No | 23 | Resolution Required.<br>Provide the student’s spouse’s missing income or tax information. |
| 121 | Important income or tax information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text and action needed. | Student spouse provided manual tax information, but some tax information fields left blank. | No | 23 | Resolution Required.<br>Provide the student’s spouse’s missing income or tax information. |
| 122 | The amount of taxes that your spouse reported is very high compared to their adjusted gross income. Your spouse must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page if they need to update their information. | 7/26: Revised comment text. | Student Spouse Income Tax Paid is greater than or equal to Student Spouse Adjusted Gross Income. | No | 24 | Resolution Required.<br>Review and correct or confirm the student spouse’s income tax paid or adjusted gross income. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 123 | The amount of taxes that your spouse reported is higher than normal compared to their adjusted gross income. Your spouse must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page if they need to update their information. | 7/26: Revised comment text. | Student Souse Income Tax Paid is greater than or equal to 40% of AGI. | No | C | Resolution Required.<br>Review and correct or confirm the student spouse’s income tax paid or adjusted gross income. |
| 124 | Critical tax information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Student spouse provided manual tax information, but some tax information fields left blank. | No | 23 | Resolution Required.<br>Provide the student’s spouse’s missing tax information. |
| 125 | Critical tax information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Student spouse tax information is missing. | No | 23 | Resolution Required.<br>Provide the student’s spouse’s missing tax information. |
| 126 | Critical tax information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Student spouse tax information is missing. | No | 23 | Resolution Required.<br>Provide the student’s spouse’s missing tax information. |
| 127 | N/A | Not used | N/A | N/A | N/A | N/A |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 128 | Critical tax information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Student spouse tax information is missing. | No | 23 | Resolution Required.<br>Provide the student’s spouse’s missing tax information. |
| 129 | Critical tax information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Student spouse tax information is missing. | No | 23 | Resolution Required.<br>Provide the student’s spouse’s missing tax information. |
| 130 | Critical tax information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Revised comment text. | Student spouse tax information is missing. | No | 23 | Resolution Required.<br>Provide the student’s spouse’s missing tax information. |
| 131 | You are not eligible for federal student aid because your spouse did not provide consent and approval to retrieve and disclose their federal tax information. With their consent and approval, we can obtain tax return information automatically from the IRS. Your spouse must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to provide their consent and approval. | 7/26: Revised comment text. | Student Spouse consent and approval to retrieve and disclose FTI is not granted. | No | 25 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 132 | Your spouse didn't sign your FAFSA form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" to provide their signature from their "My Activity" page electronically. | 7/26: Revised comment text. | Student spouse signature missing on paper FAFSA form or FAFSA Submission Summary. | No | 26 | Resolution Required. |
| 133 | Your spouse didn't sign your FAFSA form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page to provide their signature electronically. | 7/26: Revised comment text. | Student spouse signature missing on online FAFSA form. | No | 27 | Resolution Required. |
| 134 | There are issues with your FAFSA form that need to be resolved before your eligibility can be determined. Review all of the items on this FAFSA Submission Summary, including the items marked with an H, and make any necessary corrections. | 7/26: Revised comment text. | N/A | N/A | N/A | No action needed.<br>Review the highlighted items and make corrections if necessary. |
| 135 | There are issues with your FAFSA form that need to be resolved before your eligibility can be determined. Review all of the items on this FAFSA Submission Summary, including the items marked with an H, and make any necessary corrections. | 7/26: Revised comment text. | N/A | N/A | N/A | No action needed.<br>Review the highlighted items and make corrections if necessary. |
| 136 | N/A | Not used | N/A | N/A | N/A | N/A |
| 137 | We are unable to read all of the information on your FAFSA form because it was damaged. Review all of the items on this FAFSA Submission Summary and make any necessary corrections. | None | Special Handling Indicator =<br>* (Damaged Form) | No | None | No action needed. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 138 | You have corrected information on your FAFSA Submission Summary more than 10 times. Before submitting another correction, you should contact your college's or career school's financial aid office for assistance. | None | Greater than 10 transactions | No | None | No action needed. |
| 139 | This FAFSA Submission Summary was updated because we processed a change to your information based on information reported to us by another federal agency because of a processing system change. Review your FAFSA Submission Summary to see what effect, if any, this change has had on your form. If you have questions, call the Federal Student Aid Information Center at 1-800-433-3243. | None | Reprocessing | No | None | No action needed. |
| 140 | This FAFSA Submission Summary has been updated due to a change in your financial aid history information in the National Student Loan Data System (NSLDS®) database that may affect your eligibility for federal student aid. | None | NSLDS Postscreening | No | None | No action needed. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 141 | According to the Social Security Administration's records, the Social Security number that you reported on your FAFSA form belongs to a deceased person.<br>If you made a mistake on your form, do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update your account information.<br>2. Once SSA verifies your account status, log in again and select "Make Corrections" to ensure the information is updated in your FAFSA form.<br>3. Navigate through the rest of the form, make any other necessary changes, sign, and submit your correction.<br>If you believe that the SSN you reported is correct, then follow the instructions for updating government agencies.<br>**Updating Government Agencies**<br>1. Contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.<br>2. Once SSA resolves the issue, contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.<br>3. Ask the FSAIC to manually sync their data with SSA. You'll be notified by email once a match is confirmed.<br>4. Reach out to your college's or career school's financial aid office to inform them of the update. | 7/26: Revised comment text. | SSA indicates the student is deceased. | No | None | Resolution Required.<br>If the student's SSN is correct, they must contact SSA to update its records. After the student receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.<br>Records sent for rematching will continue to receive this match flag until SSA updates its database. Review subsequent transactions for updated match flag.<br>If the SSN is incorrect, the student can correct the SSN. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 142 | Students enrolled in postbaccalaureate teacher certification programs may be eligible for a Federal Pell Grant. | None | Pell eligible, graduate student pursuing teacher certification | No | None | No action needed. |
| 143 | One or more of the schools you listed on your FAFSA form are not eligible schools. To receive federal student aid, you must attend a school that participates in federal student aid programs.<br>To update the school codes on your form, do the following:<br>1. Login to StudentAid.gov and select your FAFSA transaction.<br>2. Update your FAFSA form by selecting “Add or Remove School(s)” within the action menu.<br>3. Select “Add or Remove Schools” within the Selected Colleges card. | None | School not on Federal School Code file. | No | None | No action needed. |
| 144 | Either you didn’t list any schools on your FAFSA form or the schools you listed are not eligible. To receive federal student aid, you must attend a school that participates in federal student aid programs.<br>To update the school codes on your form, do the following:<br>1. Login to StudentAid.gov and select your FAFSA transaction.<br>2. Update your FAFSA form by selecting “Add or Remove School(s)” within the action menu.<br>3. Select “Add or Remove Schools” within the Selected Colleges card. | None | All schools are blank or not found. | No | None | No action needed. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 145 | Review the items marked with an h and make any necessary corrections. | None | Non-rejected transaction that has one or more highlighted fields | No | None | No action needed.<br>Review the highlighted items and make corrections if necessary.<br>Note: The printed FAFSA Submission Summary comment text uses an image. |
| 146 | If you need additional help with your FAFSA Submission Summary, contact your college's or career school's financial aid office or select "Visit Help Center" from the FAFSA home page. If your contact information changes, update your information in your Account Settings. Then, select "Make Corrections" to update the information on your FAFSA form. | None | Not rejected for drug abuse hold. | No | None | No action needed. |
| 147 | Based on the information we have on record for you, your Student Aid Index (SAI) is <SAI>. You are not eligible for a Federal Pell Grant, but you may be eligible for other federal student aid. Your college's or career school's financial aid office will use your SAI to determine your eligibility for other types of grants, scholarships, work-study funds, and loans. | None | SAI greater than max limit for Pell eligibility. | No | None | No action needed. |
| 148 | Based on the information we have on record for you, your Student Aid Index (SAI) is <SAI>. You may be eligible to receive a Federal Pell Grant and other federal student aid. Your college's or career school's financial aid office will use your SAI to determine your eligibility for other types of grants, scholarships, work-study funds, and loans. | None | Pell eligible, not a graduate student | No | None | No action needed. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 149 | You are not eligible for a Federal Pell Grant because you reported that you have a bachelor's degree, or you are working on a degree beyond a bachelor's degree. Your college's or career school's financial aid office will determine what types of student aid you may be eligible to receive. | None | Pell eligible SAI; graduate student who is not pursuing teacher certification | No | None | No action needed. |
| 150 | You may not be eligible for a Federal Pell Grant because you reported that you have a bachelor's degree, or you are working on a degree beyond a bachelor's degree. Your college's or career school's financial aid office will determine what types of student aid you may be eligible to receive. | 7/26: Updated description for Grade Level in College under the Reason for Comment. | Pell eligible SAI; graduate student who is either Pursuing a Teacher Certification OR is Enrolled in Eligible Workforce Program AND their Grade Level in College does not = 4 Graduate level | No | None | No action needed. |
| 151 | To be considered for a Federal Pell Grant, you must submit a complete and correct FAFSA form no later than Sept. 9, 2028, or your last day of enrollment, whichever comes first. Other student aid programs have different deadlines. | 7/26: Updated deadline date in comment text. | Transaction processing date is near the end of processing. | No | None | No action needed. |
| 152 | It may be too late for you to submit corrections to your FAFSA form. To be considered for a Federal Pell Grant, you must submit a complete and correct FAFSA form no later than Sept. 9, 2028, or your last day of enrollment, whichever comes first. If this date has passed, contact your college's or career school's financial aid office for assistance. | 7/26: Updated deadline date in comment text. | Transaction processing date is near the end of processing. | No | None | No action needed. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 153 | It may be too late for you to submit corrections to your FAFSA form. To be considered for a Federal Pell Grant, you must submit a complete and correct FAFSA form no later than Sept. 9, 2028, or your last day of enrollment, whichever comes first. If this date has passed, contact your college's or career school's financial aid office for assistance. | 7/26: Updated deadline date in comment text. | Transaction processing date is near the end of processing. | No | None | No action needed. |
| 154 | Your citizenship status has been confirmed by the U.S. Department of Homeland Security, and you meet the citizenship requirements for federal student aid. | None | DHS Primary Match = Y (Confirmed eligible non-citizen) | No | None | No action needed.<br>Do not initiate Third-Step Verification unless there is conflicting information about the student's status, or you have reason to believe the status reported is incorrect.<br>The FAFSA Submission Summary or ISIR will serve as the necessary documentation to prove the student's eligible noncitizen status. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 155 | The U.S. Department of Homeland Security (DHS) has not yet confirmed your status as a noncitizen in an immigration status that is eligible for federal student aid. DHS will continue to check its records, and we will notify you when we receive more information from them. | None | DHS Primary Match Status = N (Not confirmed eligible noncitizen) | Yes | None | Resolution Required.<br>**Note:** Refer to the August 8, 2024, Electronic Announcement for additional information.<br>**Note:** Check that the A-Number (Alien Registration Number) in FAFSA question 13 matches the A-Number on the student's eligible noncitizen document. For a list of appropriate noncitizen documents, see the *Federal Student Aid Handbook, Volume 1–Student Eligibility*, Chapter 2–Citizenship.<br>If the A-Numbers do not match: Correct FAFSA question 13 to match the A-Number on the student's document. Update the Resend Record to Matches field to "Yes" and submit it to the FPS. You will receive two new ISIR transactions: one containing the incorrect A-Number (a result of secondary confirmation, which you will disregard) and the second showing the corrected A-Number. Follow the procedures for the match flags and codes on the ISIR with the corrected A-Number. Submit a Third-Step Verification request via the DHS/SAVE system only if the DHS Match Flag = N. For information on how to access and navigate the SAVE system, see the "SAVE System Instructions for U.S. Department of Education (School) Users" document at: fsapartners.ed.gov/knowledge-center/topics/dhs-save-eligible-noncitizen/dhs-save-electronic-third-step-verification. |
| 156 | N/A | Not used | N/A | N/A | N/A | N/A |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 157 | One or more colleges were added to your form. | None | School code change, rejected | No | None | No action needed. |
| 158 | The U.S. Department of Veterans Affairs didn't confirm that you are a qualifying veteran for purposes of receiving federal student aid for the 2027–28 school year. If you believe you are or will be a qualifying veteran, contact your college's or career school's financial aid office and provide a copy of your DD Form 214, Certificate of Release or Discharge from Active Duty (military separation form).<br>If you are currently serving on active duty in the U.S. armed forces for purposes other than training, select "Make Corrections" to update your information. If you are not and will not be a veteran, you must also correct your information. | 7/26: Updated cycle year in comment text. | VA Match Flag = 3 (Not Found by VA) AND the student is not independent for another reason. | Yes | None | Resolution Required.<br>If the student believes the match results are in error, they should contact a regional VA office to have the VA records updated. The FPS will continue to send any correction transactions to the VA for rematching and an updated match flag.<br>While the student is resolving the discrepancy with the VA, the financial aid administrator can collect documentation from the applicant that clearly demonstrates that they are a veteran of the U.S. armed forces. The student can provide the DD214 form showing that "Character of Service" is other than "dishonorable." However, until the information is corrected in the VA database, the match results will not change. If the documentation confirms that the student is a veteran, *Title IV* aid can then be disbursed to the student.<br>If the match results are correct and the student is not a qualifying veteran, then they must submit a correction to change the answer to the veteran's status question in question 5 and provide parental information, including the signature of at least one parent. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 159 | The U.S. Department of Veterans Affairs didn't confirm that you are a qualifying veteran for purposes of receiving federal student aid for the 2027–28 school year. If you believe you are or will be a qualifying veteran, contact your college's or career school's financial aid office and provide a copy of your DD Form 214, Certificate of Release or Discharge from Active Duty (military separation form).<br>If you are currently serving on active duty in the U.S. armed forces for purposes other than training, select "Make Corrections" to update your information. If you are not and will not be a veteran, you must also correct your information. | 7/26: Updated cycle year in comment text. | VA Match Flag = 2 (Not Qualifying Veteran) AND the student is not independent for another reason. | Yes | None | Resolution Required.<br>If the student believes the match results are in error, they can provide the DD214 form (military separation form). However, it is likely that the military branch or Department of Defense has not sent the data to the VA. The student should contact a regional VA office to have the VA records updated. Until the information is corrected in the VA database, the match results will not change.<br>While the student is resolving the discrepancy with the VA, the financial aid administrator can collect the DD214 from the applicant that clearly demonstrates they are a veteran of the U.S. armed forces. If the documentation confirms that the student is a veteran, *Title IV* aid can then be disbursed to them.<br>If the match results are correct and the student is not a qualifying veteran, and they must correct question 5 and provide parental information, including the signature of at least one parent. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 160 | The U.S. Department of Veterans Affairs didn't confirm that you are a qualifying veteran for purposes of receiving federal student aid for the 2027–28 school year. If you believe you are or will be a qualifying veteran, contact your college's or career school's financial aid office and provide a copy of your DD Form 214, Certificate of Release or Discharge from Active Duty (military separation form).<br>If you are currently serving on active duty in the U.S. armed forces for purposes other than training, select "Make Corrections" to update your information. If you are not and will not be a veteran, you must also correct your information. | 7/26: Updated cycle year in comment text. | VA Match Flag = 4 (Active Duty) AND the student is not independent for another reason. | Yes | None | Resolution Required.<br>The student must provide documentation to the school that shows upcoming release orders from a military branch, typically in memorandum format or letter, stating intent to release. There is no requirement to reconfirm actual separation during the award year. |
| 161 | We could not match your information with the U.S. Department of Veterans Affairs. You must provide your full name and/or date of birth for us to complete this match. To correct your name and/or date of birth, do the following:<br>1. Log in to StudentAid.gov and select "Settings" to update your account information.<br>2. Once the Social Security Administration verifies your account status, log in again and select "Make Corrections" to ensure the information is updated in your FAFSA form.<br>3. Navigate through the rest of the form, make any other necessary changes, sign, and submit your correction. | 7/26: Updated comment text. | Certain PII or a signature was missing, so the record was not sent to the VA match.<br>VA Match Flag = 8 (Not sent) | No | None | No action needed.<br>Schools are encouraged to help the student make corrections to the name, date of birth, or signature, if necessary, so that the student's record can be sent to VA for matching. Review subsequent transactions for an updated match flag. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 162 | The National Student Loan Data System (NSLDS®) database was unable to provide your financial aid history. | None | NSLDS Match Status = 7, match and no data sent | Yes | None | Resolution Required.<br>Determine if the NSLDS record is that of the applicant by contacting the NSLDS Customer Support Staff directly at 1-800-999-8219.<br>The NSLDS Customer Support Staff will help determine whether that SSN belongs to the student being assisted. Reviewing the student records with NSLDS Customer Support Staff will reveal which data provider supplied the conflicting SSN information. This provider can then be contacted directly to resolve the discrepancy. There is no need to wait for NSLDS to be updated before continuing the award process.<br>If the record belongs to the student, verify they are in good standing by using the information in NSLDS to determine eligibility for Federal Student Aid funds. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 163 | The National Student Loan Data System (NSLDS®) database indicates that you are in default on one or more federal student loans. You are not eligible to receive any federal student aid until you resolve your loan default(s). | None | NSLDS Match Status = 2, applicant has defaulted loans. | Yes | None | Resolution Required.<br>Comment 327 will be printed in conjunction with comment 163 and will include up to three agencies that are holding defaulted loans.<br>Depending on the loan status, the student needs to contact GA, FLS, or EDR and make satisfactory arrangements to repay the loan. If the student has repaid the loan, obtain documentation that the loan identified as being in default is the loan that was paid off by the student.<br>See the list of loan status codes and information on student eligibility in the *FAFSA Specifications Guide, Volume 4B – Processing Codes*. |
| 164 | The National Student Loan Data System (NSLDS®) database indicates that you received one or more overpayments of federal student aid funds. You are required by law to repay any federal student aid funds to which you were not entitled. You are not eligible to receive additional federal student aid until you resolve your overpayment(s). | None | NSLDS Match Status = 3, applicant has loan(s) with overpayments. | Yes | None | Resolution Required.<br>Access NSLDS to obtain additional overpayment information.<br>When there is an overpayment, comment 164 will be provided with an additional comment(s) based on the type of overpayment.<br>Federal Supplemental Educational Opportunity Grant (FSEOG) Overpayment: 227 to 232.<br>Pell Grant Overpayment: 221 to 226.<br>Perkins Loan Overpayment: 233 to 238.<br>Teacher Education Assistance for College and Higher Education (TEACH) Grant Overpayment: 239 to 244.<br>Iraq and Afghanistan Service Grant Overpayment: 245 to 250.<br>Lifetime Limit: 264 and 265 |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 165 | The National Student Loan Data System (NSLDS®) database indicates that you are in default on one or more federal student loans and that you received one or more overpayments of federal student aid funds. You are not eligible to receive additional federal student aid until these issues have been resolved. | None | NSLDS Match Status = 4, student has defaulted loan(s) with overpayment. | Yes | None | Resolution Required.<br>See resolution for comments 163 and 164. |
| 166 | Direct Loan Servicing Center, Utica, NY, 1-800-848-0979 (00100) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 167 | Call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. (EDR 04) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 168 | Call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. (EDR 05) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 169 | Call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. (EDR 09) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 170 | U.S. Department of Education/MOHELA, 1-888-866-4352 (ED Servicer 500) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 171 | U.S. Department of Education/Edfinancial, 1-855-337-6884 (ED Servicer 501) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 172 | U.S. Department of Education/Cornerstone – UHEAA / Federal Student Aid Information Center, 1-800-433-3243 (ED Servicer 502/Closed) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 173 | U.S. Department of Education/Aspire Resources Inc.- ISL, Federal Student Aid Information Center, 1-800-433-3243 (ED Servicer 503/Closed) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 174 | U.S. Department of Education/Granite State – GSMR – NH / EDFinancial, 1-855-337-6884 (ED Servicer 504/Closed) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 175 | N/A | Not used | N/A | N/A | N/A | N/A |
| 176 | U.S. Department of Education /VSAC Servicing / Federal Student Aid Information Center, 1-800-433-3243 (ED Servicer 511/Closed) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 177 | U.S. Department of Education /ECSI Federal Perkins Servicer, 1-866-313-3797 (ED Servicer 529) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 178 | U.S. Department of Education/ACS / Federal Student Aid Information Center, 1-800-433-3243 (GA 577) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 179 | U.S. Department of Education/AIDVANTAGE, 1-800-722-1300 (ED Servicer 578) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 180 | N/A | Not used | N/A | N/A | N/A | N/A |
| 181 | U.S. Department of Education/NELNET, 1-888-486-4722 (ED Servicer 580) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 182 | N/A | Not used | N/A | N/A | N/A | N/A |
| 183 | Direct Loan Servicing Center (ACS), Greenville, TX, 1-855-554-0052 (ED Servicer 583) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 184 | Educational Credit Management Corporation, CA, 1-888-221-3262 or 651-221-0566 (GA 706) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 185 | College Assist, 1-800-264-8566 (GA 708) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 186 | Florida Department of Education, Defaulted Borrowers Assistance, 1-800-366-3475 / Educational Credit Management Corporation (ECMC) 1-888-221-3262 (GA 712) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 187 | Georgia Student Finance Commission, Collections, 1-800-505-4732 (GA 713) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 188 | Illinois Student Assistance Commission, Claims and Collections, 1-800-899-4722 or 847-948-8500 (GA 717) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 189 | Kentucky Higher Education Assistance Authority, Collections Office, 1-800-928-8926 or 1-800-928-4241 (GA 721) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 190 | Louisiana Office of Student Financial Assistance, 1-800-366-3475 / Educational Credit Management Corporation (ECMC) 1-888-221-3262 (GA 722/Closed) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 191 | Finance Authority of Maine, 1-800-228-3734 / Educational Credit Management Corporation (ECMC) 1-888-221-3262 (GA 723/Closed) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 192 | American Student Assistance, Collections, 1-800-999-9080 (GA 725) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 193 | Michigan Higher Education Assistance Authority, Collections, 1-800-642-5626 (GA 726) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 194 | Missouri Department of Higher Education, 1-800-473-6757 (GA 729) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 195 | Montana Guaranteed Student Loan Program, Claims Management, 1-800-537-7508 (GA 730) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 196 | National Student Loan Program (NSLP), Collection Office, 1-800-735-8778, Ext. 6380 (GA 731) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 197 | New Hampshire Higher Educ. Assistance Foundation, Claims Section, 603-225-6612, Ext. 6004 (GA 733) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 198 | New Jersey Higher Education Student Assistance Authority, 1-800-792-8670 (GA 734) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 199 | New Mexico Student Loan Guarantee Corporation / Educational Credit Management Corporation (ECMC) 1-888-221-3262 (GA 735/Closed) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 200 | New York State Higher Education Services Corporation, Office of Default, 1-866-944-4372 or 1-888-697-4372 (GA 736) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
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| 201 | North Carolina State Education Assistance Authority, Collections, 1-800-544-1644 (GA 737) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 202 | North Dakota Post Claims Collections, 805-541-2639 / Educational Credit Management Corporation (ECMC) 1-888-221-3262 (GA 738/Closed) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 203 | Oklahoma College Assistance Program, Collection Office, 1-800-331-2314 or 1-844-371-7100 (GA 740) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 204 | Pennsylvania Higher Education Assistance Agency, 717-720-2700 or 1-800-233-0557 (GA 742) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 205 | Rhode Island Higher Education Assistance Authority, 1-800-331-2314 / Educational Credit Management Corporation (ECMC) 1-888-221-3262 (GA 744/Closed) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 206 | South Carolina State Education Assistance Authority, Collections, 803-798-7960 (GA 745) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 207 | Tennessee Student Assistance Corporation, BTI Services, 1-800-342-1663 or 615-741-1346 (GA 747) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 208 | Trellis, 1-800-845-6267 (GA 748) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 209 | Utah Higher Education Assistance Authority / Educational Credit Management Corporation (ECMC) 1-888-221-3262 (GA 749/Closed) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 210 | Vermont Student Assistance Corp., 1-800-642-3177 (GA 750) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 211 | Northwest Education Loan Association, Collection Office / Educational Credit Management Corporation (ECMC) 1-888-221-3262 (GA 753/Closed) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 212 | Ascendium / Educational Credit Management Corporation (ECMC) 1-888-221-3262 (GA 755/Closed) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 213 | United Student Aid Funds, Post Claims Assistance / Educational Credit Management Corporation (ECMC) 1-888-221-3262 (GA 800/Closed) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 214 | Educational Credit Management Corporation, 1-888-221-3262 (GA 927) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 215 | Educational Credit Management Corporation, 1-888-221-3262 (GA 951) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 216 | To resolve your defaulted or fraudulent federal student loan(s), contact the loan servicer or lender associated with your loan. | None | Defaulted or fraudulent federal student loan(s) | Yes | None | Resolution Required.<br>A defaulted or fraudulent loan for this student is held by the lender of this loan. |
| 217 | To resolve your defaulted or fraudulent federal student loan(s), contact the school associated with your loan. | None | Defaulted or fraudulent federal student loan(s) | Yes | None | Resolution Required.<br>A defaulted or fraudulent loan for this student is held by the school that issued this loan. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 218 | You have received a Total and Permanent Disability discharge. You must meet additional eligibility criteria to receive more federal student aid. Depending on when you received a discharge, getting additional federal student aid may affect your ability to keep your discharge. Contact your college's or career school's financial aid office for more information. | None | Total and Permanent Disability discharge | No | None | Resolution Required.<br>This student has either: (1) indicated that they will apply for a Total and Permanent Disability (TPD) discharge, (2) applied for a TPD discharge, or (3) has received a TPD discharge. If the student receives a *Title IV* loan or TEACH Grant, it may affect the student's eligibility for discharge or may cause the student's loan or grant obligation to be reinstated. If the student has already received a TPD discharge, there are additional student eligibility criteria that the student must meet before receiving additional *Title IV* loans or TEACH Grants.<br>If the student has applied for or is in the process of applying for a TPD discharge, but the application has neither been approved nor rejected, any disbursements of a *Title IV* loan or TEACH Grant that are made may cause the student's application for TPD discharge to be suspended until the disbursement is returned or may cause the student's TPD application to be rejected. Contact the TPD Servicer for specific information on the status of the student's TPD application and guidance<br>**Continued on the next page.** |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 218 (continued) | – | – | – | – | – | on the impact that receiving *Title IV* loans or TEACH Grants may have on the student's TPD application. Then, counsel the student accordingly.<br>If the student has received a TPD discharge, the student is not eligible to receive further *Title IV* loans or TEACH Grants unless the student provides the following: (1) a statement from his/her physician certifying that the student is able to engage in substantial gainful activity; and (2) a statement, signed by the student, acknowledging that the new *Title IV* loan or TEACH Grant service obligation cannot be discharged in the future based on any impairment present when the new loan or TEACH Grant is made unless that impairment substantially deteriorates so that the student is once again totally and permanently disabled. This requirement applies to all students who received a TPD discharge, regardless of whether they were subject to a post-discharge monitoring period (see below) or whether they have completed their post-discharge monitoring period (if any).<br>If the student has been granted a TPD discharge and the discharge was granted based on a physician's certification or documentation from the Social Security Administration (NSLDS Loan Status Codes "DI" or "DS"), the student is subject to a post-discharge monitoring period that starts on the date that the Department granted the student is subject to a post-<br>**Continued on the next page.** |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 218 (continued) | – | – | – | – | – | discharge monitoring period that starts on the date that the Department granted the discharge. During this period, the receipt of a new *Title IV* loan or TEACH Grant or a subsequent disbursement of a *Title IV* loan or TEACH Grant that was initially received before the date that the Department granted discharge may cause the student's obligation to repay the *Title IV* loan or fulfill the TEACH Grant service obligation to be reinstated. Contact the TPD Servicer for specific information on the status of the student's TPD discharge and counsel the student accordingly. If the student is still undergoing monitoring, advise the student to contact the TPD Servicer to inform the TPD Servicer that the student will be receiving a new *Title IV* loan or TEACH Grant and that their discharged obligations must be reinstated their discharged obligations must be reinstated before making any disbursements to such a student. Note that students who received a TPD discharge based on documentation from the Veterans Status Code "VA") are not subject to a post-discharge monitoring period.<br>Students and schools can contact the Department's TPD Servicer, Nelnet at 1-888-303-7818 from 8 a.m.–8 p.m. (ET), Monday through Sunday or write to Nelnet, U.S. Department of Education, P.O. Box 87130 Lincoln, Nebraska 68501-7130 or by email at disabilityinformation@nelnet.net. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 219 | You have received a Total and Permanent Disability discharge. You must meet additional eligibility criteria to receive more federal student aid. Depending on when you received a discharge, getting additional federal student aid may affect your ability to keep your discharge. Contact your college's or career school's financial aid office for more information. | None | Total and Permanent Disability discharge | No | None | Resolution Required.<br>This student has either (1) indicated that they will apply for a Total and Permanent Disability (TPD) discharge, (2) applied for a TPD discharge, or (3) has received a TPD discharge. If the student receives a *Title IV* loan or TEACH Grant, it may affect the student's eligibility for discharge or may cause the student's loan or grant obligation to be reinstated. If the student has already received a TPD discharge, the student must meet additional student eligibility criteria before receiving additional *Title IV* loans or TEACH Grants.<br>If the student has applied for or is in the process of applying for a TPD discharge, but the application has neither been approved nor rejected, any disbursements of a *Title IV* loan or TEACH Grant that are made may cause the student's application for TPD discharge to be suspended until the disbursement is returned or may cause the student's TPD application to be rejected. Contact the TPD Servicer for specific information on the status of the student's TPD application and guidance on the impact that receiving *Title IV* loans or TEACH Grants may have on the student's TPD application. Then, counsel the student accordingly.<br>If the student has received a TPD discharge, the student is not eligible to receive further *Title IV* loans or TEACH Grants unless the student provides (1) a<br>**Continued on the next page.** |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 219 (continued) | – | – | – | – | – | statement from his/her physician certifying that the student is able to engage in substantial gainful activity and (2) a statement, signed by the student, acknowledging that the new *Title IV* loan or TEACH Grant service obligation cannot be discharged in the future on the basis of any impairment present when the new loan or TEACH Grant is made, unless that impairment substantially deteriorates so that the student is once again totally and permanently disabled. This requirement applies to all students who received a TPD discharge, regardless of whether they were subject to a post-discharge monitoring period (see below) or whether they have completed their post-discharge monitoring period (if any).<br>If the student has been granted a TPD discharge and the discharge was granted based on a physician's certification or documentation from the Social Security Administration (NSLDS Loan Status Codes "DI" or "DS"), the student is subject to a post- discharge monitoring period that starts on the date that the Department granted the discharge. During this period, the receipt of a new *Title IV* loan or TEACH Grant or a subsequent disbursement of a *Title IV* loan or TEACH Grant that was initially received before the date that the Department granted the discharge may cause the student's obligation to repay the *Title IV* loan or fulfill the TEACH Grant service obligation to be reinstated. Contact the TPD **Continued on the next page.** |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 219 (continued) | – | – | – | – | – | Servicer for specific information on the status of the student's TPD discharge and counsel the student accordingly. If the student is still undergoing monitoring, advise the student to contact the TPD Servicer to inform the TPD Servicer that the student will be receiving a new *Title IV* loan or TEACH Grant and that their discharged obligations must be reinstated before making any disbursements to such a student. Note that students who received a TPD discharge based on documentation from the Veterans Administration (VA) (NSLDS Loan Status Code "VA") are not subject to a post-discharge monitoring period.<br>Students and schools can contact the Department's TPD Servicer, Nelnet at 1-888-303-7818 from 8 a.m.–8 p.m. (ET), Monday through Sunday or write to Nelnet, U.S. Department of Education, P.O. Box 87130 Lincoln, Nebraska 68501-7130 or by email at disabilityinformation@nelnet.net. |
| 220 | To resolve issues with your federal student loan(s), call the Perkins Loans Customer Service Center at 1-866-313-3797 or write to them at ECSI Federal Perkins Loan Servicer, P.O. Box 836 Coraopolis, Pennsylvania 15108. | 7/26: Updated comment text. | Loan data provider contact RDS Perkins | No | None | No action needed. |
| 221 | To resolve your Federal Pell Grant overpayment(s), your college's or career school's financial aid office must contact the school associated with your overpayment. | None | Pell Overpayment or Fraud | Yes | None | Resolution Required.<br>The financial aid administrator should help the student resolve the overpayment by contacting the school associated with the overpayment. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 222 | To resolve your Federal Pell Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. | None | Pell Overpayment or Fraud | Yes | None | Resolution Required.<br>The applicant needs to contact the agency listed to resolve the overpayment. |
| 223 | To resolve your Federal Pell Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. | None | Pell Overpayment or Fraud | Yes | None | Resolution Required.<br>The applicant needs to contact the agency listed to resolve the overpayment. |
| 224 | To resolve your Federal Pell Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. | None | Pell Overpayment or Fraud | Yes | None | Resolution Required.<br>The applicant needs to contact the agency listed to resolve the overpayment. |
| 225 | To resolve your Federal Pell Grant overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information. | None | Pell Overpayment or Fraud | Yes | None | Resolution Required.<br>The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment. |
| 226 | To resolve your Federal Pell Grant overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information. | None | Pell Overpayment or Fraud | Yes | None | Resolution Required.<br>The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 227 | To resolve your Federal Supplemental Educational Opportunity Grant (FSEOG) overpayment(s), your college's or career school's financial aid office must contact the school associated with your overpayment. | None | FSEOG Overpayment or Fraud | Yes | None | Resolution Required.<br>The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment. |
| 228 | To resolve your Federal Supplemental Educational Opportunity Grant (FSEOG) overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. | None | FSEOG Overpayment or Fraud | Yes | None | Resolution Required.<br>The applicant needs to contact the agency listed to resolve the overpayment. |
| 229 | To resolve your Federal Supplemental Educational Opportunity Grant (FSEOG) overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. | None | FSEOG Overpayment or Fraud | Yes | None | Resolution Required.<br>The applicant needs to contact the agency listed to resolve the overpayment. |
| 230 | To resolve your Federal Supplemental Educational Opportunity Grant (FSEOG) overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. | None | FSEOG Overpayment or Fraud | Yes | None | Resolution Required.<br>The applicant needs to contact the agency listed to resolve the overpayment. |
| 231 | To resolve your Federal Supplemental Educational Opportunity Grant (FSEOG) overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information. | None | FSEOG Overpayment or Fraud | Yes | None | Resolution Required.<br>The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 232 | For more information about your Federal Supplemental Educational Opportunity Grant (FSEOG) overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database. | None | FSEOG Overpayment or Fraud | Yes | None | Resolution Required.<br>The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment. |
| 233 | To resolve your Federal Perkins Loan overpayment(s), your college's or career school's financial aid office must contact the school associated with your overpayment. | None | Perkins Overpayment or Fraud | Yes | None | Resolution Required.<br>The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment. |
| 234 | To resolve your Federal Perkins Loan overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. | None | Perkins Overpayment or Fraud | Yes | None | Resolution Required.<br>The applicant needs to contact the agency listed to resolve the overpayment. |
| 235 | To resolve your Federal Perkins Loan overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. | None | Perkins Overpayment or Fraud | Yes | None | Resolution Required.<br>The applicant needs to contact the agency listed to resolve the overpayment. |
| 236 | To resolve your Federal Perkins Loan overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. | None | Perkins Overpayment or Fraud | Yes | None | Resolution Required.<br>The applicant needs to contact the agency listed to resolve the overpayment. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 237 | To resolve your Federal Perkins Loan overpayments(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information. | None | Perkins Overpayment or Fraud | Yes | None | Resolution Required.<br>The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment. |
| 238 | To resolve your Federal Perkins Loan overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information. | None | Perkins Overpayment Flag or Fraud | Yes | None | Resolution Required.<br>The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment. |
| 239 | To resolve your Teacher Education Assistance for College and Higher Education (TEACH) Grant overpayment(s), your college's or career school's financial aid office must contact the school associated with your overpayment. | None | TEACH Overpayment or Fraud | Yes | None | Resolution Required.<br>The financial aid administrator should help the student resolve the overpayment by contacting the school associated with the overpayment. |
| 240 | To resolve your Teacher Education Assistance for College and Higher Education (TEACH) Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. | None | TEACH Grant Overpayment or Fraud | Yes | None | Resolution Required.<br>The applicant needs to contact the agency listed to resolve the overpayment. |
| 241 | To resolve your Teacher Education Assistance for College and Higher Education (TEACH) Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. | None | TEACH Grant Overpayment or Fraud | Yes | None | Resolution Required.<br>The applicant needs to contact the agency listed to resolve the overpayment. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 242 | To resolve your Teacher Education Assistance for College and Higher Education (TEACH) Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. | None | TEACH Grant Overpayment or Fraud | Yes | None | Resolution Required.<br>The applicant needs to contact the agency listed to resolve the overpayment. |
| 243 | To resolve your Teacher Education Assistance for College and Higher Education (TEACH) Grant overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information. | None | TEACH Grant Overpayment or Fraud | Yes | None | Resolution Required.<br>The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment. |
| 244 | To resolve your Teacher Education Assistance for College and Higher Education (TEACH) Grant overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information. | None | TEACH Grant Overpayment or Fraud | Yes | None | Resolution Required.<br>The financial aid administrator should help the student resolve the overpayment by contacting the school associated with the overpayment. |
| 245 | To resolve your Iraq and Afghanistan Service Grant overpayment(s), your college's or career school's financial aid office must contact the school associated with your overpayment. | None | IRAQ/Afghanistan Service Grant Overpayment or Fraud | Yes | None | Resolution Required.<br>The financial aid administrator should help the student resolve the overpayment by contacting the school associated with the overpayment. |
| 246 | To resolve your Iraq and Afghanistan Service Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. | None | Iraq and Afghanistan Service Grant Overpayment or Fraud | Yes | None | Resolution Required.<br>The applicant needs to contact the agency listed to resolve the overpayment. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 247 | To resolve your Iraq and Afghanistan Service Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. | None | Iraq and Afghanistan Service Grant Overpayment or Fraud | Yes | None | Resolution Required.<br>The applicant needs to contact the agency listed to resolve the overpayment. |
| 248 | To resolve your Iraq and Afghanistan Service Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. | None | Iraq and Afghanistan Service Grant Overpayment or Fraud | Yes | None | Resolution Required.<br>The applicant needs to contact the agency listed to resolve the overpayment. |
| 249 | To resolve your Iraq and Afghanistan Service Grant overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information. | None | Iraq and Afghanistan Service Grant Overpayment or Fraud | Yes | None | Resolution Required.<br>The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment. |
| 250 | To resolve your Iraq and Afghanistan Service Grant overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information. | None | Iraq and Afghanistan Service Grant Overpayment or Fraud | Yes | None | Resolution Required.<br>The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment. |
| 251 | The National Student Loan Data System (NSLDS®) database indicates that one or more of your federal student loans have been discharged. Contact your college's or career school's financial aid office for more information. | None | NSLDS Discharged Loan Flag =<br>D (Death),<br>P (Permanent),<br>OR N (None) | Yes | None | Resolution Required.<br>See the *Federal Student Aid Handbook, Volume 1–Student Eligibility, Chapter 3.* |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 252 | The National Student Loan Data System (NSLDS®) database indicates that you have one or more federal student loans in an active bankruptcy status. Before you can receive additional federal student loans, you must contact your college's or career school's financial aid office. | None | NSLDS Active Bankruptcy Flag = Y (Yes) | Yes | None | Resolution Required.<br>See the *Federal Student Aid Handbook, Volume 1–Student Eligibility, Chapter 3.* |
| 253 | Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have received a total amount of federal student loans (graduate and/or undergraduate) that exceeds the loan limits established for the federal student loan programs. | None | NSLDS Loan Limit Exception met.<br>NSLDS Loan Limit Exception Flag = Y, borrower meets exception criteria AND either the NSLDS pre-OBBBA Grad/ Professional Subsidized Loan Limit Flag or the NSLDS pre-OBBBA Grad/Professional Combined Loan Limit Flag = E (Exceeded limit). | Yes | None | Resolution Required.<br>See Action Needed for comment 255. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 254 | Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have received a total amount of federal student loans (graduate and/or undergraduate) that is close to or equal to the loan limits established for the federal student loan programs. For this reason, your eligibility for additional federal student loans may be limited. | None | NSLDS Loan Limit Exception met.<br>NSLDS Loan Limit Exception Flag = Y, borrower meets exception criteria AND either the NSLDS pre-OBBBA Grad/ Professional Subsidized Loan Limit Flag or the NSLDS pre-OBBBA or the Grad/ Professional Combined Loan Limit Flag = C (Close to or equal to limit). | No | None | Resolution Required.<br>Schools must check aggregate amounts to determine if loans to the student are close to, equal to, or exceeding loan limits. If they are exceeding, see Action Needed for comment 255. If loan limits are close to or equal to the limits, caution should be used to ensure that the student does not exceed his or her loan limits with subsequent *Title IV* loans. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 255 | Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have received a total amount of federal student loans (graduate and/or undergraduate) that exceeds the loan limits established for the federal student loan programs. However, you may have reaffirmed the excess debt with your loan servicer, restoring your eligibility to participate in the federal student aid programs. | None | NSLDS Loan Limit Exception met.<br>NSLDS Loan Limit Exception Flag = Y, borrower meets exception criteria AND either the NSLDS pre-OBBBA Grad/ Professional Subsidized Loan Limit Flag or the NSLDS pre-OBBBA or the Grad/ Professional Combined Loan Limit Flag = R (Exceeded loan limit and reaffirmed debt). | Yes | None | Resolution Required.<br>In general, students who borrow in excess of aggregate loan limits are ineligible to receive further *Title IV* assistance. However, if a value of "R" is in the NSLDS Graduate Subsidized Loan Limit Flag field or the NSLDS Graduate Combined Loan Limit field on the ISIR, the school must review the student's entire NSLDS loan record to determine if that "R" value is shown on the loan or loans that resulted in the excess borrowing. If so, the student regains eligibility to participate in the federal student aid programs. |
| 256 | Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have received a total amount of undergraduate federal student loans that exceeds the loan limits established for the federal student loan programs. | None | NSLDS Undergraduate Subsidized Loan Limit Flag OR NSLDS Undergraduate Combined Loan Limit Flag = E (Exceeded) | Yes | None | Resolution Required.<br>See Action Needed for comment 258. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 257 | Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have received a total amount of undergraduate federal student loans that is close to or equal to the loan limits established for the federal student loan programs. For this reason, your eligibility for additional federal student loans may be limited. | None | NSLDS Undergraduate Subsidized Loan Limit Flag OR NSLDS Undergraduate Combined Loan Limit Flag = C (Close to or equal to limit) | No | None | Resolution Required.<br>Schools must check aggregate amounts to determine if loans to the student are close to, equal to, or exceeding loan limits. If they are exceeding, see Action Needed for comment 258. If loan limits are close to or equal to the limits, caution should be used to ensure that the student does not exceed his or her loan limits with subsequent Title IV loans. |
| 258 | Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have received a total amount of undergraduate federal student loans that exceeds the loan limits established for the federal student loan programs. However, you may have reaffirmed the excess debt with your loan servicer, restoring your eligibility to participate in the federal student aid programs. | None | NSLDS Undergraduate Subsidized Loan Limit Flag OR NSLDS Undergraduate Combined Loan Limit Flag = R (Exceeded limit and reaffirmed debt) | Yes | None | Resolution Required.<br>In general, students who borrow in excess of aggregate loan limits are ineligible to receive further *Title IV* assistance. However, if a value of “R” is in the NSLDS Undergraduate Subsidized Loan Limit Flag field or the NSLDS Undergraduate Combined Loan Limit field on the ISIR, the school must review the student’s entire NSLDS loan record to determine if that “R” value is shown on the loan or loans that resulted in the excess borrowing. If so, the student regains eligibility to participate in the federal student aid programs. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 259 | The National Student Loan Data System (NSLDS®) database indicates that one or more of your federal student loans have been discharged based on a determination by the U.S. Department of Veterans Affairs that you are unemployable due to a service-connected disability. Contact your college's or career school's financial aid office for more information. | None | NSLDS Loan Current Status Code = VA (Disability, determined by Veteran's Administration) | No | None | Resolution Required.<br>The student is not eligible to receive further Title IV loans or TEACH Grants unless the student provides (1) a statement from his or her physician certifying that the student is able to engage in substantial gainful activity and (2) a statement, signed by the student, acknowledging that the new Title IV loan or TEACH Grant service obligation cannot be discharged in the future based on any impairment present when the new loan or TEACH Grant is made, unless that impairment substantially deteriorates so that the student is once again totally and permanently disabled. |
| 260 | Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have received subsidized federal student loans greater than loan limits established for the federal student loan programs. | None | NSLDS Postscreening Reason Code = 09 (Exceeded subsidized loan limit) | Yes | None | Resolution Required.<br>On the FPS 01 transaction, loan limits may already be exceeded. However, the FPS would not detect it until NSLDS postscreening occurs. Schools must check aggregate amounts to determine if loans to the student are close to, equal to, or exceeding loan limits. If loan limits are close to or equal to the limits, caution should be used to ensure that the student does not exceed their loan limits with subsequent *Title IV* loans |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 261 | Based upon data provided by the National Student Loan Data System (NSLDS®) database, your grade level, and your dependency status, we determined that you may have received federal student loans in excess of loan limits established for the federal student loan programs. | 7/26: Added additional clarification for reason code 10 in the Action Needed column. | NSLDS Postscreening Reason Code = 10 (Exceeded combined loan limit) | Yes | None | Resolution Required<br>Postscreening reason code 10 applies to the following:<br>• Undergraduate and pre-OBBBA graduate/professional limits (if the loan limit exception is = Y)<br>• Graduate/professional aggregate loan limits (if the loan limit exception = N).<br>It does not include the lifetime maximum aggregate limit or the parent PLUS aggregate limit.<br>On the FPS 01 transaction, loan limits may already be exceeded. However, the FPS would not detect it until NSLDS postscreening occurs. Schools must check aggregate amounts to determine if loans to the student are close to, equal to, or exceeding loan limits. If loan limits are close to or equal to the limits, caution should be used to ensure that the student does not exceed their loan limits with subsequent *Title IV* loans. |
| 262 | Based upon information from the National Student Loan Data System (NSLDS®) database, the total amount of Federal Pell Grants that you have received has changed. This may affect your eligibility for additional Federal Pell Grants. | None | NSLDS Postscreening Reason Code = 21 (No longer meeting or exceeding Pell lifetime limit) OR 23 (No longer close to Pell lifetime limit) | No | None | No action needed. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 263 | The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of between four and five years. | None | Pell eligible transaction and NSLDS LEU Limit Indicator = H (High Pell percent) | No | None | Resolution Required.<br>Check NSLDS records to verify that the applicant is not exceeding lifetime eligibility. |
| 264 | The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received a total amount of Federal Pell Grants that is close to the cumulative total you can receive. For this reason, your eligibility for more Federal Pell Grants may be limited. | None | Pell eligible transaction and NSLDS LEU Limit Indicator = C (Close to or equal to limit) | Yes | None | Resolution Required.<br>Check NSLDS records to verify that the applicant is not exceeding lifetime eligibility. |
| 265 | The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you may have received a total amount of Federal Pell Grants that equals or exceeds the allowable total. | None | Pell eligible transaction and NSLDS LEU Limit Indicator = E (Met or Exceeded Pell limit) | Yes | None | Resolution Required.<br>Check NSLDS records to verify that the applicant is not exceeding lifetime eligibility. |
| 266 | The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Once you've reached that limit, you can no longer receive a Federal Pell Grant. | None | Pell eligible transaction and NSLDS Pell Lifetime Eligibility Used is 0% | No | None | No action needed. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 267 | The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of up to one-half of a year. | None | Pell eligible transaction and NSLDS Pell Lifetime Eligibility Used is greater than 0% and less than or equal to 50% | No | None | No action needed. |
| 268 | The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of between one-half and one year. | None | Pell eligible transaction and NSLDS Pell Lifetime Eligibility Used is greater than 50% and less than or equal to 100% | No | None | No action needed. |
| 269 | The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of between one and one and one-half years. | None | Pell eligible transaction and NSLDS Pell Lifetime Eligibility Used is greater than 100% and less than or equal to 150% | No | None | No action needed. |
| 270 | The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of between one and one-half and two years. | None | Pell eligible transaction and NSLDS Pell Lifetime Eligibility Used is greater than 150% and less than or equal to 200% | No | None | No action needed. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 271 | The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of between two and two and one-half years. | None | Pell eligible transaction and NSLDS Pell Lifetime Eligibility Used is greater than 200% and less than or equal to 250% | No | None | No action needed. |
| 272 | The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of between two and one-half and three years. | None | Pell eligible transaction and NSLDS Pell Lifetime Eligibility Used is greater than 250% and less than or equal to 300% | No | None | No action needed. |
| 273 | The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of between three and three and one-half years. | None | Pell eligible transaction and NSLDS Pell Lifetime Eligibility Used is greater than 300% and less than or equal to 350% | No | None | No action needed. |
| 274 | The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of between three and one-half and four years. | None | Pell eligible transaction and NSLDS Pell Lifetime Eligibility Used is greater than 350% and less than or equal to 400% | No | None | No action needed. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 275 | N/A | Not used | N/A | N/A | NA | N/A |
| 276 | Your school may request more information to determine your eligibility for federal student aid. | 7/26: Updated cycle years in action needed. | NSLDS Unusual Enrollment History Flag = 2 (Possible enrollment pattern problem, school may need to resolve) | Yes | None | Resolution required.<br>The institution must review the student's enrollment and financial aid records to determine if, during any of the 2023–24, 2024–25, 2025–26, and 2026–27 award years, the student received a Pell Grant or a Direct Loan at the institution that is performing the review. If so, no additional action is required. If not, using information from the National Student Loan Data System (NSLDS), the institution must identify all institutions where the student received a Pell Grant or Direct Loan for those award years and then must determine whether academic credit was earned at each of those institutions during the award year for which the student received a Pell Grant or Direct Loan. Based on those determinations, discussions with the student may be necessary. See Dear Colleague letter GEN-15-05 for additional information. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 277 | Based upon data provided by the National Student Loan Data System (NSLDS®) database, your school will request more information to determine your eligibility for federal student aid before funds can be disbursed. | 7/26: Updated cycle years in action needed. | NSLDS Unusual Enrollment History Flag = 3 (Questionable enrollment pattern, school must resolve) | Yes | None | Resolution required.<br>Using information from the National Student Loan Data System (NSLDS), the institution must identify all institutions where the student received a Pell Grant or a Direct Loan for any of the 2023–24, 2024–25, 2025–26, and 2026–27 award years. The institution must then determine whether academic credit was earned at each of those institutions during the award year for which the student received a Pell Grant or a Direct Loan. Based on those determinations, discussions with the student may be necessary. See Dear Colleague letter GEN-15-05 for additional information. |
| 278 | We weren't able to verify your eligibility for federal student aid with one or more other federal agencies through computer matching programs. Your school will contact you if more information is needed. | None | Record was processed without being sent to one or more matches. | No | None | Resolution may be required.<br>One or more federal agency matches were not performed. Determine which match based on the recent Electronic Announcement posted in the Knowledge Center and/or the Pmessage sent through your SAIG mailbox. |
| 279 | Issues related to your FAFSA form have been resolved and processing of your form will continue. | None | Reject 16 resolved; hold removed. | No | None | No action needed. |
| 280 | Your denial of benefits under the *Anti-Drug Abuse Act of 1988* has been resolved and the processing of your FAFSA form will continue. | None | Released from drug abuse hold file. | No | None | No action needed.<br>**Note:** No match flag values are associated with hold files. Hold files are maintained at the FPS and not at an outside matching agency. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 281 | You have been identified as an incarcerated student. If this is incorrect, contact your college's or career school's financial aid office. If corrections are needed, you may correct information directly on the paper FAFSA Submission Summary, sign it, and resubmit to the FAFSA processor. | None | Student is an incarcerated applicant. | Yes | None | No action needed. |
| 282 | N/A | Not used | N/A | N/A | N/A | N/A |
| 283 | N/A | None | Parent is a contributor and their Filed non-U.S. tax return = 5 (Did not and will not file a U.S. tax return for reasons other than low income). | No | None | Note: No comment text displays for this comment.<br>The parent's answer indicates that they did not file a U.S. tax return for a reason other than low income. This may indicate that the parent was required to file a U.S. tax return but did not. The FAA should treat this as conflicting information and follow up with the parent to ask if this is correct. For additional information on resolving conflicting information, please see the *Federal Student Aid Handbook, Application and Verification Guide*. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 284 | N/A | None | Parent Spouse or Partner is a contributor, and their Filed non-U.S. tax return = 5 (Did not and will not file a U.S. tax return for reasons other than low income). | No | None | Note: No comment text displays for this comment.<br>The parent spouse's answer indicates they did not file a U.S. tax return for a reason other than low income. This may indicate that the parent spouse was required to file a U.S. tax return but did not. The FAA should treat this as conflicting information and follow up with the parent spouse to ask if this is correct. For additional information on resolving conflicting information, please see the *Federal Student Aid Handbook, Application and Verification Guide*. |
| 285 | You reported that you are or were in foster care. You may be eligible for assistance through federal programs for foster youth, such as the John H. Chafee Foster Care Independence Program and/or the Education and Training Voucher (ETV) Program. For more information, contact your state ETV coordinator. Find your state ETV coordinator's contact information at childwelfare.gov/resources/states-territories-tribes/state-child-welfare-agency-education-contacts-independent-living-and-education-and-training/?rt=808 | None | Applicant reported they were in foster care on the online FAFSA form. | No | None | No action needed. |
| 286 | Based on information you provided on your FAFSA form, you may be eligible for other federal benefits not awarded by the U.S. Department of Education. Visit StudentAid.gov/help/means-tested-benefits for more information on federal benefits. | None | Pell eligible dependent applicant and answered yes to one of the means-tested benefit questions | No | None | No action needed. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 287 | Based on information you provided on your FAFSA form, you may be eligible for other federal benefits not awarded by the U.S. Department of Education. Visit StudentAid.gov/help/means-tested-benefits for more information on federal benefits. | None | Pell eligible independent or provisionally independent student who answered yes to one of the means-tested benefit questions | No | None | No action needed. |
| 288 | The U.S. Department of Homeland Security's United States Citizen and Immigration Service has identified an existing case. | None | DHS Primary Match Status = D (Duplicate Case) | Yes | None | Resolution required.<br>The FAA should check to confirm a case number isn't already provided on an earlier transaction for the student. If they've checked and are still unable to locate a case, they should email applicationsystemsdivision@ed.gov for help locating the case number. |
| 289 | The U.S. Department of Homeland Security's United States Citizen and Immigration Service hasn't confirmed the validity of A-Number, which is needed to receive federal student aid. Select "Make Corrections" to review or update your information. | 7/26: Updated comment text. | DHS Primary Match Status = I (Invalid A-Number) | Yes | None | Resolution required.<br>Review the student's A-Number (Alien Registration Number) and make any corrections as needed. |
| 290 | N/A | Not used | N/A | N/A | N/A | N/A |
| 291 | You reported that you are a veteran or are currently serving on active duty in the U.S. armed forces. You may qualify for additional veteran benefits administered by the U.S. Department of Veteran Affairs or Department of Defense. Visit StudentAid.gov/understand-aid/types/military for more information. | None | Veteran or on active duty | No | None | No action needed. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 292 | N/A | Comment not used. | N/A | N/A | N/A | N/A |
| 293 | N/A | Comment not used. | N/A | N/A | N/A | N/A |
| 294 | N/A | Comment not used. | N/A | N/A | N/A | N/A |
| 295 | The marital status reported for your parent does not appear to agree with the family size reported. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Updated comment text. | Parent is married and Updated Family Size is less than 3 | No | 32 | Resolution Required.<br>Review and correct either the Parent Marital Status and/or Family Size. |
| 296 | The marital status reported for your parent does not appear to agree with the family size reported. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to update their information. | 7/26: Updated comment text. | Parent is not married and Updated Family Size is less than 2 | No | 33 | Resolution Required.<br>Review and correct either the Parent Marital Status and/or Family Size. |
| 297 | N/A | Not used | N/A | N/A | N/A | N/A |
| 298 | Your FAFSA form has been selected for verification. This is a review process where your school has the authority to request copies of certain financial documents from you and your parent(s). | None | Selected for verification, dependent | No | None | No action needed. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 299 | Your FAFSA form has been selected for verification. This is a review process where your school has the authority to request copies of certain financial documents from you and your spouse. | None | Selected for verification, independent | No | None | No action needed. |
| 300 | This FAFSA Submission Summary reflects your financial aid administrator's use of professional judgment. | None | Professional Judgment = 1 (Yes) | No | None | No action needed. |
| 301 | N/A | Deleted comment. | N/A | N/A | N/A | N/A |
| 302 | U.S. Department of Education /MOHELA, 1-888-866-4352 (ED Servicer 512) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 303 | N/A | Deleted comment. | N/A | N/A | N/A | N/A |
| 304 | U.S. Department of Education/Edfinancial, 1-855-337-6884 (ED Servicer 507) | None | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |
| 305 | Your identity could not be fully confirmed by TransUnion. You must contact the Federal Student Aid Information Center at 1-800-433-3243 and provide them with code 305. | 7/26: Revised comment text. | Student – No Match for Transunion match | No | 48 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 306 | Your Identity could not be fully confirmed by TransUnion because your first or last name didn't match their records. You must contact the Federal Student Aid Information Center at 1-800-433-3243 and provide them with code 306. | 7/26: Revised comment text. | Student – First/Last Name Mismatch for Transunion match | No | 49 | Resolution Required. |
| 307 | Your identity could not be fully confirmed by TransUnion because your date of birth did not match their records. You must contact the Federal Student Aid Information Center at 1-800-433-3243 and provide them with code 307. | 7/26: Revised comment text. | Student – DOB Mismatch for Transunion match | No | 50 | Resolution Required. |
| 308 | Your identity could not be fully confirmed by TransUnion because the address you entered did not match their records. You must contact the Federal Student Aid Information Center at 1-800-433-3243 and provide them with code 308. | 7/26: Revised comment text. | Student – Address Mismatch for Transunion match | No | 51 | Resolution Required. |
| 309 | The validation of your (student) identity is pending with TransUnion. To receive federal student aid, you must be a U.S. citizen (or national) or an eligible noncitizen, such as a U.S. permanent resident, a resident of certain Pacific Islands, or as determined by the Department of Homeland Security. You must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243 for next steps. | 7/26: Revised comment text. | Student – Pending match for Transunion match | No | 52 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 310 | Your parent's identity couldn't be confirmed by TransUnion. To resolve this issue, you and your parent must take the following actions.<br>First, your parent should resolve the issue with TransUnion by establishing their online account. Your parent should:<br>1. Go to StudentAid.gov and select "Create Account" in the right-hand corner. (If your parent already has an account, proceed to the steps to re-invite your parent to your FAFSA form.)<br>2. Complete the account creation process.<br>Next, you must refresh your FAFSA form for the revised account information by re-inviting your parent:<br>1. Go to StudentAid.gov and select your FAFSA form from your account Dashboard or the "My Activity" page.<br>2. On the "Details" page, scroll down to the contributor card.<br>3. Select "Manage Contributor Info."<br>4. Confirm you want to change the information about your parent contributor.<br>Once you send a new invite to your parent, their information will be removed from your FAFSA form and they may be required to re-enter certain information prior to submission.<br>Finally, your parent must do the following:<br>1. Accept the invitation that you sent to their email. Your parent should see your FAFSA form on their "My Activity" page after logging in to their account.<br>2. Select your FAFSA form, answer the necessary questions by navigating through the form, and sign and submit the form.<br>If you need help, contact the Federal Student Aid Information Center at 1-800-433-3243 and provide them with code 310. | 7/26: Revised comment text. | Parent – No Match for Transunion match | No | 53 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 311 | Your parent's identity couldn't be confirmed by TransUnion. To resolve this issue, you and your parent must take the following actions.<br>First, your parent should resolve the issue with TransUnion by establishing their online account. Your parent should:<br>1. Go to StudentAid.gov and select "Create Account" in the right-hand corner. (If your parent already has an account, proceed to the steps to re-invite your parent to your FAFSA form.)<br>2. Complete the account creation process.<br>Next, you must refresh your FAFSA form for the revised account information by re-inviting your parent:<br>1. Go to StudentAid.gov and select your FAFSA form from your account Dashboard or the "My Activity" page.<br>2. On the "Details" page, scroll down to the contributor card.<br>3. Select "Manage Contributor Info."<br>4. Confirm you want to change the information about your parent contributor.<br>Once you send a new invite to your parent, their information will be removed from your FAFSA form and they may be required to re-enter certain information prior to submission.<br>Finally, your parent must do the following:<br>1. Accept the invitation that you sent to their email. Your parent should see your FAFSA form on their "My Activity" page after logging in to their account.<br>2. Select your FAFSA form, answer the necessary questions by navigating through the form, and sign and submit the form.<br>If you need help, contact the Federal Student Aid Information Center at 1-800-433-3243 and provide them with code 311. | 7/26: Revised comment text. | Parent – First/Last Name Mismatch for Transunion match | No | 54 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 312 | Your parent's identity couldn't be confirmed by TransUnion. To resolve this issue, you and your parent must take the following actions.<br>First, your parent should resolve the issue with TransUnion by establishing their online account. Your parent should:<br>1. Go to StudentAid.gov and select "Create Account" in the right-hand corner. (If your parent already has an account, proceed to the steps to re-invite your parent to your FAFSA form.)<br>2. Complete the account creation process.<br>Next, you must refresh your FAFSA form for the revised account information by re-inviting your parent:<br>1. Go to StudentAid.gov and select your FAFSA form from your account Dashboard or the "My Activity" page.<br>2. On the "Details" page, scroll down to the contributor card.<br>3. Select "Manage Contributor Info."<br>4. Confirm you want to change the information about your parent contributor.<br>Once you send a new invite to your parent, their information will be removed from your FAFSA form and they may be required to re-enter certain information prior to submission.<br>Finally, your parent must do the following:<br>1. Accept the invitation that you sent to their email. Your parent should see your FAFSA form on their "My Activity" page after logging in to their account.<br>2. Select your FAFSA form, answer the necessary questions by navigating through the form, and sign and submit the form.<br>If you need help, contact the Federal Student Aid Information Center at 1-800-433-3243 and provide them with code 312. | 7/26: Revised comment text. | Parent – DOB Mismatch for Transunion match | No | 55 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 313 | Your parent's identity couldn't be confirmed by TransUnion. To resolve this issue, you and your parent must take the following actions.<br>First, your parent should resolve the issue with TransUnion by establishing their online account. Your parent should:<br>1. Go to StudentAid.gov and select "Create Account" in the right-hand corner. (If your parent already has an account, proceed to the steps to re-invite your parent to your FAFSA form.)<br>2. Complete the account creation process.<br>Next, you must refresh your FAFSA form for the revised account information by re-inviting your parent:<br>1. Go to StudentAid.gov and select your FAFSA form from your account Dashboard or the "My Activity" page.<br>2. On the "Details" page, scroll down to the contributor card.<br>3. Select "Manage Contributor Info."<br>4. Confirm you want to change the information about your parent contributor.<br>Once you send a new invite to your parent, their information will be removed from your FAFSA form and they may be required to re-enter certain information prior to submission.<br>Finally, your parent must do the following:<br>1. Accept the invitation that you sent to their email. Your parent should see your FAFSA form on their "My Activity" page after logging in to their account.<br>2. Select your FAFSA form, answer the necessary questions by navigating through the form, and sign and submit the form.<br>If you need help, contact the Federal Student Aid Information Center at 1-800-433-3243 and provide them with code 313. | 7/26: Revised comment text. | Parent – Address Mismatch for Transunion match | No | 56 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 314 | The validation of your parent's identity is pending with TransUnion. Your parent must contact the Federal Student Aid Information Center at 1-800-433-3243 for next steps. | 7/26: Revised comment text. | Parent – Pending match for Transunion match | No | 57 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 315 | The identity of your parent's spouse or partner couldn't be confirmed by TransUnion. To resolve this issue, you and your parent's spouse or partner must take the following actions.<br>First, your parent's spouse or partner should resolve the issue with TransUnion by establishing their online account. Your parent's spouse or partner should:<br>1. Go to StudentAid.gov and select "Create Account" in the right-hand corner. (If your parent's spouse or partner already has an account, proceed to the steps to re-invite them to your FAFSA form.)<br>2. Complete the account creation process.<br>Next, you must refresh your FAFSA form for the revised account information by re-inviting your parent's spouse or partner:<br>1. Go to StudentAid.gov and select your FAFSA form from your account Dashboard or the "My Activity" page.<br>2. On the "Details" page, scroll down to the contributor card.<br>3. Select "Manage Contributor Info."<br>4. Confirm you want to change the information about your parent's spouse or partner.<br>Once you send a new invite to your parent's spouse or partner, their information will be removed from your FAFSA form and they may be required to re-enter certain information prior to submission.<br>Finally, your parent's spouse or partner must do the following:<br>1. Accept the invitation that you sent to their email. Your parent's spouse or partner should see your FAFSA form on their "My Activity" page after logging in to their account.<br>2. Select your FAFSA form, answer the necessary questions by navigating through the form, and sign and submit the form.<br>If you need help, contact the Federal Student Aid Information Center at 1-800-433-3243 and provide them with code 315. | 7/26: Revised comment text. | Parent Spouse or Partner – No Match for Transunion match | No | 58 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 316 | The identity of your parent's spouse or partner couldn't be confirmed by TransUnion. To resolve this issue, you and your parent's spouse or partner must take the following actions.<br>First, your parent's spouse or partner should resolve the issue with TransUnion by establishing their online account. Your parent's spouse or partner should:<br>1. Go to StudentAid.gov and select "Create Account" in the right-hand corner. (If your parent's spouse or partner already has an account, proceed to the steps to re-invite them to your FAFSA form.)<br>2. Complete the account creation process.<br>Next, you must refresh your FAFSA form for the revised account information by re-inviting your parent's spouse or partner:<br>1. Go to StudentAid.gov and select your FAFSA form from your account Dashboard or the "My Activity" page.<br>2. On the "Details" page, scroll down to the contributor card.<br>3. Select "Manage Contributor Info."<br>4. Confirm you want to change the information about your parent's spouse or partner.<br>Once you send a new invite to your parent's spouse or partner, their information will be removed from your FAFSA form and they may be required to re-enter certain information prior to submission.<br>Finally, your parent's spouse or partner must do the following:<br>1. Accept the invitation that you sent to their email. Your parent's spouse or partner should see your FAFSA form on their "My Activity" page after logging in to their account.<br>2. Select your FAFSA form, answer the necessary questions by navigating through the form, and sign and submit the form.<br>If you need help, contact the Federal Student Aid Information Center at 1-800-433-3243 and provide them with code 316. | 7/26: Revised comment text. | Parent Spouse or Partner – First/Last Name Mismatch for Transunion match | No | 59 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 317 | The identity of your parent's spouse or partner couldn't be confirmed by TransUnion. To resolve this issue, you and your parent's spouse or partner must take the following actions.<br>First, your parent's spouse or partner should resolve the issue with TransUnion by establishing their online account. Your parent's spouse or partner should:<br>1. Go to StudentAid.gov and select "Create Account" in the right-hand corner. (If your parent's spouse or partner already has an account, proceed to the steps to re-invite them to your FAFSA form.)<br>2. Complete the account creation process.<br>Next, you must refresh your FAFSA form for the revised account information by re-inviting your parent's spouse or partner:<br>1. Go to StudentAid.gov and select your FAFSA form from your account Dashboard or the "My Activity" page.<br>2. On the "Details" page, scroll down to the contributor card.<br>3. Select "Manage Contributor Info."<br>4. Confirm you want to change the information about your parent's spouse or partner.<br>Once you send a new invite to your parent's spouse or partner, their information will be removed from your FAFSA form and they may be required to re-enter certain information prior to submission.<br>Finally, your parent's spouse or partner must do the following:<br>1. Accept the invitation that you sent to their email. Your parent's spouse or partner should see your FAFSA form on their "My Activity" page after logging in to their account.<br>2. Select your FAFSA form, answer the necessary questions by navigating through the form, and sign and submit the form.<br>If you need help, contact the Federal Student Aid Information Center at 1-800-433-3243 and provide them with code 317. | 7/26: Revised comment text. | Parent Spouse or Partner – DOB Mismatch for Transunion match | No | 60 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 318 | The identity of your parent's spouse or partner couldn't be confirmed by TransUnion. To resolve this issue, you and your parent's spouse or partner must take the following actions.<br>First, your parent's spouse or partner should resolve the issue with TransUnion by establishing their online account. Your parent's spouse or partner should:<br>1. Go to StudentAid.gov and select "Create Account" in the right-hand corner. (If your parent's spouse or partner already has an account, proceed to the steps to re-invite them to your FAFSA form.)<br>2. Complete the account creation process.<br>Next, you must refresh your FAFSA form for the revised account information by re-inviting your parent's spouse or partner:<br>1. Go to StudentAid.gov and select your FAFSA form from your account Dashboard or the "My Activity" page.<br>2. On the "Details" page, scroll down to the contributor card.<br>3. Select "Manage Contributor Info."<br>4. Confirm you want to change the information about your parent's spouse or partner.<br>Once you send a new invite to your parent's spouse or partner, their information will be removed from your FAFSA form and they may be required to re-enter certain information prior to submission.<br>Finally, your parent's spouse or partner must do the following:<br>1. Accept the invitation that you sent to their email. Your parent's spouse or partner should see your FAFSA form on their "My Activity" page after logging in to their account.<br>2. Select your FAFSA form, answer the necessary questions by navigating through the form, and sign and submit the form.<br>If you need help, contact the Federal Student Aid Information Center at 1-800-433-3243 and provide them with code 318. | 7/26: Revised comment text. | Parent Spouse or Partner – DOB Mismatch for Transunion match | No | 61 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 319 | Identity validation for your parent's spouse is pending with TransUnion. Your parent's spouse must contact the Federal Student Aid Information Center at 1-800-433-3243 for next steps. | 7/26: Updated comment text. | Parent Spouse or Partner – Pending match for Transunion match | No | 62 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 320 | Your spouse's identity couldn't be confirmed by TransUnion. To resolve this issue, you and your spouse must take the following actions.<br>First, your spouse should resolve the issue with TransUnion by establishing their online account. Your spouse should:<br>1. Go to StudentAid.gov and select "Create Account" in the right-hand corner. (If your spouse already has an account, proceed to the steps to re-invite them to your FAFSA form.)<br>2. Complete the account creation process.<br>Next, you must refresh your FAFSA form for the revised account information by re-inviting your spouse:<br>1. Go to StudentAid.gov and select your FAFSA form from your account Dashboard or the "My Activity" page.<br>2. On the "Details" page, scroll down to the contributor card.<br>3. Select "Manage Contributor Info."<br>4. Confirm you want to change the information about your spouse contributor.<br>Once you send a new invite to your spouse, their information will be removed from your FAFSA form and they may be required to re-enter certain information prior to submission.<br>Finally, your spouse must do the following:<br>1. Accept the invitation that you sent to their email. Your spouse should see your FAFSA form on their "My Activity" page after logging in to their account.<br>2. Select your FAFSA form, answer the necessary questions by navigating through the form, and sign and submit the form.<br>If you need help, contact the Federal Student Aid Information Center at 1-800-433-3243 and provide them with code 320. | 7/26: Revised comment text. | Student Spouse – No Match for Transunion match | No | 63 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 321 | Your spouse's identity couldn't be confirmed by TransUnion. To resolve this issue, you and your spouse must take the following actions.<br>First, your spouse should resolve the issue with TransUnion by establishing their online account. Your spouse should:<br>1. Go to StudentAid.gov and select "Create Account" in the right-hand corner. (If your spouse already has an account, proceed to the steps to re-invite them to your FAFSA form.)<br>2. Complete the account creation process.<br>Next, you must refresh your FAFSA form for the revised account information by re-inviting your spouse:<br>1. Go to StudentAid.gov and select your FAFSA form from your account Dashboard or the "My Activity" page.<br>2. On the "Details" page, scroll down to the contributor card.<br>3. Select "Manage Contributor Info."<br>4. Confirm you want to change the information about your spouse contributor.<br>Once you send a new invite to your spouse, their information will be removed from your FAFSA form and they may be required to re-enter certain information prior to submission.<br>Finally, your spouse must do the following:<br>1. Accept the invitation that you sent to their email. Your spouse should see your FAFSA form on their "My Activity" page after logging in to their account.<br>2. Select your FAFSA form, answer the necessary questions by navigating through the form, and sign and submit the form.<br>If you need help, contact the Federal Student Aid Information Center at 1-800-433-3243 and provide them with code 321. | 7/26: Revised comment text. | Student Spouse – First/Last Name Mismatch for Transunion match | No | 64 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 322 | Your spouse's identity couldn't be confirmed by TransUnion. To resolve this issue, you and your spouse must take the following actions.<br>First, your spouse should resolve the issue with TransUnion by establishing their online account. Your spouse should:<br>1. Go to StudentAid.gov and select "Create Account" in the right-hand corner. (If your spouse already has an account, proceed to the steps to re-invite them to your FAFSA form.)<br>2. Complete the account creation process.<br>Next, you must refresh your FAFSA form for the revised account information by re-inviting your spouse:<br>1. Go to StudentAid.gov and select your FAFSA form from your account Dashboard or the "My Activity" page.<br>2. On the "Details" page, scroll down to the contributor card.<br>3. Select "Manage Contributor Info."<br>4. Confirm you want to change the information about your spouse contributor.<br>Once you send a new invite to your spouse, their information will be removed from your FAFSA form and they may be required to re-enter certain information prior to submission.<br>Finally, your spouse must do the following:<br>1. Accept the invitation that you sent to their email. Your spouse should see your FAFSA form on their "My Activity" page after logging in to their account.<br>2. Select your FAFSA form, answer the necessary questions by navigating through the form, and sign and submit the form.<br>If you need help, contact the Federal Student Aid Information Center at 1-800-433-3243 and provide them with code 322. | 7/26: Revised comment text. | Student Spouse – DOB Mismatch for Transunion match | No | 65 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 323 | Your spouse's identity couldn't be confirmed by TransUnion. To resolve this issue, you and your spouse must take the following actions.<br>First, your spouse should resolve the issue with TransUnion by establishing their online account. Your spouse should:<br>1. Go to StudentAid.gov and select "Create Account" in the right-hand corner. (If your spouse already has an account, proceed to the steps to re-invite them to your FAFSA form.)<br>2. Complete the account creation process.<br>Next, you must refresh your FAFSA form for the revised account information by re-inviting your spouse:<br>1. Go to StudentAid.gov and select your FAFSA form from your account Dashboard or the "My Activity" page.<br>2. On the "Details" page, scroll down to the contributor card.<br>3. Select "Manage Contributor Info."<br>4. Confirm you want to change the information about your spouse contributor.<br>Once you send a new invite to your spouse, their information will be removed from your FAFSA form and they may be required to re-enter certain information prior to submission.<br>Finally, your spouse must do the following:<br>1. Accept the invitation that you sent to their email. Your spouse should see your FAFSA form on their "My Activity" page after logging in to their account.<br>2. Select your FAFSA form, answer the necessary questions by navigating through the form, and sign and submit the form.<br>If you need help, contact the Federal Student Aid Information Center at 1-800-433-3243 and provide them with code 323. | 7/26: Revised comment text. | Student Spouse – Address Mismatch for Transunion match | No | 66 | Resolution Required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 324 | The validation of your spouse's identity is pending with TransUnion. Your spouse must contact the Federal Student Aid Information Center at 1-800-433-3243 for next steps. | 7/26: Revised comment text. | Student Spouse – Pending match for Transunion match | No | 67 | Resolution Required. |
| 325 | You didn't report information about your parents because you indicated that you don't live with a parent or guardian and are either 1) homeless, or 2) supporting yourself and at risk of becoming homeless. You need to follow up with your college's or career school's financial aid office before your eligibility for federal student aid can be determined. A financial aid administrator may request documentation of your status in order to complete their review of your FAFSA form. | 7/26: Revised comment text. | Provisionally Independent – Unaccompanied and homeless | Yes | None | Resolution Required.<br>The FAA must consider documentation of the student's unaccompanied homeless youth status from one of the authorized entities to be adequate. In the absence of a determination made by an authorized authority, the FAA must review the student's circumstances and make the determination themselves on a case-by-case basis. For instructions making a homeless youth determination, see the *Federal Student Aid Handbook, Application and Verification Guide*. (This comment is associated with Reject 1.) |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 326 | Your Alien Registration number (A-Number) has not been verified with the U.S. Department of Homeland Security. If incorrect or missing, update your A-Number and citizenship status accordingly. If you are a U.S. citizen, update the citizenship status and submit proof of citizenship to your college's or career school's financial aid office. | None | DHS Primary Match Status = blank | Yes | None | Resolution Required.<br>Request U.S. citizen or eligible noncitizen documentation from the student. If the student failed to provide an A-Number (Alien Registration Number), a DHS match was not conducted. However, a match was still conducted with SSA to determine U.S. citizenship. If the SSA Citizenship Flag indicates that the student is a U.S. citizen, the record will not be rejected. No resolution is required, but the student should correct question 14 to reflect that the student is U.S. citizen/national. If the student is an eligible noncitizen, the student should correct their citizenship in question 14 to indicate eligible noncitizen status AND should provide an A-Number. The student's record will be sent to the DHS match to determine if the student is an eligible noncitizen. After the correction is returned, review the DHS Match Flag to determine student's eligible non-citizenship status. |
| 327 | Contact the following agency(ies) regarding your defaulted or fraudulent federal student loan(s): | None | Contacts for defaulted student loans | Yes | None | Resolution Required. |
| 328 | U.S. Department of Education/Central Research, Inc (CRI) 1-833-355-4311 or 833-355-4306 (ED Servicer 513) | 7/26: Updated comment text. | Defaulted loan | No | None | Resolution Required.<br>A defaulted loan for this student is held by this agency. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 329 | There was an issue while processing your FAFSA form. Unfortunately, we were not able to calculate a Student Aid Index (SAI) or determine your Pell Grant eligibility. We are working on resolving the issue. No action is required from you at this time. The colleges or career schools you listed on your FAFSA form will receive updates as the issue is resolved. | None | SAI is blank and current transaction is not rejected. | No | 68 | Resolution Required.<br>To resolve reject 68 on this record, review electronic announcement APP-25-24 to determine the appropriate resolution. |
| 330 | Your parent didn't report their spouse's date of birth. Your parent must log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page to provide their spouse's date of birth. | 7/26: Revised comment text. | Parent Spouse or Partner date of birth is blank. | No | 69 | Resolution Required. |
| 331 | Our systems indicated that your StudentAid.gov account may be compromised, so we're unable to calculate your federal student aid eligibility at this time. Call the Federal Student Aid Information Center at 1-800-433-3243 for support.<br>Once your account issue is resolved, log in to StudentAid.gov, start a correction by selecting "Make Corrections" from the "My Activity" page, navigate through the form, and sign and submit the form. | 9/26: Updated Action Needed to link electronic announcement.<br>7/26: Revised comment text and action needed. | Student PAS Compromise Flag is TRUE. | No | 70 | Resolution Required.<br>Student must verify/recover their account by calling the Federal Student Aid Center at 1-800-433-3243.<br>Review electronic announcement APP-25-24 for additional information. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 332 | Your parent's StudentAid.gov account may be compromised, so we're unable to calculate your federal student aid eligibility at this time.<br>Your parent should call the Federal Student Aid Information Center at 1-800-433-3243 for support.<br>Once your parent's issue is resolved, they can log in to StudentAid.gov and start a correction by selecting "Make Corrections" from the "My Activity" page. They will need to navigate through the form, and sign and submit the form. | 9/26: Updated Action Needed to remove extraneous text and link electronic announcement.<br>7/26: Revised comment text and action needed. | Parent PAS Compromise Flag is TRUE. | No | 71 | Resolution Required.<br>Parent must verify/recover their account by calling the Federal Student Aid Information Center at 1-800-433-3243.<br>Review electronic announcement APP-25-24 for additional information. |
| 333 | The StudentAid.gov account for your parent's spouse or partner may be compromised, so we're unable to calculate your federal student aid eligibility at this time.<br>Your parent's spouse or partner should call the Federal Student Aid Information Center at 1-800-433-3243 for support.<br>Once their issue is resolved, your parent's spouse or partner can log in to StudentAid.gov and start a correction by selecting "Make Corrections" from the "My Activity" page. They will need to navigate through the form, and sign and submit the form. | 9/26: Updated Action Needed to link electronic announcement.<br>7/26: Revised comment text and action needed. | Parent Spouse or Partner PAS Compromise Flag is TRUE. | No | 72 | Resolution Required.<br>Parent Spouse or Partner must verify/recover their account by calling the Federal Student Aid Information Center at 1-800-433-3243.<br>Review electronic announcement APP-25-24 for additional information. |
| 334 | Your spouse's StudentAid.gov account may be compromised, so we're unable to calculate your federal student aid eligibility at this time.<br>Your spouse should call the Federal Student Aid Information Center at 1-800-433-3243 for support.<br>Once your spouse's issue is resolved, they can log in to StudentAid.gov and start a correction by selecting "Make Corrections" from the "My Activity" page. They will need to navigate through the form, and sign and submit the form. | 9/26: Updated Action Needed to link electronic announcement.<br>7/26: Revised comment text and action needed. | Student Spouse PAS Compromise Flag is TRUE. | No | 73 | Resolution Required.<br>Student Spouse must verify/recover their account by calling the Federal Student Aid Information Center at 1-800-433-3243.<br>Review electronic announcement APP-25-24 for additional information. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 335 | The state is missing from your mailing address. Log in to StudentAid.gov and select “Settings” to add this information to your account. Then select “Make Corrections” to update the information on your FAFSA form. Navigate through the rest of the form, make any other necessary changes, sign, and submit your correction. | 7/26: Revised comment text. | Missing the state for the mailing address | No | 9 | Resolution Required.<br>Provide the student’s mailing state. |
| 336 | The state is missing from your parent’s mailing address. Your parent must log in to StudentAid.gov and select “Settings” to add this information to their account. Then select “Make Corrections” to update the information on your FAFSA form. Your parent must then navigate through the rest of the form, make any other necessary changes, sign, and submit the correction. | 7/26: Revised comment text. | Missing the state for the mailing address | No | 34 | Resolution Required.<br>Provide the parent’s mailing state. |
| 337 | The state is missing from the mailing address for your parent’s spouse or partner. Your parent’s spouse or partner must log in to StudentAid.gov and select “Settings” to add this information to their account. Then select “Make Corrections” to update the information on your FAFSA form. Your parent’s spouse or partner must then navigate through the rest of the form, make any other necessary changes, sign, and submit the correction. | 7/26: Revised comment text. | Missing the state for the mailing address | No | 43 | Resolution Required.<br>Provide the parent spouse or partner’s mailing state. |
| 338 | The state is missing from your spouse’s mailing address. Your spouse must log in to StudentAid.gov and select “Settings” to add this information to their account. Then select “Make Corrections” to update the information on your FAFSA form. Your spouse must then navigate through the rest of the form, make any other necessary changes, sign, and submit the correction. | 7/26: Revised comment text. | Missing the state for the mailing address | No | 23 | Resolution Required.<br>Provide the student’s spouse’s mailing state. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 339 | Your identity couldn't be confirmed by TransUnion. You need to confirm that the information provided on your FAFSA form matches your StudentAid.gov account information, which can be found in Account Settings. If the information is correct, no further action is needed at this time. | None | Student TransUnion Match is inconclusive. | No | None | This information was unavailable at the time of publication but will be updated in the future. |
| 340 | Your spouse's identity couldn't be confirmed by TransUnion. Your spouse needs to confirm that the information they provided on your FAFSA form matches their StudentAid.gov account information, which can be found in Account Settings. If the information is correct, no further action is needed at this time. | None | Student spouse TransUnion Match is inconclusive. | No | None | This information was unavailable at the time of publication but will be updated in the future. |
| 341 | Your parent's identity couldn't be confirmed by TransUnion. Your parent needs to confirm that the information they provided on your FAFSA form matches their StudentAid.gov account information, which can be found in Account Settings. If the information is correct, no further action is needed at this time. | None | Parent TransUnion Match is inconclusive. | No | None | This information was unavailable at the time of publication but will be updated in the future. |
| 342 | The identity of your parent's spouse or partner couldn't be confirmed by TransUnion. Your parent's spouse or partner needs to confirm that the information they provided on your FAFSA form matches their StudentAid.gov account information, which can be found in Account Settings. If the information is correct, no further action is needed at this time. | None | Parent Spouse or Partner TransUnion Match is inconclusive. | No | None | This information was unavailable at the time of publication but will be updated in the future. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 343 | Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have received a total amount of federal student loans that exceeds the aggregate loan limits established for the federal student loan programs for graduate or professional students, starting with the 2026–27 award year. | 7/26: Updated the comment text, reason for comment, and added the action needed. | NSLDS Loan Limit Exception Flag = N (Meets new limits) AND NSLDS Graduate Combination Loan Limit Flag= E (Exceeded Limit) OR NSLDS Professional Combination Loan Limit Flag = E (Exceeded Limit)<br><br>Meets criteria for new aggregate loan limits and currently exceeds the graduate and professional aggregate loan limits. | Yes | None | Resolution Required.<br><br>In general, students who have exceeded the graduate and/or professional aggregate loan limits are not eligible to receive additional *Title IV* loans. However, if an “R” is reported in the NSLDS Graduate Combined Loan Limit Flag field or the NSLDS Professional Combined Loan Limit Flag field on the ISIR, the school must review the student’s complete NSLDS loan history to determine whether the loan or loans that caused the aggregate loan limit overage are associated with the reported “R.” If the excess is attributed to loans marked with an “R,” the student regains eligibility to participate in the federal student aid programs. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 344 | Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have federal student loans close to or equal to the aggregate loan limits established for the federal student loan programs for graduate or professional students, starting with the 2026–27 award year. For this reason, your eligibility for additional federal student loans may be limited. | 7/26: Updated the comment text, reason for comment, and added the action needed. | NSLDS Loan Limit Exception Flag = N (Meets new limits) AND NSLDS Graduate Combination Loan Limit Flag = C (Close to or Equal to Limit) OR NSLDS Professional Combination Loan Limit Flag = C (Close to or Equal to Limit)<br><br>Meets criteria for new aggregate loan limits and is currently close to or equal to the aggregate loan limits. | No | None | Resolution Required.<br><br>Schools must review aggregate loan amounts to determine whether the borrower is close to or equal to the graduate and/or professional aggregate loan limits. If the borrower is close or equal to the applicable limits, the school should exercise caution when originating additional *Title IV* loans to make sure the borrower does not exceed those limits.<br><br>If the borrower is exceeding the graduate and/or the professional aggregate loan limits, see Action Needed for comment 343. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 345 | Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have received a total amount of federal student loans that exceeds the aggregate loan limits established for the federal student loan programs for graduate or professional students, starting with the 2026–27 award year. However, you may have reaffirmed the excess debt with your loan servicer, restoring your eligibility to participate in the federal student aid programs. | 7/26: Updated the comment text, reason for comment, and added the action needed. | NSLDS Loan Limit Exception Flag = N (Meets new limits) AND NSLDS Graduate Combination Loan Limit Flag = R (Exceeded loan limit and reaffirmed debt) OR NSLDS Professional Combination Loan Limit Flag = R (Exceeded loan limit and reaffirmed debt)<br><br>Meets criteria for new aggregate loan limits and exceeded the applicable limits and has reaffirmed the excess debt. | Yes | None | Resolution Required.<br><br>In general, students who borrow in excess of aggregate loan limits are ineligible to receive further *Title IV* assistance. However, if an "R" is reported in the NSLDS Graduate Combined Loan Limit Flag field or the NSLDS Professional Combined Loan Limit Flag field on the ISIR, the school must review the student's complete NSLDS loan history to determine whether the loan or loans that caused the aggregate loan limit overage are associated with the reported "R." If the excess is attributed to loans marked with an "R," the student regains eligibility to participate in the federal student aid programs. |
| 346 | Based upon data provided by the National Student Loan Data System (NSLDS®) database, we determined that the student recipient may have received a total amount of Parent PLUS loans that is equal to or exceeds the Parent PLUS aggregate loan limit established for the federal student loan programs, starting with the 2026–27 award year. | 7/26: Updated the comment text, reason for comment, and added the action needed. | NSLDS Loan Limit Exception Flag = N (Meets new limits) AND NSLDS Parent PLUS Loan Limit Flag = E (Exceeded limit)<br><br>Meets criteria for new aggregate loan limits and currently exceeds the Parent PLUS aggregate loan limits. | Yes | None | Resolution Required.<br><br>The student recipient has reached the Parent PLUS aggregate loan limit of $65,000 and is therefore not eligible to receive any additional PLUS loans for parent borrowers on their behalf, regardless of whether any previous PLUS loans for parent borrowers have been repaid, forgiven, or discharged. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 347 | Based upon data provided by the National Student Loan Data System (NSLDS®) database, we determined that the student recipient may have received a total amount of Parent PLUS loans that is close to the aggregate loan limit established for the federal student loan programs, starting with the 2026–27 award year. For this reason, their eligibility for additional PLUS loans for parent borrowers may be limited. | 7/26: Updated the comment text, reason for comment, and added the action needed. | NSLDS Loan Limit Exception Flag = N (Meets new limits) AND NSLDS Parent PLUS Loan Limit Flag = C (Close to or equal to limit)<br>Meets criteria for new aggregate loan limits and is currently close to or equals the Parent PLUS aggregate loan limits. | No | None | Resolution Required.<br>Schools must review the PLUS loans for parent borrowers received on behalf of the student to determine whether the student recipient is close to Parent PLUS aggregate loan limit. If the borrower is close to the applicable limit, the school should exercise caution when originating additional PLUS loans for parent borrowers to make sure the student recipient does not exceed the limit.<br>If the student recipient is exceeding the Parent PLUS aggregate loan limit, see Action Needed for comment 346. |
| 348 | Based upon data provided by the National Student Loan Data System (NSLDS®) database, we determined that you may have received a total amount of federal student loans that is equal to or exceeds the lifetime maximum aggregate loan limits established for the federal student loan programs, starting with the 2026–27 award year. | 7/26: Updated the comment text, reason for comment, and added the action needed. | NSLDS Loan Limit Exception Flag = N (Meets new limits) AND NSLDS Lifetime Maximum Loan Limit Flag = E (Exceeded limit)<br>Meets criteria for new aggregate loan limits and exceeds the lifetime maximum loan limits. | Yes | None | Resolution Required.<br>The student recipient has reached the Lifetime Maximum aggregate loan limit of $257,500 and is therefore not eligible to receive any *Title IV* loans, regardless of whether any previous loans have been repaid, forgiven, or discharged. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 349 | Based upon data provided by the National Student Loan Data System (NSLDS®) database, we determined that you may have received a total amount of federal student loans that is close to the lifetime maximum aggregate loan limits established for the federal student loan programs, starting with the 2026–27 award year. For this reason, your eligibility for additional federal student loans may be limited. | 7/26: Updated the comment text, reason for comment, and added the action needed. | NSLDS Loan Limit Exception Flag = N (Meets new limits) AND NSLDS Lifetime Maximum Loan Limit Flag = C (Close to or equal to limit)<br>Meets criteria for new aggregate loan limits and is close to or equal to the lifetime maximum loan limits. | No | None | Resolution Required.<br>Schools must review the loans the borrower received to determine whether the borrower is close to the Lifetime Maximum aggregate loan limit. If the borrower is close to the applicable limit, the school should exercise caution when originating additional loans to make sure the borrower does not exceed the limit.<br>If the borrower is exceeding the Lifetime Maximum aggregate loan limit, see Action Needed for comment 348. |
| 350 | Based upon data provided by the National Student Loan Data System (NSLDS®) database, we determined that you may have received a total amount of federal student loans that is equal to or exceeds the lifetime maximum loan limits established for the federal student loan programs. However, one or more loans were canceled, which may have restored your eligibility to participate in the federal student aid programs. | 7/26: Updated the comment text and added the action needed. | NSLDS Postscreening Reason Code = 30 (Lifetime maximum aggregate loan limit resolved) | No | None | Resolution Required.<br>Schools should verify that the borrower has reported loans or disbursements that were canceled, resulting in the borrower no longer being close to or exceeding the lifetime maximum aggregate loan limit. |
| 351 | Based upon data provided by the National Student Loan Data System (NSLDS®) database, we determined that the student recipient may have received a total amount of Parent PLUS loans that is equal to or exceeds the aggregate loan limit established for the federal student loan programs. However, one or more loans were canceled, which may have restored their eligibility for additional PLUS loans for parent borrowers. | 7/26: Updated the comment text and added the action needed. | NSLDS Postscreening Reason Code = 33 (Parent PLUS aggregate loan limit resolved) | No | None | Resolution Required.<br>Schools should verify that the student recipient has reported loans or disbursements that were canceled, resulting in the borrower no longer being close to or exceeding the Parent PLUS aggregate loan limit. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 352 | Data from the National Student Loan Data System (NSLDS®) database indicates that a change in your financial aid history or enrollment status may have impacted your interim exception eligibility. As a result, you may have limited eligibility for additional federal student loans. | 7/26: Updated the comment text, reason for comment, FPS C Flag, and added action needed. | NSLDS Post-screening Reason Code = 34 (Loan Limit Exception Flag status change) | No | None | Resolution Required.<br>NSLDS has indicated that the borrower's Loan Limit Exception status has changed, which means their aggregate loan limit eligibility has also changed. Please review NSLDS to determine whether the borrower meets the interim exception criteria and remains eligible for the previous aggregate loan limits, or whether they do not qualify for the interim exception and are therefore subject to the new aggregate loan limits, including the lifetime maximum and Parent PLUS aggregate loan limits. |
| 353 | We identified activity on your FAFSA form that may require additional review. You do not need to take any action at this time. Your college(s) or career school(s) may contact you to verify your identity. | None | ED has detected some potentially suspicious activity on the application. | No | None | No action required.<br>This information is provided to assist FAAs making their own determinations for verification self-selection. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 354 | You were selected for identity verification, but we couldn't complete the process. Contact your college's or career school's financial aid office to finish this process. | None | Applicant was selected for identity verification due to detection of increased fraud risk and ED has not verified the identity of the student. | No | 74 | If contacted by the student, the FAA must complete verification using the procedures associated with V4 verification.<br><br>Verify the student's identity and submit a correction via the FAFSA Partner Portal, using the new "'FAA Fraud Override" field. The dropdown labels are:<br><br>1 – Verification completed in person – no issues found<br>2 – Verification completed remotely – no issues found<br>3 – Verification attempted – issues found with identity<br><br>A value of 1 or 2 will override the reject, and the verification outcome will apply to the FAFSA transaction across all schools—no separate verification is required by any other institution. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 355 | You were selected for identity verification, but we couldn't complete the process. Contact your college's or career school's financial aid office to finish this process. | None | Applicant was selected for identity verification due to detection of increased fraud risk and ED has not verified the identity of the student. | No | 74 | If contacted by the student, the FAA must complete verification using the procedures associated with V4 verification.<br><br>Verify the student's identity and submit a correction via the FAFSA Partner Portal, using the new "'FAA Fraud Override" field. The dropdown labels are:<br><br>1 – Verification completed in person – no issues found<br>2 – Verification completed remotely – no issues found<br>3 – Verification attempted – issues found with identity<br><br>A value of 1 or 2 will override the reject, and the verification outcome will apply to the FAFSA transaction across all schools—no separate verification is required by any other institution. |
| 356 | We have successfully verified your identity. | None | Applicant's identify was verified. | No | None | No action required. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 357 | We have detected fraudulent activity on your FAFSA form. Contact your college's or career school's financial aid office for assistance. | None | Applicant was selected for identity verification due to detection of increased fraud risk and ED has not verified the identity of the student. | No | 75 | If contacted by the student, the FAA must complete verification using the procedures associated with V4 verification.<br><br>Verify the student's identity and submit a correction via the FAFSA Partner Portal, using the new "'FAA Fraud Override" field. The dropdown labels are:<br><br>1 – Verification completed in person – no issues found<br>2 – Verification completed remotely – no issues found<br>3 – Verification attempted – issues found with identity<br><br>A value of 1 or 2 will override the reject, and the verification outcome will apply to the FAFSA transaction across all schools—no separate verification is required by any other institution. |
| 358 | Your college or career school has successfully verified your identity. | None | Identity verification has been successfully completed by a school. | No | None | No action required. |
| 359 | Your college or career school attempted to verify your identity but was unsuccessful. Contact your college's or career school's financial aid office for assistance. | None | Identity verification was attempted by the school, but issues were found by the school. | No | 76 | No further action is required unless student provides additional information to the school. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 360 | We were unable to verify some information on your application. You do not need to take any action at this time. Your college(s) or career school(s) may contact you to verify your identity. | None | ED did not confirm the student's identity due to technical limitations. | No | None | No action required.<br>ED did not or was unable to confirm the student's identity due to technical limitations. |
| 361 | You reported an Individual Taxpayer Identification Number (ITIN) on your FAFSA form, but your Federal Student Aid account shows that you have a Social Security number (SSN).<br>If you have a paper FAFSA Submission Summary, enter your SSN and cross out your ITIN. Then sign the form and follow the instructions to mail it.<br>If you want to correct your form online, do the following:<br>1. Log in to StudentAid.gov and select "Make Corrections" to ensure the SSN in your account is updated in your FAFSA form.<br>2. Navigate through the rest of the form, make any other necessary changes, sign, and submit your correction. | None | Student has an SSN and an ITIN. | No | 77 | Resolution Required.<br>The student must complete the steps to review and correct the SSN associated with their StudentAid.gov account. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 362 | Your parent reported an Individual Taxpayer Identification Number (ITIN) on your FAFSA form, but their Federal Student Aid account shows that they have a Social Security number (SSN).<br>If you have a paper FAFSA Submission Summary, your parent should enter their SSN and cross out their ITIN. Then they should sign the form and follow the instructions to mail it.<br>If your parent wants to correct your form online, they should do the following:<br>1. Log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to ensure the SSN in their account is updated in your FAFSA form.<br>2. Navigate through the rest of the form, make any other necessary changes, sign, and submit the correction. | None | Parent has an SSN and an ITIN. | No | 78 | Resolution Required.<br>The parent must complete the steps to review and correct the SSN associated with their StudentAid.gov account. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 363 | Your parent's spouse or partner reported an Individual Taxpayer Identification Number (ITIN) on your FAFSA form, but their Federal Student Aid account shows that they have a Social Security number (SSN).<br>If you have a paper FAFSA Submission Summary, your parent's spouse or partner should enter their SSN and cross out their ITIN. Then they should sign the form and follow the instructions to mail it.<br>If your parent's spouse or partner wants to correct your form online, they should do the following:<br>1. Log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select "Make Corrections" from their "My Activity" page to ensure the SSN in their account is updated in your FAFSA form.<br>2. Navigate through the rest of the form, make any other necessary changes, sign, and submit the correction. | None | Parent Spouse or Partner has an SSN and an ITIN. | No | 79 | Resolution Required.<br>The parent's spouse or partner must complete the steps to review and correct the SSN associated with their StudentAid.gov account. |

# 2027–28 Comment Text (Continued)

| Comment Code | Comment Text | Notes | Reason for Comment | FPS C Flag | Reject Code | Action Needed |
|---|---|---|---|---|---|---|
| 364 | Your spouse reported an Individual Taxpayer Identification Number (ITIN) on your FAFSA form, but their Federal Student Aid account shows that they have a Social Security number (SSN).<br>If you have a paper FAFSA Submission Summary, your spouse should enter their SSN and cross out their ITIN. Then they should sign the form and follow the instructions to mail it.<br>If your spouse wants to correct your form online, they should do the following:<br>1. Log in to StudentAid.gov, select your FAFSA form from their account Dashboard, and select “Make Corrections” from their “My Activity” page to ensure the SSN in their account is updated in your FAFSA form.<br>2. Navigate through the rest of the form, make any other necessary changes, sign, and submit the correction. | None | Student Spouse has an SSN and an ITIN. | No | 80 | Resolution Required.<br>The student's spouse must complete the steps to review and correct the SSN associated with their StudentAid.gov account. |