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2024–25

# ***FAFSA<sup>®</sup> Specifications Guide***

## **Volume 7 – Comment Codes**

July 2024

**U.S. Department of Education's  
Federal Student Aid**



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# Acronyms

**Table 7-1: Acronyms**

<b>Acronym</b>	<b>Definition</b>
AGI	Adjusted Gross Income
A-number	Formerly called the Alien Registration number or ARN
DHS	U.S. Department of Homeland Security
DOB	date of birth
EITC	Earned Income Tax Credit
ET	Eastern time
ETV	Education and Training Voucher
FAA	Financial Aid Advisor
FAFSA®	Free Application for Federal Student Aid
FPS	FAFSA Processing System
FSAIC	Federal Student Aid Information Center
FSEOG	Federal Supplemental Educational Opportunity Grant
FTI	Federal Tax Information
HHS	U.S. Department of Health and Human Services
IRA	Individual Retirement Account
IRS	Internal Revenue Service
ISIR	Institutional Student Information Record
N/A	not applicable

<b>Acronym</b>	<b>Definition</b>
NSLDS®	National Student Loan Data System
NSLP	National Student Loan Program
SAI	Student Aid Index
SAIG	Student Aid Internet Gateway
SNAP	Supplemental Nutrition Assistance Program
SSA	Social Security Administration
SSN	Social Security number
TBD	to be determined
TANF	Temporary Assistance for Needy Families
TEACH	Teacher Education Assistance for College and Higher Education grant
TPD	Total and Permanent Disability
URL	Uniform Resource Locator
VA	U.S. Veterans Administration

# Change History Table

The change history table below is updated each time the “Comment Codes” volume of the *FAFSA Specifications Guide* is updated providing you with a cumulative list of revisions made to the document.

Review the Note column for specific changes to the information in the comment codes table. The footer is updated to include the revised date. For example, if a change is made to page 15 in April 2024, the footer will show “(Rev. 4/24)”.

**Table 7-2: Change History**

Date	Page(s)	Changes/Notes
7/23	All	Volume 7 is released
12/23	All	Volume 7 is updated and released. Changes to the comment text table are described in the Notes column.
4/24	5	Deleted comment code 001.
4/24	63	Updated comment 118 to add “agencies” at the end of the third paragraph.
4/24	74	Updated comments 151 and 152 to add a comma after “2025”.
4/24	85	Updated comment 184 to correct “o” to “or”.
4/24	114	Updated comments 283 and 284 to provide additional comment information.
4/24	124 to 142	Added comment text to comment codes 305 to 324.
4/24	143	Updated the comment number TBD to 328.
5/24	77 to 79	Updated the Reason for Comment column for comments 158 to 160 to simplify the description. These changes affected the page numbering of following pages.
5/24	113 and 114	Added the paragraph under the note in the Action Needed column for comment codes 283 and 284. Page numbers shifted from this point forward.
5/24	142	Updated the Action Needed column for comment 325 to note that this comment is associated with reject reason 1.

Date	Page(s)	Changes/Notes
7/24	Various	<p>Updated the Action Needed description for the following codes to clarify that the contributor must make corrections to their PII information; the FAA cannot make those corrections. Also, the FAA cannot add a contributor to a student's record.</p> <ul style="list-style-type: none"> <li>• Student: 006, 007, 008 and 009</li> <li>• Parent: 054, 055, 056, and 057</li> <li>• Parent Spouse or Partner: 084, 085, 086, and 087</li> <li>• Student Spouse: 115, 116, 117, and 118</li> </ul>

# 2024–25 Comment Codes

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## Overview

This volume of the Processing Codes contains comment code and text information for the 2024–25 FAFSA Submission Summary, *Institutional Student Information Record* (ISIR), and electronic FAFSA Submission Summary.

### How do the comment codes work?

The FAFSA Processing System (FPS) adds comment codes and text to the student's transaction to provide information to the student and to you about the student's processed *Free Application for Federal Student Aid* (FAFSA®).

The comment codes and text are printed on paper FAFSA Submission Summaries and on ISIRs printed from EDEExpress for Windows or other student aid software you may use. Each comment code is three digits in length and can be found in the ISIR file.

**New for 2024–25:** There is only one version of the comment text that is used across all platforms including the paper FAFSA Submission Summary and the online outputs including the FAFSA Submission Summary and FAFSA Partner Portal.

### How do I use the 2024–25 Comment Text table?

The 2024–25 Comment Text table includes the following information:

- Column 1, Comment Code: This column lists the comment number.
- Column 2, Comment Text: This column contains the text that is printed on the FAFSA Submission Summary.
- Column 3, Notes: This column describes notes about this comment.
- Column 4, Reason for the Comment: This column describes the reason or conditions that caused this comment to appear in the student's record.
- Column 5, FPS C Flag: This column indicates whether the FPS C Flag is set.

The FPS typically generates an FPS C Flag when database match results require resolution by the school.

- Column 6, Reject Code: This column indicates a reject number or letter if a reject code is associated with a comment code.

- Column 7, Action Needed: The final column describes actions needed to resolve the FPS C Flag or reject associated with the comment.

**Note:** The resolution information is provided for you to use as a quick reference. The *Federal Student Aid Handbook, Volume 1—Student Eligibility* contains detailed information about student eligibility and the action needed to resolve discrepancies found in the data matches. The [Federal Student Aid Handbook](#) is in the Knowledge Center.

### **Where can I find more information about ISIRs?**

*FAFSA Specifications Guide, Volume 6 – ISIR Guide* is designed to assist financial aid administrators with interpreting student information from ISIRs.



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## FPS C Flag

The FPS C Flag is set on a student's record based on their eligibility conditions. The following is a complete list of 2024–25 comments that are associated with the FPS C Flag:

018 to 020, 040, 076, 096, 127, 155, 158 to 160, 162 to 165, 216, 217, 221 to 253, 255, 256, 258, 260, 261, 264, 265, 276, 277, 288, 289, 293, 294, 303, 325, and 326.

Comments that generate the FPS C Flag are arranged by the areas that the comments are associated with, as shown below:

- DHS Primary Match: 155, 288, 289, and 326
- DHS Secondary Match: 293 and 294
- Social Security Administration Citizenship Status: 018 to 020
- Veterans Affairs Match Flag: 158 to 160
- National Student Loan Data System (NSLDS®): 162 to 165, 216, 217, 221 to 253, 255, 256, 258, 260, 261, 264, 265, 276, and 277
  - NSLDS Match: 162 to 165
  - Contact/Loan Type: 216 and 217
  - Potential Pell Overpayment: 221 to 226
  - Potential FSEOG Overpayment: 227 to 232
  - Potential Perkins Overpayment: 233 to 238
  - Potential TEACH Grant Overpayment: 239 to 244
  - Potential Iraq and Afghanistan Service Grant Overpayment: 245 to 250
  - Discharged Loan: 251
  - Bankruptcy: 252
  - Subsidized Loan Limit: 253, 255, 256, and 258
  - NSLDS Post-screening: 260 and 261
  - Pell Lifetime Limit: 264 and 265
  - Unusual Enrollment History: 276 and 277
- Foreign Income Exempt: 040, 076, 096, and 127
- Foreign Income: 303
- Unaccompanied Youth: 325

**Note:** In rare cases, the FPS C Flag is provided on an ISIR/FAFSA Submission Summary without a corresponding comment. This happens only if the applicant receives an excessive number of comments (including FPS C Flag comments) and some of the comments must be suppressed so that a FAFSA Submission Summary/ISIR can be generated.

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# Changes to the Comment Codes

## Comment Code Changes

This cycle year we are using a new platform and because of this, all the system edits have been completely rewritten. Because of the edit changes there are new comments and deleted comments. The comment numbers associated with the comment text have all changed, along with the reject numbers and FPS C Flag assignments. Also new this year is that there is only one version of comment text, and it is written to apply to all outputs that use comment codes and text.

When viewing or printing an electronic FAFSA Submission Summary using the FAFSA Partner Portal, or when a student is viewing or printing their electronic FAFSA Submission Summary from the web, the text for the affected comments is printed. ISIRs printed from third-party software may not print the text for the variable comments, depending on how the software was programmed. We recommend consulting with your software vendor for more information. Schools using their own software and third-party software providers may, at their discretion, program their systems to include the text on printed ISIRs.

# 2024–25 Comment Text

Table 7-3: 2024-25 Comment Text

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
001	N/A	Deleted comment.	N/A	N/A	N/A	N/A
002	This FAFSA Submission Summary reflects your college's or career school's decision to consider you an independent student.	None	Dependency Override set	No	None	No action needed.
003	You didn't report information about your parents because you indicated that you have an unusual circumstance. You need to follow up with your college's or career school's financial aid office before your eligibility for federal student aid can be determined. A financial aid administrator may request documentation of your circumstance in order to complete their review of your FAFSA form.	Updated comment text, reason for comment, and action needed	Dependency Model = Z (Provisionally Independent) with an unusual circumstance	No	1	The FAA must review the student's unusual circumstances and, on a case-by-case basis, determine if a dependency override is warranted. For further instructions on performing a professional judgment, see the <i>Federal Student Aid Handbook, Application and Verification Guide</i> .
004	You indicated that you're an independent student. For this reason, all parent information has been removed from your FAFSA form.	Updated action needed	Independent student provided parent data	No	None	No action needed.
005	We received a form with an incomplete student name. Provide your full name in your Account Settings, then visit your "Status Center Details" page to continue working on your application. You will also need to select "Make a Correction" to update your information on your FAFSA form.	Updated action needed	Warning, application is missing first name	No	None	Resolution Required. Review and correct or confirm the student's last name or first name. At minimum, a last name must be provided and is valid only if the student has only one name.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
006	<p>The Social Security Administration (SSA) couldn't confirm that the Social Security number (SSN) you reported on your FAFSA form is correct.</p> <p>If you made a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your information in your Account Settings.</li> <li>2. Once SSA verifies your account status, update the information on your FAFSA form by selecting "Make a Correction."</li> <li>3. Once the information on your FAFSA form has been updated, select "Submit."</li> </ol> <p>If you believe that the SSN you reported is correct, then follow the instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.</li> <li>2. Once SSA resolves the issue, contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Ask FSAIC to manually sync their data with SSA. You'll be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	<p>July 24: Updated action needed</p> <p>Dec 23: Updated action needed</p>	SSN not on SSA database (Student)	No	2	<p>Resolution Required.</p> <p>If the SSN is incorrect, the student must complete the steps to review and correct the SSN associated with their <a href="https://studentaid.gov">StudentAid.gov</a> account.</p> <p>If a student-initiated correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p> <p>If the student's SSN is correct, they must contact SSA to update its records. After the student receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
007	<p>The name you reported on your FAFSA form doesn't match the Social Security Administration's (SSA) records for your Social Security number (SSN).</p> <p>If you made a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your information in your Account Settings.</li> <li>2. Once SSA verifies your account status, update the information on your FAFSA form by selecting "Make a Correction."</li> <li>3. Once the information on your FAFSA form has been updated, select "Submit."</li> </ol> <p>If you believe that the name you reported is correct, then follow the instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Contact the SSA by calling 1-800-772-1213 or by visiting <a href="https://ssa.gov">ssa.gov</a>.</li> <li>2. Once SSA resolves the issue, contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Ask FSAIC to manually sync their data with SSA. You'll be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	<p>July 24: Updated action needed</p> <p>Dec 23: Updated reason for comment and action needed</p>	Student SSA Match Status = 3 (Name mismatch) Social Security Number Match, but no name match (Student)	No	3	<p>Resolution Required.</p> <p>If the name is incorrect, the student must complete the steps to review and correct the name associated with their <a href="https://StudentAid.gov">StudentAid.gov</a> account.</p> <p>If a student-initiated correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p> <p>If the student's name is correct, they must contact SSA to update its records. After the student receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
008	<p>The date of birth you reported on your FAFSA form doesn't match the Social Security Administration's (SSA) records for your Social Security number (SSN).</p> <p>If you made a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your information in your Account Settings.</li> <li>2. Once SSA verifies your account status, update the information on your FAFSA form by selecting "Make a Correction."</li> <li>3. Once the information on your FAFSA form has been updated, select "Submit."</li> </ol> <p>If you believe that the date of birth you reported is correct, then follow the instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.</li> <li>2. Once SSA resolves the issue, contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Ask FSAIC to manually sync their data with SSA. You'll be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	<p>July 24: Updated action needed</p> <p>Dec 23: Updated reason for comment and action needed</p>	<p>Student SSA Match Status = 2 (DOB mismatch)</p> <p>SSN match but no date of birth match (Student)</p>	No	4	<p>Resolution Required.</p> <p>If the date of birth is incorrect, the student must complete the steps to review and correct the date of birth associated with their <a href="https://studentaid.gov">StudentAid.gov</a> account.</p> <p>If a student-initiated correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p> <p>If the student's date of birth is correct, they must contact SSA to update its records. After the student receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
009	<p>According to the Social Security Administration's (SSA) records, the Social Security number (SSN) that you reported on your FAFSA form belongs to a deceased person.</p> <p>If you made a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your information in your Account Settings.</li> <li>2. Once SSA verifies your account status, update the information on your FAFSA form by selecting "Make a Correction."</li> <li>3. Once the information on your FAFSA form has been updated, select "Submit."</li> </ol> <p>If you believe that the SSN you reported is correct, then follow the instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.</li> <li>2. Once SSA resolves the issue, contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Ask FSAIC to manually sync their data with SSA. You'll be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	<p>July 24: Updated action needed</p> <p>Dec 23: Updated reason for comment and action needed</p>	<p>Student SSA Match Status = 5 (Deceased)</p> <p>A successful SSN match with a record that belongs to deceased person (Student)</p>	No	5	<p>Resolution Required.</p> <p>If the SSN is incorrect, the student must complete the steps to review and correct the SSN associated with their <a href="https://studentaid.gov">StudentAid.gov</a> account.</p> <p>If a student-initiated correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p> <p>If the student's SSN is correct, they must contact SSA to update its records. After the student receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p>
010	N/A	Deleted comment	N/A	N/A	N/A	N/A
011	N/A	Not used	N/A	N/A	N/A	N/A

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
012	N/A	Not used	N/A	N/A	N/A	N/A
013	<p>You reported that your Social Security number (SSN) is the same as someone else who contributed to your FAFSA form.</p> <p>Update your contributor information on your FAFSA form. If necessary, have your contributor log in to StudentAid.gov and update their SSN in their Account Settings. Once the information is updated, and the SSNs no longer match, have your contributor select “Make a Correction” to update their information on your application.</p>	Updated reason for comment and action needed	Student SSA Match Status = 4 (Full match) and SSN is equal to the SSN for the Parent, Parent’s spouse or partner, Student Spouse, or Preparer Student’s SSN matches but is equal to another contributor’s SSN	No	None	<p>Resolution Required.</p> <p>If a contributor’s SSN is incorrect, the student or the contributor can correct the SSN on the FAFSA Submission Summary.</p> <p>If a correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p>
014	You reported that you live in a foreign country, but left the “Country” field blank. Select “Make a Correction” to update your information.	None	Mailing State is Foreign Country, Country is blank	No	6	<p>Resolution Required.</p> <p>Provide the Foreign Country.</p>
015	N/A	Not used	N/A	N/A	N/A	N/A
016	<p>You changed your marital status. You must report your marital status as of the date you submitted your FAFSA form.</p> <p>Select “Make a Correction” to update your information.</p>	None	Student’s Marital Status corrected	No	None	No action needed.



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
017	You didn't indicate on your FAFSA form that you're a U.S. citizen or eligible noncitizen. To receive federal student aid, you must be a U.S. citizen (or national) or an eligible noncitizen, such as a U.S. permanent resident, a resident of certain Pacific Islands, or as determined by the Department of Homeland Security. Select "Make a Correction" if you need to update your information.	Updated action needed	DHS Primary Verification match not conducted; student indicated they are not eligible. Match Flag = blank (record not sent)	No	7	Resolution Required. Request U.S. citizen or eligible noncitizen documentation from the student. If the student failed to provide an A-number, a DHS match was not conducted. However, a match was still conducted with SSA to determine U.S. citizenship. If the SSA Citizenship Flag indicates that the student is a U.S. citizen, the record will not be rejected. No resolution is required, but the student should correct question 13 to reflect that the student is U.S. citizen/national. If the student is an eligible noncitizen, the student should correct their citizenship in question 13 to indicate eligible noncitizen status AND should provide an A-number. The student's record will be sent to the DHS match to determine if the student is an eligible noncitizen. After the correction is returned, review the DHS Match Flag to determine student's eligible non-citizenship status.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
018	<p>The Social Security Administration didn't confirm that you're a U.S. citizen. You need to reach out to your college's or career school's financial aid office to provide documentation of your citizenship (such as, your U.S. passport, Certificate of Naturalization, or birth certificate).</p> <p>If your documents support your status as a U.S. citizen, the college's or career school's financial aid office will make a copy of your documentation and continue to process your federal student aid. However, if you're an eligible noncitizen, select "Make a Correction" to update your information.</p>	Updated comment text and reason for comment	<p>Citizenship = 1 (U.S. Citizen) AND, Student SSA Citizenship Flag Results is any of the following:</p> <ul style="list-style-type: none"> <li>• B (Legal alien, eligible to work)</li> <li>• C (Legal alien, not eligible to Work)</li> <li>• D (Other)</li> <li>• E (Alien, student restricted, work authorized)</li> <li>• F (Conditionally legalized alien)</li> <li>• * (Foreign)</li> </ul>	Yes	None	<p>Resolution Required.</p> <p>Request from the student U.S. citizen documentation (such as a birth certificate or passport) or eligible noncitizen documentation (such as a Lawful Permanent Resident card). For descriptions of documentation and their statuses, see the <i>Federal Student Aid Handbook, Volume 1–Student Eligibility, Chapter 2–Citizenship</i>. Driver's licenses or voter registration cards are not adequate proof of U.S. citizenship, since many localities do not require proof of U.S. citizenship for these documents.</p> <p>If the student has provided eligible noncitizen documentation, correct FAFSA question 13 to indicate that the student is an eligible noncitizen and, provide an A-number, update the Resend Record to Matches field to "Yes," and submit the correction to FPS.</p> <p>If the student provided an eligible non-citizenship status and an A-number on the FAFSA or FAFSA Submission Summary, determine if their record was sent to DHS for matching (DHS Match Flag is not blank). If it was not, verify that the A-number submitted is correct and that the first and last name, date of birth, and applicant's signature are on the record. If the student was successfully matched with DHS as an eligible</p> <p><b>Continued on the next page.</b></p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
018 (continued)	—	—	—	—	—	<p>noncitizen in the primary verification and/or secondary confirmation match, comment 018 is suppressed and no further resolution is necessary.</p> <p><b>Note:</b> A match flag of * (asterisk) generally indicates that the student was born in a foreign country to American parents who were stationed in another country (for example, military, State Department, or Foreign Service). These students generally have birth certificates indicating that they are U.S. citizens who were born abroad, such as Consular Report of Birth Abroad (CRBA, FS-240) or Certification of Birth Abroad (DS-1350, discontinued since December 2010, but are still valid for proof of identity, citizenship, or other legal purposes.) The SSA will not automatically update this flag, and the financial aid administrator should document the information in the student's record.</p>
019	You changed your citizenship status but this has not been verified with the Social Security Administration. For this reason, you need to submit proof of citizenship to your college's or career school's financial aid office.	Updated comment text and reason for comment	Citizenship is corrected to 1 (U.S. Citizen) from (2 [Eligible noncitizen] OR 3 [Neither Citizen nor Eligible Noncitizen]) AND, Student SSA Citizenship Flag Results is <b>NOT</b> A (U.S. citizen) OR blank (Domestic Born U.S. Citizen)	Yes	None	<p>Resolution Required.</p> <p>Determine why the student changed their citizenship status and resolve any conflicting information. Depending on the reason for the change, the student may need to provide U.S. citizenship or eligible non-citizenship documentation. For descriptions of U.S. citizenship and eligible non-citizenship documentation, see the <i>Federal Student Aid Handbook, Volume 1—Student Eligibility, Chapter 2—Citizenship</i>.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
020	You changed either your citizenship status or the A-Number that was verified with the U.S. Department of Homeland Security. For this reason, you need to submit proof of citizenship to your college's or career school's financial aid office.	Updated reason for comment	A-Number is corrected from non-blank AND DHS Primary Match Status is non-blank	Yes	None	Resolution Required. Determine why the student changed their citizenship status and resolve any conflicting information. Depending on the reason for the change, the student may need to provide U.S. citizenship or eligible non-citizenship documentation. For descriptions of U.S. citizenship and eligible non-citizenship documentation, see the <i>Federal Student Aid Handbook, Volume 1–Student Eligibility</i> , Chapter 2–Citizenship.
021	N/A	Not used	N/A	N/A	N/A	N/A
022	You reported that you are an eligible noncitizen, but you didn't provide your A-Number.	Updated action needed	No A-number provided for an eligible noncitizen  All the following are true: <ul style="list-style-type: none"> <li>• Student A-number is blank</li> <li>• Citizenship Status = 2 (Eligible Noncitizen)</li> <li>• State of Legal Residence is NOT FM, PH, or MW</li> <li>• DHS Primary Match Status is NOT Y (Confirmed Eligible Noncitizen)</li> </ul>	No	9	Resolution Required. If the student is an eligible noncitizen, the student should correct their citizenship in question 13 to indicate eligible noncitizen status AND should provide an A-number. The student's record will be sent to the DHS match to determine if the student is an eligible noncitizen. After the correction is returned, review the DHS Match Flag to determine student's eligible non-citizenship status.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
023	Important personal information is missing from your form. Select “Make a Correction” to update your information.	Updated reason for comment	<p>Missing student personal information</p> <p>Any of the following Student fields are blank:</p> <ul style="list-style-type: none"> <li>• Sex Gender</li> <li>• Citizenship</li> <li>• Street Address</li> <li>• City</li> <li>• State Mailing Address</li> <li>• Zip Code</li> <li>• State of Legal Residence</li> <li>• Legal Residence Date</li> <li>• Country</li> <li>• Marital Status</li> <li>• Grade Level in College</li> <li>• First Bachelor’s Degree before 20XX – XX School Year</li> <li>• Unaccompanied homeless youth, or is unaccompanied, at risk of homelessness, and self-supporting</li> <li>• Unusual Circumstance</li> <li>• College #1 – College #20</li> <li>• Either Parent Attend College</li> </ul>	No	9	Resolution Required. Provide answers for the critical missing data.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
024	Important personal information is missing from your form. Select “Make a Correction” to update your information.	Updated action needed	<p>Missing student personal information</p> <p>All of the following Student fields are blank:</p> <ul style="list-style-type: none"> <li>• Active Duty</li> <li>• Veteran</li> <li>• Child or other Dependents</li> <li>• Parents Deceased</li> <li>• In Foster Care</li> <li>• Ward of Court</li> <li>• Emancipated Minor</li> <li>• Legal Guardianship</li> <li>• Personal Circumstances:</li> <li>• None of the above</li> </ul>	No	9	Resolution Required. Provide answers for missing student personal information data.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
025	Important information is missing from your form regarding your status as an unaccompanied homeless youth. Select “Make a Correction” to update your information.	Updated action needed	<p>Missing unaccompanied homeless youth information</p> <p>All the following Student fields are blank:</p> <ul style="list-style-type: none"> <li>• Unaccompanied and Homeless (General)</li> <li>• Unaccompanied and Homeless (HS)</li> <li>• Unaccompanied and Homeless (TRIO)</li> <li>• Unaccompanied and Homeless (FAA)</li> <li>• Other Circumstances: None of the above</li> </ul> <p>AND</p> <p>Unaccompanied homeless youth, or is unaccompanied, at risk of homelessness, and self-supporting = 1 (Yes)</p>	No	9	Resolution Required. Provide answers for missing student unaccompanied homeless youth data.
026	Important demographic information is missing from your form. Select “Make a Correction” to update your information.	Updated action needed	All Student Ethnicity fields are blank.	No	9	Resolution Required. Provide answers for missing student demographic data.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
027	Important demographic information is missing from your form. Select “Make a Correction” to update your information.	Updated action needed	All Student Race fields are blank.	No	9	Resolution Required. Provide answers for missing student demographic data.
028	Information about your high school completion is missing from your form. Select “Make a Correction” to update your information.	Updated action needed	High School or Equivalent information is missing.	No	9	Resolution Required. Provide answers for missing student high school completion data.
029	Information about your receipt of federal benefits is missing from your form. Select “Make a Correction” to update your information.	Updated action needed	All Student Federal Benefits questions are blank.	No	9	Resolution Required. Provide answers for missing student federal benefits data.



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
030	Important income or tax information is missing from your form. Select “Make a Correction” to update your information.	Updated action needed	<p>Student provided manual tax information AND Filed non-U.S. Tax Return = 1 (Yes) AND any of the following fields are blank:</p> <ul style="list-style-type: none"> <li>• Tax Return Filing Status</li> <li>• Income Earned from Work</li> <li>• Tax Exempt Interest Income</li> <li>• Untaxed Portions of IRA Distributions</li> <li>• Untaxed Portions of Pensions</li> <li>• Adjusted Gross Income</li> <li>• Income Tax Paid</li> <li>• Deductible Payments to IRA, Keogh, and other</li> </ul>	No	9	Resolution Required. Provide answers for missing student tax information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
031	Important income or tax information is missing from your form. Select “Make a Correction” to update your information.	Updated action needed	<p>Student provided manual tax information AND Filed 1040 or 1040NR = 1 (Yes) AND any of the following fields are blank:</p> <ul style="list-style-type: none"> <li>• Tax Return Filing Status</li> <li>• Income Earned from Work</li> <li>• Tax Exempt Interest Income</li> <li>• Untaxed Portions of IRA Distributions</li> <li>• Untaxed Portions of Pensions</li> <li>• Adjusted Gross Income</li> <li>• Income Tax Paid</li> <li>• Deductible Payments to IRA, Keogh, and other</li> <li>• Education Credits</li> </ul>	No	9	Resolution Required. Provide answers for missing student tax information.
032	The student and parent(s) reported the same amounts for their adjusted gross incomes. This is very uncommon, so you should review the responses. Select “Make a Correction” if you need to update your information.	None	Student’s Adjusted Gross Income is equal to the Parent’s Adjusted Gross Income	No	None	No action needed.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
033	The amount of taxes that you reported is very high compared to your adjusted gross income. Select "Make a Correction" if you need to update your information.	None	Dependent Student and Income Tax Paid is greater than zero and equal to or greater than Adjusted Gross Income Income Tax Paid is greater than or equal to Student Adjusted Gross Income	No	8	Resolution Required. Review and correct or confirm the student's income tax paid or adjusted gross income.
034	The amount of taxes that you reported is higher than normal compared to your adjusted gross income. Select "Make a Correction" if you need to update your information.	None	Dependent student's Income Tax Paid is greater than zero, and greater than or equal to a fixed percentage of the AGI, but not equal to or greater than AGI Income Tax Paid is greater than or equal to 40% of AGI (Student)	No	A	Resolution Required. Review and correct or confirm the student's income tax paid and adjusted gross income.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
035	Asset information is missing from your form. Select "Make a Correction" to update your information.	Updated action needed	Any of the following Student fields are blank AND Parent/Dependent Student was required to provide Assets AND Dependency Model = D (Dependent): <ul style="list-style-type: none"> <li>• Child Support Received</li> <li>• Total of Cash, Savings, and Checking Accounts</li> <li>• Net Worth of Current Investments</li> <li>• Net Worth of Businesses and Investment Farms</li> </ul>	No	9	Resolution Required. Provide answers for missing student asset information.
036	Critical tax information is missing from your form. Select "Make a Correction" to update your information.	Updated action needed	Student Filed 1040 or 1040NR is blank AND student provided manual tax information	No	9	Resolution Required. Provide answers for missing student tax information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
037	Critical tax information is missing from your form. Select "Make a Correction" to update your information.	Updated action needed	All the following are true: <ul style="list-style-type: none"> <li>• Student provided manual tax information</li> <li>• Is married student</li> <li>• Filed Joint Return with Current Spouse is blank</li> <li>• Filed 1040 or 1040NR = 1 (Yes)</li> </ul>	No	9	Resolution Required. Provide answers for missing student tax information.
038	Critical tax information is missing from your form. Select "Make a Correction" to update your information.	Updated action needed	All the following are true: <ul style="list-style-type: none"> <li>• Student provided manual tax information</li> <li>• Filed non-U.S. Tax Return is blank</li> <li>• Filed 1040 or 1040NR = 2 (No)</li> </ul>	No	9	Resolution Required. Provide answers for missing student tax information.
039	Critical tax information is missing from your form. Select "Make a Correction" to update your information.	Updated reason for comment and action needed	Foreign Earned Income Exclusion is blank	No	9	Resolution Required. Provide answers for missing student tax information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
040	You reported receiving an exemption for foreign income. Your college's or career school's financial aid office may request additional documentation from you as they review this information before determining your eligibility for federal student aid.	Updated comment text and reason for comment	Foreign Earned Income Exclusion is greater than zero AND Max Pell Indicator is non-blank	Yes	None	Resolution Required. The FAA must review and confirm the total amount of the student's or parent's foreign earned income exclusion. If determined that—if added back into the AGI—the amount of exempted foreign income makes the student ineligible for a Maximum Pell Grant award, the FAA may choose to exercise professional judgment to adjust the AGI to include the exempted income.
041	Critical tax information is missing from your form. Select "Make a Correction" to update your information.	Updated action needed	IRA Rollover is blank AND FTIM Indicator (not in ISIR) is set to Display IRA Rollover Question OR Pensions Rollover is blank AND FTIM Indicator (not in ISIR) is set to Display Pension Rollover Question	No	9	Resolution Required. Provide answers for missing student tax information.
042	Critical tax information is missing from your form. Select "Make a Correction" to update your information.	Updated action needed	IRA Rollover is blank AND Untaxed Portions of IRA Distributions is greater than zero	No	9	Resolution Required. Provide answers for missing student tax information.
043	Critical tax information is missing from your form. Select "Make a Correction" to update your information.	Updated action needed	Pension Rollover is blank AND Untaxed Portions of Pensions is greater than zero	No	9	Resolution Required. Provide answers for missing student tax information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
044	You are not eligible for federal student aid because you did not provide consent and approval to retrieve and disclose your federal tax information. With your consent and approval, we can obtain tax return information automatically from the IRS. Select “Make a Correction” to provide your consent and approval.	Updated comment text and reason for comment	Student Consent and approval to Retrieve and Disclose FTI = 2 (Not Granted)	No	10	Resolution Required.
045	You didn’t sign your FAFSA form. Select “Make a Correction” to provide your signature electronically.	None	Missing student signature on paper FAFSA or FAFSA Submission Summary	No	11	Resolution Required. A signature correction must be made by the student online at Studentaid.gov by creating and using their FSA ID to sign electronically. Alternatively, the student may sign a copy of their paper FAFSA Submission Summary and resubmit to the FAFSA processor.
046	You didn’t sign your FAFSA form. Select “Make a Correction” to provide your signature electronically.	None	Missing student signature on web application	No	12	Resolution Required. A signature correction may be made by the student online at StudentAid.gov by creating and using their FSA ID to sign electronically.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
047	Your FAFSA form can't be processed because of issues related to the <i>Anti-Drug Abuse Act of 1988</i> . To address these issues, contact us by phone at 202-377-4600 or by email at <a href="mailto:applicationprocessingdivision@ed.gov">applicationprocessingdivision@ed.gov</a> within 30 days.	None	The Department of Justice has placed a "hold" on the student	No	13	Resolution Required. The student needs to call 202-377-4600 or send an email to <a href="mailto:applicationsystemsdivision@ed.gov">applicationsystemsdivision@ed.gov</a> to resolve this issue. <b>Note:</b> No match flag values are associated with hold files. The Anti-Drug Abuse Act of 1988 includes provisions that authorize federal and state judges to deny certain federal benefits, including student aid, to persons convicted of drug trafficking or possession. The FPS maintains a hold file of those who have received such a judgment, and it checks applicants against that file to determine if they should be denied aid.
048	You reported that you will either have a bachelor's degree by July 1, 2024 or will be pursuing another degree. Graduate students are eligible for most types of federal student aid, but generally not the Federal Pell Grant.	Updated action needed	Graduate student	No	None	No action needed.
049	You indicated that your parents are unwilling to provide their information on your FAFSA form. Therefore the only federal student aid you may be eligible to receive is a Direct Unsubsidized Loan. The financial aid office at your college or career school may contact you to complete your application. If you want to be considered for other types of federal student aid, you must log in to <a href="https://studentaid.gov">StudentAid.gov</a> , select "Make a Correction," and add your parent to your application.	None	Dependent student and requested unsub only	No	14	Resolution Required. If the FAA determines the parent is unwilling to provide information on the student's FAFSA form or has ended financial support, then the FAA may determine the student's eligibility for Direct Unsubsidized Loan.



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
050	The National Student Loan Data System (NSLDS®) database indicates that you have one or more federal student loans that may have been obtained fraudulently. You are not eligible to receive any federal student aid until this issue is resolved.	Updated comment text	NSLDS Fraud = Y (Yes)	No	15	Resolution Required. Comment 050 will appear only if a guaranty agency, a Perkins school, or the Department of Education has determined that a loan was obtained fraudulently. In these rare cases, the loan is listed under the perpetrator's identifiers, and they cannot get further Title IV federal student aid. If a school receives a student record with comment code 050, the school should refer the applicant to the loan holder for resolution.
051	N/A	Not used	N/A	N/A	N/A	N/A
052	Your FAFSA form can't be processed because of issues related to your eligibility. To address these issues, contact us by phone at 202-377-4600 or by email at <a href="mailto:applicationsystemsdivision@ed.gov">applicationsystemsdivision@ed.gov</a> within 30 days.	Updated comment text	Eligibility hold	No	16	Resolution Required. The student is placed in an eligibility hold with the Department of Education. The student must contact Application Systems Division at <a href="mailto:applicationsystemsdivision@ed.gov">applicationsystemsdivision@ed.gov</a> or 202-377-4600 to determine if the hold can be removed.
053	N/A	Not used	N/A	N/A	N/A	N/A

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
054	<p>The Social Security Administration (SSA) couldn't confirm that the Social Security number (SSN) reported for your parent on your FAFSA form is correct.</p> <p>If you made a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your parent's information, then reinvite them to your FAFSA form.</li> <li>2. Your parent must login to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your parent must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information has been updated, they must sign and submit their correction.</li> </ol> <p>If your parent believes that the SSN reported is correct, they must follow the instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Your parent must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.</li> <li>2. Once your parent resolves the issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Your parent must ask FSAIC to manually sync their data with SSA. Your parent will be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	<p>July 24: Updated action needed</p> <p>Dec 23: Updated reason for comment and action needed</p>	<p>Parent SSA Match Status = 1 (Not Found by SSA) OR 6 (SSN Not Verified)</p> <p>No SSN match (Parent)</p>	No	28	<p>Resolution Required.</p> <p>If the SSN is incorrect, the parent must complete the steps to review and correct the SSN associated with their <a href="https://studentaid.gov">StudentAid.gov</a> account.</p> <p>If a parent-initiated correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p> <p>If the parent's SSN is correct, they must contact SSA to update its records. After the parent receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
055	<p>The name reported on your FAFSA form for your parent doesn't match the Social Security Administration's (SSA) records for their Social Security number (SSN).</p> <p>If there is a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your parent's information, then reinvite them to your FAFSA form.</li> <li>2. Your parent must login to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your parent must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information has been updated, they must sign and submit their correction.</li> </ol> <p>If your parent believes that the SSN reported is correct, they must follow the instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Your parent must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.</li> <li>2. Once your parent resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Your parent must ask FSAIC to manually sync their data with SSA. Your parent will be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	<p>July 24: Updated action needed</p> <p>Dec 23: Updated reason for comment and action needed</p>	Parent SSA Match Status = 3 (Name mismatch) Social Security Number Match, but no name match (Parent)	No	29	<p>Resolution Required.</p> <p>If the name is incorrect, the parent must complete the steps to review and correct the name associated with their <a href="https://studentaid.gov">StudentAid.gov</a> account.</p> <p>If a parent-initiated correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p> <p>If the parent's name is correct, they must contact SSA to update its records. After the parent receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
056	<p>The date of birth reported on your FAFSA form for your parent doesn't match the Social Security Administration's (SSA) records for their Social Security number (SSN).</p> <p>If there is a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your parent's information, then reinvite them to your FAFSA form.</li> <li>2. Your parent must login to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your parent must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information has been updated, they must sign and submit their correction.</li> </ol> <p>If your parent believes that the SSN reported is correct, they must follow the instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Your parent must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.</li> <li>2. Once your parent resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Your parent must ask FSAIC to manually sync their data with SSA. Your parent will be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	<p>July 24: Updated action needed</p> <p>Dec 23: Updated reason for comment and action needed</p>	Parent SSA Match Status = 2 (DOB mismatch) SSN match but no date of birth match (Parent)	No	30	<p>Resolution Required.</p> <p>If the date of birth is incorrect, the parent must complete the steps to review and correct the date of birth associated with their <a href="https://studentaid.gov">StudentAid.gov</a> account.</p> <p>If a parent-initiated correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p> <p>If the date of birth is correct, the parent must contact SSA to update its records. After the parent receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
057	<p>According to the Social Security Administration's (SSA) records, the Social Security number (SSN) reported for your parent on your FAFSA form belongs to a deceased person.</p> <p>If there is a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your parent's information, then reinvite them to your FAFSA form.</li> <li>2. Your parent must login to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your parent must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information has been updated, they must sign and submit their correction.</li> </ol> <p>If your parent believes that the SSN reported is correct, they must follow the following instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Your parent must contact the SSA by calling 1-800-772-1213 or by visiting <a href="https://ssa.gov">ssa.gov</a>.</li> <li>2. Once your parent resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Your parent must ask FSAIC to manually sync their data with SSA. Your parent will be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	<p>July 24: Updated action needed</p> <p>Dec 23: Updated reason for comment and action needed</p>	<p>Parent SSA Match Status = 5 (Deceased)</p> <p>A successful SSN match with a record that belongs to deceased person (Parent)</p>	No	31	<p>Resolution Required.</p> <p>If the SSN is incorrect, the parent must complete the steps to review and correct the SSN associated with their <a href="https://StudentAid.gov">StudentAid.gov</a> account.</p> <p>If a parent-initiated correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p> <p>If the parent's SSN is correct, they must contact SSA to update its records. After the parent receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
058	Your parent changed their marital status to a new response. Your parent must report their marital status as of the date you signed and submitted your FAFSA form. Unless a financial aid administrator has instructed you to update this information, your parent should correct their marital status to the answer they originally provided on your FAFSA form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated reason for comment	Parents’ Marital Status corrected	No	None	No action needed.
059	Your parent reported an unusually large number of family members. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated reason for comment and action needed	All the following are true: <ul style="list-style-type: none"> <li>• Updated Family Size is greater than 14</li> <li>• Professional Judgment = 2 (Failed Professional Judgment) OR blank</li> <li>• Updated Family Size has <b>NOT</b> been verified</li> </ul>	No	D	Resolution Required. Review and correct or confirm the parent’s family size.
060	Your parent did not report their family size. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated reason for comment and action needed	All of the following are true: <ul style="list-style-type: none"> <li>• Parent Manual Entry Required</li> <li>• Parent Tax Filer</li> <li>• Updated Family Size is blank</li> </ul>	No	34	Resolution Required. Provide the parent’s family size.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
061	Your parent did not report their family size. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated reason for comment and action needed	<p>All of the following are true:</p> <ul style="list-style-type: none"> <li>• Parent Manual Entry Required AND Other Parent Manual Entry Required</li> <li>• Marital Status = 2 (Unmarried, living together) 3 (Married [not separated]), OR 4 (Remarried)</li> <li>• Parent non-Tax Filer</li> <li>• Other Parent Tax Filer</li> <li>• Updated Family Size is blank</li> </ul>	No	34	Resolution Required. Provide the parent's family size.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
062	Critical information about your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated action needed	Any of the following Parent fields are blank: <ul style="list-style-type: none"> <li>• Last Name</li> <li>• Date of Birth</li> <li>• Social Security Number</li> <li>• Street Address</li> <li>• City</li> <li>• State Mailing Address</li> <li>• Zip Code</li> <li>• Country</li> <li>• State of Legal Residence</li> <li>• Legal Residence Date</li> <li>• Number in College</li> </ul>	No	34	Resolution Required. Provide answers for missing parent information.



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
063	Information about your parent's receipt of federal benefits is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select "Make a Correction" to update their information.	Updated action needed	<p>All the following Parent fields are blank:</p> <ul style="list-style-type: none"> <li>• Parent Received EITC</li> <li>• Received federal housing assistance</li> <li>• Received Free or Reduced Price Lunch</li> <li>• Received Medicaid</li> <li>• Received refundable credit for 36B health plan</li> <li>• Received SNAP</li> <li>• Received Supplemental Security Income</li> <li>• Received TANF</li> <li>• Received WIC</li> <li>• Federal Benefits: None of the above</li> </ul>	No	34	Resolution Required. Provide answers for missing parent federal benefits information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
064	Important income or tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select "Make a Correction" to update their information.	Updated action needed	<p>Parent provided manual tax information AND Filed non-U.S. Tax Return = 2 (Filed or will file a foreign tax return) OR 3 (Did not and will not file a foreign tax return – earned income in a foreign country or employee of an international organization that did not require tax filing) AND any of the following fields are blank:</p> <ul style="list-style-type: none"> <li>• Tax Return Filing Status</li> <li>• Income Earned from Work</li> <li>• Tax Exempt Interest Income</li> <li>• Untaxed Portions of IRA Distributions</li> <li>• Untaxed Portions of Pensions</li> <li>• Adjusted Gross Income</li> <li>• Income Tax Paid</li> <li>• Deductible Payments to IRA, Keogh, and other</li> </ul>	No	34	Resolution Required. Provide answers for missing parent tax information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
065	Important income or tax information about your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated action needed	Parent provided manual tax information AND Filed 1040 or 1040NR = 1 (Yes) AND any of the following fields are blank: <ul style="list-style-type: none"> <li>• Tax Return Filing Status</li> <li>• Income Earned from Work</li> <li>• Tax Exempt Interest Income</li> <li>• Untaxed Portions of IRA Distributions</li> <li>• Untaxed Portions of Pensions</li> <li>• Adjusted Gross Income</li> <li>• Income Tax Paid</li> <li>• Deductible Payments to IRA, Keogh, and other</li> <li>• Filed Schedule A, B, D, E, F, or H</li> <li>• Schedule C Amount</li> <li>• Education Credits</li> </ul>	No	34	Resolution Required. Provide answers for missing parent tax information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
066	The amount of taxes that your parent reported is very high compared to their adjusted gross income. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” if they need to update their information.	Updated reason for comment and action needed	Dependent student and parents’ Income Tax Paid is greater than zero and equal to or greater than Adjusted Gross Income	No	35	Resolution Required. Review and correct or confirm the parents’ income tax paid or AGI.
067	The amount of taxes that your parent reported is higher than normal compared to their adjusted gross income. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” if they need to update their information.	Updated reason for comment and action needed	Dependent student and parents’ Income Tax Paid is greater than zero, and greater than or equal to a fixed percentage of the AGI, but not equal to or greater than AGI	No	E	Resolution Required. Review and correct or confirm the parents’ income tax paid and AGI.
068	Both parents reported the same income. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” if they need to update their information.	None	Parents income fields are equal	No	None	No action needed.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
069	Your parent's asset information is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select "Make a Correction" to update their information.	Updated action needed	Any of the following Parent fields are blank AND Parent/Dependent Student need to provide assets is true: <ul style="list-style-type: none"> <li>• Child Support Received</li> <li>• Total of Cash, Savings, and Checking Accounts</li> <li>• Net Worth of Current Investments</li> <li>• Net Worth of Businesses and Investment Farms</li> </ul>	No	34	Resolution Required. Provide answers for missing parent asset information.
070	Your parent reported the same amount for multiple assets. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select "Make a Correction" if they need to update their information.	None	Parent asset fields equal	No	None	No action needed.
071	Critical tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select "Make a Correction" to update their information.	Updated action needed	Filed 1040 or 1040NR is blank AND Parent provided manual tax information	No	34	Resolution Required. Provide answers for missing parent tax information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
072	Critical tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated action needed	All the following are true: <ul style="list-style-type: none"> <li>• Parent provided manual tax information</li> <li>• Filed Joint Return with Current Spouse is blank</li> <li>• Filed 1040 or 1040NR = 1 (Yes)</li> </ul>	No	34	Resolution Required. Provide answers for missing parent tax information.
073	Critical tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated action needed	All the following are true: <ul style="list-style-type: none"> <li>• Parent provided manual tax information</li> <li>• Filed non-U.S. Tax Return is blank</li> <li>• Filed 1040 or 1040NR = 2 (No)</li> </ul>	No	34	Resolution Required. Provide answers for missing parent tax information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
074	Critical tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated action needed	All the following are true: <ul style="list-style-type: none"> <li>• Parent provided manual tax information</li> <li>• Earned Income Tax Credit Received During Tax Year is blank</li> <li>• Filed 1040 or 1040NR = 1 (Yes)</li> <li>• Marital Status = 1 (Never Married), 5 (Divorced), 6 (Separated), OR 7 (Widowed)</li> </ul>	No	34	Resolution Required. Provide answers for missing parent tax information.
075	Critical tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated reason for comment and action needed	Foreign Earned Income Exclusion is blank	No	34	Resolution Required. Provide answers for missing parent tax information.
076	Your parent reported receiving an exemption for foreign income. Your college’s or career school’s financial aid office may request additional documentation from you as they review this information before determining your eligibility for federal student aid.	Updated comment text and reason for comment	Foreign Earned Income Exclusion is greater than zero AND Max Pell Indicator is non-blank	Yes	None	Resolution Required. The FAA must review and confirm the total amount of the parent’s foreign earned income exclusion. If determined that—if added back into the AGI—the amount of exempted foreign income makes the student ineligible for a Maximum Pell Grant award, the FAA may choose to exercise professional judgment to adjust the AGI to include the exempted income.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
077	Critical tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated action needed	IRA Rollover is blank AND FTIM Indicator (not in ISIR) is set to Display IRA Rollover Question OR Pensions Rollover is blank AND FTIM Indicator (not in ISIR) is set to Display Pension Rollover Question	No	34	Resolution Required. Provide answers for missing parent tax information.
078	Critical tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated action needed	IRA Rollover is blank AND Untaxed Portions of IRA Distributions is greater than zero	No	34	Resolution Required. Provide answers for missing parent tax information.
079	Critical tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated action needed	Pension Rollover is blank AND Untaxed Portions of Pensions is greater than zero	No	34	Resolution Required. Provide answers for missing parent tax information.
080	You are not eligible for federal student aid because your parent did not provide consent and approval to retrieve and disclose their federal tax information. With their consent and approval, we can obtain tax return information automatically from the IRS. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to provide their consent and approval.	Updated comment text and reason for comment	Parent Consent and approval to Retrieve and Disclose FTI = 2 (Not Granted)	No	36	Resolution Required.



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
081	Your parent didn't sign your FAFSA form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select "Make a Correction" to provide their signature electronically.	None	Signature is blank AND Transaction Source = 4 (Paper), 5 (FPS), OR 6 (FSAIC),	No	37	Resolution Required.
082	Your parent didn't sign your FAFSA form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select "Make a Correction" to provide their signature electronically.	None	Signature is blank and Transaction Source = 1 (Electronic Data Exchange), 2 (Online FAFSA), OR 3 (FAFSA Partner Portal)	No	38	Resolution Required.
083	Your parent didn't report their spouse's date of birth. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select "Make a Correction" to provide their spouse's birthdate.	Updated action needed	Parent Tax Return Filing Status = 2 (Married-Filed Joint Return) AND Parent's spouse or partner Date of Birth is blank.	No	34	Resolution Required. Provide the parent spouse's or partner's date of birth

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
084	<p>The Social Security Administration (SSA) couldn't confirm that the Social Security number (SSN) reported for your parent spouse or partner on your FAFSA form is correct.</p> <p>If there is a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your parent spouse's or partner's information, then reinvite them to your FAFSA form.</li> <li>2. Your parent spouse or partner must login to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your parent spouse or partner must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information has been updated, they must sign and submit their correction.</li> </ol> <p>If your parent spouse or partner believes that the SSN reported is correct, they must follow the instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Your parent spouse or partner must contact the SSA by calling 1-800-772-1213 or by visiting <a href="https://ssa.gov">ssa.gov</a>.</li> <li>2. Once your parent spouse or partner resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Your parent spouse or partner must ask FSAIC to manually sync their data with SSA. Your parent spouse or partner will be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	<p>July 24: Updated action needed</p> <p>Dec 23: Updated comment text, reason for comment, and action needed</p>	Parent Spouse or Partner SSA Match Status = 1 (Not Found by SSA) OR 6 (SSN Not Verified) No SSN match (Parent Spouse or Partner)	No	39	<p>Resolution Required.</p> <p>If the SSN is incorrect, the parent spouse or partner must complete the steps to review and correct the SSN associated with their <a href="https://StudentAid.gov">StudentAid.gov</a> account.</p> <p>If a parent-initiated correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p> <p>If the SSN is correct, the parent spouse or partner must contact SSA to update its records. After the parent spouse receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
085	<p>The name reported on your FAFSA form for your parent spouse or partner doesn't match the Social Security Administration's (SSA) records for their Social Security number (SSN).</p> <p>If there is a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your parent spouse's or partner's information, then reinvite them to your FAFSA form.</li> <li>2. Your parent spouse or partner must login to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your parent spouse or partner must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information has been updated, they must sign and submit their correction.</li> </ol> <p>If your parent spouse or partner believes that the name reported is correct, they must follow the instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Your parent spouse or partner must contact the SSA by calling 1-800-772-1213 or by visiting <a href="https://ssa.gov">ssa.gov</a>.</li> <li>2. Once your parent spouse or partner resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Your parent spouse or partner must ask FSAIC to manually sync their data with SSA. Your parent spouse or partner will be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	<p>July 24: Updated action needed</p> <p>Dec 23: Updated comment text, reason for comment, and action needed</p>	Parent Spouse or Partner SSA Match Status = 3 (Name mismatch) Social Security Number Match, but no name match (Parent Spouse or Partner)	No	40	<p>Resolution Required.</p> <p>If the name is incorrect, the parent spouse or partner must complete the steps to review and correct the name associated with their <a href="https://StudentAid.gov">StudentAid.gov</a> account.</p> <p>If a parent-initiated correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p> <p>If the name is correct, they must contact SSA to update its records. After the parent spouse or partner receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
086	<p>The date of birth reported on your FAFSA form for your parent spouse or partner doesn't match the Social Security Administration's (SSA) records for their Social Security number (SSN).</p> <p>If there is a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your parent spouse's or partner's information, then reinvite them to your FAFSA form.</li> <li>2. Your parent spouse or partner must login to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your parent spouse or partner must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information has been updated, they must sign and submit their correction.</li> </ol> <p>If your parent spouse or partner believes that the date of birth reported is correct, they must follow the instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Your parent spouse or partner must contact the SSA by calling 1-800-772-1213 or by visiting <a href="https://ssa.gov">ssa.gov</a>.</li> <li>2. Once your parent spouse or partner resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Your parent spouse or partner must ask FSAIC to manually sync their data with SSA. Your parent spouse or partner will be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	<p>July 24: Updated action needed</p> <p>Dec 23: Updated comment text, reason for comment, and action needed</p>	<p>Parent Spouse or Partner SSA Match Status = 2 (DOB mismatch)</p> <p>SSN match but no date of birth match (Parent Spouse or Partner)</p>	No	41	<p>Resolution Required.</p> <p>If the date of birth is incorrect, the parent spouse or partner must complete the steps to review and correct the date of birth associated with their <a href="https://StudentAid.gov">StudentAid.gov</a> account.</p> <p>If a parent-initiated correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p> <p>If the date of birth is correct, the parent spouse or partner must contact SSA to update its records. After the parent receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
087	<p>According to the Social Security Administration's (SSA) records, the Social Security number (SSN) reported for your parent spouse or partner on your FAFSA form belongs to a deceased person.</p> <p>If there is a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your parent spouse's or partner's information, then reinvite them to your FAFSA form.</li> <li>2. Your parent spouse or partner must login to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your parent spouse or partner must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information has been updated, they must sign and submit their correction.</li> </ol> <p>If your parent spouse or partner believes that the SSN reported is correct, they must follow the instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Your parent spouse or partner must contact the SSA by calling 1-800-772-1213 or by visiting <a href="https://ssa.gov">ssa.gov</a>.</li> <li>2. Once your parent spouse or partner resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Your parent spouse or partner must ask FSAIC to manually sync their data with SSA. Your parent spouse or partner will be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	<p>July 24: Updated action needed</p> <p>Dec 23: Updated comment text, reason for comment, and action needed</p>	<p>Parent Spouse or Partner SSA Match Status = 5 (Deceased)</p> <p>A successful SSN match with a record that belongs to deceased person (Parent Spouse or Partner)</p>	No	42	<p>Resolution Required.</p> <p>If the SSN is incorrect, the parent spouse or partner must complete the steps to review and correct the SSN associated with their <a href="https://StudentAid.gov">StudentAid.gov</a> account.</p> <p>If a parent-initiated correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p> <p>If the SSN is correct, the parent spouse or partner must contact SSA to update its records. After the parent spouse receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
088	Critical information about your parent spouse or partner is missing from your form. Your parent spouse or partner must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated comment text and action needed	Any of the following Parent’s spouse or partner fields are blank: <ul style="list-style-type: none"> <li>• Last Name</li> <li>• Date of Birth</li> <li>• Social Security Number</li> <li>• Street Address</li> <li>• City</li> <li>• State Mailing Address</li> <li>• Zip Code</li> <li>• Country</li> </ul>	No	43	Resolution Required. Provide answers for missing parent spouse or partner information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
089	Important income or tax information about your parent spouse or partner is missing from your form. Your parent spouse or partner must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated comment text and action needed	Parent’s spouse or partner provided manual tax entry AND Filed a non-U.S. Tax Return = 2 (Filed or will file a foreign tax return) OR 3 (Did not and will not file a foreign tax return – earned income in a foreign country or employee of an international organization that did not require tax filing) AND any of the following Parent’s spouse or partner fields are blank: <ul style="list-style-type: none"> <li>• Tax Return Filing Status</li> <li>• Income Earned from Work</li> <li>• Tax Exempt Interest Income</li> <li>• Untaxed Portions of IRA Distributions</li> <li>• Untaxed Portions of Pensions</li> <li>• Adjusted Gross Income</li> <li>• Income Tax Paid</li> <li>• Deductible Payments to IRA, Keogh, and other</li> </ul>	No	43	Resolution Required. Provide answers for missing parent spouse or partner tax information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
090	Important income or tax information about your parent spouse or partner is missing from your form. Your parent spouse or partner must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated comment text and action needed	Parent’s spouse or partner provided manual tax entry is true AND Filed 1040 or 1040NR = 1 (Yes) AND any of the following Parent’s spouse or partner fields are blank: <ul style="list-style-type: none"> <li>• Tax Return Filing Status</li> <li>• Income Earned from Work</li> <li>• Tax Exempt Interest Income</li> <li>• Untaxed Portions of IRA Distributions</li> <li>• Untaxed Portions of Pensions</li> <li>• Adjusted Gross Income</li> <li>• Income Tax Paid</li> <li>• Deductible Payments to IRA, Keogh, and other</li> <li>• Filed Schedule A, B, D, E, F, or H</li> <li>• Schedule C Amount</li> <li>• Education Credits</li> </ul>	No	43	Resolution Required. Provide answers for missing parent spouse or partner tax information.



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
091	The amount of taxes that your parent spouse or partner reported is very high compared to their adjusted gross income. Your parent spouse or partner must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” if they need to update their information.	Updated comment text and action needed	Parent’s spouse or partner provided manual tax entry is true AND, Income Tax Paid is greater than zero AND greater than OR equal to AGI	No	44	Resolution Required. Review and correct or confirm the income tax paid or adjusted gross income of the parent spouse or partner.
092	The amount of taxes that your parent spouse or partner reported is higher than normal compared to their adjusted gross income. Your parent spouse or partner must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” if they need to update their information.	Updated comment text and action needed	All the following are true: <ul style="list-style-type: none"> <li>• Parent’s spouse or partner provided manual tax entry</li> <li>• Income Tax Paid is greater than zero AND NOT equal to OR greater than adjusted gross income</li> <li>• Income Tax Paid is greater than OR equal to 40% of adjusted gross income</li> </ul>	No	F	Resolution Required. Review and correct or confirm the income tax paid or adjusted gross income of the parent spouse or partner.
093	Critical tax information for your parent spouse or partner is missing from your form. Your parent spouse or partner must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated comment text and action needed	All the following are true: <ul style="list-style-type: none"> <li>• Parent’s spouse or partner provided manual tax entry</li> <li>• Filed 1040 or 1040NR is blank</li> </ul>	No	43	Resolution Required. Provide answers for missing parent spouse or partner tax information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
094	Critical tax information for your parent spouse or partner is missing from your form. Your parent spouse or partner must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated comment text and action needed	All the following are true: <ul style="list-style-type: none"> <li>• Parent's spouse or partner provided manual tax entry</li> <li>• Filed 1040 or 1040NR = 2 (No)</li> <li>• Filed non-U.S. Tax Return is blank</li> </ul>	No	43	Resolution Required. Provide answers for missing parent spouse or partner tax information.
095	Critical tax information for your parent spouse or partner is missing from your form. Your parent spouse or partner must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated comment text, reason for comment, and action needed	Foreign Earned Income Exclusion is blank	No	43	Resolution Required. Provide answers for missing parent spouse or partner tax information.
096	Your parent spouse or partner reported receiving an exemption for foreign income. Your college's or career school's financial aid office may request additional documentation from you as they review this information before determining your eligibility for federal student aid.	Updated comment text and reason for comment	Parent's spouse or partner Foreign Earned Income Exclusion is greater than zero AND Max Pell Indicator is non-blank	Yes	None	Resolution Required The FAA must review and confirm the total amount of the parent's foreign earned income exclusion. If determined that—if added back into the AGI—the amount of exempted foreign income makes the student ineligible for a Maximum Pell Grant award, the FAA may choose to exercise professional judgment to adjust the AGI to include the exempted income.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
097	Critical tax information for your parent spouse or partner is missing from your form. Your parent spouse or partner must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated comment text and action needed	IRA Rollover is blank AND FTIM Indicator (not in ISIR) is set for “Display IRA Rollover Question” OR Pensions Rollover is blank AND FTIM Indicator (not in ISIR) is set for “Display Pension Rollover Question”	No	43	Resolution Required. Provide answers for missing parent spouse or partner tax information
098	Critical tax information for your parent spouse or partner is missing from your form. Your parent spouse or partner must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated comment text and action needed	IRA Rollover is blank AND Untaxed Portions of IRA Distributions is greater than zero	No	43	Resolution Required. Provide answers for missing parent spouse or partner tax information
099	Critical tax information for your parent spouse or partner is missing from your form. Your parent spouse or partner must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated comment text and action needed	Pension Rollover is blank AND Untaxed Portions of Pensions is greater than zero	No	43	Resolution Required. Provide answers for missing parent spouse or partner tax information

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
100	You are not eligible for federal student aid because your parent spouse or partner did not provide consent and approval to retrieve and disclose their federal tax information. With their consent and approval, we can obtain tax return information automatically from the IRS. Your parent spouse or partner must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select "Make a Correction" to provide their consent and approval.	Updated comment text and reason for comment	Parent Spouse or Partner Consent and approval to Retrieve and Disclose FTI = 2 (Not Granted)	No	45	Resolution Required.
101	Your parent spouse or partner didn't sign your FAFSA form. Your parent spouse or partner must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select "Make a Correction" to provide their signature electronically.	Updated comment text	Signature is blank AND Transaction Source = 4 (Paper), 5 (FPS), OR 6 (FSAIC)	No	46	Resolution Required.
102	Your parent spouse or partner didn't sign your FAFSA form. Your parent spouse or partner must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select "Make a Correction" to provide their signature electronically.	Updated comment text	Signature is blank and Transaction Source = 1 (Electronic Data Exchange), 2 (Online FAFSA), OR 3 (FAFSA Partner Portal)	No	47	Resolution Required.
103	You reported that you are married or remarried, and also reported a family size of less than two. Select "Make a Correction" to update your information.	Updated reason for comment and action needed	Student Marital Status = 2 (Married [not separated]) OR 3 (Remarried) AND Updated Family Size is less than "2"	No	17	Resolution Required. Review and correct the student's family size.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
104	You did not report an accurate family size. Select “Make a Correction” to update your information.	Updated action needed	Student Marital Status = 1 (Never Married), 4 (Divorced), 5 (Separated), OR 6 (Widowed) AND Updated Family Size is less than “1”	No	18	Resolution Required. Review and correct the student’s family size.
105	You reported an unusually large number of family members. Select “Make a Correction” and update the information if it is inaccurate, or confirm the number by reentering what you originally reported.	Updated reason for comment and action needed	All of the following are true: <ul style="list-style-type: none"> <li>Updated Family Size is greater than 14</li> <li>Professional Judgment = 2 (Failed Professional Judgment) OR blank</li> <li>Updated Family Size has NOT been verified</li> </ul>	No	B	Resolution Required. Review and correct or confirm the student’s number of family members.
106	You did not report your family size. Select “Make a Correction” to update your information.	Updated reason for comment	All of the following are true: <ul style="list-style-type: none"> <li>Student Manual Entry Required</li> <li>Student Tax Filer</li> <li>Updated Family Size is blank</li> </ul>	No	9	Resolution Required. Provide the student number of family members.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
107	You did not report your family size. Select “Make a Correction” to update your information.	Updated reason for comment	<p>All of the following are true:</p> <ul style="list-style-type: none"> <li>• Student Manual Entry Required AND Student Spouse Manual Entry Required</li> <li>• Student Spouse is a contributor</li> <li>• Marital Status = 2 (Married [not separated]) OR 3 (Remarried)</li> <li>• Student Non-Tax Filer</li> <li>• Student Spouse Tax Filer</li> <li>• Updated Family Size is blank</li> </ul>	No	9	Resolution Required. Provide the student number of family members.
108	You did not report your number in college. Select “Make a Correction” to update your information.	Updated reason for comment	Number in College is blank	No	9	Resolution Required. Provide the student number in college.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
109	Asset information is missing from your form. Select “Make a Correction” to update your information.	Updated reason for comment	Any of the following Student fields are blank AND Independent Student Required to Provide Assets is true: <ul style="list-style-type: none"> <li>• Child Support Received</li> <li>• Net Worth of Businesses and Investment Farms</li> <li>• Net Worth of Current Investments,</li> <li>• Total of Cash, Savings, and Checking Accounts</li> </ul>	No	9	Resolution Required. Provide the student asset information.
110	Critical tax information is missing from your form. Select “Make a Correction” to update your information.	Updated reason for comment	Student Manual Entry Required is true AND Filed 1040 or 1040NR = 1 (Yes) AND any of the following fields are blank: <ul style="list-style-type: none"> <li>• Filed Schedule A, B, D, E, F, or H</li> <li>• Schedule C Amount</li> </ul>	No	9	Resolution Required. Provide the student tax information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
111	You reported the same amount for multiple assets. Select “Make a Correction” if you need to update your information.	None	Any of the following fields have NOT been verified, are non-zero, non-blank AND equal: <ul style="list-style-type: none"> <li>• Total of Cash, Savings, and Checking Accounts</li> <li>• Net Worth of Current Investments</li> <li>• Net Worth of Businesses and Investment Farms</li> </ul>	No	None	No action needed.
112	Critical tax information is missing from your form. Select “Make a Correction” to update your information.	Updated reason for comment	All the following are true: <ul style="list-style-type: none"> <li>• Earned Income Tax Credit Received During Tax Year is blank</li> <li>• Student Manual Entry Required</li> <li>• Filed 1040 or 1040NR = 1 (Yes)</li> <li>• Marital Status = 1 (Never Married), 4 (Divorced), 5 (Separated), OR 6 (Widowed)</li> </ul>	No	9	Resolution Required. Provide the student tax information.



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
113	You and your spouse reported the same income. Select “Make a Correction” if you need to update your information.	None	<p>All the following are true:</p> <ul style="list-style-type: none"> <li>• Student Manual Entry Required</li> <li>• Student Spouse Manual Entry Required</li> <li>• Student IEFW AND Student Spouse IEFW are positive, non-blank, non-zero AND equal</li> <li>• Student IEFW has NOT been verified OR Student Spouse IEFW has NOT been verified</li> </ul>	No	None	No action needed.
114	You didn’t report your spouse’s date of birth. Select “Make a Correction” to provide their birth date.	Updated reason for comment	Student Tax Return Filing Status = 2 (Married-Filed Joint Return) AND Student Spouse Date of Birth is blank.	No	9	Resolution Required. Provide the student spouse’s date of birth.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
115	<p>The Social Security Administration (SSA) couldn't confirm that the Social Security number (SSN) reported for your spouse on your FAFSA form is correct.</p> <p>If there is a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your spouse's information, then reinvoke them to your FAFSA form.</li> <li>2. Your spouse must login to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your spouse must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information has been updated, they must sign and submit their correction.</li> </ol> <p>If your spouse believes that the SSN reported is correct, they must follow the instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Your spouse must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.</li> <li>2. Once your spouse resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Your spouse must ask FSAIC to manually sync their data with SSA. Your spouse will be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	<p>July 24: Updated action needed</p> <p>Dec 23: Updated reason for comment and action needed</p>	<p>Student Spouse SSA Match Status = 1 (Not Found by SSA) OR 6 (SSN Not Verified) No SSN match (Student Spouse)</p>	No	19	<p>Resolution Required</p> <p>If the SSN is incorrect, the spouse must complete the steps to review and correct the SSN associated with their StudentAid.gov account.</p> <p>If a spouse-initiated correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p> <p>If the SSN is correct, the spouse must contact SSA to update its records. After the spouse receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
116	<p>The name reported on your FAFSA form for your spouse doesn't match the Social Security Administration's (SSA) records for their Social Security number (SSN).</p> <p>If there is a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your spouse's information, then reinvoke them to your FAFSA form.</li> <li>2. Your spouse must login to StudentAid.gov and update their information in Account Settings.</li> <li>3. Your spouse must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information has been updated, they must sign and submit their correction.</li> </ol> <p>If your spouse believes that the name reported is correct, they must follow the instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Your spouse must contact the SSA by calling 1-800-772-1213 or by visiting <a href="https://ssa.gov">ssa.gov</a>.</li> <li>2. Once your spouse resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Your spouse must ask FSAIC to manually sync their data with SSA. Your spouse will be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	<p>July 24: Updated action needed</p> <p>Dec 23: Updated reason for comment and action needed</p>	Student Spouse SSA Match Status = 3 (Name mismatch) Social Security Number Match, but no name match (Student Spouse)	No	20	<p>Resolution Required.</p> <p>If the name is incorrect, the spouse must complete the steps to review and correct the name associated with their StudentAid.gov account.</p> <p>If a spouse-initiated correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p> <p>If the name is correct, the spouse must contact SSA to update its records. After the spouse receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
117	<p>The date of birth reported on your FAFSA form for your spouse doesn't match the Social Security Administration's (SSA) records for their Social Security number (SSN). If there is a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your spouse's information, then reinvoke them to your FAFSA form.</li> <li>2. Your spouse must login to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your spouse must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information has been updated, they must sign and submit their correction.</li> </ol> <p>If your spouse believes that the date of birth reported is correct, they must follow the instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Your spouse must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.</li> <li>2. Once your spouse resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Your spouse must ask FSAIC to manually sync their data with SSA. Your spouse will be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	<p>July 24: Updated action needed</p> <p>Dec 23: Updated reason for comment and action needed</p>	Student Spouse SSA Match Status = 2 (DOB mismatch) SSN match but no date of birth match (Student Spouse)	No	21	<p>Resolution Required.</p> <p>If the date of birth is incorrect, the spouse must complete the steps to review and correct the date of birth associated with their StudentAid.gov account.</p> <p>If a spouse-initiated correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p> <p>If the date of birth is correct, the spouse must contact SSA to update its records. After the spouse receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
118	<p>According to the Social Security Administration's records, the Social Security number reported for your spouse on your FAFSA form belongs to a deceased person.</p> <p>If there is a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your spouse's information, then reinvite them to your FAFSA form.</li> <li>2. Your spouse must login to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your spouse must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information has been updated, they must sign and submit their correction.</li> </ol> <p>If your spouse believes that the SSN they reported is correct, they must follow the instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Your spouse must contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.</li> <li>2. Once your spouse resolves this issue with SSA, they must contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Your spouse must ask FSAIC to manually sync their data with SSA. Your spouse will be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	<p>July 24: Updated action needed</p> <p>April 24: Added "agencies" at the end of the third paragraph.</p> <p>Dec 23: Updated reason for comment and action needed</p>	<p>Student Spouse SSA Match Status = 5 (Deceased)</p> <p>A successful SSN match with a record that belongs to deceased person (Student Spouse)</p>	No	22	<p>Resolution Required.</p> <p>If the SSN is incorrect, the spouse must complete the steps to review and correct the SSN associated with their StudentAid.gov account.</p> <p>If a spouse-initiated correction is made to the date of birth, SSN, first name, or last name, the record will be sent again for matching. The FAA should review subsequent transactions for an updated match flag.</p> <p>If the SSN is correct, the spouse must contact SSA to update its records. After the spouse receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
119	Critical information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated reason for comment	<p>Student Spouse is a contributor AND any of the following Student Spouse fields are blank:</p> <ul style="list-style-type: none"> <li>• Last Name</li> <li>• Date of Birth</li> <li>• Social Security Number</li> <li>• Street Address</li> <li>• City</li> <li>• State Mailing Address</li> <li>• Zip Code</li> <li>• Country</li> </ul>	No	23	Resolution Required. Provide the student’s spouse’s missing information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
120	Important income or tax information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated reason for comment and action needed	<p>Student Spouse Manual Entry Required is true, Student Spouse is a contributor AND Filed non-U.S. tax return = 1 (Yes) AND any of the following Student Spouse fields are blank:</p> <ul style="list-style-type: none"> <li>• Tax Return Filing Status</li> <li>• Income Earned from Work</li> <li>• Tax Exempt Interest Income</li> <li>• Untaxed Portions of IRA Distributions</li> <li>• Untaxed Portions of Pensions</li> <li>• Adjusted Gross Income</li> <li>• Income Tax Paid</li> <li>• Deductible Payments to IRA, Keogh, and other</li> </ul>	No	23	Resolution Required. Provide the student’s spouse’s missing income or tax information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
121	Important income or tax information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated reason for comment	<p>Student Spouse Manual Entry Required is true, Student Spouse is a contributor AND Filed 1040 or 1040NR = 1 (Yes) AND any of the following Student Spouse fields are blank:</p> <ul style="list-style-type: none"> <li>• Tax Return Filing Status</li> <li>• Income Earned from Work</li> <li>• Tax Exempt Interest Income</li> <li>• Untaxed Portions of IRA Distributions</li> <li>• Untaxed Portions of Pensions</li> <li>• Adjusted Gross Income</li> <li>• Income Tax Paid</li> <li>• Deductible Payments to IRA, Keogh, and other</li> <li>• Filed Schedule A, B, D, E, F, or H</li> <li>• Schedule C Amount</li> <li>• Education Credits</li> </ul>	No	23	Resolution Required. Provide the student’s spouse’s missing tax information.



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
122	The amount of taxes that your spouse reported is very high compared to their adjusted gross income. Your spouse must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” if they need to update their information.	Updated action needed	Income Tax Paid is greater than or equal to Student Spouse’s Adjusted Gross Income	No	24	Resolution Required. Review and correct or confirm the student spouse’s income tax paid or adjusted gross income.
123	The amount of taxes that your spouse reported is higher than normal compared to their adjusted gross income. Your spouse must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” if they need to update their information.	Updated action needed	Income Tax Paid is greater than or equal to 40% of AGI (Student Spouse)	No	C	Resolution Required. Review and correct or confirm the student spouse’s income tax paid or adjusted gross income.
124	Critical tax information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated reason for comment	All of the following are true: <ul style="list-style-type: none"> <li>• Student Spouse Manual Entry Required</li> <li>• Student Spouse is a contributor</li> <li>• Filed 1040 or 1040NR is blank</li> </ul>	No	23	Resolution Required. Provide the student’s spouse’s missing tax information.
125	Critical tax information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated reason for comment	All of the following are true: <ul style="list-style-type: none"> <li>• Student Spouse is a contributor</li> <li>• Filed 1040 or 1040NR = 2 (No)</li> <li>• Filed non-U.S. Tax Return is blank</li> </ul>	No	23	Resolution Required. Provide the student’s spouse’s missing tax information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
126	Critical tax information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated reason for comment	1040 or 1040NR = 1 (Yes) AND Foreign Earned Income Exclusion is blank	No	23	Resolution Required. Provide the student’s spouse’s missing tax information.
127	Your spouse reported receiving an exemption for foreign income. Your college’s or career school’s financial aid office may request additional documentation from you as they review this information before determining your eligibility for federal student aid.	Updated comment text and reason for comment	Foreign Earned Income Exclusion is non-blank and non-zero AND Max Pell Indicator is non-blank	Yes	None	Resolution Required. The FAA must review and confirm the total amount of the parent’s foreign earned income exclusion. If determined that—if added back into the AGI—the amount of exempted foreign income makes the student ineligible for a Maximum Pell Grant award, the FAA may choose to exercise professional judgment to adjust the AGI to include the exempted income.
128	Critical tax information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated reason for comment	IRA Rollover is blank AND FTIM Indicator (not in ISIR) is set to Display IRA Rollover Question OR Pensions Rollover is blank AND FTIM Indicator (not in ISIR) is set to Display Pension Rollover Question	No	23	Resolution Required. Provide the student’s spouse’s missing tax information.
129	Critical tax information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated reason for comment	IRA Rollover is blank AND Untaxed Portions of IRA Distributions is greater than zero	No	23	Resolution Required. Provide the student’s spouse’s missing tax information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
130	Critical tax information for your spouse is missing from your form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated reason for comment	Pension Rollover is blank AND Untaxed Portions of Pensions is greater than zero	No	23	Resolution Required. Provide the student’s spouse’s missing tax information.
131	You are not eligible for federal student aid because your spouse did not provide consent and approval to retrieve and disclose their federal tax information. With their consent and approval, we can obtain tax return information automatically from the IRS. Your spouse must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to provide their consent and approval.	Updated reason for comment	Student Spouse Consent and approval to Retrieve and Disclose FTI = 2 (Not Granted)	No	25	Resolution Required.
132	Your spouse didn’t sign your FAFSA form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to provide their signature electronically.	None	No student spouse signature on paper FAFSA or FAFSA Submission Summary	No	26	Resolution Required.
133	Your spouse didn’t sign your FAFSA form. Your spouse must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to provide their signature electronically.	None	No student spouse signature on Web application	No	27	Resolution Required.
134	There are issues with your FAFSA form that need to be resolved before your eligibility can be determined. Review the items marked with a <highlightimage> and make any necessary corrections.	None	Dependent student – Rejected (Not Drug Abuse)	No	None	No action needed.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
135	There are issues with your FAFSA form that need to be resolved before your eligibility can be determined. Review the items marked with a <highlightimage> and make any necessary corrections.	None	Independent or provisionally independent student – Rejected (Not Drug Abuse)	No	None	No action needed.
136	N/A	Deleted comment	N/A	N/A	N/A	N/A
137	We are unable to read all of the information on your FAFSA form because it was damaged. Review all of the items on this FAFSA Submission Summary and make any necessary corrections.	None	Special Handling Indicator = * (Damaged Form)	No	None	No action needed.
138	You have corrected information on your FAFSA Submission Summary more than 10 times. Before submitting another correction, you should contact your college's or career school's financial aid office for assistance.	Updated comment text	Greater than 10 transactions	No	None	No action needed.
139	This FAFSA Submission Summary was updated because we processed a change to your information based on information reported to us by another federal agency or as a result of a processing system change. Review your FAFSA Submission Summary to see what effect, if any, this change has had on your form. If you have questions, call the Federal Student Aid Information Center at 1-800-433-3243.	None	Reprocessing	No	None	No action needed.
140	This FAFSA Submission Summary has been updated due to a change in your financial aid history information in the National Student Loan Data System (NSLDS®) database that may affect your eligibility for federal student aid.	None	NSLDS Postscreening	No	None	No action needed.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
141	<p>According to the Social Security Administration's records, the Social Security number that you reported on your FAFSA form belongs to a deceased person.</p> <p>If you made a mistake on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your information in your Account Settings.</li> <li>2. Once SSA verifies your account status, update the information on your FAFSA form by selecting "Make a Correction."</li> <li>3. Once the information on your FAFSA form has been updated, select "Submit."</li> </ol> <p>If you believe that the SSN you reported is correct, then follow the instructions for updating government agencies.</p> <p><b>Updating Government Agencies</b></p> <ol style="list-style-type: none"> <li>1. Contact the SSA by calling 1-800-772-1213 or by visiting ssa.gov.</li> <li>2. Once SSA resolves the issue, contact the Federal Student Aid Information Center (FSAIC) at 1-800-433-3243.</li> <li>3. Ask FSAIC to manually sync their data with SSA. You'll be notified by email once a match is confirmed.</li> <li>4. Reach out to your college's or career school's financial aid office to inform them of the update.</li> </ol>	Update reason for comment and action needed	SSN belongs to deceased person A successful SSN match with a record that belongs to deceased person	No	None	<p>Resolution Required.</p> <p>If the student's SSN is correct, they must contact SSA to update its records. After the student receives confirmation that SSA has corrected its records, the student must contact FSAIC and ask them to manually synchronize their data with SSA. Alternatively, if the student notifies the school that they received confirmation from SSA, the FAA may update the Resend to Matches field to "Y" in the FAFSA Partner Portal and submit it as a correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database.</p> <p>Records sent for rematching will continue to receive this match flag until SSA updates its database. Review subsequent transactions for updated match flag.</p> <p>If the SSN is incorrect, the student can correct the SSN.</p>
142	Students enrolled in postbaccalaureate teacher certification programs may be eligible for a Federal Pell Grant.	None	Pell eligible, graduate yes TEACH	No	None	No action needed.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
143	<p>One or more of the schools you listed on your FAFSA form are not eligible schools. To receive federal student aid, you must attend a school that participates in federal student aid programs.</p> <p>To update the school codes on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Login to StudentAid.gov and select your FAFSA transaction.</li> <li>2. Update your FAFSA form by selecting “Edit School(s)” within the action menu.</li> <li>3. Select “Add or Remove Schools” within the Selected Colleges card.</li> </ol>	None	School not on Federal School Code file	No	None	No action needed.
144	<p>Either you didn't list any schools on your FAFSA form or the schools you listed are not eligible. To receive federal student aid, you must attend a school that participates in federal student aid programs.</p> <p>To update the school codes on your form, do the following:</p> <ol style="list-style-type: none"> <li>1. Login to StudentAid.gov and select your FAFSA transaction.</li> <li>2. Update your FAFSA form by selecting “Edit School(s)” within the action menu.</li> <li>3. Select “Add or Remove Schools” within the Selected Colleges card.</li> </ol>	None	All schools blank or not found	No	None	No action needed.
145	Review the items marked with a <highlightimage> and make any necessary corrections.	None	Non-rejected transaction that has one or more highlighted fields	No	None	No action needed. Review the highlighted items and make corrections if necessary.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
146	If you need additional help with your FAFSA Submission Summary, contact your college's or career school's financial aid office or select "Visit Help Center" from the FAFSA home page. If your contact information changes, update your information in your Account Settings. Then, select "Make a Correction" to update the information on your FAFSA form.	Updated comment text	Not rejected for drug abuse hold	No	None	No action needed.
147	Based on the information we have on record for you, your Student Aid Index (SAI) is <SAI>. You are not eligible for a Federal Pell Grant, but you may be eligible for other federal student aid. Your college's or career school's financial aid office will use your SAI to determine your eligibility for other types of grants, scholarships, work-study funds, and loans.	Updated comment text	SAI greater than max limit for Pell eligibility	No	None	No action needed.
148	Based on the information we have on record for you, your Student Aid Index (SAI) is <SAI>. You may be eligible to receive a Federal Pell Grant and other federal student aid. Your college's or career school's financial aid office will use your SAI to determine your eligibility for other types of grants, scholarships, work-study funds, and loans.	Updated comment text	Pell eligible, not a graduate student	No	None	No action needed.
149	You are not eligible for a Federal Pell Grant because you reported that you have a bachelor's degree or you are working on a degree beyond a bachelor's degree. Your college's or career school's financial aid office will determine what types of student aid you may be eligible to receive.	Updated comment text and reason for comment	Pell eligible SAI but a graduate student, and Pursuing Teacher Certification = 2 (No)	No	None	No action needed.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
150	You may not be eligible for a Federal Pell Grant because you reported that you have a bachelor's degree or you are working on a degree beyond a bachelor's degree. Your college's or career school's financial aid office will determine what types of student aid you may be eligible to receive.	Updated comment text and reason for comment	Pell eligible SAI but a graduate student and Pursuing Teacher Certification = 1 (Yes)	No	None	No action needed.
151	To be considered for a Federal Pell Grant, you must submit a complete and correct FAFSA form no later than Sept. 21, 2025, or your last day of enrollment, whichever comes first. Other student aid programs have different deadlines.	Added comma after "2025".	Transaction processing dates near the end of processing	No	None	No action needed.
152	It may be too late for you to submit corrections to your FAFSA form. To be considered for a Federal Pell Grant, you must submit a complete and correct FAFSA form no later than Sept. 21, 2025, or your last day of enrollment, whichever comes first. If this date has passed, contact your college's or career school's financial aid office for assistance.	April 24: added comma after "2025". Dec 23: updated comment text	Transaction processing dates near the end of processing	No	None	No action needed.
153	It may be too late for you to submit corrections to your FAFSA form. To be considered for a Federal Pell Grant, you must submit a complete and correct FAFSA form no later than Sept. 14, 2025, or your last day of enrollment, whichever comes first. If this date has passed, contact your college's or career school's financial aid office for assistance.	Updated comment text	Transaction processing dates near the end of processing	No	None	No action needed.



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
154	Your citizenship status has been confirmed by the U.S. Department of Homeland Security and you meet the citizenship requirements for federal student aid.	Updated action needed	DHS citizenship confirmed	No	None	<p>No action needed.</p> <p>Do not initiate Third-Step Verification unless there is conflicting information about the student's status, or you have reason to believe the status reported is incorrect.</p> <p>The FAFSA Submission Summary or ISIR will serve as the necessary documentation to prove the student's eligible noncitizen status.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
155	The U.S. Department of Homeland Security (DHS) has not yet confirmed your status as a noncitizen in an immigration status that is eligible for federal student aid. DHS will continue to check its records and we will notify you when we receive more information from them.	Updated action needed	DHS Primary Match Status = N (Not confirmed eligible noncitizen)	Yes	None	<p>Resolution Required.</p> <p>See the match flag for secondary confirmation.</p> <p>DHS is conducting secondary confirmation. Wait three to five business days for a subsequent ISIR and follow the procedures for the DHS Secondary Confirmation Match Flag.</p> <p><b>Note:</b> Check that the A-Number in FAFSA question 13 matches the A-number on the student's eligible noncitizen document. For a list of appropriate noncitizen documents, see the <i>Federal Student Aid Handbook, Volume 1—Student Eligibility</i>, Chapter 2—Citizenship.</p> <p>If the A-numbers do not match: Correct FAFSA question 13 to match the A-number on the student's document. Update the Resend Record to Matches field to "Yes" and submit it to the FPS. You will receive two new ISIR transactions: one containing the incorrect A-number (a result of secondary confirmation, which you will disregard) and the second showing the corrected A-number. Follow the procedures for the match flags and codes on the ISIR with the corrected A-number. Submit a Third-Step Verification request via the DHS/SAVE system only if the DHS Match Flag = N and the DHS Secondary Confirmation Match Flag = N. For information on how to access and navigate the SAVE system, see the "SAVE System Instructions for U.S. Department of Education (School) Users" document at: <a href="https://fsapartners.ed.gov/knowledge-center/topics/dhs-save-eligible-noncitizen/dhs-save-electronic-third-step-verification">fsapartners.ed.gov/knowledge-center/topics/dhs-save-eligible-noncitizen/dhs-save-electronic-third-step-verification</a>.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
156	N/A	Not used	N/A	N/A	N/A	N/A
157	One or more colleges were added to your form.	None	School code change, rejected	No	None	No action needed.
158	<p>The U.S. Department of Veterans Affairs didn't confirm that you are a qualifying veteran for purposes of receiving federal student aid for the 2024–25 school year. If you believe you are or will be a qualifying veteran, contact your college's or career school's financial aid office and provide a copy of your DD Form 214, Certificate of Release or Discharge from Active Duty (military separation form).</p> <p>If you are currently serving on active duty in the U.S. armed forces for purposes other than training, select "Make a Correction" to update your information. If you are not and will not be a veteran, you must also correct your information.</p>	<p>5/24: Updated Reason for Comment to simplify description</p> <p>12/23: Updated comment text</p>	VA Match Flag = 3 (Not Found by VA) AND the student is not independent for another reason	Yes	None	<p>Resolution Required.</p> <p>If the student believes the match results are in error, they should contact a regional VA office to have the VA records updated. The FPS will continue to send any correction transactions to the VA for rematching and an updated match flag.</p> <p>While the student is resolving the discrepancy with the VA, the financial aid administrator can collect documentation from the applicant that clearly demonstrates that they are a veteran of the U.S. armed forces. The student can provide the DD214 form showing that "Character of Service" is other than "dishonorable." However, until the information is corrected in the VA database, the match results will not change. If the documentation confirms that the student is a veteran, Title IV aid can then be disbursed to the student.</p> <p>If the match results are correct and the student is not a qualifying veteran, then they must submit a correction to change the answer to the veteran's status question in question 5 and provide parental information, including the signature of at least one parent.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
159	<p>The U.S. Department of Veterans Affairs didn't confirm that you are a qualifying veteran for purposes of receiving federal student aid for the 2024–25 school year. If you believe you are or will be a qualifying veteran, contact your college's or career school's financial aid office and provide a copy of your DD Form 214, Certificate of Release or Discharge from Active Duty (military separation form).</p> <p>If you are currently serving on active duty in the U.S. armed forces for purposes other than training, select "Make a Correction" to update your information. If you are not and will not be a veteran, you must also correct your information.</p>	<p>5/24: Updated Reason for Comment to simplify description</p> <p>12/23: Updated comment text</p>	VA Match Flag = 2 (Not Qualifying Veteran) AND the student is not independent for another reason	Yes	None	<p>Resolution Required.</p> <p>If the student believes the match results are in error, they can provide the DD214 form (military separation form). However, it is likely that the military branch or Department of Defense has not sent the data to the VA. The student should contact a regional VA office to have the VA records updated. Until the information is corrected in the VA database, the match results will not change.</p> <p>While the student is resolving the discrepancy with the VA, the financial aid administrator can collect the DD214 from the applicant that clearly demonstrates they are a veteran of the U.S. armed forces. If the documentation confirms that the student is a veteran, Title IV aid can then be disbursed to them.</p> <p>If the match results are correct and the student is not a qualifying veteran, and they must correct question 5 and provide parental information, including the signature of at least one parent.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
160	<p>The U.S. Department of Veterans Affairs didn't confirm that you are a qualifying veteran for purposes of receiving federal student aid for the 2024–25 school year. If you believe you are or will be a qualifying veteran, contact your college's or career school's financial aid office and provide a copy of your DD Form 214, Certificate of Release or Discharge from Active Duty (military separation form).</p> <p>If you are currently serving on active duty in the U.S. armed forces for purposes other than training, select "Make a Correction" to update your information. If you are not and will not be a veteran, you must also correct your information.</p>	<p>5/24: Updated Reason for Comment to simplify description</p> <p>12/23: Updated comment text</p>	VA Match Flag = 4 (Active Duty) AND the student is not independent for another reason	Yes	None	<p>Resolution Required.</p> <p>The student must provide documentation to the school that shows upcoming release orders from a military branch, typically in memorandum format or letter, stating intent to release. There is no requirement to reconfirm actual separation during the award year.</p>
161	We could not match your information with the U.S. Department of Veterans Affairs. You must provide your full name and/or date of birth for us to complete the match with the U.S. Department of Veterans Affairs. To update these fields, log in to StudentAid.gov and visit Settings. Then, select "Make a Correction" from your FAFSA Submission Summary to update your form.	Updated action needed	VA match issues	No	None	<p>No action needed.</p> <p>Schools are encouraged to help the student make corrections to the name, date of birth, or signature, if necessary, so that the student's record can be sent to VA for matching. Review subsequent transactions for an updated match flag.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
162	The National Student Loan Data System (NSLDS®) database was unable to provide your financial aid history.	Updated reason for comment	NSLDS Database Results Flag = 2 (SSN Match, no name or date of birth match, no data sent)	Yes	None	<p>Resolution Required.</p> <p>Determine if the NSLDS record is that of the applicant by contacting the NSLDS Customer Support Staff directly at 1-800-999-8219.</p> <p>The NSLDS Customer Support Staff will help determine whether that SSN belongs to the student being assisted. Reviewing the student records with NSLDS Customer Support Staff will reveal which data provider supplied the conflicting SSN information. This provider can then be contacted directly to resolve the discrepancy. There is no need to wait for NSLDS to be updated before continuing the award process.</p> <p>If the record belongs to the student, verify they are in good standing by using the information in NSLDS to determine eligibility for Federal Student Aid funds.</p>
163	The National Student Loan Data System (NSLDS®) database indicates that you are in default on one or more federal student loans. You are not eligible to receive any federal student aid until you resolve your loan default(s).	Updated reason for comment and comment number reference in the action needed	NSLDS Match Status = 2 (Default)	Yes	None	<p>Resolution Required.</p> <p>Comment 327 will be printed in conjunction with comment 163 and will include up to three agencies that are holding defaulted loans.</p> <p>Depending on the loan status, the student needs to contact GA, FLS, or EDR and make satisfactory arrangements to repay the loan. If the student has repaid the loan, obtain documentation that the loan identified as being in default is the loan that was paid off by the student.</p> <p>See the list of loan status codes and information on student eligibility in the <i>FAFSA Specifications Guide, Volume 4 – Record Layouts and Processing Codes</i>.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
164	The National Student Loan Data System (NSLDS®) database indicates that you received one or more overpayments of federal student aid funds. You are required by law to repay any federal student aid funds to which you were not entitled. You are not eligible to receive additional federal student aid until you resolve your overpayment(s).	Updated reason for comment and action needed	NSLDS Match Status = 3 (Overpayment)	Yes	None	Resolution Required. Access NSLDS to obtain additional overpayment information. When there is an overpayment, comment 164 will be provided with an additional comment(s) based on the type of overpayment. Federal Supplemental Educational Opportunity Grant (FSEOG) Overpayment: 227 to 232. Pell Grant Overpayment: 221 to 226. Perkins Loan Overpayment: 233 to 238. Teacher Education Assistance for College and Higher Education (TEACH) Grant Overpayment: 239 to 244. Iraq and Afghanistan Service Grant Overpayment: 245 to 250. Lifetime Limit: 264 and 265
165	The National Student Loan Data System (NSLDS®) database indicates that you are in default on one or more federal student loans and that you received one or more overpayments of federal student aid funds. You are not eligible to receive additional federal student aid until these issues have been resolved.	Updated reason for comment and action needed	NSLDS Match Status = 4 (Default and overpayment)	Yes	None	Resolution Required. See resolution for comments 163 and 164.
166	Direct Loan Servicing Center, Utica, NY, 1-800-848-0979 (00100)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
167	Call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. (EDR 04)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
168	Call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. (EDR 05)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
169	Call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609. (EDR 09)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
170	U.S. Department of Education/MOHELA, 1-888-866-4352 (ED Servicer 500)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
171	U.S. Department of Education/Edfinancial, 1-855-337-6884 (ED Servicer 501)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
172	U.S. Department of Education/Cornerstone – UHEAA, 1-800-663-1662 (ED Servicer 502/Closed)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
173	U.S. Department of Education/Aspire Resources Inc.- ISL, 1-855-475-3335 (ED Servicer 503/Closed)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
174	U.S. Department of Education/Granite State – GSMR – NH, 1-888-556-0022 (ED Servicer 504/Closed)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
175	N/A	Deleted comment	N/A	N/A	N/A	N/A



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
176	U.S. Department of Education /VSAC Servicing, 1-888-932-5626 (ED Servicer 511/Closed)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
177	U.S. Department of Education /ECSEI Federal Perkins Servicer, 1-866-313-3797 (ED Servicer 529)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
178	U.S. Department of Education/ACS, 1-800-835-4611 or 1-800-826-4470 (GA 577)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
179	U.S. Department of Education/AIDVANTAGE, 1-800-722-1300 (ED Servicer 578)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
180	N/A	N/A	N/A	N/A	N/A	N/A

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
181	U.S. Department of Education/NELNET, 1-888-486-4722 (ED Servicer 580)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
182	N/A	N/A	N/A	N/A	N/A	N/A
183	Direct Loan Servicing Center (ACS), Greenville, TX, 1-855-554-0052 (ED Servicer 583)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
184	Educational Credit Management Corporation, CA, 1-888-221-3262 or 651-221-0566 (GA 706)	Fixed misspelled word, "o" to "or".	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
185	College Assist, 1-800-333-2858 or 1-800-727-9834 (GA 708)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
186	Florida Department of Education, Defaulted Borrowers Assistance, 1-800-366-3475 (GA 712)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
187	Georgia Student Finance Commission, Collections, 1-800-505-4732 (GA 713)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
188	Illinois Student Assistance Commission, Claims and Collections, 1-800-899-4722 or 847-948-8500 (GA 717)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
189	Kentucky Higher Education Assistance Authority, Collections Office, 1-800-928-8926 or 1-800-928-4241 (GA 721)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
190	Louisiana Office of Student Financial Assistance, 1-888-272-5543 or 1-800-331-2314 (GA 722)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
191	Finance Authority of Maine, 1-800-331-2314 or 1-888-272-5543 (GA 723)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
192	American Student Assistance, Collections, 1-800-999-9080 (GA 725)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
193	Michigan Higher Education Assistance Authority, Collections, 1-800-642-5626 (GA 726)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
194	Missouri Department of Higher Education, 1-800-473-6757 (GA 729)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
195	Montana Guaranteed Student Loan Program, Claims Management, 1-800-537-7508 (GA 730)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
196	National Student Loan Program (NSLP), Collection Office, 1-800-735-8778, Ext. 6380 (GA 731)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
197	New Hampshire Higher Educ. Assistance Foundation, Claims Section, 603-225-6612, Ext. 6004 (GA 733)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
198	New Jersey Higher Education Student Assistance Authority, 1-800-792-8670 (GA 734)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
199	New Mexico Student Loan Guarantee Corporation, 505-761-2366 or 505-345-8821, Ext. 1361 (GA 735)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
200	New York State Higher Education Services Corporation, Office of Default, 1-866-944-4372 or 1-888-697-4372 (GA 736)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
201	North Carolina State Education Assistance Authority, Collections, 1-800-544-1644 (GA 737)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
202	North Dakota Post Claims Collections, 701-328-5707 (GA 738)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
203	Oklahoma College Assistance Program, Collection Office, 1-800-331-2314 or 1-844-371-7100 (GA 740)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
204	Pennsylvania Higher Education Assistance Agency, 1-800-233-0751 (GA 742)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
205	Rhode Island Higher Education Assistance Authority, 1-800-331-2314 (GA 744)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
206	South Carolina State Education Assistance Authority, Collections, 803-798-7960 (GA 745)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
207	Tennessee Student Assistance Corporation, BTI Services, 1-800-342-1663 or 615-741-1346 (GA 747)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
208	Texas Guaranteed Student Loan Corp., Collections, 1-800-845-6267 (GA 748)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
209	Utah Higher Education Assistance Authority, 801-366-8411 or 1-800-418-8757 (GA 749)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
210	Vermont Student Assistance Corp., 1-800-642-3177 (GA 750)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
211	Northwest Education Loan Association, Collection Office, 1-888-272-5543 or 1-866-348-0715 (GA 753)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
212	Great Lakes Higher Education Corporation, 1-800-354-6980 or 1-888-686-6919 (GA 755)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
213	United Student Aid Funds, Post Claims Assistance, 1-800-331-2314 (GA 800)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
214	Educational Credit Management Corporation, 1-888-221-3262 (GA 927)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
215	Educational Credit Management Corporation, 1-888-221-3262 (GA 951)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.
216	To resolve your defaulted or fraudulent federal student loan(s), contact the loan servicer or lender associated with your loan.	None	NSLDS Loan Type = "D" OR "F" AND, NSLDS Loan Contact Type = LEN (Lender)	Yes	None	Resolution Required. A defaulted or fraudulent loan for this student is held by the lender of this loan.
217	To resolve your defaulted or fraudulent federal student loan(s), contact the school associated with your loan.	None	NSLDS Loan Type = "D" OR "F" AND, NSLDS Loan Contact Type = SCH (School)	Yes	None	Resolution Required. A defaulted or fraudulent loan for this student is held by the school that issued this loan.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
218	You have received a Total and Permanent Disability discharge. You must meet additional eligibility criteria to receive more federal student aid. Depending on when you received a discharge, getting additional federal student aid may affect your ability to keep your discharge. Contact your college's or career school's financial aid office for more information.	None	Loan data provider contact DDP/FLS contact code is not 582	No	None	<p>Resolution Required.</p> <p>This student has either: (1) indicated that they will apply for a Total and Permanent Disability (TPD) discharge, (2) applied for a TPD discharge, or (3) has received a TPD discharge. If the student receives a Title IV loan or TEACH Grant, it may affect the student's eligibility for discharge or may cause the student's loan or grant obligation to be reinstated. If the student has already received a TPD discharge, there are additional student eligibility criteria that the student must meet before receiving additional Title IV loans or TEACH Grants.</p> <p>If the student has applied for or is in the process of applying for a TPD discharge, but the application has neither been approved nor rejected, any disbursements of a Title IV loan or TEACH Grant that are made may cause the student's application for TPD discharge to be suspended until the disbursement is returned or may cause the student's TPD application to be rejected. Contact the TPD Servicer for specific information on the status of the student's TPD application and guidance on the impact that receiving Title IV loans or TEACH Grants may have on the student's TPD application. Then, counsel the student accordingly.</p> <p>If the student has received a TPD discharge, the student is not eligible to receive further Title IV loans or TEACH Grants unless the student provides the <b>Continued on the next page.</b></p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
218 (continued)	–	–	–	–	–	<p>following: (1) a statement from his/her physician certifying that the student is able to engage in substantial gainful activity; and (2) a statement, signed by the student, acknowledging that the new Title IV loan or TEACH Grant service obligation cannot be discharged in the future based on any impairment present when the new loan or TEACH Grant is made unless that impairment substantially deteriorates so that the student is once again totally and permanently disabled. This requirement applies to all students who received a TPD discharge, regardless of whether they were subject to a post-discharge monitoring period (see below) or whether they have completed their post-discharge monitoring period (if any).</p> <p>If the student has been granted a TPD discharge and the discharge was granted based on a physician's certification or documentation from the Social Security Administration (NSLDS Loan Status Codes "DI" or "DS"), the student is subject to a post-discharge monitoring period that starts on the date that the Department granted the student is subject to a post-discharge monitoring period that starts on the date that the Department granted the discharge. During this period, the receipt of a new Title IV loan or TEACH Grant or a subsequent disbursement of a Title IV loan or TEACH Grant that was initially received before the date that the Department granted discharge may cause</p> <p><b>Continued on the next page.</b></p>



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
218 (continued)	–	–	–	–	–	<p>the student's obligation to repay the Title IV loan or fulfill the TEACH Grant service obligation to be reinstated. Contact the TPD Servicer for specific information on the status of the student's TPD discharge and counsel the student accordingly. If the student is still undergoing monitoring, advise the student to contact the TPD Servicer to inform the TPD Servicer that the student will be receiving a new Title IV loan or TEACH Grant and that their discharged obligations must be reinstated their discharged obligations must be reinstated before making any disbursements to such a student. Note that students who received a TPD discharge based on documentation from the Veterans Status Code "VA") are not subject to a post-discharge monitoring period.</p> <p>Students and schools can contact the Department's TPD Servicer, Nelnet at 1-888-303-7818 from 8 a.m.–8 p.m. (ET), Monday through Sunday or write to Nelnet, U.S. Department of Education, P.O. Box 87130 Lincoln, Nebraska 68501-7130 or by email at <a href="mailto:disabilityinformation@nelnet.net">disabilityinformation@nelnet.net</a>.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
219	You have received a Total and Permanent Disability discharge. You must meet additional eligibility criteria to receive more federal student aid. Depending on when you received a discharge, getting additional federal student aid may affect your ability to keep your discharge. Contact your college's or career school's financial aid office for more information.	None	Loan data provider contact DDP/FLS contact code 582	No	None	<p>Resolution Required.</p> <p>This student has either (1) indicated that they will apply for a Total and Permanent Disability (TPD) discharge, (2) applied for a TPD discharge, or (3) has received a TPD discharge. If the student receives a Title IV loan or TEACH Grant, it may affect the student's eligibility for discharge or may cause the student's loan or grant obligation to be reinstated. If the student has already received a TPD discharge, the student must meet additional student eligibility criteria before receiving additional Title IV loans or TEACH Grants.</p> <p>If the student has applied for or is in the process of applying for a TPD discharge, but the application has neither been approved nor rejected, any disbursements of a Title IV loan or TEACH Grant that are made may cause the student's application for TPD discharge to be suspended until the disbursement is returned or may cause the student's TPD application to be rejected. Contact the TPD Servicer for specific information on the status of the student's TPD application and guidance on the impact that receiving Title IV loans or TEACH Grants may have on the student's TPD application. Then, counsel the student accordingly.</p> <p>If the student has received a TPD discharge, the student is not eligible to receive further Title IV loans or TEACH Grants unless the student provides (1) a <b>Continued on the next page.</b></p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
219 (continued)	–	–	–	–	–	<p>statement from his/her physician certifying that the student is able to engage in substantial gainful activity and (2) a statement, signed by the student, acknowledging that the new Title IV loan or TEACH Grant service obligation cannot be discharged in the future on the basis of any impairment present when the new loan or TEACH Grant is made, unless that impairment substantially deteriorates so that the student is once again totally and permanently disabled. This requirement applies to all students who received a TPD discharge, regardless of whether they were subject to a post-discharge monitoring period (see below) or whether they have completed their post-discharge monitoring period (if any).</p> <p>If the student has been granted a TPD discharge and the discharge was granted based on a physician's certification or documentation from the Social Security Administration (NSLDS Loan Status Codes "DI" or "DS"), the student is subject to a post-discharge monitoring period that starts on the date that the Department granted the discharge. During this period, the receipt of a new Title IV loan or TEACH Grant or a subsequent disbursement of a Title IV loan or TEACH Grant that was initially received before the date that the Department granted the discharge may cause the student's obligation to repay the Title IV loan or fulfill the TEACH Grant service obligation to be reinstated. Contact the TPD</p> <p><b>Continued on the next page.</b></p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
219 (continued)	–	–	–	–	–	<p>Servicer for specific information on the status of the student's TPD discharge and counsel the student accordingly. If the student is still undergoing monitoring, advise the student to contact the TPD Servicer to inform the TPD Servicer that the student will be receiving a new Title IV loan or TEACH Grant and that their discharged obligations must be reinstated before making any disbursements to such a student. Note that students who received a TPD discharge based on documentation from the Veterans Administration (VA) (NSLDS Loan Status Code "VA") are not subject to a post-discharge monitoring period.</p> <p>Students and schools can contact the Department's TPD Servicer, Nelnet at 1-888-303-7818 from 8 a.m.–8 p.m. (ET), Monday through Sunday or write to Nelnet, U.S. Department of Education, P.O. Box 87130 Lincoln, Nebraska 68501-7130 or by email at <a href="mailto:disabilityinformation@nelnet.net">disabilityinformation@nelnet.net</a>.</p>
220	To resolve issues with your federal student loan(s), call the Perkins Loans Customer Service Center at 1-866-313-3797 or write to them at ECSI Federal Perkins Loan Servicer, P.O. Box 836 Moon Township, PA 15108.	None	Loan data provider contact RDS Perkins	No	None	No action needed.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
221	To resolve your Federal Pell Grant overpayment(s), your college's or career school's financial aid office must contact the school associated with your overpayment.	None	NSLDS Pell Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code is numeric AND NOT 04, 05, OR 09	Yes	None	Resolution Required. The financial aid administrator should help the student resolve the overpayment by contacting the school associated with the overpayment.
222	To resolve your Federal Pell Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.	None	NSLDS Pell Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = 04	Yes	None	Resolution Required. The applicant needs to contact the agency listed to resolve the overpayment.
223	To resolve your Federal Pell Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.	None	NSLDS Pell Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = 05	Yes	None	Resolution Required. The applicant needs to contact the agency listed to resolve the overpayment.
224	To resolve your Federal Pell Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.	None	NSLDS Pell Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = 09	Yes	None	Resolution Required. The applicant needs to contact the agency listed to resolve the overpayment.
225	To resolve your Federal Pell Grant overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information.	Updated comment text	NSLDS Pell Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = Y	Yes	None	Resolution Required. The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
226	To resolve your Federal Pell Grant overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information.	Added comment	NSLDS Pell Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = N/A	Yes	None	Resolution Required. The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.
227	To resolve your Federal Supplemental Educational Opportunity Grant (FSEOG) overpayment(s), your college's or career school's financial aid office must contact the school associated with your overpayment.	Updated comment text and reason for comment	NSLDS FSEOG Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code is numeric AND NOT 04, 05, OR 09	Yes	None	Resolution Required. The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.
228	To resolve your Federal Supplemental Educational Opportunity Grant (FSEOG) overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.	Updated comment text and reason for comment	NSLDS FSEOG Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = 04	Yes	None	Resolution Required. The applicant needs to contact the agency listed to resolve the overpayment.
229	To resolve your Federal Supplemental Educational Opportunity Grant (FSEOG) overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.	Updated reason for comment	NSLDS FSEOG Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = 05	Yes	None	Resolution Required. The applicant needs to contact the agency listed to resolve the overpayment.
230	To resolve your Federal Supplemental Educational Opportunity Grant (FSEOG) overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.	Updated reason for comment	NSLDS FSEOG Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = 09	Yes	None	Resolution Required. The applicant needs to contact the agency listed to resolve the overpayment.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
231	To resolve your Federal Supplemental Educational Opportunity Grant (FSEOG) overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information.	Updated comment text	NSLDS FSEOG Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = Y	Yes	None	Resolution Required. The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.
232	For more information about your Federal Supplemental Educational Opportunity Grant (FSEOG) overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database.	Updated comment text	NSLDS FSEOG Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = N/A	Yes	None	Resolution Required. The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.
233	To resolve your Federal Perkins Loan overpayment(s), your college's or career school's financial aid office must contact the school associated with your overpayment.	Updated comment text	NSLDS Perkins Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code is numeric AND NOT 04, 05, OR 09	Yes	None	Resolution Required. The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.
234	To resolve your Federal Perkins Loan overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.	Updated comment text	NSLDS Perkins Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = 04	Yes	None	Resolution Required. The applicant needs to contact the agency listed to resolve the overpayment.
235	To resolve your Federal Perkins Loan overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.	None	NSLDS Perkins Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = 05	Yes	None	Resolution Required. The applicant needs to contact the agency listed to resolve the overpayment.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
236	To resolve your Federal Perkins Loan overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.	None	NSLDS Perkins Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = 09	Yes	None	Resolution Required. The applicant needs to contact the agency listed to resolve the overpayment.
237	To resolve your Federal Perkins Loan overpayments(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information.	Updated comment text	NSLDS Perkins Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = Y	Yes	None	Resolution Required. The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.
238	To resolve your Federal Perkins Loan overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information.	Updated comment text	NSLDS Perkins Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = N/A	Yes	None	Resolution Required. The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.
239	To resolve your Teacher Education Assistance for College and Higher Education (TEACH) Grant overpayment(s), your college's or career school's financial aid office must contact the school associated with your overpayment.	Updated comment text	NSLDS TEACH Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code is numeric AND NOT 04, 05, OR 09	Yes	None	Resolution Required. The financial aid administrator should help the student resolve the overpayment by contacting the school associated with the overpayment.



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
240	To resolve your Teacher Education Assistance for College and Higher Education (TEACH) Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.	None	NSLDS TEACH Grant Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = 04	Yes	None	Resolution Required. The applicant needs to contact the agency listed to resolve the overpayment.
241	To resolve your Teacher Education Assistance for College and Higher Education (TEACH) Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.	None	NSLDS TEACH Grant Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = 05	Yes	None	Resolution Required. The applicant needs to contact the agency listed to resolve the overpayment.
242	To resolve your Teacher Education Assistance for College and Higher Education (TEACH) Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.	Updated comment text	NSLDS TEACH Grant Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = 09	Yes	None	Resolution Required. The applicant needs to contact the agency listed to resolve the overpayment.
243	To resolve your Teacher Education Assistance for College and Higher Education (TEACH) Grant overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information.	Updated comment text	NSLDS TEACH Grant Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = Y	Yes	None	Resolution Required. The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
244	To resolve your Teacher Education Assistance for College and Higher Education (TEACH) Grant overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information.	Updated comment text	NSLDS TEACH Grant Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = N/A	Yes	None	Resolution Required. The financial aid administrator should help the student resolve the overpayment by contacting the school associated with the overpayment.
245	To resolve your Iraq and Afghanistan Service Grant overpayment(s), your college's or career school's financial aid office must contact the school associated with your overpayment.	Updated comment text	IRAQ/Afghanistan Service Grant Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code is numeric AND NOT 04, 05, OR 09	Yes	None	Resolution Required. The financial aid administrator should help the student resolve the overpayment by contacting the school associated with the overpayment.
246	To resolve your Iraq and Afghanistan Service Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.	Updated reason for comment	NSLDS Iraq and Afghanistan Service Grant Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = 04	Yes	None	Resolution Required. The applicant needs to contact the agency listed to resolve the overpayment.
247	To resolve your Iraq and Afghanistan Service Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.	Updated reason for comment	NSLDS Iraq and Afghanistan Service Grant Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = 05	Yes	None	Resolution Required. The applicant needs to contact the agency listed to resolve the overpayment.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
248	To resolve your Iraq and Afghanistan Service Grant overpayment(s), call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.	Updated comment text and reason for comment	NSLDS Iraq and Afghanistan Service Grant Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = 09	Yes	None	Resolution Required. The applicant needs to contact the agency listed to resolve the overpayment.
249	To resolve your Iraq and Afghanistan Service Grant overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information.	Updated comment text and reason for comment	NSLDS Iraq and Afghanistan Service Grant Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = Y	Yes	None	Resolution Required. The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.
250	To resolve your Iraq and Afghanistan Service Grant overpayment(s), your college's or career school's financial aid office must access the National Student Loan Data System (NSLDS®) database for more information.	Updated reason for comment	NSLDS Iraq and Afghanistan Service Grant Overpayment Flag = Y (Overpayment) OR F (Fraud) AND, NSLDS Contact Code = N/A	Yes	None	Resolution Required. The financial aid administrator should access NSLDS for additional information to help the student resolve the overpayment.
251	The National Student Loan Data System (NSLDS®) database indicates that one or more of your federal student loans have been discharged. Contact your college's or career school's financial aid office for more information.	Updated comment text and reason for comment	NSLDS Discharged Loan Flag = D (Death), P (Permanent), OR N (None)	Yes	None	Resolution Required. See the <i>Federal Student Aid Handbook, Volume 1–Student Eligibility, Chapter 3</i> .

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
252	The National Student Loan Data System (NSLDS®) database indicates that you have one or more student loans in an active bankruptcy status. Before you can receive additional federal student loans, you must contact your college's or career school's financial aid office.	Updated comment text	NSLDS Active Bankruptcy Flag = Y (Yes)	Yes	None	Resolution Required. See the <i>Federal Student Aid Handbook, Volume 1–Student Eligibility, Chapter 3</i> .
253	Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have received a total amount of federal student loans (graduate and/or undergraduate) that exceeds the loan limits established for the federal student loan programs.	Updated comment text and action needed	NSLDS Graduate Subsidized Loan Limit Flag OR NSLDS Graduate Combined Loan Limit Flag = E (Exceeded)"	Yes	None	Resolution Required. See Action Needed for comment 255.
254	Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have received a total amount of federal student loans (graduate and/or undergraduate) that is close to or equal to the loan limits established for the federal student loan programs. For this reason, your eligibility for additional federal student loans may be limited.	Updated comment text, reason for comment and action needed	NSLDS Graduate Subsidized Loan Limit Flag or NSLDS Graduate Combined Loan Limit Flag = C (Close to or equal to limit)	No	None	Resolution Required. Schools must check aggregate amounts to determine if loans to the student are close to, equal to, or exceeding loan limits. If they are exceeding, see Action Needed for comment 255. If loan limits are close to or equal to the limits, caution should be used to ensure that the student does not exceed his or her loan limits with subsequent Title IV loans.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
255	Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have received a total amount of federal student loans (graduate and/or undergraduate) that exceeds the loan limits established for the federal student loan programs. However, you may have reaffirmed the excess debt with your loan servicer, restoring your eligibility to participate in the federal student aid programs.	Updated comment text and action needed	NSLDS Graduate Subsidized Loan Limit Flag OR NSLDS Graduate Combined Loan Limit Flag = R	Yes	None	Resolution Required. In general, students who borrow in excess of aggregate loan limits are ineligible to receive further Title IV assistance. However, if a value of “R” is in the NSLDS Graduate Subsidized Loan Limit Flag field or the NSLDS Graduate Combined Loan Limit field on the ISIR, the school must review the student’s entire NSLDS loan record to determine if that “R” value is shown on the loan or loans that resulted in the excess borrowing. If so, the student regains eligibility to participate in the federal student aid programs.
256	Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have received a total amount of undergraduate federal student loans that exceeds the loan limits established for the federal student loan programs.	Updated comment text and action needed	NSLDS Undergraduate Subsidized Loan Limit Flag OR NSLDS Undergraduate Combined Loan Limit Flag = E (Exceeded)	Yes	None	Resolution Required. See Action Needed for comment 258.
257	Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have received a total amount of undergraduate federal student loans that is close to or equal to the loan limits established for the federal student loan programs. For this reason, your eligibility for additional federal student loans may be limited.	Updated comment text, reason for comment and action needed	NSLDS Undergraduate Subsidized Loan Limit Flag OR NSLDS Undergraduate Combined Loan Limit Flag = C (Close to or equal to limit)	No	None	Resolution Required. Schools must check aggregate amounts to determine if loans to the student are close to, equal to, or exceeding loan limits. If they are exceeding, see Action Needed for comment 258. If loan limits are close to or equal to the limits, caution should be used to ensure that the student does not exceed his or her loan limits with subsequent Title IV loans.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
258	Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have received a total amount of undergraduate federal student loans that exceeds the loan limits established for the federal student loan programs. However, you may have reaffirmed the excess debt with your loan servicer, restoring your eligibility to participate in the federal student aid programs.	Updated comment text and action needed	NSLDS Undergraduate Subsidized Loan Limit Flag OR NSLDS Undergraduate Combined Loan Limit Flag = R	Yes	None	Resolution Required. In general, students who borrow in excess of aggregate loan limits are ineligible to receive further Title IV assistance. However, if a value of “R” is in the NSLDS Undergraduate Subsidized Loan Limit Flag field or the NSLDS Undergraduate Combined Loan Limit field on the ISIR, the school must review the student’s entire NSLDS loan record to determine if that “R” value is shown on the loan or loans that resulted in the excess borrowing. If so, the student regains eligibility to participate in the federal student aid programs.
259	The National Student Loan Data System (NSLDS®) database indicates that one or more of your federal student loans have been discharged based on a determination by the U.S. Department of Veterans Affairs that you are unemployable due to a service-connected disability. Contact your college’s or career school’s financial aid office for more information.	Updated comment text and reason for comment	NSLDS Loan Current Status Code = VA (Disability, determined by Veteran’s Administration)	No	None	Resolution Required. The student is not eligible to receive further Title IV loans or TEACH Grants unless the student provides (1) a statement from his or her physician certifying that the student is able to engage in substantial gainful activity and (2) a statement, signed by the student, acknowledging that the new Title IV loan or TEACH Grant service obligation cannot be discharged in the future based on any impairment present when the new loan or TEACH Grant is made, unless that impairment substantially deteriorates so that the student is once again totally and permanently disabled.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
260	Based upon data provided by the National Student Loan Data System (NSLDS®) database and your grade level, we determined that you may have received subsidized federal student loans in excess of loan limits established for the federal student loan programs.	Updated comment text and action needed	NSLDS Postscreening Reason Code = 09 (Exceeded subsidized loan limit)	Yes	None	Resolution Required. On the FPS 01 transaction, loan limits may already be exceeded. However, the FPS would not detect it until NSLDS postscreening occurs. Schools must check aggregate amounts to determine if loans to the student are close to, equal to, or exceeding loan limits. If loan limits are close to or equal to the limits, caution should be used to ensure that the student does not exceed their loan limits with subsequent Title IV loans
261	Based upon data provided by the National Student Loan Data System (NSLDS®) database, your grade level, and your dependency status, we determined that you may have received federal student loans in excess of loan limits established for the federal student loan programs.	Updated comment text and action needed	NSLDS Postscreening Reason Code = 10 (Exceeded combined loan limit)	Yes	None	Resolution Required On the FPS 01 transaction, loan limits may already be exceeded. However, the FPS would not detect it until NSLDS postscreening occurs. Schools must check aggregate amounts to determine if loans to the student are close to, equal to, or exceeding loan limits. If loan limits are close to or equal to the limits, caution should be used to ensure that the student does not exceed their loan limits with subsequent Title IV loans.
262	Based upon information from the National Student Loan Data System (NSLDS®) database, the total amount of Federal Pell Grants that you have received has changed. This may affect your eligibility for additional Federal Pell Grants.	Updated comment text and reason for comment	NSLDS Postscreening Reason Code = 21 (No longer meeting or exceeding Pell lifetime limit) OR 23 (No longer close to Pell lifetime limit)	No	None	No action needed.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
263	The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of between four and five years.	Updated comment text and reason for comment	NSLDS LEU Limit Indicator = H (High Pell percent) AND Pell Grant Eligibility Flag = Y (This transaction determined eligible for a Federal Pell Grant)	No	None	Resolution Required. Check NSLDS records to verify that the applicant is not exceeding lifetime eligibility.



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
264	The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received a total amount of Federal Pell Grants that is close to the cumulative total you can receive. For this reason, your eligibility for more Federal Pell Grants may be limited.	Updated comment text and action needed	NSLDS LEU Limit Indicator = C (Close to or equal to limit) AND Pell Grant Eligibility Flag = Y (This transaction determined eligible for a Federal Pell Grant)	Yes	None	Resolution Required. Check NSLDS records to verify that the applicant is not exceeding lifetime eligibility.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
265	The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you may have received a total amount of Federal Pell Grants that equals or exceeds the allowable total.	Updated comment text	NSLDS LEU Limit Indicator = E (Met or Exceeded Pell limit) AND Pell Grant Eligibility Flag = Y (This transaction determined eligible for a Federal Pell Grant)	Yes	None	Resolution Required. Check NSLDS records to verify that the applicant is not exceeding lifetime eligibility.
266	The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Once you've reached that limit, you can no longer receive a Federal Pell Grant.	None	Pell eligible and NSLDS Pell Lifetime Eligibility Used is 0%	No	None	No action needed.
267	The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of up to one-half of a year.	Updated comment text	Pell eligible and NSLDS Pell Lifetime Eligibility Used is greater than 0% and less than or equal to 50%	No	None	No action needed.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
268	The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of between one-half and one year.	None	Pell eligible and NSLDS Pell Lifetime Eligibility Used is greater than 50% and less than or equal to 100%	No	None	No action needed.
269	The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of between one and one and one-half years.	None	Pell eligible and NSLDS Pell Lifetime Eligibility Used is greater than 100% and less than or equal to 150%	No	None	No action needed.
270	The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of between one and one-half and two years.	None	Pell eligible and NSLDS Pell Lifetime Eligibility Used is greater than 150% and less than or equal to 200%	No	None	No action needed.
271	The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of between two and two and one-half years.	None	Pell eligible and NSLDS Pell Lifetime Eligibility Used is greater than 200% and less than or equal to 250%	No	None	No action needed.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
272	The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of between two and one-half and three years.	None	Pell eligible and NSLDS Pell Lifetime Eligibility Used is greater than 250% and less than or equal to 300%	No	None	No action needed.
273	The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of between three and three and one-half years.	None	Pell eligible and NSLDS Pell Lifetime Eligibility Used is greater than 300% and less than or equal to 350%	No	None	No action needed.
274	The limit to the total amount of Federal Pell Grants that a student may receive is the equivalent of six school years. Based upon information reported to the National Student Loan Data System (NSLDS®) database by the schools you have attended, you have received Federal Pell Grants for the equivalent of between three and one-half and four years.	None	Pell eligible and NSLDS Pell Lifetime Eligibility Used is greater than 350% and less than or equal to 400%	No	None	No action needed.
275	N/A	Deleted comment	N/A	N/A	NA	N/A

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
276	Your school may request more information to determine your eligibility for federal student aid.	Updated reason for comment and action needed	NSLDS Unusual Enrollment History Flag = 2 (Possible enrollment pattern problem, school may need to resolve)	Yes	None	Resolution required. The institution must review the student's enrollment and financial aid records to determine if, during any of the 2020–21, 2021–22, 2022–23, and 2023–24 award years, the student received a Pell Grant or a Direct Loan at the institution that is performing the review. If so, no additional action is required. If not, using information from the National Student Loan Data System (NSLDS), the institution must identify all institutions where the student received a Pell Grant or Direct Loan for those award years and then must determine whether academic credit was earned at each of those institutions during the award year for which the student received a Pell Grant or Direct Loan. Based on those determinations, discussions with the student may be necessary. See Dear Colleague letter GEN-15-05 for additional information.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
277	Based upon data provided by the National Student Loan Data System (NSLDS®) database, your school will request more information to determine your eligibility for federal student aid before funds can be disbursed.	Updated reason for comment and action needed	NSLDS Unusual Enrollment History Flag = 3 (Questionable enrollment pattern, school must resolve)	Yes	None	Resolution required. Using information from the National Student Loan Data System (NSLDS), the institution must identify all institutions where the student received a Pell Grant or a Direct Loan for any of the 2020–21, 2021–22, 2022–23 and 2023–24 award years. The institution must then determine whether academic credit was earned at each of those institutions during the award year for which the student received a Pell Grant or a Direct Loan. Based on those determinations, discussions with the student may be necessary. See <a href="#">Dear Colleague letter GEN-15-05</a> for additional information.
278	We weren't able to verify your eligibility for federal student aid with one or more other federal agencies through computer matching programs. Your school will contact you if more information is needed.	None	Record was processed without being sent to one or more matches	No	None	Resolution may be required. One or more federal agency matches were not performed. Determine which match based on the recent Electronic Announcement posted in the Knowledge Center and/or the Pmessage sent through your SAIG mailbox.
279	Issues related to your FAFSA form have been resolved and processing of your form will continue.	None	Reject 16 resolved; hold removed	No	None	No action needed.
280	Your denial of benefits under the <i>Anti-Drug Abuse Act of 1988</i> has been resolved and processing of your FAFSA form will continue.	Updated action needed	Released from drug abuse hold file	No	None	No action needed. <b>Note:</b> No match flag values are associated with hold files. Hold files are maintained at the FPS and not at an outside matching agency.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
281	You have been identified as an incarcerated student. If this is incorrect, contact your college's or career school's financial aid office. If corrections are needed, the student may correct information directly on the paper FAFSA Submission Summary, sign it, and resubmit to the FAFSA processor.	Added comment	Incarcerated Applicant Flag = 1 (Correctional Facility Address File), 2 (Received via P.O. box), OR 3 (Incarcerated Applicant Flag set by FAA	No	None	No action needed.
282	N/A	Deleted comment	N/A	N/A	N/A	N/A
283	N/A	May 24: Added the paragraph under the note in the action needed column  April 24: Added information	Parent tax filing status is did not and will not file a U.S. tax return for reasons other than low income	No	None	Note: No comment text displays for this comment. The parent's answer indicates that they did not file a U.S. tax return for a reason other than low income. This may indicate that the parent was required to file a U.S. tax return but did not. The FAA should treat this as conflicting information and follow up with the parent to ask if this is correct. For additional information on resolving conflicting information, please see the <i>Federal Student Aid Handbook, Application and Verification Guide</i> .

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
284	N/A	<p>May 24: Added the paragraph under the note in the action needed column</p> <p>April 24: Added information</p>	Parent spouse or partner is a contributor, and their tax filing status is did not and will not file a U.S. tax return for reasons other than low income	No	None	<p>Note: No comment text displays for this comment.</p> <p>The parent spouse's answer indicates they did not file a U.S. tax return for a reason other than low income. This may indicate that the parent spouse was required to file a U.S. tax return but did not. The FAA should treat this as conflicting information and follow up with the parent spouse to ask if this is correct. For additional information on resolving conflicting information, please see the <i>Federal Student Aid Handbook, Application and Verification Guide</i>.</p>



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
285	You reported that you are or were in foster care. You may be eligible for assistance through federal programs for foster youth, such as the John H. Chafee Foster Care Independence Program and/or the Education and Training Voucher (ETV) Program. For more information, contact your state ETV coordinator. Find your state ETV coordinator's contact information at <a href="https://childwelfare.gov/organizations/?CWIGFunctions.action=rols:main.dspList&amp;rolType=Custom&amp;RS_ID=145">childwelfare.gov/organizations/?CWIGFunctions.action=rols:main.dspList&amp;rolType=Custom&amp;RS_ID=145</a> .	None	Applicant answered 1 (Yes) to the In Foster Care question in the online FAFSA form	No	None	No action needed.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
286	Based on information you provided on your FAFSA form, you may be eligible for other federal benefits not awarded by the U.S. Department of Education. For more information on federal benefits, visit <a href="https://studentaid.gov/2425/help/federal-benefits-received">https://studentaid.gov/2425/help/federal-benefits-received</a> .	Updated comment text, reason for comment, and action needed	Dependency Model = D (Dependent), Pell Grant Eligibility Flag = Y (This transaction determined eligible for Federal Pell Grant) AND any of the following Parent fields are non-blank: <ul style="list-style-type: none"> <li>• Received EITC</li> <li>• Received federal housing assistance</li> <li>• Received Free or Reduced Price Lunch</li> <li>• Received Medicaid</li> <li>• Received refundable credit for 36B health plan</li> <li>• Received SNAP</li> <li>• Received Supplemental Security Income</li> <li>• Received TANF</li> <li>• Received WIC</li> </ul>	No	None	No action needed.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
287	Based on information you provided on your FAFSA form, you may be eligible for other federal benefits not awarded by the U.S. Department of Education. For more information on federal benefits, visit <a href="https://studentaid.gov/2425/help/federal-benefits-received">https://studentaid.gov/2425/help/federal-benefits-received</a>	Updated comment text, reason for comment, and action needed	Dependency Model = I (Independent) OR Z (Provisionally Independent), Pell Grant Eligibility Flag = Y (This transaction determined eligible for Federal Pell Grant) AND any of the following are Student fields are non-blank: <ul style="list-style-type: none"> <li>• Received EITC</li> <li>• Received federal housing assistance</li> <li>• Received Free or Reduced Price Lunch</li> <li>• Received Medicaid</li> <li>• Received refundable credit for 36B health plan</li> <li>• Received SNAP</li> <li>• Received Supplemental Security Income</li> <li>• Received TANF</li> <li>• Received WIC</li> </ul>	No	None	No action needed.
288	The Department of Homeland Security's United States Citizen and Immigration Service has identified an existing case.	Updated action needed	DHS Primary Match Status = D (Duplicate Case)	Yes	None	No action needed.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
289	The Department of Homeland Security's United States Citizen and Immigration Service hasn't confirmed the validity of I-Number, which is needed to receive federal student aid. Select "Make a Correction" to review or update your information.	Updated action needed	DHS Primary Match Status = I (Invalid A-Number)	Yes	None	Resolution required. Review the student's A-Number and make any corrections as needed.
290	N/A	Not used	N/A	N/A	N/A	N/A
291	You reported that you are a veteran or are currently serving on active duty in the U.S. armed forces. You may qualify for additional veteran benefits administered by the Department of Veteran Affairs or Department of Defense. For more information, visit <a href="https://studentaid.gov/2425/help/student-veteran">https://studentaid.gov/2425/help/student-veteran</a>	Updated comment text and action needed	Veteran or on active duty	No	None	No action needed.
292	Your citizenship status has been confirmed by the Department of Homeland Security and you meet the citizenship requirements for federal student aid.	Updated reason for comment	DHS Secondary Match Status = (Confirmed Eligible Noncitizen"	No	None	No action needed.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
293	The Department of Homeland Security did not confirm your status as a noncitizen in an immigration status that is eligible for the types of federal student aid for which you have applied. You must submit proof to your college's or career school's financial aid office confirming your noncitizen immigration status. If you do not submit proof within 30 days, or longer if your school allows, you may not be eligible for federal student aid.	Updated comment text and action needed	DHS Secondary Match Status = N (Not Confirmed Eligible Noncitizen)	Yes	None	<p>Resolution Required.</p> <p>If the A-numbers match: You must submit a Third-Step Verification request via the DHS/SAVE system. For information on how to access and navigate the SAVE system, see the "SAVE System Instructions for U.S. Department of Education (School) Users" document at: <a href="https://fsapartners.ed.gov/knowledge-center/topics/dhs-save-eligible-noncitizen/dhs-save-electronic-third-step-verification">fsapartners.ed.gov/knowledge-center/topics/dhs-save-eligible-noncitizen/dhs-save-electronic-third-step-verification</a>. If the requested documentation includes an HHS Eligibility or Certification letter and/or the student provides a copy of a T-Visa or if the student claims a battered immigrant-qualified alien status under the Violence Against Women Act, follow guidance in the <i>Federal Student Aid Handbook</i>, Volume 1—Student Eligibility, Chapter 2—Citizenship.</p> <p>If FAFSA question 13 is blank or if the A-numbers do not match: Correct FAFSA question 13 to match the A-number on the student's document, update the Resend Records to Matches field to "Yes," and submit it to the FPS. Do not submit a Third-Step Verification request. Wait three to five business days for a corrected ISIR and follow the procedures for the match flags and code. Complete a Third-Step Verification request only if the DHS Match Flag = N and the DHS Secondary Match Flag = N.</p>

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
294	The Department of Homeland Security has not yet confirmed your status as a noncitizen in an immigration status that is eligible for the types of federal student aid for which you have applied. You must submit proof to your college's or career school's financial aid office confirming your noncitizen immigration status. If you do not submit proof within 30 days, or longer if your school allows, you may not be eligible for federal student aid.	Updated comment text and action needed	DHS Secondary Match Status = C (Continue to Process)	Yes	None	Resolution Required. The school must wait up to 10 business days for a system-generated ISIR with updated Secondary DHS Match Flag before submitting a Third-Step Verification request. For information on how to access and navigate the SAVE system, see the "SAVE System Instructions for U.S. Department of Education (School) Users" document at: <a href="https://fsapartners.ed.gov/knowledge-center/topics/dhs-save-eligible-noncitizen/dhs-save-electronic-third-step-verification">fsapartners.ed.gov/knowledge-center/topics/dhs-save-eligible-noncitizen/dhs-save-electronic-third-step-verification</a> . If the requested documentation includes an HHS Eligibility or Certification letter and/or the student provides a copy of a T-Visa or if the student claims a battered immigrant-qualified alien status under the Violence Against Women Act, follow the guidance in the <i>Federal Student Aid Handbook</i> , Volume 1—Student Eligibility, Chapter 2—Citizenship.
295	The marital status reported for the parent does not appear to agree with the updated family size reported. If one of those items is incorrect, you need to make a correction. Select "Make a Correction" to review or update your information.	Added comment text and updated action needed	Parent Marital Status = 2 (Unmarried living together), 3 (Married), OR 4 (Remarried) AND Updated Family Size is less than "3"	No	32	Resolution Required. Review and correct either the Parent Marital Status and/or Family Size.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
296	The marital status reported for the parent does not appear to agree with the updated family size reported. If one of those items is incorrect, you need to make a correction. Select “Make a Correction” to review or update your information.	Added comment text and updated action needed	Parent Marital Status = 1 (Never Married), 4 (Divorced), 6 (Separated), OR 7 (Widowed) AND Updated Family Size is less than “2”	No	33	Resolution Required. Review and correct either the Parent Marital Status and/or Family Size.
297	N/A	Not used	N/A	N/A	N/A	N/A
298	Your FAFSA form has been selected for verification. This is a review process where your school has the authority to request copies of certain financial documents from you and your parent(s).	Updated reason for comment	Selected for verification, dependent	No	None	No action needed.
299	Your FAFSA has been selected for verification. This is a review process where your school has the authority to request copies of certain financial documents from you and your spouse.	Updated reason for comment	Selected for verification, independent	No	None	No action needed.
300	This FAFSA Submission Summary reflects your financial aid administrator’s use of professional judgment.	None	Professional Judgment = 1 (Yes)	No	None	None

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
301	Important income or tax information for your parent is missing from your form. Your parent must log in to StudentAid.gov, select your FAFSA form from their Dashboard, and select “Make a Correction” to update their information.	Updated comment text, reason for comment, FPS C Flag, reject code, and action needed	Parent Filed non-U.S. tax return = 3 (Did not and will not file a foreign tax return – earned income in a foreign country or employee of an international organization that did not require tax filing) AND Any of the following Parent fields are blank: <ul style="list-style-type: none"> <li>• Tax Exempt Interest Income</li> <li>• Untaxed Portions of IRA Distributions</li> <li>• Untaxed Portions of Pensions</li> <li>• Deductible Payments to IRA, Keogh, and other</li> </ul>	No	34	Resolution Required. Update the parent blank tax fields.
302	U.S. Department of Education /MOHELA, 1-888-866-4352 (ED Servicer 512)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
303	The student's parent indicated that they reside in a foreign country but did not file any tax return due to not earning any income. The FAA has the authority to request certain financial documents from the student's parent(s) to verify the student's eligibility for federal student aid.	Updated comment text, reason for comment, and reject code	Parent Filed non-U.S. tax return = 6 (Did not and will not file any tax return – no earned income) AND State of Legal Residence is NOT PR, AS, GU, MP, VI, OR any of the 50 states	Yes	None	Resolution Required. Determine if the student/parent has foreign income but has not filed a foreign tax return for reasons other than being low income. For instructions on how to resolve foreign nonfilers who did not file a foreign tax return for reasons other than having low income, see the <i>Federal Student Aid Handbook, Application and Verification Guide</i> .
304	U.S. Department of Education/Edfinancial, 1-855-337-6884 (ED Servicer 507)	None	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
305	<p>Your (student) identity could not be fully confirmed by TransUnion. To receive federal student aid, you must be a U.S. citizen (or national) or an eligible noncitizen, such as a U.S. permanent resident, a resident of certain Pacific Islands, or as determined by the Department of Homeland Security.</p> <p>If you are a citizen of the Freely Associated States and need to complete the FAFSA form online:</p> <ol style="list-style-type: none"> <li>1. Complete an “Attestation and Validation of Identity” form, available from <a href="https://studentaid.gov/forms-library/">https://studentaid.gov/forms-library/</a> (select “StudentAid.gov Account”).</li> <li>2. Submit your completed form and documentation of identity (as listed on the form) to IDVerification@ed.gov.</li> </ol> <p>If you have made a mistake on your FAFSA form:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your information in your Account Settings.</li> <li>2. Once SSA verifies your account status, update the information on your FAFSA form by selecting “Make a Correction.”</li> <li>3. Once the information on your FAFSA form has been updated, select “Submit.”</li> </ol>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Student SSA Match Status = 9 (Not needed) AND Student Transunion Match Status = 1 (No match) or 7 (Inconclusive) No Transunion match (Student)</p>	No	48	Resolution Required.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
306	<p>Your (student) identity could not be fully confirmed by TransUnion because your first or last name did not match their records. To receive federal student aid, you must be a U.S. citizen (or national) or an eligible noncitizen, such as a U.S. permanent resident, a resident of certain Pacific Islands, or as determined by the Department of Homeland Security.</p> <p>If you are a citizen of the Freely Associated States and need to complete the FAFSA form online:</p> <ol style="list-style-type: none"> <li>1. Complete an “Attestation and Validation of Identity” form, available from <a href="https://studentaid.gov/forms-library/">https://studentaid.gov/forms-library/</a> (select “StudentAid.gov Account”).</li> <li>2. Submit your completed form and documentation of identity (as listed on the form) to IDVerification@ed.gov.</li> </ol> <p>If you have made a mistake on your FAFSA form:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your information in your Account Settings.</li> <li>2. Once SSA verifies your account status, update the information on your FAFSA form by selecting “Make a Correction.”</li> <li>3. Once the information on your FAFSA form has been updated, select “Submit.”</li> </ol>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Student SSA Match Status = 9 (Not needed) AND Student Transunion Match Status = 3 (First name mismatch) OR 4 (Last name mismatch) Partial Transunion match, but no first or last name match (Student)</p>	No	49	Resolution Required.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
307	<p>Your (student) identity could not be fully confirmed by TransUnion because your date of birth did not match their records. To receive federal student aid, you must be a U.S. citizen (or national) or an eligible noncitizen, such as a U.S. permanent resident, a resident of certain Pacific Islands, or as determined by the Department of Homeland Security.</p> <p>If you are a citizen of the Freely Associated States and need to complete the FAFSA form online:</p> <ol style="list-style-type: none"> <li>1. Complete an “Attestation and Validation of Identity” form, available from <a href="https://studentaid.gov/forms-library/">https://studentaid.gov/forms-library/</a> (select “StudentAid.gov Account”).</li> <li>2. Submit your completed form and documentation of identity (as listed on the form) to <a href="mailto:IDVerification@ed.gov">IDVerification@ed.gov</a>.</li> </ol> <p>If you have made a mistake on your FAFSA form:</p> <ol style="list-style-type: none"> <li>1. Log in to <a href="https://studentaid.gov">StudentAid.gov</a> and update your information in your Account Settings.</li> <li>2. Once SSA verifies your account status, update the information on your FAFSA form by selecting “Make a Correction.”</li> <li>3. Once the information on your FAFSA form has been updated, select “Submit.”</li> </ol>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Student SSA Match Status = 9 (Not needed) AND Student Transunion Match Status = 2 (Date of Birth mismatch) Partial Transunion match, but no date of birth match (Student)</p>	No	50	Resolution Required.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
308	<p>Your (student) identity could not be fully confirmed by TransUnion because the address you entered did not match their records. To receive federal student aid, you must be a U.S. citizen (or national) or an eligible noncitizen, such as a U.S. permanent resident, a resident of certain Pacific Islands, or as determined by the Department of Homeland Security.</p> <p>If you are a citizen of the Freely Associated States and need to complete the FAFSA form online:</p> <ol style="list-style-type: none"> <li>1. Complete an “Attestation and Validation of Identity” form, available from <a href="https://studentaid.gov/forms-library/">https://studentaid.gov/forms-library/</a> (select “StudentAid.gov Account”).</li> <li>2. Submit your completed form and documentation of identity (as listed on the form) to IDVerification@ed.gov.</li> </ol> <p>If you have made a mistake on your FAFSA form:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your information in your Account Settings.</li> <li>2. Once SSA verifies your account status, update the information on your FAFSA form by selecting “Make a Correction.”</li> <li>3. Once the information on your FAFSA form has been updated, select “Submit.”</li> </ol>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Student SSA Match Status = 9 (Not needed) AND Student Transunion Match Status = 5 (Address mismatch) Partial Transunion match, but no address match (Student)</p>	No	51	Resolution Required.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
309	The validation of your (student) identity is pending with TransUnion. To receive federal student aid, you must be a U.S. citizen (or national) or an eligible noncitizen, such as a U.S. permanent resident, a resident of certain Pacific Islands, or as determined by the Department of Homeland Security. You must contact Federal Student Aid Information Center (FSAIC) at 1-800-433-3243 for next steps.	April 24: added comment text. Dec 23: updated reason for comment.	Student SSA Match Status = 9 (Not needed) AND Student Transunion Match Status is Blank (Pending) Transunion match pending (Student)	No	52	Resolution Required.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
310	<p>Your parent's identity could not be confirmed by TransUnion.</p> <p>If your parent does not have a Social Security Number (SSN), have your parent do the following:</p> <ol style="list-style-type: none"> <li>1. Complete an "Attestation and Validation of Identity" form, available from <a href="https://studentaid.gov/forms-library/">https://studentaid.gov/forms-library/</a> (select "StudentAid.gov Account").</li> <li>2. Submit a completed form and documentation of identity (as listed on the form) to IDVerification@ed.gov.</li> </ol> <p>If there is a mistake on your FAFSA form:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your parent's information, then reinvite them to your FAFSA form.</li> <li>2. Your parent must log in to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your parent must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information on your FAFSA form has been updated, they must sign and submit their correction.</li> </ol>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Parent SSA Match Status = 9 (Not needed) AND Parent Transunion Match Status = 1 (No match) or 7 (Inconclusive) No Transunion match (Parent)</p>	No	53	Resolution Required.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
311	<p>Your parent's identity could not be fully confirmed by TransUnion because the first or last name did not match their records.</p> <p>If your parent does not have a Social Security Number (SSN), have your parent do the following:</p> <ol style="list-style-type: none"> <li>1. Complete an "Attestation and Validation of Identity" form, available from <a href="https://studentaid.gov/forms-library/">https://studentaid.gov/forms-library/</a> (select "StudentAid.gov Account").</li> <li>2. Submit a completed form and documentation of identity (as listed on the form) to IDVerification@ed.gov.</li> </ol> <p>If there is a mistake on your FAFSA form:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your parent's information, then reinvite them to your FAFSA form.</li> <li>2. Your parent must log in to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your parent must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information on your FAFSA form has been updated, they must sign and submit their correction.</li> </ol>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Parent SSA Match Status = 9 (Not needed) AND Parent Transunion Match Status = 3 (First Name mismatch) OR 4 (Last name mismatch)</p> <p>Partial Transunion match, but no first or last name match (Parent)</p>	No	54	Resolution Required.



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
312	<p>Your parent's identity could not be fully confirmed by TransUnion because the date of birth did not match their records.</p> <p>If your parent does not have a Social Security Number (SSN), have your parent do the following:</p> <ol style="list-style-type: none"> <li>1. Complete an "Attestation and Validation of Identity" form, available from <a href="https://studentaid.gov/forms-library/">https://studentaid.gov/forms-library/</a> (select "StudentAid.gov Account").</li> <li>2. Submit a completed form and documentation of identity (as listed on the form) to IDVerification@ed.gov.</li> </ol> <p>If there is a mistake on your FAFSA form:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your parent's information, then reinvite them to your FAFSA form.</li> <li>2. Your parent must log in to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your parent must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information on your FAFSA form has been updated, they must sign and submit their correction.</li> </ol>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Parent SSA Match Status = 9 (Not needed) AND Parent Transunion Match Status = 2 (Date of Birth mismatch)</p> <p>Partial Transunion match, but no date of birth match (Parent)</p>	No	55	Resolution Required.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
313	<p>Your parent's identity could not be fully confirmed by TransUnion because the parent's address did not match their records.</p> <p>If your parent does not have a Social Security Number (SSN), have your parent do the following:</p> <ol style="list-style-type: none"> <li>1. Complete an "Attestation and Validation of Identity" form, available from <a href="https://studentaid.gov/forms-library/">https://studentaid.gov/forms-library/</a> (select "StudentAid.gov Account").</li> <li>2. Submit a completed form and documentation of identity (as listed on the form) to IDVerification@ed.gov.</li> </ol> <p>If there is a mistake on your FAFSA form:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your parent's information, then reinvite them to your FAFSA form.</li> <li>2. Your parent must log in to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your parent must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information on your FAFSA form has been updated, they must sign and submit their correction.</li> </ol>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Parent SSA Match Status = 9 (Not needed) AND Parent Transunion Match Status = 5 (Address mismatch) Partial Transunion match, but no address match (Parent)</p>	No	56	Resolution Required.
314	<p>The validation of your parent's identity is pending with TransUnion. Your parent must contact Federal Student Aid Information Center (FSAIC) at 1-800-433-3243 for next steps.</p>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Parent SSA Match Status = 9 (Not needed) AND Parent Transunion Match Status is Blank (Pending) Transunion match pending (Parent)</p>	No	57	Resolution Required.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
315	<p>Your parent's spouse's identity could not be confirmed by TransUnion.</p> <p>If your parent's spouse does not have a Social Security Number (SSN), have your parent do the following:</p> <ol style="list-style-type: none"> <li>1. Complete an "Attestation and Validation of Identity" form, available from <a href="https://studentaid.gov/forms-library/">https://studentaid.gov/forms-library/</a> (select "StudentAid.gov Account").</li> <li>2. Submit a completed form and documentation of identity (as listed on the form) to IDVerification@ed.gov.</li> </ol> <p>If there is a mistake on your FAFSA form:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your parent's spouse's information, then reinvite them to your FAFSA form.</li> <li>2. Your parent's spouse must log in to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your parent's spouse must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information on your FAFSA form has been updated, they must sign and submit their correction.</li> </ol>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Parent Spouse or Partner SSA Match Status = 9 (Not needed) AND Parent Spouse or Partner Transunion Match Status = 1 (No match) or 7 (Inconclusive) No Transunion match (Parent Spouse or Partner)</p>	No	58	Resolution Required.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
316	<p>Your parent's spouse's identity could not be fully confirmed by TransUnion because the first or last name did not match their records.</p> <p>If your parent's spouse does not have a Social Security Number (SSN), have your parent do the following:</p> <ol style="list-style-type: none"> <li>1. Complete an "Attestation and Validation of Identity" form, available from <a href="https://studentaid.gov/forms-library/">https://studentaid.gov/forms-library/</a> (select "StudentAid.gov Account").</li> <li>2. Submit a completed form and documentation of identity (as listed on the form) to IDVerification@ed.gov.</li> </ol> <p>If there is a mistake on your FAFSA form:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your parent's spouse's information, then reinvite them to your FAFSA form.</li> <li>2. Your parent's spouse must log in to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your parent's spouse must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information on your FAFSA form has been updated, they must sign and submit their correction.</li> </ol>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Parent Spouse or Partner SSA Match Status = 9 (Not needed) AND Parent Spouse or Partner Transunion Match Status = 3 (First name mismatch) OR 4 (Last name mismatch)</p> <p>Partial Transunion match, but no first or last name match (Parent Spouse or Partner)</p>	No	59	Resolution Required.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
317	<p>Your parent's spouse's identity could not be fully confirmed by TransUnion because the date of birth did not match their records.</p> <p>If your parent's spouse does not have a Social Security Number (SSN), have your parent's spouse do the following:</p> <ol style="list-style-type: none"> <li>1. Complete an "Attestation and Validation of Identity" form, available from <a href="https://studentaid.gov/forms-library/">https://studentaid.gov/forms-library/</a> (select "StudentAid.gov Account").</li> <li>2. Submit a completed form and documentation of identity (as listed on the form) to IDVerification@ed.gov.</li> </ol> <p>If there is a mistake on your FAFSA form:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your parent's spouse's information, then reinvite them to your FAFSA form.</li> <li>2. Your parent's spouse must log in to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your parent's spouse must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information on your FAFSA form has been updated, they must sign and submit their correction.</li> </ol>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Parent Spouse or Partner SSA Match Status = 9 (Not needed) AND Parent Spouse or Partner Transunion Match Status = 2 (Date of Birth mismatch)</p> <p>Partial Transunion match, but no date of birth match (Parent Spouse or Partner)</p>	No	60	Resolution Required.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
318	<p>Your parent's spouse's identity could not be fully confirmed by TransUnion because the address did not match their records.</p> <p>If your parent's spouse does not have a Social Security Number (SSN), have your parent's spouse do the following:</p> <ol style="list-style-type: none"> <li>1. Complete an "Attestation and Validation of Identity" form, available from <a href="https://studentaid.gov/forms-library/">https://studentaid.gov/forms-library/</a> (select "StudentAid.gov Account").</li> <li>2. Submit a completed form and documentation of identity (as listed on the form) to IDVerification@ed.gov.</li> </ol> <p>If there is a mistake on your FAFSA form:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your parent's spouse's information, then reinvite them to your FAFSA form.</li> <li>2. Your parent's spouse must log in to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your parent's spouse must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information on your FAFSA form has been updated, they must sign and submit their correction.</li> </ol>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Parent Spouse or Partner SSA Match Status = 9 (Not needed) AND Parent Spouse or Partner Transunion Match Status = 5 (Address mismatch) Partial Transunion match, but no address match (Parent Spouse or Partner)</p>	No	61	Resolution Required.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
319	The validation of your Parent Spouse's identity is pending with TransUnion. Your Parent Spouse must contact Federal Student Aid Information Center (FSAIC) at 1-800-433-3243 for next steps.	April 24: added comment text. Dec 23: updated reason for comment.	Parent Spouse or Partner SSA Match Status = 9 (Not needed) AND Parent Spouse or Partner Transunion Match Status is Blank (Pending) Transunion match pending (Parent Spouse or Partner)	No	62	Resolution Required.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
320	<p>Your spouse's identity could not be confirmed by TransUnion.</p> <p>If your spouse does not have a Social Security Number (SSN), have your spouse do the following:</p> <ol style="list-style-type: none"> <li>1. Complete an "Attestation and Validation of Identity" form, available from <a href="https://studentaid.gov/forms-library/">https://studentaid.gov/forms-library/</a> (select "StudentAid.gov Account").</li> <li>2. Submit a completed form and documentation of identity (as listed on the form) to IDVerification@ed.gov.</li> </ol> <p>If there is a mistake on your FAFSA form:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your spouse's information, then reinvite them to your FAFSA form.</li> <li>2. Your spouse must log in to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your spouse must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information on your FAFSA form has been updated, they must sign and submit their correction.</li> </ol>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Student Spouse SSA Match Status = 9 (Not needed) AND Student Spouse Transunion Match Status = 1 (No Match) or 7 (Inconclusive) No Transunion match (Student Spouse)</p>	No	63	Resolution Required.



## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
321	<p>Your spouse's identity could not be fully confirmed by TransUnion because the first or last name did not match their records.</p> <p>If your spouse does not have a Social Security Number (SSN), have your spouse do the following:</p> <ol style="list-style-type: none"> <li>1. Complete an "Attestation and Validation of Identity" form, available from <a href="https://studentaid.gov/forms-library/">https://studentaid.gov/forms-library/</a> (select "StudentAid.gov Account").</li> <li>2. Submit a completed form and documentation of identity (as listed on the form) to IDVerification@ed.gov.</li> </ol> <p>If there is a mistake on your FAFSA form:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your spouse's information, then reinvite them to your FAFSA form.</li> <li>2. Your spouse must log in to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your spouse must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information on your FAFSA form has been updated, they must sign and submit their correction.</li> </ol>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Student Spouse SSA Match Status = 9 (Not needed) AND Student Spouse Transunion Match Status = 3 (First name mismatch) OR 4 (Last name mismatch)</p> <p>Partial Transunion match, but no first or last name match (Student Spouse)</p>	No	64	Resolution Required.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
322	<p>Your spouse's identity could not be fully confirmed by TransUnion because the date of birth did not match their records.</p> <p>If your spouse does not have a Social Security Number (SSN), have your spouse do the following:</p> <ol style="list-style-type: none"> <li>1. Complete an "Attestation and Validation of Identity" form, available from <a href="https://studentaid.gov/forms-library/">https://studentaid.gov/forms-library/</a> (select "StudentAid.gov Account").</li> <li>2. Submit a completed form and documentation of identity (as listed on the form) to IDVerification@ed.gov.</li> </ol> <p>If there is a mistake on your FAFSA form:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your spouse's information, then reinvite them to your FAFSA form.</li> <li>2. Your spouse must log in to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your spouse must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information on your FAFSA form has been updated, they must sign and submit their correction.</li> </ol>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Student Spouse SSA Match Status = 9 (Not needed) AND Student Spouse Transunion Match Status = 2 (Date of Birth mismatch)</p> <p>Partial Transunion match, but no date of birth match (Student Spouse)</p>	No	65	Resolution Required.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
323	<p>Your spouse's identity could not be fully confirmed by TransUnion because the address did not match their records.</p> <p>If your spouse does not have a Social Security Number (SSN), have your spouse do the following:</p> <ol style="list-style-type: none"> <li>1. Complete an "Attestation and Validation of Identity" form, available from <a href="https://studentaid.gov/forms-library/">https://studentaid.gov/forms-library/</a> (select "StudentAid.gov Account").</li> <li>2. Submit a completed form and documentation of identity (as listed on the form) to IDVerification@ed.gov.</li> </ol> <p>If there is a mistake on your FAFSA form:</p> <ol style="list-style-type: none"> <li>1. Log in to StudentAid.gov and update your spouse's information, then reinvite them to your FAFSA form.</li> <li>2. Your spouse must log in to StudentAid.gov and update their information in Account Settings.</li> <li>3. Once SSA verifies their account status, your spouse must update the information on your FAFSA form by selecting "Make a Correction."</li> <li>4. Once the information on your FAFSA form has been updated, they must sign and submit their correction.</li> </ol>	<p>April 24: added comment text.</p> <p>Dec 23: updated reason for comment.</p>	<p>Student Spouse SSA Match Status = 9 (Not needed) AND Student Spouse Transunion Match Status = 5 (Address mismatch)</p> <p>Partial Transunion match, but no address match (Student Spouse)</p>	No	66	Resolution Required.

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
324	The validation of your spouse's identity is pending with TransUnion. Your spouse must contact Federal Student Aid Information Center (FSAIC) at 1-800-433-3243 for next steps.	April 24: added comment text. Dec 23: updated reason for comment.	Student Spouse SSA Match Status = 9 (Not needed) AND Student Spouse Transunion Match Status is Blank (Pending) Transunion match pending (Student Spouse)	No	67	Resolution Required.
325	You didn't report information about your parents because you indicated that you are an unaccompanied youth and homeless, or an unaccompanied youth at risk of homelessness. You need to follow up with your college's or career school's financial aid office before your eligibility for federal student aid can be determined. A financial aid administrator may request documentation of your status in order to complete their review of your FAFSA form.	5/24: Updated action needed. 4/24: Updated all columns.	Dependency Model = Z (Provisionally Independent) AND Unaccompanied Homeless Youth, or is Unaccompanied, At Risk of Homelessness, and Self-Supporting = 1 (Yes) AND Other Circumstances: None of the above is non-blank	Yes	None	Resolution Required. This comment is associated with Reject 1. The FAA must collect and consider documentation of the student's unaccompanied homeless youth status from one of the authorized entities to be adequate. In the absence of a determination made by an authorized entity, the FAA must make the determination on a case-by-case basis. For instructions on how to make a homeless youth determination, see the <i>Federal Student Aid Handbook, Application and Verification Guide</i> .

## 2024–25 Comment Text (Continued)

Comment Code	Comment Text	Notes	Reason for Comment	FPS C Flag	Reject Code	Action Needed
326	Your A-Number has not been verified with the U.S. Department of Homeland Security. If incorrect or missing, please update your A-number and citizenship status accordingly. If you are a U.S. citizen, please update the citizenship status and submit proof of citizenship to your college's or career school's financial aid office.	Updated comment text, reject code, and action needed	DHS Primary Match Status = blank (Not needed)	Yes	None	Resolution Required. Request U.S. citizen or eligible noncitizen documentation from the student. If the student failed to provide an A-number, a DHS match was not conducted. However, a match was still conducted with SSA to determine U.S. citizenship. If the SSA Citizenship Flag indicates that the student is a U.S. citizen, the record will not be rejected. No resolution is required, but the student should correct question 14 to reflect that the student is U.S. citizen/national. If the student is an eligible noncitizen, the student should correct their citizenship in question 14 to indicate eligible noncitizen status AND should provide an A-number. The student's record will be sent to the DHS match to determine if the student is an eligible noncitizen. After the correction is returned, review the DHS Match Flag to determine student's eligible non-citizenship status.
327	Contact the following agency(ies) regarding your defaulted or fraudulent federal student loan(s):	Added comment	Contacts for defaulted student loans	Yes	None	Resolution Required.
328	U.S. Department of Education /Central Research, Inc, 1-888-355-4311 (ED Servicer 513)	April 24: added comment code number.  Dec 23: added comment.	Defaulted loan	No	None	Resolution Required. A defaulted loan for this student is held by this agency.